

Hsiao Tong (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 17 May 2019 4:05 PM
To: Hsiao Tong (LKKAuto); Admin A
Cc: Alfred Toh; Chee So Chow; Tan Kah Leong
Subject: RE: <Seek Mandate> : Direct Settlement - Accident Involving GBB8762Y (OI: SNM18D04879C02/2) AND SKL456A (TP : LKK REF - CC6/CTI18018443/Upa3) on 10/10/2018

LKK REF - CC6/CTI18018443/Upa3
CTI REF – SNM18D04879C02/2 (GBB8762Y)

Dear Hsiao Tong

We refer to your email and reminders pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,522.00.

p/s Catherine Thia no longer in service with Claims Dept

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, 17 May, 2019 3:57 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: <Seek Mandate> : Direct Settlement - Accident Involving GBB8762Y (OI: SNM18D04879C02/2) AND SKL456A (TP : LKK REF - CC6/CTI18018443/Upa3) on 10/10/2018

3rd REMINDER

Dear Sirs/Mdm,

We refer to mandate request dated 24/12/2018.

Kindly let us have your instruction/approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Sunday, 31 March 2019 9:55 AM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh (alfred.toh@sg.cntaiping.com) <alfred.toh@sg.cntaiping.com>

Subject: RE: <Seek Mandate> : Direct Settlement - Accident Involving GBB8762Y (OI : CTI - SNM18D04879C02) AND SKL456A (TP : LKK REF - CC6/CTI18018443/Upa3) on 10/10/2018

2nd REMINDER

Dear Sirs/Mdm,

We refer to mandate request dated 24/12/2018.

Kindly let us have your instruction/approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 25 January 2019 4:25 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Catherine Thia' <catherine.thia@sg.cntaiping.com>

Subject: RE: <Seek Mandate> : Direct Settlement - Accident Involving GBB8762Y (OI : CTI - SNM18D04879C02) AND SKL456A (TP : LKK REF - CC6/CTI18018443/Upa3) on 10/10/2018

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your mandate/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 24 December 2018 8:51 AM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: 'catherine.thia@sg.cntaiping.com' <catherine.thia@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate> : Direct Settlement - Accident Involving GBB8762Y (OI : CTI - SNM18D04879C02) AND SKL456A (TP : LKK REF - CC6/CTI18018443/Upa3) on 10/10/2018

Your ref : **SNM18D04879C02**

Our ref : CC6/CTI18018443/Upa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBB8762Y(OI) / SKL456A(TP) / OTHERS ON 10/10/2018

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$4,522.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$11,503.57	\$ 4,280.00
2. Loss of Use (3days x \$150.00)	\$ 450.00	\$ 240.00 (3days x \$80.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$11,955.57	<u>\$ 4,522.00</u>

**03 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 10 December 2018 8:59 AM

To: claimsdept@sg.cntaiping.com

Cc: catherine.thia@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBB8762Y (OI : CTI - SNM18D04879C02) AND SKL456A (TP : LKK REF - CC6/CTI18018443/Upa3) on 10/10/2018

Your Ref: SNM18D04879C02

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 19 October 2018 7:33 PM

To: claimsdept@sg.cntaiping.com

Cc: catherine.thia@sg.cntaiping.com; Lucas Lee <lucas.lee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBB8762Y (OI : CTI - TBA) AND SKL456A (TP : LKK REF - CC6/CTI18018443/Upa3) on 10/10/2018

CTI ref: TBA

LKK REF: CC6/CTI18018443/Upa3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKL 456A at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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