

Veron Chen (LKKAUTO)

From: Liannex Corporation <liannexc@singnet.com.sg>
Sent: Wednesday, 16 January 2019 12:23 PM
To: Veron Chen (LKKAUTO)
Subject: RE: PZ 8118R-DOA: 27/9/2018 (AXA OD) (AXA REF :S8M00XC2)
Attachments: img-116121329-0001.pdf

Dear Verone,

Herewith attached a copy of PZ8118R DV for your perusal

Thank you and regards

Alice

LIANNEX CORPORATION (S) PTE LTD

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 28 December, 2018 4:20 PM
To: Liannex Corporation <liannexc@singnet.com.sg>; assignments <assignments@lkkauto.com>
Subject: RE: PZ 8118R-DOA: 27/9/2018 (AXA OD) (AXA REF :S8M00XC2)

Dear Alice,

Thank you for the email.

Dear Assignment Team,

FYNA

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Liannex Corporation <liannexc@singnet.com.sg>
Sent: Friday, 28 December 2018 4:04 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: PZ 8118R-DOA: 27/9/2018 (AXA OD) (AXA REF :S8M00XC2)

Dear Verone,

Our repair works for PZ8118R is almost complete. We would like to make an appointment for final inspection on 2nd Jan 2019 at 10:00 to 12:00nn.

Thank you and regards

Alice

Liannex Corporation (S) Pte Ltd

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Thursday, 13 December, 2018 5:31 PM
To: Liannex Corporation <liannexc@singnet.com.sg>; SUR <sur@lkkauto.com>
Cc: Naz (LKKAUTO) <Naz@lkkauto.com>
Subject: RE: PZ 8118R-DOA: 27/9/2018 (AXA OD) (AXA REF :S8M00XC2)

Dear Alice,

As instructed by our client, please proceed to repair the **insured vehicle PZ 8118R not exceeding Lump Sum \$43,000/- (Excess NIL/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Attached Lump Sum Letter, kindly get insured to sign, chop and forward back to us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Liannex Corporation <liannexc@singnet.com.sg>
Sent: Wednesday, 12 December 2018 1:07 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: PZ 8118R-DOA: 27/9/2018 (AXA OD) (AXA REF :S8M00XC2)

Hi Verone,

Your reply on lump sum at \$37,000.00 we unable to accept.

We still stand at our proposed COR at \$53,000.00 before excess.

Thank you
Alice
Liannex Corporation (S) Pte Ltd

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 12 December, 2018 12:23 PM
To: Liannex Corporation <liannexc@singnet.com.sg>
Cc: SUR <sur@lkkauto.com>; Naz (LKKAUTO) <Naz@lkkauto.com>
Subject: RE: PZ 8118R-DOA: 27/9/2018 (AXA OD) (AXA REF :S8M00XC2)

Dear Alice,

Re-offer Lump Sum \$37,000/- .

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Liannex Corporation <liannexc@singnet.com.sg>

Sent: Friday, 7 December, 2018 3:39 PM

To: 'Naz (LKKAuto)' <Naz@lkkauto.com>

Subject: RE: PZ 8118R-DOA: 27/9/2018 (AXA OD) (AXA REF :S8M00XC2)

Dear Naz,

1. We are not agreeable to your recommended COR at \$35,800.00
2. We counter proposes COR at \$53,000.00 before excess.
3. Please do take note that this subject motor bus was badly burnt in and around the engine and engine's compartment as well as the body parts and definitely there will be lots of supplementary engine parts
4. Also, please note that there has been long delay (More than 2months) in response to this own damage claim and lots of parts had already corroded because of the delay.
5. Kindly give some thought into this matter.
6. Alternatively, we have no objection for you or AXA Insurance to tow the subject motor bus to other workshop to repair the subject bus provided the bus owner agree to same.
7. Please let us have your reply within the next few days.
8. Thank you.

Best regards

Alice

Liannex Corporation (S) Pte Ltd

From: Naz (LKKAuto) <Naz@lkkauto.com>

Sent: Thursday, 6 December, 2018 11:59 AM

To: Liannex Corporation <liannexc@singnet.com.sg>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: PZ 8118R-DOA: 27/9/2018 (AXA OD) (AXA REF :S8M00XC2)

Dear Ms Alice,

After reviewing the price of checked items , can you finalize the COR at \$35,800?

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 6 December 2018 9:37 AM

To: Naz (LKKAuto)

Subject: PZ 8118R-DOA: 27/9/2018 (AXA OD) (AXA REF :S8M00XC2)

Hi Naz,

Please advise what is the labour per day rate and spray paint per panel rate proposed by the workshop? The labour and paint charges for labour item (b), (h) and (i) seems to be a high. From the marked estimate, your surveyor recommend the repairs on lump sum basis, since the repairer will be using used or recon parts, and this is an OD case, can inform your surveyor to negotiate with the repairer to give a higher discount for lump sum at 40% to 50% mark down.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)