

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 27 May 2019 8:43 AM
To: 'Claims Dept of CTI'
Cc: Alfred Toh; Chee So Chow; Tan Kah Leong; Admin A
Subject: RE: <Seek Mandate> : Direct Settlement - Accident Involving GBB8762Y (OI: SNM18D04879C02/2) AND SKL456A (TP : LKK REF - CC6/CTI18018443/Upa3) on 10/10/2018

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$4,500.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 17 May 2019 4:05 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: RE: <Seek Mandate> : Direct Settlement - Accident Involving GBB8762Y (OI: SNM18D04879C02/2) AND SKL456A (TP : LKK REF - CC6/CTI18018443/Upa3) on 10/10/2018

LKK REF - CC6/CTI18018443/Upa3
CTI REF – SNM18D04879C02/2 (GBB8762Y)

Dear Hsiao Tong

We refer to your email and reminders pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,522.00.

p/s Catherine Thia no longer in service with Claims Dept

Best Regards

Alfred Toh

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 17 May, 2019 3:57 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: <Seek Mandate> : Direct Settlement - Accident Involving GBB8762Y (OI: SNM18D04879C02/2) AND SKL456A (TP : LKK REF - CC6/CTI18018443/Upa3) on 10/10/2018

3rd REMINDER

Dear Sirs/Mdm,

We refer to mandate request dated 24/12/2018.

Kindly let us have your instruction/approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Sunday, 31 March 2019 9:55 AM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh (alfred.toh@sg.cntaiping.com) <alfred.toh@sg.cntaiping.com>
Subject: RE: <Seek Mandate> : Direct Settlement - Accident Involving GBB8762Y (OI : CTI - SNM18D04879C02) AND SKL456A (TP : LKK REF - CC6/CTI18018443/Upa3) on 10/10/2018

2nd REMINDER

Dear Sirs/Mdm,

We refer to mandate request dated 24/12/2018.

Kindly let us have your instruction/approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 25 January 2019 4:25 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Catherine Thia' <catherine.thia@sg.cntaiping.com>

Subject: RE: <Seek Mandate> : Direct Settlement - Accident Involving GBB8762Y (OI : CTI - SNM18D04879C02) AND SKL456A (TP : LKK REF - CC6/CTI18018443/Upa3) on 10/10/2018

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your mandate/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 24 December 2018 8:51 AM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: 'catherine.thia@sg.cntaiping.com' <catherine.thia@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate> : Direct Settlement - Accident Involving GBB8762Y (OI : CTI - SNM18D04879C02) AND SKL456A (TP : LKK REF - CC6/CTI18018443/Upa3) on 10/10/2018

Your ref : **SNM18D04879C02**

Our ref : CC6/CTI18018443/Upa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBB8762Y(OI) / SKL456A(TP) / OTHERS ON 10/10/2018

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.
In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **FASTECH AUTO PTE LTD**" at **\$4,522.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$11,503.57	\$ 4,280.00
2. Loss of Use (3days x \$150.00)	\$ 450.00	\$ 240.00 (3days x \$80.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$11,955.57	<u>\$ 4,522.00</u>

**03 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 10 December 2018 8:59 AM

To: claimsdept@sg.cntaiping.com

Cc: catherine.thia@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBB8762Y (OI : CTI - SNM18D04879C02) AND SKL456A (TP : LKK REF - CC6/CTI18018443/Upa3) on 10/10/2018

Your Ref: SNM18D04879C02

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 19 October 2018 7:33 PM

To: claimsdept@sg.cntaiping.com

Cc: catherine.thia@sg.cntaiping.com; Lucas Lee <lucas.lee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBB8762Y (OI : CTI - TBA) AND SKL456A (TP : LKK REF - CC6/CTI18018443/Upa3) on 10/10/2018

CTI ref: TBA

LKK REF: CC6/CTI18018443/Upa3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKL 456A at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

FASTECH AUTO PTE LTD

**1 Kaki Bukit Ave 6 #01-48 Autobay
Singapore 417883**

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date :05.11.2018

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: Motor Claim Department

ACCIDENT INVOLVING VEHICLE: SKL456A AND GBB8762Y ON 10.10.2018

We are the authorized repair workshop for the owner of motor vehicle no: **SKL456A**, which was involved in the captioned accident with your insured vehicle no: **GBB8762Y**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	4,280.00
2) Loss Of Use(3days x \$150)	\$	450.00
3) GIA Search Fee	\$	2.00
	\$	4,732.00

We enclosed herewith the following documents to support the claims:

- | | |
|---------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Vehicle Registration Log Card |
| c) GIA Report/GIA Search Result | d) I/C & Driving Licence |
| e) Insurance Certificate | f) Letter of Authorisation, etc... |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,


Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18018443/Upa3

14 NOV 2018

SUN ENERGY CONSTRUCTION PTE LTD
BLK 2 YISHUN INDUSTRIAL STREET 1
#05-28
SINGAPORE 768159
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 8762Y / SKL 456A/ OTHERS ON 10/10/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKL 456A against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

DATE : 10th Oct 2018

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SKL 456A & GBB 8762Y

ALONG KPE towards ECP

ON 10/10/2018

I/We, Tay Wei Qi

of (NRIC No./ROC No.) S8406545E

of 21 Serangoon East Avenue #16-26 S544809

owner of vehicle no. SKL 456A in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SKL 456A at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal

proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,

etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and

all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost

which may arisen therewith.

Signature of Owner :



Name of Owner :

Tay wei Qi

#7

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1650881802 Claim No : SNM18D04879C02

Claimant : TAY WEI QI (ZHENG WEIQI)

Amount : **S\$4,500.00**
Singapore Dollars FOUR THOUSAND FIVE HUNDRED Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKL456A
Insured Vehicle No. : GBB8762Y

Date of Loss : 10/10/2018
Place of Accident : KPE TOWARDS ECP

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SUN ENERGY CONSTRUCTION PTE LTD
Driver Name : ANDREW QUEK WEE SINN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 4,500.00
	=====
TOTAL	S\$ 4,500.00
	=====

Claimant Name: Tay Wei Qi NRIC No : S8406545E

Signature :  Date : 3/6/19

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax.Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: Motor Claim Department

Tax Invoice : 20627

Date: 05.11.2018

Vehicle No: SKL456A

Make/Model: VOLVO S60

Accident Date: 10.10.2018

Claim No : 1018-20627

Reference :

Policy No :

	Amount
To proceed on lump sum repair	SS 4,000.00

E. & O. E.

Total : S\$ 4,000.00

GST @ 7% : S\$ 280.00

Amount Due : S\$ 4,280.00



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-157007

Date of Request: 10/10/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 10/10/2018
Enquiry By Jason Tang Jun Zhong
TP Vehicle No. GBB8762Y
Accident Date 10/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBB8762Y	China Taiping Insurance (Singapore) Pte. Ltd.	19/07/2018-18/07/2019	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-157007

Date of Request: 10/10/2018

Your Ref No: Online Purchase

 Kim Chwee Auto Pte Ltd
 1 Kaki Bukit Avenue 6 #01-48
 AutoBay@Kaki Bukit
 Singapore 417883

Dear Sir/Madam,

 Enquiry Date 10/10/2018
 Enquiry By Jason Tang Jun Zhong
 TP Vehicle No. GBB8762Y
 Accident Date 10/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque