

Veron Chen (LKKAUTO)

From: Liannex Corporation <liannexc@singnet.com.sg>
Sent: Friday, 7 December 2018 4:26 PM
To: Veron Chen (LKKAUTO)
Cc: 'Liannex Corporation'
Subject: RE: PZ 8118R-DOA: 27/9/2018 (AXA OD) (AXA REF :S8M00XC2)

From: Liannex Corporation <liannexc@singnet.com.sg>
Sent: Friday, 7 December, 2018 3:39 PM
To: 'Naz (LKKAUTO)' <Naz@lkkauto.com>
Subject: RE: PZ 8118R-DOA: 27/9/2018 (AXA OD) (AXA REF :S8M00XC2)

Dear Naz,

1. We are not agreeable to your recommended COR at \$35,800.00
2. We counter proposes COR at \$53,000.00 before excess.
3. Please do take note that this subject motor bus was badly burnt in and around the engine and engine's compartment as well as the body parts and definitely there will be lots of supplementary engine parts
4. Also, please note that there has been long delay (More than 2months) in response to this own damage claim and lots of parts had already corroded because of the delay.
5. Kindly give some thought into this matter.
6. Alternatively, we have no objection for you or AXA Insurance to tow the subject motor bus to other workshop to repair the subject bus provided the bus owner agree to same.
7. Please let us have your reply within the next few days.
8. Thank you.

Best regards

Alice

Liannex Corporation (S) Pte Ltd

From: Naz (LKKAUTO) <Naz@lkkauto.com>
Sent: Thursday, 6 December, 2018 11:59 AM
To: Liannex Corporation <liannexc@singnet.com.sg>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: Re: PZ 8118R-DOA: 27/9/2018 (AXA OD) (AXA REF :S8M00XC2)

Dear Ms Alice,

After reviewing the price of checked items , can you finalize the COR at \$35,800?

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 6 December 2018 9:37 AM

To: Naz (LKKAuto)

Subject: PZ 8118R-DOA: 27/9/2018 (AXA OD) (AXA REF :S8M00XC2)

Hi Naz,

Please advise what is the labour per day rate and spray paint per panel rate proposed by the workshop? The labour and paint charges for labour item (b), (h) and (i) seems to be a high. From the marked estimate, your surveyor recommend the repairs on lump sum basis, since the repairer will be using used or recon parts, and this is an OD case, can inform your surveyor to negotiate with the repairer to give a higher discount for lump sum at 40% to 50% mark down.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)