

NATIONAL Assessment Centre Services

(ver 1 Jan 2015)

Date In: 11/10/2018 13:31	Job description	Date & Time Completed	Done by
Ref No: NA/INC18018462/K4	SAS e-filing		
Veh No: SLZ 7143X	E-mail (within 8hrs, AIC 2hrs)		
D.O.A: 11/10/2018 12:10	i-Motor Claim Form	MT/101526/1-001	11/10/18 14:20
OD: TP: Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (

Tel:

Fax:

TP Particulars:

Veh No:

GBH6486B

INC () / Non-INC ()

Owner / Driver: (

Tel:

Policy No: (

Period: (

Cover Type: (

Confirmed by: (

Date:

Time:

Insured/Driver Liability: (

%)

[Note-Est. Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]

Year of Registration: (

Warranty: YES (

NO (

Excess: (\$

Loading: \$1,000 (

)/ \$2,000 (

General Remarks:

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In (

)/ Towed-In (

); Invoice: YES (

)/ NO (

); Towing Co: (

Remarks:

(INC hotline: 6788 6616)

Date & Time Completed

Done by

1) Apply for Transport Allowance () / Courtesy Car ()

2) QC Check / Post Repair Inspection ()

3) Upload Resurvey Photo [Repair Cost > \$3000] ()

Injury:

Date/Time

Actions

NA1806559

Invoice Preparation Checklist

Am't (\$)

Int. Bill

Am't (\$)

Add. Bill

Claimant's Particulars:-

Driver/Owner:

Contact No:

Damaged Portion:

QC Checked by (Engr-In-Charge):

Auditors' Comments:-

Cal. 1:

Cal. 2 / 3:

1) AR: Accident Reporting (\$30);

2) DA: Damage Assessment (\$100); INC (\$80)

3) TF: Towing Fee \$40/\$45

4) FT: Follow-Through Survey \$120

5) FT: Follow-Through Survey (Resurvey) \$30

For claiming against INC Only (wef 10 Jan 2005)

6) TR: Re-inspection \$75

7) N1: Idao DA + SMRT Survey \$160

8) NTUC Additional Services:-

ON:

*N5: Courtesy Car / Tpt Allowance \$5

*N6: Repair Co-ordination \$10

*N7: Post Repair Inspection \$25

*N8: DV / Collect Excess Coordination \$5

TP (N11): TP (Non INC) against INC \$20

9) N12: Idao Mobile 30

Invoice dated

Fee Charged

NA1806559

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 11/10/2018 13:31
Date Of Accident 11/10/2018 12:10
Exact Location Of Accident GUILLEMARD ROAD
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLZ7143X
Insured/Policyholder
Name Of Registered Owner NEO HOCK KEONG ALBERT
NRIC No S7526335Z
Email Address NOEMAIL
Mobile Phone No (LOCAL) +65-90280667
Alternative Phone No OTHERS-90280667

Vehicle Particulars

Manufacturer HONDA
Model SHUTTLE 1.5G CVT
Exact Purpose for which vehicle was being used at time of accident PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle? YES
If No, Please state action to be taken
Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number 5100580886
Cover Note Number

Driver

Name of Driver NEO HOCK KEONG ALBERT
NRIC No S7526335Z
Date Of Birth 22/08/1975
Occupation INDOOR
Date Of Driving Pass 03/09/2007
Driving Experience 11 YEARS AND 1 MONTH
Gender MALE
Mobile Number (LOCAL) +65-90280667
Fax Number
Contact Number OTHERS-90280667
EMail Address NOEMAIL

Address	BLK 56 CASSIA CRESCENT #11-15
Postcode	391056
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBH6486B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	MUHAMMAD SHAKIR BIN MOHAMAD SHAROM
NRIC/Passport Number	S91168211
Contact Number	87428214
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

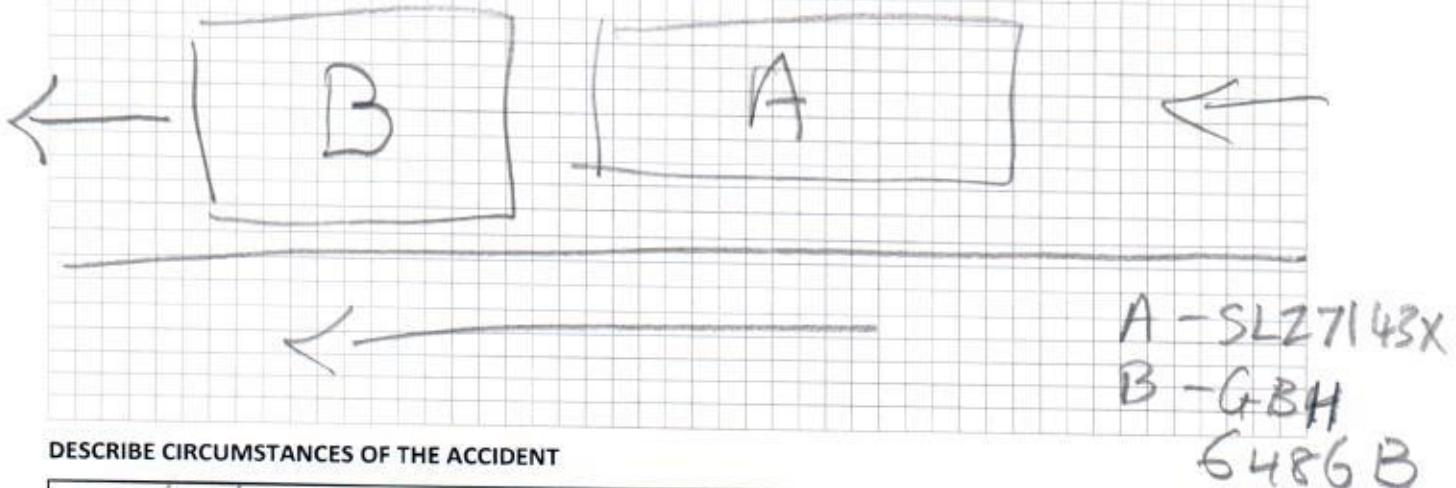
Driver's Signature
(If driver is not the policyholder)
Date & Time:

11/10/2018

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

Guillemard Road



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Vehicle A driving along Guillemard Road
AND Suddenly vehicle B brake, Vehicle A could
not brake in time and bang into
Vehicle B rear portion, vehicle A damage
was at the front portion.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

mf

Policyholder's Signature
Date & Time:

mf

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

11/10/2018

**TOW JOB WORK ORDER**

GST Reg No. : 19-9806389-N

Co. Reg No. : 199806389N

Contract :

NTUC Income Insurance

AUTOSWIFT RECOVERY PTE LTD

W/Order No. : T 152927

PART A: JOB DETAILS

Service Date 11.10.2018 Time Received 1255

Member / Customer's Name RIDER HAZZA Time Arrived 1302

Membership / NRIC No. _____ Time Completed _____

Contact No. 91769761 Total Mileage 15

Vehicle Registration No. SLZ 7143X Car Make / Model HONDA SHUTTLE

Breakdown Location Guildford Rd. Towed Destination 51 UBI AVE 1

NORMAL TOWING	ADDITIONAL SERVICES
☒ Straight Towing	☐ Multi-Storey / Basement Car Park #01-25
☐ Straight Towing with King Dolly	☐ Woodlands Checkpoint / Tuas 2nd Link
☐ Flat Bed / Car Carrier	☒ Accident Towing
☐ Flat Bed / Car Carrier with King Dolly	☐ Car Ditched / Winched Up / Crane Up
☐ Heavy Goods Vehicle (Class 5 Towing)	☐ Dismantle Shaft / Release Brakes

SURCHARGES / OTHERS	ROADSIDE SERVICES
☐ Sunday / Public Holiday Towing (full day)	☐ Jump Start
☐ Midnight Towing (2400hrs to 0700hrs)	☐ Tyre Replacement
☐ Call Cancelled / Car Missing	☐ Patch Tyre Service
☐ Standby / Waiting Time	☐ Repair Tyre & Returned
Duration : _____	☐ Battery Replacement
☐ AA Membership Enrolment / AA Renewal	Battery Receipt No: _____

REMARKS / COMMENTS BY TOW CREW

71 [Signature]

YK9882H

Tow Crew ID / Signature

Truck No.

Operation Officer's Signature

PART B: MEMBER / CUSTOMER ACKNOWLEDGEMENT

- I authorise AutoSwift Recovery Pte Ltd to tow my vehicle to the above-mentioned workshop of my choice.
- I have been advised to remove all valuables (handphone, laptop, parking coupons, cash cards etc) from the vehicle.
- I understand that items left behind are at my own risk and that AutoSwift Recovery Pte Ltd will not be held responsible for any losses.
- I accept that there may be damages to my vehicle arising from the towing operation and I will not hold AutoSwift Recovery liable for the damages.

5 Remarks : _____

Member / Customer Signature

Date

PART C: WORKSHOP / AGENT DECLARATION

- I hereby represent the company receiving the above mentioned vehicle.
- AutoSwift Recovery Pte Ltd will not be held responsible for any damages or loss of valuables discovered while the vehicle is in our possession.

3 Remarks : _____

Workshop's Representative Signature

Workshop's Stamp

Date

CUSTOMER COPY

Swift and Safe

AutoSwift Recovery Pte Ltd

(A wholly-owned subsidiary of AA Singapore)

Head Office: 535 Kallang Bahru #02-08 GB Point Singapore 339351 Office: 6333 8811 Fax: 6733 5094

Branch Office: 10 Kallang Way Singapore 349215 24 Hours Hotline: 6844 3611 Office: 6389 4261 Fax: 6473 4996

Reported on 11/10/2018
@ 1330hrs

ACCIDENT STATEMENT

ACCIDENT DATE: (11/10/2018) (DD/MM/YYYY), TIME: (12:10) (HH:MM)

LOCATION: Guillemard Road

1. DETAILS OF VEHICLE

- a) VEHICLE NUMBER: SLZ7143X
b) INSURANCE COMPANY: _____
c) POLICY NUMBER: _____
d) POLICY TYPE: (COMPREHENSIVE / THIRD PARTY / THIRD PARTY FIRE & THEFT)
e) MAKE & MODEL: _____
f) TYPE: (SALOON / COUPE / MPV / VAN / LORRY / MOTORCYCLE / OTHERS)
g) VEHICLE CATEGORY: (PRIVATE / COMMERCIAL / MOTORCYCLE)
h) PURPOSE OF USING AT ACCIDENT TIME: _____
i) ARE YOU CLAIMING UNDER YOUR OWN INSURANCE (YES/NO)
IF NO, PLEASE STATE (THIRD PARTY CLAIM / REPORTING ONLY)

2. INSURED / POLICY HOLDER

- A) NAME: _____ (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: _____
c) ADDRESS: _____

* CONTINUE TO 3.d IF DRIVER ALSO POLICY HOLDER

DRIVER

- a) NAME: _____ (MALE / FEMALE)
b) NRIC/FIN/PASSPORT: _____ CONTACT: 90280667
c) ADDRESS: _____

* d) DATE OF BIRTH: (____/____/____) (DD/MM/YYYY)

e) OCCUPATION: (INDOOR / OUTDOOR)

f) YEARS OF DRIVING EXPERIENCE: _____

4. WAS DRIVER AN EMPLOYEE OF THE INSURED'S COMPANY? (YES / NO) OWNER
IF NO, RELATIONSHIP OF THE DRIVER WITH INSURED: _____

5. a) WEATHER CONDITION: (CLEAR / RAINING / OTHERS) _____

b) ROAD SURFACE: (DRY / WET / OTHERS) _____

6. WAS ANYBODY INJURED (YES / NO)

7. a) REPORTED TO POLICE (YES / NO)

IF YES, PLEASE STATE WHICH POLICE STATION: _____

8. THIRD PARTY VEHICLE

- a) VEHICLE NUMBER: GBH6486B MODEL: _____
b) DRIVER'S NAME: MUHAMMAD SHAKIR BIN MOHAMMAD SHAROM
c) NRIC/FIN/PASSPORT: S9116821I CONTACT: 87428214

9. THIRD PARTY VEHICLE

- d) VEHICLE NUMBER: _____ MODEL: _____
e) DRIVER'S NAME: _____
f) NRIC/FIN/PASSPORT: _____ CONTACT: _____

* Tow In to idac
11/10/2018 @ 1328hrs
Driver told, cannot
& key given
to idac
Email =
fax =
VIDEO =
OK

Enquire Transfer Fee

Vehicle No. :	SLZ7143X
Vehicle Type :	P11 - Passenger Station Wagon/Jeep/Land Rover
Vehicle Attachment 1 :	No Attachment
Vehicle Scheme :	Normal
Vehicle Make :	HONDA
Vehicle Model :	SHUTTLE 1.5G CVT
Chassis No. :	GK81202008
Propellant :	Petrol
Engine No. :	L15B5462352
Engine Capacity :	1496 cc
Maximum Power Output :	97.0 kW (130 bhp)
Maximum Laden Weight :	1405 kg
Unladen Weight :	1130 kg
Year Of Manufacture :	2018
Original Registration Date :	16 May 2018
Lifespan Expiry Date :	-
COE Category :	A - Car up to 1600cc & 97kW (130bhp)
Quota Premium :	\$38,510.00
COE Expiry Date :	15 May 2028
Road Tax Expiry Date :	15 Nov 2018
PARF Eligibility Expiry Date :	15 May 2028
Inspection Due Date :	15 May 2021
Intended Transfer Date :	11 Oct 2018
CO2 Emission :	123.00 (g/km)
CEV/VES Rebate Utilised Amount :	\$10,000.00
CO Emission :	0.019000 (g/km)
HC Emission :	0.014000 (g/km)
NOx Emission :	0.002000 (g/km)
PM Emission :	4.000000 (mg/km)

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Additional Levy :			
Sub Total :			25.00
Nett Road Tax Amount (After Offsetting Over Payment) :	341.00	-	341.00
Total Amount Payable :			366.00
Amount Payable (From 16 Nov 2018 to 15 Nov 2019)			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Additional Levy :			
Sub Total :			25.00
Nett Road Tax Amount (After Offsetting Over Payment) :	682.00	-	682.00
Total Amount Payable :			707.00

Print

**SINGAPORE ARMED FORCES
IDENTITY CARD**

Name
**NEO HOCK KEONG
ALBERT**

NRC No
S7526335Z

This card is the property of the Singapore Armed Forces. Any person finding this card is requested to forward it without delay to Central Manpower Base or any Police Station.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S7526335Z**

Name
NEO HOCK KEONG ALBERT

Birth Date **22 Aug 1975**
Issue Date **03 Sep 2007**

001526537D

DEMILITARY/PROCESSED/STAY/MS0017 1000000043022

NRC No/Colour
S7526335Z/ PINK

Race
CHINESE

Date Of Birth
22/08/1975

Service Status
REGULAR

Address

Blood Group
AB (+)

Country Of Birth
SINGAPORE

Sex
M

ADDRESS: APT BLK 56 CASSIA CRESCENT #11-15
SINGAPORE 391056 DATE: 07.12.2016 S7526335Z

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg 03 Sep 2007

NP 428A

Licence No: S7526335Z

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.		Date of Accident	11/10/2018 12:10							
Vehicle No.(For Motor)	SLZ7143X	Certificate Number								
Search										
Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5100580886		NEO HOCK KEONG ALBERT	S7526335Z	GPC	drivo CLASSIC	SLZ7143X	SLZ7143X	16/05/2018	15/05/2019
Continue										

▼ Policy Information

Policy No.	5100580886	Policyholder Name	NEO HOCK KEONG ALBERT	Policyholder NRIC	S7526335Z
Certificate No.					
Address	BLK 56 #11-15 CASSIA CRESCENT SINGAPORE 391056				
Product Name	PRIVATE CAR INSURANCE	Plan		Group Policy Flag	N
Policy issue Date	18/05/2018	Effective Date	16/05/2018 00:00	Expiry Date	15/05/2019 23:59
Third Party Excess	0	Own damage Excess	600	Windscreen Excess	100
Additional Excess	0	OS Premium	0		
Outside Singapore OD Excess	600	Outside Singapore TP Excess	0		
Agent	LECO PRESTIGE PTE. LTD.	Agent Tel.	97806972	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

▼ Policyholder Mailing Address

Address 1	BLK 56 #11-15	Address 2	CASSIA CRESCENT	Address 3	SINGAPORE 391056
Address 4		Address Type	Singapore address	Post Code	391056
Unit No.	11-15	Related Policy Number	5100580886		

▶ Insured Object: SLZ7143X

▼ Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Status	Endorsement Content
Continue Cancel				

Claim Handling

Accident MT/1015261

Policy No.	5100580886	Vehicle No.	SLZ7143X	GST Registration No.
Certificate No.				
Policyholder Name	NEO HOCK KEONG ALBERT			Policyholder NRIC
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading
Contact No.(Mobile)	90280667	Contact No.(Office)	0	Contact No.(Home)
Email Address		Special Remark		eCode
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason
NCD Protection	No	NCD Entitlement(%)	50	Private Hire

▼ Accident Details

Report Date	11/10/2018 14:10	Accident Report Within 24 hrs	Yes	Accident Type
Date of Accident	11/10/2018	Time of Accident hh:mm	12:10	Country of Accident
Reporting Centre		Orange Force		ICM No.
Accident Location	GUILLEMARD ROAD			

▼ Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00	
Third Party Excess	0.00	Outside Singapore TP Excess	0.00	

▼ Benefits

▼ GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

▼ Policyholder Mailing Address

Address 1	BLK 56 #11-15	Address 2	CASSIA CRESCENT	Address 3
Address 4		Address Type	Singapore address	Post Code
Unit No.	11-15	Related Policy Number	5100580886	

▼ OI Driver Info

Driver Name	NEO HOCK KEONG ALBERT	Driver Type	Main Driver	Driver DOB
Unnamed driver Name		Driver NRIC	S75263352	Driving Experience
Register Date of Driver License	03/09/2007	Driver Age	43	Contact No.(Home)
Contact No.(Mobile)	90280667	Contact No.(Office)	0	Address 3
Address 1	BLK 56	Address 2	CASSIA CRESCENT	Post Code
Address 4		Address Type	Singapore address	
Unit No.	#11-15			
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Com

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Claim 001 OD-MD **New**

Claim Type *	OD-MD	Insured Name	NEO HOCK KEONG
Contact No.(Mobile)	90280667	Contact No.(Home)	624641
Email Address	neohockkeong@yahoo.com.sg	OI Vehicle Number	SLZ714
Claim Description	SLZ7143X / GBH6486B ON 11 Oct 2018		
Preferred Workshop	Insured Liability	Partially at Fault	
Report No.	Preferred Repair Option	Preferred Workshop, Name unknown	GIA report
Finalisation	Received		
Date Registered	11/10/2018 14:17	Claim Close Date	
Report Taken By		Workshop Repairer	
☒ Print AK letter			

Save Submit

Attachment

Accident No.	MT/1015261	Claim No.	001
Last Doc. Received	☒ Yes ☐ No	Upload Date	11/10/2018 14:20
Path *		Category *	
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Choose File	No file chosen	Clear	Please Select
Message Read		Clear	Please Select

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Des.
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Oct 2018 14:16	NRIC/ Driving License	Normal	NRIC/ Driving L
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Oct 2018 14:15	SAS	Normal	SAS 2(
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Oct 2018 14:15	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Oct 2018 14:15	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Oct 2018 14:15	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Oct 2018 14:15	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Oct 2018 14:15	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Oct 2018 14:15	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Oct 2018 14:14	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Oct 2018 14:14	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Oct 2018 14:14	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Oct 2018 14:14	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Oct 2018 14:14	Photos	Normal	Photos ;
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Oct 2018 14:14	Photos	Normal	Photos ;

Video List

Uploaded By/Date	Folder Date	File Name
		Display in New Window Scan and uploading

Claim Handling

▼ Accident MT/1015261

Task Transfer Exit

LOS SAL SUB

Policy No.	5100580886	Vehicle No.	SLZ7143X	GST Registration No.	
Certificate No.					
Policyholder Name	NEO HOCK KEONG ALBERT			Policyholder NRIC	S7526335Z
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	90280667	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	50	Private Hire	No

▼ Accident Details

Report Date	11/10/2018 14:10	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	11/10/2018	Time of Accident hh:mm	12:10	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	GUILLEMARD ROAD				

▼ Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

▼ Benefits

▼ GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

▼ Policyholder Mailing Address

Address 1	BLK 56 #11-15	Address 2	CASSIA CRESCENT	Address 3	SINGAPORE 391056
Address 4		Address Type	Singapore address	Post Code	391056
Unit No.	11-15	Related Policy Number	5100580886		

▼ OI Driver Info

Driver Name	NEO HOCK KEONG ALBERT	Driver Type	Main Driver		
Unnamed driver Name		Driver NRIC	S7526335Z	Driver DOB	22/08/1975
Register Date of Driver License	03/09/2007	Driver Age	43	Driving Experience	11
Contact No.(Mobile)	90280667	Contact No.(Office)	0	Contact No.(Home)	0
Address 1	BLK 56	Address 2	CASSIA CRESCENT	Address 3	
Address 4		Address Type	Singapore address	Post Code	391056
Unit No.	#11-15				
Does he own a Singapore Registered car?	☒ Yes ☐ No	Driver Vehicle No.		Driver Insurer Company	

▼ Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

▼ Investigation

Claim 001 OD-MD

▼ Claim Case Officer Ng Hak Joo

Claim Type	OD-MD	Insured Name	NEO HOCK KEONG ALBERT	Insured NRIC	S7526335Z
Contact No.(Mobile)	90280667	Contact No. (Home)	62464108	Contact No. (Office)	
Email Address	neohockkeong@yahoo.com.sg	OI Vehicle Number	SLZ7143X	TP Vehicle Number	GBH6486B
Claim Description	SLZ7143X / GBH6486B ON 11 Oct 2018			Name of Preferred Workshop	
Preferred Workshop	☐ Yes ☒ No	Preferred Repair Option	Preferred Workshop Name	Insured Liability report	Partially at Fault Received
Date Registered	11/10/2018 14:18	Claim Close Date		Date Received	11/10/2018 14:18
Report Taken By		Workshop Repairer		Total Loss but Repaired	
☒ Print AK letter				OD Excess Collected by Workshop	

Modification History

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment

Attachment

Vehicle Info

Vehicle Make	HONDA	Vehicle Model	SHUTTLE	Engine Capacity	
Date of Registration	16/05/2018	Classis No.	GK81202008		
Towing Required *	☒ Yes ☐ No	Vehicle in IDAC *	☒ Yes ☐ No	Parallel Import *	☒ Yes ☐ No
Type of Tender *	Own Damage	Assessor Name *	SIMON	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No		
Market Value(\$)		Scrape Value(\$)		Economical Repair Value(\$)	

Remark

NO OF REPAIR DAYS : 10 /2X FRT BUMPER SIDE RETAINER REPLACE/1X FRT BUMPER REINFORCEMENT REPLACE/1X FRT BUMPER TOW EYE COVER REPLACE/1X FRT GRILLE CHRC REPLACE/1X FRT SUPPORT PANEL TOP GARNISH COVER REPLACE/1X BONNET LOCK REPLACE/1X BONNET RUBBER REPLACE/1X AIR CON SUCTION PIPE LOW PRESSURE REPLACE SUCTION HOSE UNCONFIRM/1X AIR CON DISCHARGE PIPE HIGH PRESSURE REPLACE/1X AIR CON LIQUID PIPE UNCONFIRM/2X AIR CON CONDENSER SIDE AIR DEFLECTOR REPI HOSE BOTTOM UNCONFIRM/1X AIR DUCT REPLACE/1X AIR CLEANER ASSY REPLACE/1X AIR CLEANER HOSE REPLACE/1X INLET MANIFOLD REPLACE/1X FUSE BOX REPLACE/1X E ENGINE UNDER COVER UNCONFIRM/1X ENGINE MOUNTING UNCONFIRM/1X FRT WINDSCREEN GLASS REPLACE/1X WINDSCREEN MOULDING REPLACE/1X WINDSCREEN SEALANT DASHBOARD REPLACE/1X STEERING WHEEL AIRBAG REPLACE/1X STEERING WHEEL AIRBAG SENSOR REPLACE/2X WINDSCREEN SIDE GARISHER REPLACE/

Remark for
Supplementary

Damage Listing

No.	Part No.	Description	Qty *	Repair Code *
1	32200101	NUMBER PLATE (FRONT)	1	Replace
2	32200201	NUMBER PLATE BASE (FRONT)	1	Replace
3	16000101	BUMPER (FRONT)	1	Replace
4	16002401	BUMPER CLIPS (FRONT)	6	Replace
5	16003201	BUMPER GRILLE (FRONT)	1	Replace
6	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Replace
7	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Replace
8	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm
9	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm
10	27100801	GRILLE EMBLEM (FRONT)	1	Replace
11	41300101	SUPPORT PANEL (FRONT)	1	Replace
12	27700101	HEAD LAMP (LEFT)	1	Replace
13	27100101	GRILLE (FRONT)	1	Replace
14	15600101	BRACE PANEL (FRONT)	1	Replace
15	149001	BONNET	1	Replace
16	112023	AIR CON CONDENSER	1	Replace
17	112011	AIR CON COMPRESSOR	1	Unconfirm
18	344001	RADIATOR	1	Replace
19	34402802	RADIATOR HOSE (TOP)	1	Replace
20	344007	RADIATOR EXPANSION TANK	1	Replace
21	141001	BATTERY	1	Replace
22	141002	BATTERY BRACKET	1	Replace
23	124001	ALTERNATOR	1	Unconfirm
24	19600501	CHASSIS MEMBER (FRONT LEFT)	1	Repair
25	19600502	CHASSIS MEMBER (FRONT RIGHT)	1	Repair
26	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Replace
27	25400802	FENDER INNER PANEL (FRONT RIGHT)	1	Replace
28	245001	ERP BRACKET	1	Replace
29	454009	WIPER PANEL GARNISH	1	Replace
30	226002	DASHBOARD AIR BAG	1	Replace

Find a Part

root

Not Applicable

ABS

ABSORBER

ACCELERATOR

ACTUATOR

ADVERTISEMENT STICKER

AIR BAG

AIR BLOWER

AIR BOX

AIR CHAMBER BOX

AIR CLEANER

AIR COMPRESSOR

AIR CON

AIR CON (VAN)

AIR COOLER

AIR DISTRIBUTOR

AIR FILTER

AIR FLOW

AIR GRILLE

AIR HORN

AIR INTAKE

AIR RESONATOR BOX

AIR THROTTLE BODY AND SENSOR

ALARM

ALTERNATOR

ALUMINIUM PANEL - SIDE

AMPLIFIER

ANTENNA

ANTI ROLL

APRON

ARCH

ARM REST

ASH TRAY

AUTO CLUTCH

AUTO COOLER PIPE

AUTO CRUISE MOTOR

AUTO TRANSMISSION

AXLE

BACK REST (M/C)

BACK SEAT

BALANCER

BATTERY

BEADING (M/C)

BELT COVER (M/C)

BELT TENSIONER

BODY

BODY (M/C)

BOLT CAP (M/C)

BOLT HEAD COVER (M/C)

BONNET

BOOT

BOX (M/C)

BOX BRACKET (M/C)

BOX CARRIER (M/C)

BOX DOOR

BOX STICKER (M/C)

BRACE PANEL

BRAKE

BRAKE - ABS

BRAKE (M/C)

BUMPER

CABIN

CAMBER

CAMSHAFT

CAR AUDIO SYSTEM

CAR JACK

CARBURATOR

31	27700102	HEAD LAMP (RIGHT)	1	Replace
32	149029	BONNET INSULATOR	1	Replace
33	14902201	BONNET HINGE (LEFT)	1	Replace
34	14902202	BONNET HINGE (RIGHT)	1	Replace
35	112060	AIR CON FAN	1	Replace
36	112043	AIR CON DISCHARGE HOSE	1	Unconfirm
37	344005	RADIATOR COWLING	1	Replace
38	344008	RADIATOR FAN	1	Replace
39	344011	RADIATOR FAN CLUTCH	1	Replace
40	110037	AIR CLEANER RESONATOR	1	Unconfirm
41	141007	BATTERY TRAY	1	Replace
42	454012	WIPER WASHER TANK	1	Replace
43	25400102	FENDER (FRONT LEFT)	1	Replace
44	25400801	FENDER INNER PANEL (FRONT LEFT)	1	Repair
45	25400103	FENDER (FRONT RIGHT)	1	Replace
46	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Replace
47	36300102	SEAT BELT (FRONT RIGHT)	1	Replace
48	226003	DASHBOARD AIR BAG SENSOR	1	Replace
49	106007	AIR BAG CONTROL UNIT	1	Unconfirm
50	23300201	DOOR (FRONT LEFT)	1	Repair
51	36300101	SEAT BELT (FRONT LEFT)	1	Replace
52	23300202	DOOR (FRONT RIGHT)	1	Repair
53	35500901	ROCKER PANEL GARNISH (LEFT)	1	Unconfirm
54	35500902	ROCKER PANEL GARNISH (RIGHT)	1	Unconfirm

Save

Submit

ASSIGNMENT (ID: 10)

By CNO - Nature of Accident:

- 1) Vehicle hit Vehicle:
 - a) Pedestrian ()
 - b) Motorcycle ()
 - c) Bicycle ()
- 2) Vehicle hit 22:
 - a) Pedestrian ()
 - b) Animal ()
- 3) Vehicle hit Road Side Objects:
 - a) Govt Property ()
(e.g. lamp post, house, tree etc.)
 - b) Road Work Object ()
 - c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
 - a) Fallen Object ()
 - b) Flood ()
 - c) Other ()
- 6) Parked & Found Damaged:
 - a) Vandalism ()
 - b) Hit by Moving Object ()
- 7) Theft Case
 - a) Stolen ()
 - b) Damage found when recovered ()
- 8) Fire
 - a) Whilst driving ()
 - b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor- 1) Vehicle Information

Veh No: **SLZ 7143 X** Date: **16 May 2018**
 Type: **MC** / MC Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make & Model: **Honda Shuttle 1.5G CVT 1496**
 Colour: **Silver** Transmission Type: **Auto** / Manual
 Eng/No: **8309** Speeding
 C/Nr: **GK 8120208**
 Gen. Cond: **Good** / Fair / Poor / Burnt or
 Steering: **Good** / Jammed / Leaked / Burnt or
 Brake: **Good** / Jammed / Leaked / Burnt or
 Mod: **Nil** / SRim / STD A/Rim or
 Tyre Size: **E: 185/60R15**
 R: **---**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or **---**

Front		Rear
R/Bal	7 mm	R/Bal
L/Bal	7 mm	L/Bal

Parallel Import: **Yes** / No
 Towed-In: **Yes** / No
 Repair Type: **LS** / LB.I
 Towing Required: **Yes** / No
 No of Repair Days: **10**
 Vehicle in Idc: **Yes** / No
 D.O.I: **11/10/2018**
 Time: **3.55 pm**

By Assessor- 2) Comments

- 1) Damages not due to recent accident
- 2) Damages do not seem hit onto:
 - a) Vehicle ()
 - b) Motorcycle ()
 - c) Bicycle ()
 - d) Pedestrian ()
 - e) Animal ()
 - f) Govt Object ()
 - g) Road Work Object ()
 - h) Private Property ()
 - i) Drain ()
 - j) Road Edge/Glass Verge ()
- 3) Vehicle does not seem damaged as a result of:
 - a) Fallen Object ()
 - b) Flood ()
 - c) Vandalism ()
 - d) Fire ()
 - e) Moving Object ()
 - f) Stolen ()
 - g) Stolen & Recovered ()

Time Started

Time Completed

15/5/18

15/5/18

in Entire System (e.g. report & Time)

MOTOR CAR (Frt)

Front Portion

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	DD	✓	✓
1002	991887	Frt Number Plate Base	CRA	✓	✓
1003	991889	Frt Number Plate Garnish	DD	✓	✓
1004	991300	Frt Bumper	DD	✓	✓
1005	992341	Frt Bumper Clips	NEC	6	✓
1006	991325	Frt Bumper Bracket	DIS	2	✓
1007	991462	Frt Bumper Side Retainer	BT	✓	✓
1008	991433	Frt Bumper Reinforcement	BT	✓	✓
1009	991318	Frt Bumper Beam Eye Cover	MIS	✓	✓
1010	991468	Frt Bumper Sponge		✓	✓
1011	991427	Frt Bumper Protector		✓	✓
1012	991420	Frt Bumper Pad		✓	✓
1013	991363	Frt Bumper Grille	CRA	✓	✓
1014	991301	Frt Bumper Moulding		✓	✓
1015	991407	Frt Bumper Lower Spoiler		✓	✓
1016	991438	Frt Bumper Sensor		✓	✓
1017	995100	Frt LH Bumper Fog Lamp Cover	CRA	✓	✓
1018	991355	Frt RH Bumper Fog Lamp Cover	CRA	✓	✓
1019	995079	Frt LH Bumper Fog Lamp		✓	✓
1020	995080	Frt RH Bumper Fog Lamp		✓	✓
1021	991793	Frt Grille	CRA	✓	✓
1022	991328	Frt Grille Emblem	CRA	✓	✓
1023	991799	Frt Grille Chrome Moulding	CRA	✓	✓
1024	991222	Frt Apron Panel		✓	✓
1025	992013	Frt Support Panel	BUC	✓	✓
1026	992025	Frt Support Panel Top Garnish Cover	CRA	✓	✓
1027	992416	Horn		✓	✓
1028	991277	Frt Brace Panel	BT	✓	✓
1029	995153	Frt LH Headlamp Assy	BR	✓	✓
1030	991821	Frt RH Headlamp Assy	BR	✓	✓
1031	995088	Frt LH Side Lamp		✓	✓
1032	995089	Frt RH Side Lamp		✓	✓
1033	990248	Bonnet	BUC	✓	✓
1034	991328	Bonnet Emblem		✓	✓
1035	990287	Bonnet Lock	BT	✓	✓
1036	990285	Bonnet Insulator	TN	✓	✓
1037	990273	Bonnet Finge	BR	2	✓
1038	990261	Bonnet Damper		✓	✓
1039	990305	Bonnet Rubber	TN	✓	✓
1040	990252	Bonnet Cable		✓	✓
1041	990311	Bonnet Stand		✓	✓
1042	990119	Air Con Condenser	BT	✓	✓
1043	990122	Air Con Fan Assy	CRA	✓	✓
1044	990134	Air Con Suction Pipe (Low Pressure)	DD	✓	✓
1045	990118	Air Con Suction Hose		✓	✓
1046	990133	Air Con Discharge Pipe (High Pressure)	BT	✓	✓
1047	990114	Air Con Discharge Hose		✓	✓
1048	990149	Air Con Liquid Pipe		✓	✓
1049	995066	Air Con Receiver Drier		✓	✓
1050	990111	Air Con Compressor Assy		✓	✓
1051	995294	Air Con Condenser Side Air Deflector	DIS	2	✓
1052	995074	Radiator	DD	✓	✓
1053	992738	Radiator Cowling	CRA	✓	✓
1054	992742	Radiator Fan Assy	JM	✓	✓
1055	992745	Radiator Fan Clutch	JM	✓	✓
1056	992758	Radiator Hose Top	BT	✓	✓
1057	992757	Radiator Hose Bottom		✓	✓
1058	992741	Radiator Expansion Tank	DD	✓	✓
1059	990151	Air Duct	DIS	✓	✓
1060	990070	Air Cleaner Assy	CRA	✓	✓
1061	990056	Air Cleaner Hose	DIS	✓	✓
1062	990089	Air Cleaner Resonator		✓	✓
1063	991712	Frt Exhaust Manifold	CRA	✓	✓
1064	991713	Frt Exhaust Manifold Cover		✓	✓
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)		✓	✓
1066	991714	Front Exhaust Pipe		✓	✓
1067	990219	Battery	DIS	✓	✓
1068	990224	Battery Cover		✓	✓
1069	990223	Battery Bracket	BT	✓	✓
1070	990229	Battery Tray	DIS	✓	✓

Vehicle No: SLZ 7143X

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box	DD	✓	✓
1072	994011	Relay Box ECU	DD	✓	✓
1073	995053	Wiper Washer Tank	DD	✓	✓
1074	995052	Wiper Washer Tank Motor		✓	✓
1075	990159	Alternator Assy		✓	✓
1076	990160	Alternator Belt		✓	✓
1077	992688	Power Steering Pump		✓	✓
1078	992669	Power Steering Belt		✓	✓
1079	994431	Power Steering Cooler Pipe		✓	✓
1080	992692	Power Steering Hose		✓	✓
1081	990010	ABS Pump Control Unit		✓	✓
1082	990427	Brake Master Pump Assy		✓	✓
1083	990403	Brake Booster Pump Assy		✓	✓
1084	991005	Engine Top Cover		✓	✓
1085	991011	Engine Under Cover		✓	✓
1086	990946	Engine Mounting		✓	✓
1087	990949	Engine Mounting Frt		✓	✓
1088	990950	Engine Mounting LH		✓	✓
1089	990952	Engine Mounting RH		✓	✓
1090	990951	Engine Mounting Rear		✓	✓
1091	992234	Gear Box Mounting		✓	✓
1092	991520	Frt LH Chassis Member	BT R	✓	✓
1093	991520	Frt RH Chassis Member	BT R	✓	✓
1094	990728	Frt Vertical Cross Member		✓	✓
1095	991863	Frt Lower Cross Member		✓	✓
1096	995070	Frt LH Fender	BUC	✓	✓
1097	995072	Frt LH Fender Inner Panel	BT R	✓	✓
1098	995147	Frt LH Fender Lamp		✓	✓
1099	995148	Frt LH Fender Protector		✓	✓
1100	991740	Frt LH Fender Inner Shield	CRA	✓	✓
1101	995179	Frt LH Mudflap		✓	✓
1102	995170	Frt LH Wheel Rim		✓	✓
1103	994025	Frt LH Rim Cover		✓	✓
1104	995065	Frt LH Tyre		✓	✓
1105	995071	Frt RH Fender	BUC	✓	✓
1106	991739	Frt RH Fender Inner Panel	BT	✓	✓
1107	991744	Frt RH Fender Lamp		✓	✓
1108	991752	Frt RH Fender Protector		✓	✓
1109	991740	Frt RH Fender Inner Shield	CRA	✓	✓
1110	991884	Frt RH Mudflap		✓	✓
1111	992087	Frt RH Wheel Rim		✓	✓
1112	994025	Frt RH Rim Cover		✓	✓
1113	995065	Frt RH Tyre		✓	✓
1114	992093	Frt Windscreen Glass	CRA	✓	✓
1115	992117	Frt Windscreen Rubber		✓	✓
1116	992108	Frt Windscreen Moulding	NEC	✓	✓
1117	992098	Frt Windscreen Sealant	NEC	✓	✓
1118	991019	ERP Bracket	NEC	✓	✓
1119	991020	ERP Unit		✓	✓
1120	992140	Frt Wiper Arm		✓	✓
1121	992142	Frt Wiper Blade		✓	✓
1122	995045	Wiper Panel Garnish	BT	✓	✓
1123	991126	Firewall Panel		✓	✓
1124	990753	Dashboard Assy	BR	✓	✓
1125	992282	Glove Box Cover		✓	✓
1126	992281	Glove Box Compartment		✓	✓
1127	994483	Steering Wheel Airbag	BUC	✓	✓
1128	994485	Steering Wheel Airbag Sensor	NEC	✓	✓
1129	990749	Dashboard Airbag	BUC	✓	✓
1130	990750	Dashboard Airbag Sensor	NEC	✓	✓
1131	990029	Airbag Control Unit		✓	✓
1132	990864	Frt Driver Seat		✓	✓
1133	991922	Frt RH Seat Belt Assy	JM	✓	✓
1134	991899	Frt Passenger Seat		✓	✓
1135	995182	Frt LH Seat Belt Assy	JM	✓	✓
1136	990247	Sticker		✓	✓
		Frt LH Door	SR R	✓	✓
		" RH "	SR R	✓	✓
		Frt Windscreen Side Garnish	BT	2	✓
		Rocker Panel Garnish	BT	2	✓

No of Items:

Assessor:

Claim Handling

▼ Accident MT/1015261

Task Transfer Exit

LOS SAL SUB

Policy No.	5100580886	Vehicle No.	SLZ7143X	GST Registration No.	
Certificate No.					
Policyholder Name	NEO HOCK KEONG ALBERT			Policyholder NRIC	S75263352
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	90280667	Contact No.(Office)	0	Contact No.(Home)	0
Email Address		Special Remark		eCode	No ▼
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	50	Private Hire	No

▼ Accident Details

Report Date	11/10/2018 14:10	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	11/10/2018	Time of Accident hh:mm	12:10	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	GUILLEMARD ROAD				

▼ Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

▼ Benefits

▼ GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

▼ Policyholder Mailing Address

Address 1	BLK 56 #11-15	Address 2	CASSIA CRESCENT	Address 3	SINGAPORE 391056
Address 4		Address Type	Singapore address	Post Code	391056
Unit No.	11-15	Related Policy Number	5100580886		

▼ OI Driver Info

Driver Name	NEO HOCK KEONG ALBERT	Driver Type	Main Driver	Driver DOB	22/08/1975
Unnamed driver Name		Driver NRIC	S75263352	Driving Experience	11
Register Date of Driver License	03/09/2007	Driver Age	43	Contact No.(Home)	0
Contact No.(Mobile)	90280667	Contact No.(Office)	0	Address 3	
Address 1	BLK 56	Address 2	CASSIA CRESCENT	Post Code	391056
Address 4		Address Type	Singapore address		
Unit No.	#11-15				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

▼ Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

▼ Investigation

Claim 001 OD-MD

▼ Claim Case Officer Ng Hak Joo

Claim Type	OD-MD	Insured Name	NEO HOCK KEONG ALBERT	Insured NRIC	S7526
Contact No.(Mobile)	90280667	Contact No.(Home)	62464108	Contact No.(Office)	
Email Address	neohockkeong@yahoo.com.sg	OI Vehicle Number	SLZ7143X	TP Vehicle Number	GBH64
Claim Description	SLZ7143X / GBH6486B ON 11 Oct 2018			Name of Preferred Workshop	
Preferred Workshop	☒ Yes ☐ No	Insured Liability report	Partially at Fault Received		
Date Registered	11/10/2018 14:18	Claim Close Date		Date Received	11/10/
Report Taken By		Workshop Repairer		Total Loss but Repaired	
☒ Print AK letter				OD Excess Collected by Workshop	
Modification History					

Special Claim Creation Approval

Approval	Reason
Remarks	
damage assessment	Attachment

Accident No.	MT/1015261	Claim No.	001
Last Doc. Received	☒ Yes ☐ No	Upload Date	11/10/2018 18:49

Choose File	No file chosen	Category *	Confidential	Urgency *
Choose File	No file chosen	Clear Please Select	NO	Normal
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Choose File	No file chosen	Clear Please Select	NO	Normal
Choose File	No file chosen	Clear Please Select	NO	Normal
Choose File	No file chosen	Clear Please Select	NO	Normal
Message Read		Clear Please Select	NO	Normal

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 18:49	Photos	Normal	Photos 2018-10-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 18:49	Photos	Normal	Photos 2018-10-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 18:49	Photos	Normal	Photos 2018-10-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 18:49	Photos	Normal	Photos 2018-10-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 18:49	Photos	Normal	Photos 2018-10-11
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 18:49	Photos	Normal	Photos 2018-10-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 18:49	Photos	Normal	Photos 2018-10-11
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 18:49	Photos	Normal	Photos 2018-10-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 18:49	Photos	Normal	Photos 2018-10-11

VICES) on 11 Oct 2018 18:47

NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER
VICES) on 11 Oct 2018 18:47

Photos

Normal

Photos 2018-10-11

NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER
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Photos

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Photos 2018-10-11

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Photos 2018-10-11

NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER
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Photos 2018-10-11

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Photos 2018-10-11

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Photos 2018-10-11

NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER
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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER
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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER
VICES) on 11 Oct 2018 18:43

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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER
VICES) on 11 Oct 2018 18:43

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Photos 2018-10-11

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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 18:40	Photos	Normal	Photos 2018-10-11
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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 18:39	Photos	Normal	Photos 2018-10-11
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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 18:38	Photos	Normal	Photos 2018-10-11
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 18:38	Photos	Normal	Photos 2018-10-11
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 18:38	Photos	Normal	Photos 2018-10-11
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 14:16	NRIC/ Driving License	Normal	NRIC/ Driving License 2018-10-11
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NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 14:15	Photos	Normal	Photos 2018-10-11
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 14:15	Photos	Normal	Photos 2018-10-11
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 14:15	Photos	Normal	Photos 2018-10-11
NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SER VICES) on 11 Oct 2018 14:15	Photos	Normal	Photos 2018-10-11
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NAC_PAYA_UBI_B00601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Oct 2018 14:14

Photos

Normal

Photos 2018-10-11

Video List

Uploaded By/Date	Folder Date	File Name		Source
		Display in New Window	Scan and uploading	



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: SLZ 7143X Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: HOCK WAH

Collection Date: 15/10/2018 Time: 1730 with Keys: Yes / No

Tow Truck No: 8704 Tow Man: ONG ENG BEN NRIC: S7048447A

Signature: YH 1388C

For office use

Attended by: ROS LINDA

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____

LKK Paya Ubi

From: Ng Hak Joo <hakjoo.ng@income.com.sg>
Sent: Monday, 15 October 2018 1:26 PM
To: Hock Wah Motor Pte Ltd
Cc: LKK Paya Ubi
Subject: MT/1015261-001, VEHICLE NUMBER: SLZ7143X

Dear Hock Wah

Please tow this vehicle from Idac and contact owner Mr Albert Neo at 90280667 when the vehicle arrived at your workshop, excess \$642.

Our Ref: MT/CA/OD/051/1015261-001/NHJ
15 Oct 2018
HOCK WAH MOTOR WORKSHOP PTE LTD
BLK 3011 BEDOK NORTH AVE 4 #01-2008/10/12
BEDOK INDUSTRIAL PARK E
SINGAPORE 489977

Dear Sir

CLAIM NUMBER: MT/1015261-001
REPAIR OF VEHICLE NUMBER: SLZ7143X

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 15 Oct 2018
Make: HONDA
Model: SHUTTLE
Estimated Repair Days: 10
Location: NATIONAL ASSESSMENT CENTRE SERVICES
Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933
Benefits Applicable: N/A
Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Ng Hak Joo at 64307890 or email us at motor@income.com.sg.

Yours sincerely

Low Choo Mee
Senior Manager
Motor Insurance

Thank You

Ng Hak Joo
Iata-Uftaa-ltc, Anziif (Aff)
Executive
Motor Insurance
T +65 64307890
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at income.com.sg/careers

in with you

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