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Insured Vehicle No	Shi	11.11	Claim No.	4	
Name of Insured					-
K_N			Policy No.		
Insured Tel No.		HP: - 11 - 1 - 0-	Make / Model	1	
Excess Sec II :S\$		D'O'Y: P/14//8	Place of Accid	Sent :	
Is driver the owner	YES / NO	Nature of Accident :			
If NO, Driver Na	~		OLGIA DEDA		
Driver Tel		aur. Led was			IA REPORT(YES)/NO
(Ma B 2 V)	de .	(VIL: YES INO)	Insured Liabil	ity: 1 % F	inal? Yes / No
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RELIMINARY ADVICE	Date/Time	Sent By:		Post-Repair Photos:	roun:
				Others:	2
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ESTIMATED ACCIDENT REPAIR COST



ACCIDENT TIME REPORTED	1520HR5	BUS REGISTRATION NUMBER
ACCIDENT DATE	6-Oct-18	BUS TYPE (SD/DD)
BUS CAPTAIN NAME	AHMAD BIN MOHAMED HANAFIAH	BUS ROUTE NUMBER
EMPLOYEE NUMBER		BUS ADVERTS (Y/N)

BUS REGISTRATION NUMBER	SMB3510K	
BUS TYPE (SD/DD)	DD	
BUS ROUTE NUMBER		
BUS ADVERTS (Y/N)	N	

SECTION 1: PARTS & CONSUMABLE ITEMS (MATERIAL COST)

Total Cost		Quantity	Part or Item Description	Part No.	
\$398.36	1	cna/	RH CORNER BUMPER	77200991	
\$1,612.51	1	Cra/	LOWER FRONT WINDSCREEN	77200836	
\$133.40	1	btv	LAMP HEAD - MAIN BEAM	77200645	
\$412.70	1	cms/	HELLA DRL 5 LT. LED + MODULE (ADL front LED light)	77015982	
	4				
	+				
	+				
2556.97	1				
\$178.99		7% G5T			
\$2,735.96		FINAL TOTAL COST			

SECTION 2: ASSESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)

LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)		TOTAL COST
TO REPLACE/REPAIR THE DAMAGED PARTS	4480	\$6,000.00
SPRAY PAINTING	800.	\$1,200.00
	5280	
	7% GST	\$504.00
	FINAL TOTAL COST	\$7,704.00

PAGE 1

ESTIMATED ACCIDENT REPAIR COST



CECTION E	DEDAIDS TO	BUS ADVERTISMENT	UINVIS/DANEIS	ADVERTISEMENT	COSTI
SECTION 5:	KEPAIKS TO	SUS ADVERHISMENT	ALMATTS/LYMATTS	WOAFWITTENIE	COSI

TOTAL ADVERTISEMENT REPAIR COST

SECTION 6: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST

SECTION 7: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

	LOSS OF USE COST	\$3,6	
BUS TYPE (SD / DD)	SD	Number of Days Under Repair	9
		Date Out From Repairs	19/10/2018
		Date In For Repairs	10/10/2018

SUM	MARY
SECTION NO.	COST
1	\$2,735.96
2	\$7,704.00
3	
4	-
5	\$3,600.00
ESTIMATED ACCIDENT REPAIR COST (1+2+3+4+5)	\$14,039.96

7836.97 7836.97 20%-154630024 9 days Taylin 9749574 w/18
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Auto Consultants hence riditly

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-survey item(s) must be re

-survey familia approved from its

-surveyed by Repairer

Nivitha (LKK Auto)

From:

clara.li@fwd.com

Sent:

Monday, 8 October 2018 6:01 PM

To:

assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-

d@lkkauto.com

Cc:

motorclaims.sg@fwd.com; lionel.tan@fwd.com

Subject:

FW: Pre-Repair Inspection - Accident Involving SMB3510K & SKM173K D.O.A:

06/10/2018 (Our Ref: PNPV2018-00003684)

Attachments:

GIA TP Search Fee SMB3510K.PDF; GIA Report SMB3510K.PDF

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please create the case in Merimen.

Thank you.

Toulkh

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg





From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]

Sent: Monday, 8 October, 2018 11:31 AM

To: Motor Claims SG - SG Common

Cc: Subramanian Kasi; Wu Tzu Ying; Alvin Tan; Mohamed Hairi Bin Mohd Zais
Subject: Pre-Repair Inspection - Accident Involving SMB3510K & SKM173K D.O.A: 06/10/2018

WITHOUT PREJUDICE

Dear Sir / Mdm,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SMB3510K & SKM173K ON 06TH OCTOBER 2018 ALONG THOMSON ROAD AT ABOUT 1520HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on 06th October 2018 at about 1520hrs along Thomson Road involving our bus, SMB3510K & your insured vehicle SKM173K.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please advise if the PRI can be arranged for today.

Tower Transit Singapore Pte Ltd 21 Bulim Drive Bulim Bus Depot Singapore 648170

Contact Person:

Sharifah @ +65 9848 2243

Thank you.

Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg
Registered in Singapore, Registration Number 201419417K
Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any

attachments at your own risk. If this message contains password-protected attachments, the files have NOT
 been scanned for viruses by our mail domain. Please always scan for viruses before opening any
 attachments.

Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Tuesday, 30 October 2018 5:50 PM

To:

'Sharifah Nusaybah Binte Syed Jamil Binshahab'

Subject:

RE: Pre-Repair Inspection - Accident Involving SMB3510K & SKM173K D.O.A:

06/10/2018 (Our Ref: PNPV2018-00003684)

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersna@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [mailto:sharifah@towertransit.sg]

Sent: Monday, 8 October, 2018 11:31 AM

To: Motor Claims SG - SG Common

Cc: Subramanian Kasi; Wu Tzu Ying; Alvin Tan; Mohamed Hairi Bin Mohd Zais

Subject: Pre-Repair Inspection - Accident Involving SMB3510K & SKM173K D.O.A: 06/10/2018

WITHOUT PREJUDICE

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Tower Transit Singapore Pte Ltd 21 Bulim Drive Bulim Bus Depot Singapore 648170

Contact Person:

Sharifah @ +65 9848 2243

Thank you.

Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



This email has been checked for viruses by AVG antivirus software. www.avg.com



View Received Message

This mail is associated with:

*SMB3510K (1201800012873) [SKM173K]

TOWER TRANSIT SINGAPORE PTE LTD Oct 6 2018 3:00PM [COLIN TAN CHEQUE SUAN] Tower Transit Singapore Pte Ltd Reply Reply All Mark as Unread Print Message Delete Message Forward From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 16/09/2019 09:53 AM. To LKK_HQ Subject Alert - Adj Mandate Approved (S\$9893.00) - SMB3510K - Claim Handler; Lionel Tan Approved:9893.00.		
Reply Reply All Mark as Unread Print Message Delete Message Forward		
Approved:9893.00.		
DOCUMENTS SUMMARY		
There are no documents.		

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj S	Submitted	Ins Auth'ed	Status		
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	Main	R	eference	ſ	laim Det	ails	$\neg \Gamma$	Documents		Show All	
CLAIM SU	IBFOLDER DE	TAILS					[Created	by adjuster]			
Insured:	COLIN TA	N CHEQUE SUA	, ID: S7636113D								
Main Claimant:	TOWER T	RANSIT SINGAP	ORE PTE LTD, C	o. Reg. No.:	2014194	17K					
Vehicle Re	9 SMB3510K Date of Loss: 06/10/2018 15:00 - :59 ISO Months and 3 Days From LTA Reg Date (Ma					te (Man Yr)]					
Claim Type	TP / 120	01800012873			Policy/C Note No		PNPV2018-00003684 (Comprehensive)				
Vehicle Re No. (Insured):	SKM173K	t i			Policy No (Claima)		D-17089154MFBP				
					Excess						
Repairer:	Tower Tr	ansit Singapore	Pte Ltd (HQ) 21 B	ulim Drive, E	Bulim Bus	Depo	t, 648170 J	urong West - Tel:	81688950		
Handling Insurer:	FWD Sing	japore Pte. Ltd.	(HQ) - Tel: 6727 5	700 [Hand	dled by L	ionel	Tan)				
Claimant's Insurer:	MS First	411#21#11#25#1#25#1#2	e Ltd (HQ) - Tel: 6							- Vi-	
Adjuster:	22/10/2	Consultants Pte 018]	Ltd (HQ) - Tel: 62	256-3561	[Handled	by M	OHD TAUF	IKH BIN HAMID	[Final F	tpt due	
ASSOCIA	TED MAIL RE	CEIVED						Vie	w All Cor	npose Case M	
• FWD_S	G (16/09/2019): Alert - Adj Ma	ndate Approved (S\$9893.00) - SMB3	510K	- Claim Ha	indler: Lionel Ta	n		
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Due Da	200	Type Task	Group Subje	ct Hand	ler A	ssign	ned By	Completed On	Create	On Dor	

Claim Documents

*SMB3510K (1201800012873)

[SKM173K]

TP

TOWER TRANSIT SINGAPORE PTE LTD

Oct 6 2018 3:00PM

[COLIN TAN CHEQUE SUAN]

Tower Transit Singapore Pte Ltd

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Documents Checklist

DOCUMENTS CHECKLIST	Réset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

NOTE:	TO BE	COMPL	ETED	RY	SURVEYOR
		COMM		~ .	COLLECTOR

TEAM		
I F A M		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKM173K (Insd veh)	Model:	ALEXANDER DENNIS		
	SMB3510K (TP veh) of Accident: 06/10/2018			ENVIRO500 8.8 D (A)		
Date of Accident:						
				1		
Global Sum Settler	nent : [] Yes	, ,	[X] No			
Repair Estimate		: \$	10,439.96			
Final Repair Cost		: 5	6,741.00			
Loss of Use		: \$	1,800.00	9.00 days at \$200.00 per day		
Rental (if any)		: \$	0.00	days		
LTA / GIA Search F	ee	: \$	2.00			
Others:		5	0.00			
		: \$				
Final Settlement Su	ım	: \$	8,543.00			
Is Third Party Wor below)	rkshop GIA Registere	d?	[] YES	[X] NO (Kindly indicate		
A) For Non GIA F	Registered Workshop:		Agreed Liability	/100(%)		
B) For GIA Regis	tered Workshop:		BOLA Applicab	le: Yes/ No BOLA Scenario No:		
BOLA Liability:	(%)		Assessed Liabi	lity (*):(%)		
* Assessed Lia	bility to be filled only fo	or cha		cases where BOLA does not apply		
Remarks						
Payment Instructi	on: Payee's Breakdov	wn				
	Singapore Pte Ltd		: \$	8,543.00		
2)			: \$			
3)			. e			

JOANNE LEE KHANG MIN	09 Mar 2020
LKK Auto Consultants Pte Ltd	Date

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park Singapore 408933

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VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18018434/T1GA3Q2

22116986

245738 km

SFD76CLR5EMTL3375

09/03/2020 Date:

> Engine No: Chassis No:

Odometer:

REFERENCE

PNPV2018-00003684 Handling Insurer: FWD Singapore Pte. Ltd. Policy No:

Claimant

SMB3510K Vehicle No:

Insured Vehicle No: SKM173K

Date of Loss: 06/10/2018 Nature of Claim: TP Claim No: 1201800012873

DESCRIPTION & IDENTIFICATION OF VEHICLE

SMB3510K Reg No:

ALEXANDER DENNIS ENVIRO500, 8.8 D (A) Make & Model:

Reg. Date: 03/08/2014 (Man. Year: 2014)

Colour Green Engine Capacity: 8849 cc

Market Value/New Car

N/A Price:

Market Value/New Car Price Sum Insured (S\$):

CONDITION OF VEHICLE AT THE TIME OF SURVEY

Yes Footbrake (Serviceable): Yes General Condition: Steering (Serviceable):

No Pre-accident Condition: Handbrake (Serviceable): Yes Engine Modification:

CONDITION OF TYRES

305/70 R22.5 (D) Front Tyre Size: 305/70 R22.5 Rear Tyre Size: Michelin 8/8 mm Rear Left Side: Front Left Side: Michelin 8 mm Michelin 8/8 mm Front Right Side: Michelin 8 mm Rear Right Side:

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,556.97	2,556.97	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,200.00	5,280.00	1,920.00	26.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00 0.00 0.00 Calculated Gross Total (S\$) 9,756.97 7,836.97 1,920.00			
Calculated Gross Total (S\$)	9,756.97	7,836.97	1,920.00	19.68
Approved Total (Overridden) (S\$)		6,300.00		
(S\$)	9,756.97	6,300.00	3,456.97	35.43
+ GST 7.00/7.00% (S\$)	682.99	441.00	241.99	35.43
Nett Amount (S\$)	10,439.96	6,741.00	3,698.96	35.43
+ Loss of Use (9.0 x S\$20	+ Loss of Use (9.0 x S\$200.00/day) (S\$)			
+ Doc/S	earch Fee (S\$)	2.00		
Net	tt Liability (S\$)	8,543.00		

INSPECTION

Date of Assignment: 08/10/2018

Tower Transit Singapore Pte Ltd (HQ) Date Inspected: 09/10/2018 Inspected At:

21 Bulim Drive, Bulim Bus Depot

Singapore 648170

Estimated Period of Repair:

9.0 days

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Adjuster: MOHD TAUFIKH BIN HAMID Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

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REPAIR DETAILS

Referen	ce					
Part Source	:	(Last Synchronised: 04 Sep 2019)				
Parts:	N/A	ALEXANDER DENNIS ENVIRO500 8.8 D (A) (Model not available in database)				
Labour:	Repairer's	(Price-denominated Standard List)				
Print Code:	(Unsubmitted	(Unsubmitted, no print-code for SMB3510K)				
Validity:		These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page				
Further Info	: Items/values	not in reference catalogue are prefixed with an asterisk *.				

Recommended Parts

No.	Qty	Part No. Particulars	Condition I	Repairer's	Amount
1	1	*RH CORNER BUMPER	Cracked	398.36 F	*398.36 F
2	1	*LOWER FRONT WINDSCREEN	Cracked	1,612.51 F	*1,612.51 F
3	1	*LAMP HEAD-MAIN BEAM	Bent	133.40 F	*133.40 F
4	1	*HELLA DRL 5 LT .LED+MODULE (ADL FRONT LED LIGHT)	Cracked	412.70F	*412.70 F
F≠Fra	nchise	42010	Parts (S\$)	2,556.97	2,556.97

Report was unsubmitted during this print-out.

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REPLACE /REPAIR THE DAMAGED PARTS	New	6,000.00	4,480.00
2	SPRAY PAINTING	New	1,200.00	800.00
	Gross L	abour Cost (S\$)	7,200.00	5,280.00
	Report was unsubmitted	during this print-out.		

< END OF ESTIMATES >