

Supervisor:

LWP

DOI:

9/10/18

Date / Time:

9-10-18

Pre-assign / CCU / FTE

Registered in Marimen:

12-10-18



Insured Vehicle No.:

GBH 4326T

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A.:

8/10/2018

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final? Yes / No

LW 8559P



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

DATE / PIC

19/10/18
vunon

LW 8559P - X ; GBH 4326T - X

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

15/5/19

confirm accident details in form TP claim. letter end out

21/8/19
khoncha

File pass to type mandate

28/11/19
khoncha

File pass to Mei Kwon to close

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: L/S \$S 7,900

(10 days) Reduction: 51 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

5/4/19

Confirm with: khoncha

Email ☒ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

27.

Repair Cost: (w/ GST)

\$S

8,453

If NO or B 28, Ass. Lia:

(OIO REAR END TP)

Loss of Rental (LOR):

\$S

-

(- days)

Loss of Use (LOU):

\$S

660

(\$ 60 x 11 days)

Loss of Income (LOI):

\$S

-

(- x - days)

LOR only ☐ LOU only ☒

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$S

7.45

Medical:

\$S

-

Disbursement:

\$S

-

Legal Cost

\$S

-

(e.g. Tow/Independent)

Total:

\$S

9,120.45

Global Sum \$S:

9,120.00

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$S

9,120.00

Name 1:

MG SOLUTION PTE LTD

Payee 2: (Strike if N.A.)

\$S

Name 2:

Payee 3: (Strike if N.A.)

\$S

Name 3:

TP AIG

CLIS \$ 7,900 / Red \$ 8,236.16 / 51%.)

10 days + 1 Sunday = 11 days

TOTAL

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email : mg3solution@gmail.com

TO	: AIG	DATE	: 09/10/2018
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SLW8559P		
MODEL	: HYUNDAI ACCENT 1.4		KMHCU41BTJ4403516
CHASSIS NO			Vivian.
<u>ACCIDENT DETAILS</u>		DATE	: 8-Oct-18
		TIME	: 06:35HRS
THIRD PARTY REQUESTOR / CONTACT : JACK LI			

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	BOOTLID <i>Pented</i>	1	\$ 1,270.90	\$ 1,270.90
2	BOOTLID LOGO <i>new</i>	1	\$ 88.00	\$ 88.00
3	BOOTLID EMBLEM 'ACCENT' <i>new</i>	1	\$ 60.00	\$ 60.00
4	BOOTLID HINGE <i>new</i>	2	\$ 97.80	\$ 195.60
5	BOOTLID TOP LOCK <i>Daengd</i>	1	\$ 222.00	\$ 222.00
6	BOOTLID LOWER CATCH <i>new</i>	1	\$ 65.20	\$ 65.20
7	BOOTLID WEATHER STRIP <i>lot</i>	1	\$ 199.30	\$ 199.30
8	BOOTLID OUTER GARNISH WITH CHROME <i>lot</i>	1	\$ 320.90	\$ 320.90
9	REAR NUMBER PLATE LAMP <i>new</i>	2	\$ 84.10	\$ 168.20
10	BOOTLID DETECTOR <i>crash d</i>	1	\$ 211.30	\$ 211.30
11	WINDSCREEN MOULDING <i>new</i>	1	\$ 190.20	\$ 190.20
12	REAR BUMPER <i>schind</i>	1	\$ 680.90	\$ 680.90
13	REAR BUMPER SIDE RETAINER <i>new</i>	2	\$ 55.20	\$ 110.40
14	REAR BUMPER BRACKET <i>Daengd</i>	2	\$ 70.60	\$ 141.20
15	REAR BUMPER REFLECTOR <i>new</i>	2	\$ 68.60	\$ 137.20
16	REAR BUMPER REINFORCEMENT <i>Daengd</i>	1	\$ 390.80	\$ 390.80
17	REAR BUMPER REINFORCEMENT BRACKET <i>new</i>	2	\$ 69.20	\$ 138.40
18	REAR BUMPER REINFORCEMENT SPONGE <i>new</i>	1	\$ 130.70	\$ 130.70

19	REAR BUMPER REVER SENSOR <i>Per d 2 pieces</i>	4	\$ 199.80	\$ 799.20	399.60
20	REAR BUMPER REVER SENSOR WIREHARNESH <i>per set</i>	1	\$ 250.60	\$ 250.60	x
21	TAILLAMP <i>Cracked</i>	2	\$ 466.20	\$ 932.40	780
22	TAILLAMP PANEL <i>LH Dented</i>	2	\$ 230.70	\$ 461.40	230.70
23	REAR FENDER <i>LH Buckled</i>	2	\$ 1,099.80	\$ 2,199.60	1099.80
24	REAR FENDER INNER TRIM <i>LH torn</i>	2	\$ 255.60	\$ 511.20	255.60
25	REAR END PANEL <i>Distorted</i>	1	\$ 688.20	\$ 688.20	580
26	REAR END PANEL TOP GARNISH <i>del d</i>	1	\$ 155.40	\$ 155.40	-
27	REAR FLOOR PANEL <i>Repair</i>	1	\$ 1,355.90	\$ 1,355.90	x
28	REAR FLOOR PANEL TOP BOARD <i>del d</i>	1	\$ 466.20	\$ 466.20	295
29	REAR FLOOR PANEL SPONGE <i>Cracked</i>	1	\$ 266.40	\$ 266.40	-
			7492.40	TOTAL PRICE	\$ 12,807.70
			5993.92	LESS 20%	\$ 2,561.54
				SUB TOTAL PRICE	\$ 10,246.16

SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	REAR NUMBER PLATE <i>Bed</i>	1	\$ 50.00	\$ 50.00
2	REAR BUMPER CLIP(SET) <i>per</i>	1	\$ 20.00	\$ 20.00
3	TAIL LAMP CLIP(SET) <i>per</i>	1	\$ 20.00	\$ 20.00
4	REAR FENDER INNER TRIM CLIP(SET) <i>per</i>	1	\$ 20.00	\$ 20.00
5	REAR END PANEL TOP GARNISH CLIPS(SET) <i>per</i>	1	\$ 20.00	\$ 20.00
6	REAR END PANEL INSULATION SEAL <i>New</i>	1	\$ 150.00	\$ 150.00
7	REAR FLOOR PANEL INSULATION SEAL <i>per set</i>	1	\$ 150.00	\$ 150.00
8	REVERSE CAMERA <i>Damaged</i>	1	\$ 420.00	\$ 420.00
530			TOTAL	\$ 800.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (REAR)

1	PANEL BEATING, REMOVAL & REPLACING PANEL	\$ 2,000.00	1900
2	TO SPRAY PAINT AFFECTED AREAS	\$ 2,000.00	1900
3	TO APPLY RUST PROOFING & TUFF COAT	\$ 280.00	80
4	WIRING CHECK	\$ 60.00	30
5	REMOVE AND REFIX UPHOLSTRY AND ROOF LINING TO FACILITATE REPAIR	\$ 180.00	60
6	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	\$ 80.00	50

7	REMOVE AND REFIX REVERSE CAMERA AND DISTANCE SETTING	\$ 80.00	50	
8	TO REMOVE AND RERFIX REAR WINDSCREEN	\$ 150.00	120	
9	REMOVE AND REFIX FUEL TANK TO FACILITATE REPAIR	\$ 180.00	80	
10	TRANSFER BOOTLID MECHANISM	\$ 80.00	✓	

TOTAL \$ 5,090.00 3350

ESTIMATE REPORT

TOTAL PARTS COST : \$ 11,046.16

TOTAL LABOUR COST : \$ 5,090.00

TOTAL REPAIR COST : \$ 16,136.16

APPROVED DETAILS

SURVEYOR :

CONTACT NO :

FAX :

PART BY PART / LUMP SUM :

NO OF DAYS :

Adrian Ling . total 9573.93
H/s 09/10/18 . L/S: 7.9K

10 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

7.9K

> Back to OneMotoring

Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	SLW8559P		
Vehicle Type :	R10 - Private Hire (Self-Drive) Motor Car		
Vehicle Attachment 1 :	No Attachment		
Vehicle Scheme :	Normal		
Vehicle Make :	HYUNDAI		
Vehicle Model :	ACCENT (RB) 1.4 CVT		
Chassis No. :	KMHCU41BTJU403516		
Propellant :	Petrol		
Engine No. :	G4LCHU896115		
Engine Capacity :	1368 cc		
Maximum Power Output :	73.6 kW (98 bhp)		
Maximum Laden Weight :	1560 kg		
Unladen Weight :	1115 kg		
Year Of Manufacture :	2017		
Original Registration Date :	06 Mar 2018		
Lifespan Expiry Date :	-		
COE Category :	A - Car up to 1600cc & 97kW (130bhp)		
Quota Premium :	\$40,000.00		
COE Expiry Date :	05 Mar 2028		
Road Tax Expiry Date :	05 Sep 2019		
PARF Eligibility Expiry Date :	05 Mar 2028		
Inspection Due Date :	05 Mar 2021		
Intended Transfer Date :	21 Aug 2019		
CO2 Emission :	149.00 (g/km)		
CEV/VES Rebate Utilised Amount :	-		
CO Emission :	0.209970 (g/km)		
HC Emission :	0.034450 (g/km)		
NOx Emission :	0.011570 (g/km)		
PM Emission :	-		
The current road tax expiry is 05 Sep 2019. You may renew the road tax from 06 Jun 2019 with all pre-requisite(s) fulfilled. If the road tax is renewed after 05 Sep 2019, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable (From 06 Sep 2019 to 05 Mar 2020)			
	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Transfer Fee :	25.00	-	25.00
Sub Total :			25.00
Nett Road Tax Amount (After Offsetting Over Payment) :	304.00	-	304.00
Total Amount Payable :			329.00
Amount Payable (From 06 Sep 2019 to 05 Sep 2020)			
	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Transfer Fee :	25.00	-	25.00
Sub Total :			25.00
Nett Road Tax Amount (After Offsetting Over Payment) :	608.00	-	608.00
Total Amount Payable :			633.00

You may print this page for reference.

OK Print



Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

RELEASE VOUCHER
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"We/I, _____ ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd. _____ ("name of surveyor") with respect to the amount claimed for S\$ _____ (repair costs), S\$ _____ (loss of use/rental) S\$ _____ (search fees) for vehicle no. _____ that was damaged pursuant to the accident which occurred on _____ (date) along _____ (location) involving vehicle no/s _____.

This is pursuant to the inspection conducted on _____ (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner _____ ("third party claimant") of vehicle no. _____ to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to _____ (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any disputes arising out of the same.

Dated this _____ day of _____ (month) 20____ (year)

Signed by AIG appointed surveyor

Chopped & Signed by "the workshop"



MG SOLUTION PTE LTD
23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
GST Reg. No. : 201427944N

MOTOR CLAIM DISCHARGE

INSURED: DICKSON AUTO SOLUTION PTE LTD
CAR/ LORRY/CYCLE: REG NO: SLW8559P POLICY NO:
ACCIDENT CLAIM NO:

I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle
Registered No. SLW 8559 Pfrom the repairers,
Messrs MG SOLUTION PTE LTD
And that all repairs necessary as a result of an accident in which the said vehicle was Involved on or
about the 08 day of 10 2018 have been completed to my / our satisfaction, and that
I / we have no further claim on the above company in Respect thereof.

Date: Signature:

Co's Stamp: NRIC No:



09/10/2018 - PRI
14/10/2018 - Sunday

Vehicle In - 09/10/2018
Vehicle Out - 19/10/2018
Lou - 11 days x \$ 250
= \$ 2,750



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

INVOICE No : TI 199312

PB No : 198055

Date : 05-November-2019

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SLW 8559P

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 7,900.00
BEFORE GST		7,900.00
7% GST		553.00
TOTAL		\$ 8,453.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 23 October 2019 1:43 PM
To: MG Solution
Cc: Admin A
Subject: RE: 3rd Party Claim for Accident involving Vehicle SLW8559P & GBH4326T on 08/10/2018

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter and your e-mail below.

For amicable settlement on a without prejudice basis, we propose settlement on a global sum for **\$9,120.00(all in)**.

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>
Sent: Wednesday, 18 September 2019 12:27 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: 3rd Party Claim for Accident involving Vehicle SLW8559P & GBH4326T on 08/10/2018

Your Ref: **GBH4326T**
Our Ref: **SLW8559P**

Dear Khanchna,

Please refer to below mentioned email, as we have sent out our LOD previously to your side since 11/03/2019. We have not receive any offer from your side.

Khanchna (LKK Auto)

From: Foo, Chityan <Chityan.Foo@aig.com>
Sent: Thursday, 19 September 2019 2:34 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: OUR REF: 4239587333SG; ACCIDENT INVOLVING GBH4326T & SLW8559P ON 08.10.18 ALONG SENGKANG EAST ROAD

Hi Khanchna,

We refer to the above matter

We seek your clarification on the replacement parts as follow:

- Bootlid Dectector 22-24
- Windscreen Moudling - NGL TO PREVENT LEAKAGE
- Taillamp Panel 67-71
- Rear Fender 41-54
- Rear Fender Inner Trim 72-73
- Rear End Panel 61-65
- Rear End Panel Top Garnish - 13-15
- Rear Floor Panel Top Board - 28-31
- Rear Floor Panel Sponge - 36-37
- Rear Number Plate 22
- Set Rear Fender Inner Trim Clip
- Set Rear End Panel Top Garnish Clips } NGL TO REPLACE / TO REPLACE THE TRIM
- Rear End Panel Insulation Seal
- Reverse Camera - 23

Kindly let us hear from you before approval of mandate in merimen.

Kind regards,

Jimmy Foo
AIG
Complex Claims Examiner
AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Oct 2018 10:27	Clim Veh Model Changed	(205222) HYUNDAI ACCENT 1.4 (A).	[A] HOW MEI KWAN
2	12 Oct 2018 10:27	Clim Created	Reg No: SLW8559P. Acct Date: 2018/10/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: MG Solution Pte Ltd (HQ)	[A] HOW MEI KWAN
3	12 Oct 2018 10:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);	[A] HOW MEI KWAN
4	12 Oct 2018 10:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/10/23	[A] HOW MEI KWAN
5	12 Oct 2018 10:27	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	12 Oct 2018 10:27	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
7	12 Oct 2018 10:27	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
8	12 Oct 2018 10:27	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	06 Sep 2019 09:44	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
10	06 Sep 2019 09:44	Clim Dtl Modified	JPJ Reg. Date: -> 2018/03/06.	[A] JOANNE LEE KHANG MIN
11	06 Sep 2019 09:44	Clim Details Notified		[A] JOANNE LEE KHANG MIN
12	10 Sep 2019 17:12	Adj Mandate Request	Cur.Reg:9120.45:L: 100%. BOLA 27(Insured driver rear ended Third party vehicle)	[A] Khanchna Pothura

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2271487	06 Sep 2019 09:44:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLW8559P	GBH4326T	11.77



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

PROFORMA BILL

Bill To:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

Bill No : 198055

Date : 11-March-2019

Vehicle Number : *SLW 8559P*

ATTN : MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 7,900.00
BEFORE GST		7,900.00
7% GST		553.00
TOTAL		\$ 8,453.00

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.



Co's stamp & Authorised Signature

Print Received Message

This mail is associated with :

***SLW8559P (4239587333SG)
[GBH4326T]**

TP

DICKSON AUTO SOLUTION PTE LTD

Oct 8 2018 6:00AM

[UNIVERSAL ENGINEERING SERVICES (S) PTE LTD]

MG Solution Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 08/10/2019 15:54 PM
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9120.45) - SLW8559P - Claim Handler: Foo, Chit Yan

Approved:9120.45:Please proceed to settle at best

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Oct 2018 Edit Reg		09 Oct 2018 00:00 Edit Adj Rpt	\$57,900.00 Edit Estimates	\$57,900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	UNIVERSAL ENGINEERING SERVICES (S) PTE LTD , Co. Reg. No.: 199702215W								
Main Claimant:	DICKSON AUTO SOLUTION PTE LTD , Co. Reg. No.: 2016240812								
Vehicle Reg. No.:	SLW8559P	Date of Loss:	08/10/2018 06:00 - :59 [7 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 4239587333SG	Policy/Cover Note No.:	1800060834 (Comprehensive)						
Vehicle Reg. No. (Insured):	GBH4326T	Policy No. (Claimant):	5094595959-01						
		Excess:							
Repairer:	MG Solution Pte Ltd (HQ) 23 Kaki Bukit Avenue 4 #02-03B, VICOM Inspection Centre, 415933 Kaki Bukit - Tel: 91886931								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 23/10/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (08/10/2019): Alert - Adj Mandate Approved (\$59120.45) - SLW8559P - Claim Handler: Foo, Chit Y... - AIG_SG_EXPRESS (19/09/2019): Alert - Adj Mandate Maintained - SLW8559P - Claim Handler: Foo, Chit Yan - AIG_SG (15/10/2018): Request to upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLW8559P (4239587333SG)
[GBH4326T]

TP

DICKSON AUTO SOLUTION PTE LTD

Oct 8 2018 6:00AM

[UNIVERSAL ENGINEERING SERVICES (S) PTE LTD]
MG Solution Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown							 Edit		
Photos/Images										3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	25/02/19 17:24	General View							 Load JPG	☒	
2	25/02/19 17:24	General View							 Load JPG	☒	
3	25/02/19 17:24	General View							 Load JPG	☒	
4	25/02/19 17:24	General View							 Load JPG	☒	
5	25/02/19 17:24	General View							 Load JPG	☒	
6	25/02/19 17:24	General View							 Load JPG	☒	
7	25/02/19 17:24	General View							 Load JPG	☒	
8	25/02/19 17:24	General View							 Load JPG	☒	
9	25/02/19 17:24	General View							 Load JPG	☒	
10	25/02/19 17:24	General View							 Load JPG	☒	
11	25/02/19 17:24	General View							 Load JPG	☒	
12	25/02/19 17:24	General View							 Load JPG	☒	
13	25/02/19 17:24	General View							 Load JPG	☒	
14	25/02/19 17:24	General View							 Load JPG	☒	
15	25/02/19 17:24	General View							 Load JPG	☒	
16	25/02/19 17:24	General View							 Load JPG	☒	
17	25/02/19 17:24	General View							 Load JPG	☒	
18	25/02/19 17:24	General View							 Load JPG	☒	
19	25/02/19 17:24	General View							 Load JPG	☒	
20	25/02/19 17:24	General View							 Load JPG	☒	
21	25/02/19 17:24	General View							 Load JPG	☒	
22	25/02/19 17:24	General View							 Load JPG	☒	
23	25/02/19 17:24	General View							 Load JPG	☒	
24	25/02/19 17:24	General View							 Load JPG	☒	
25	25/02/19 17:24	General View							 Load JPG	☒	
26	25/02/19 17:24	General View							 Load JPG	☒	
27	25/02/19 17:24	General View							 Load JPG	☒	
28	25/02/19 17:24	General View							 Load JPG	☒	
29	25/02/19 17:24	General View							 Load JPG	☒	
30	25/02/19 17:24	General View							 Load JPG	☒	
31	25/02/19 17:24	General View							 Load JPG	☒	
32	25/02/19 17:24	General View							 Load JPG	☒	
33	25/02/19 17:24	General View							 Load JPG	☒	
34	25/02/19 17:24	General View							 Load JPG	☒	
35	25/02/19 17:24	General View							 Load JPG	☒	
36	25/02/19 17:24	General View							 Load JPG	☒	
37	25/02/19 17:24	General View							 Load JPG	☒	
38	25/02/19 17:24	General View							 Load JPG	☒	
39	25/02/19 17:24	General View							 Load JPG	☒	
40	25/02/19 17:24	General View							 Load JPG		

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				☒
41	25/02/19 17:24	General View		☒
42	25/02/19 17:24	General View		☒
43	25/02/19 17:24	General View		☒
44	25/02/19 17:24	General View		☒
45	25/02/19 17:24	General View		☒
46	25/02/19 17:24	General View		☒
47	25/02/19 17:24	General View		☒
48	25/02/19 17:24	General View		☒
49	25/02/19 17:24	General View		☒
50	25/02/19 17:24	General View		☒
51	25/02/19 17:24	General View		☒
52	25/02/19 17:24	General View		☒
53	25/02/19 17:24	General View		☒
54	25/02/19 17:24	General View		☒
55	25/02/19 17:24	General View		☒
56	25/02/19 17:24	General View		☒
57	25/02/19 17:24	General View		☒
58	25/02/19 17:24	General View		☒
59	25/02/19 17:24	General View		☒
60	25/02/19 17:24	Reinspection Photo		☒
61	25/02/19 17:24	Reinspection Photo		☒
62	25/02/19 17:24	Reinspection Photo		☒
63	25/02/19 17:24	Reinspection Photo		☒
64	25/02/19 17:24	Reinspection Photo		☒
65	25/02/19 17:24	Reinspection Photo		☒
66	25/02/19 17:24	Reinspection Photo		☒
67	25/02/19 17:24	Reinspection Photo		☒
68	25/02/19 17:24	Reinspection Photo		☒
69	25/02/19 17:24	Reinspection Photo		☒
70	25/02/19 17:24	Reinspection Photo		☒
71	25/02/19 17:24	Reinspection Photo		☒
72	25/02/19 17:24	Reinspection Photo		☒
73	25/02/19 17:24	Reinspection Photo		☒
74	25/02/19 17:24	Reinspection Photo		☒
75	25/02/19 17:24	Reinspection Photo		☒
76	25/02/19 17:24	Reinspection Photo		☒
77	25/02/19 17:24	Reinspection Photo		☒
78	25/02/19 17:24	Reinspection Photo		☒
79	25/02/19 17:24	Reinspection Photo		☒
80	25/02/19 17:24	Reinspection Photo		☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/10/18 17:36	TP GIA REPORT		☒
2	21/08/19 09:22	LETTER TO OI		☒
3	06/09/19 10:08	LTA SEARCH		☒
4	06/09/19 10:08	LOD		☒
5	02/12/19 11:09	WORKSHOP INVOICE		☒
6	02/12/19 11:09	AUTHORISATION TO ACT FORM		☒
7	02/12/19 11:09	Release Voucher		☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	15/10/18 09:18	OI GIA REPORT		☒
2	19/09/19 14:27	IHS Adjustment		☒
3	08/10/19 15:52	Clear Report		☒

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBH4326T (Insd veh)	Model:	HYUNDAI ACCENT 1.4 (A)
	SLW8559P (TP veh)		
Date of Accident:	08/10/2018		

Global Sum Settlement	:	☒ Yes	☐ No
Repair Estimate	:	\$	17,319.19
Final Repair Cost	:	\$	9,120.00
Loss of Use	:	\$	11.00 days at \$60.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	9,120.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	MG Solution Pte Ltd	:	\$ 9,120.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

02 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG18018404/AKA3Q2

Date: 02/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800060834
Claimant
Vehicle No : SLW8559P **Insured Vehicle No :** GBH4326T
Date of Loss: 08/10/2018 **Nature of Claim:** TP **Claim No:** 4239587333SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLW8559P**
 Make & Model: HYUNDAI ACCENT, 1.4 (A) Engine No: G4LCHU896115
 Reg. Date: 06/03/2018 (Man. Year: 2017) Chassis No: KMHCU41BTJU403516
 Colour: Black Odometer: 11848 km
 Engine Capacity: 1368 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 175/70 R14 Rear Tyre Size: 175/70 R14
 Front Left Side: Kumho 6 mm Rear Left Side: Kumho 6 mm
 Front Right Side: Kumho 6 mm Rear Right Side: Kumho 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,096.16	6,523.92	4,572.24	41.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,090.00	3,350.00	1,740.00	34.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,186.16	9,873.92	6,312.24	39.00
Approved Total (Overridden) (S\$)		7,900.00		
(S\$)	16,186.16	7,900.00	8,286.16	51.19
+ GST 7.00/7.00% (S\$)	1,133.03	553.00	580.03	51.19
Nett Amount (S\$)	17,319.19	8,453.00	8,866.19	51.19
+ Loss of Use (11.0 x S\$60.00/day) (S\$)		660.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		9,120.45		
Global Sum Settlement (S\$)		9,120.00		

INSPECTION

Date of Assignment: 09/10/2018
 Date Inspected: 09/10/2018 Inspected At: MG Solution Pte Ltd (HQ)
 23 Kaki Bukit Avenue 4 #02-03B,
 VICOM Inspection Centre
 Singapore 415933

Estimated Period of Repair: 10.0 days

Adjuster: ADRIAN LING**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOTLID	Dented	1,270.90 FL	*1,270.90 FL
2	1		*BOOTLID LOGO	Necessary	88.00 FL	*88.00 FL
3	1		*BOOTLID EMBLEM ACCENT	Necessary	60.00 FL	*60.00 FL
4	2		*BOOTLID HINGE	Not Necessary	195.60 FL	*- FL
5	1		*BOOTLID TOP LOCK	Damaged	222.00 FL	*166.80 FL
6	1		*BOOTLID LOWER CATCH	Not Necessary	65.20 FL	*- FL
7	1		*BOOTLID WEATHERSTRIP	Cut	199.30 FL	*199.30 FL
8	1		*BOOTLID OUTER GARNISH WITH CHROME	Cut	320.90 FL	*256.00 FL
9	2		*REAR NUMBER PLATE LAMP	Not Necessary	168.20 FL	*- FL
10	1		*BOOTLID DETECTOR	Cracked	211.30 FL	*211.30 FL
11	1		*WINDSCREEN MOULDING	Necessary	190.20 FL	*190.20 FL
12	1		*REAR BUMPER	Deformed	680.90 FL	*483.00 FL
13	2		*REAR BUMPER SIDE RETAINER	Necessary	110.40 FL	*46.60 FL
14	2		*REAR BUMPER BRACKET	Damaged	141.20 FL	*67.00 FL
15	2		*REAR BUMPER REFLECTOR	Not Necessary	137.20 FL	*- FL
16	1		*REAR BUMPER REINFORCEMENT	Damaged	390.80 FL	*390.80 FL
17	2		*REAR BUMPER REINFORCEMENT BRACKET	Not Necessary	138.40 FL	*- FL
18	1		*REAR BUMPER REINFORCEMENT SPONGE	Not Necessary	130.70 FL	*- FL
19	4		*REAR BUMPER REVERSE SENSOR	Damaged (2 PCS ONLY)	799.20 FL	*399.60 FL
20	1		*REAR BUMPER REVERSE SENSOR WIREHARNES	Not Necessary	250.60 FL	*- FL
21	2		*TAILLAMP	Cracked	932.40 FL	*780.00 FL
22	1		*TAILLAMP PANEL	N/S Dented	461.40 FL	*230.70 FL
23	1		*REAR FENDER	N/S Buckled	2,199.60 FL	*1,099.80 FL
24	1		*REAR FENDER INNER TRIM	N/S Torn	511.20 FL	*255.60 FL
25	1		*REAR END PANEL	Distorted	688.20 FL	*580.00 FL
26	1		*REAR END PANEL TOP GARNISH	Deformed	155.40 FL	*155.40 FL
27	1		*REAR FLOOR PANEL	Repair	1,355.90 FL	*- FL
28	1		*REAR FLOOR PANEL TOP BOARD	Deformed	466.20 FL	*295.00 FL
29	1		*REAR FLOOR PANEL SPONGE	Cracked	266.40 FL	*266.40 FL
30	1		*REAR NUMBER PLATE	Bent	50.00 FS	*50.00 FS
31	1		*SET REAR BUMPER CLIP	Necessary	20.00 FS	*20.00 FS
32	1		*SET TAIL LAMP CLIP	Necessary	20.00 FS	*20.00 FS
33	1		*SET REAR FENDER INNER TRIM CLIP	Necessary	20.00 FS	*20.00 FS
34	1		*SET REAR END PANEL TOP GARNISH CLIPS	Necessary	20.00 FS	*10.00 FS
35	1		*REAR END PANEL INSULATION SEAL	Necessary	150.00 FS	*60.00 FS
36	1		*REAR FLOOR PAEL INSULATION SEAL	Not Necessary	150.00 FS	*- FS
37	1		*REVERSE CAMERA	Damaged	420.00 FS	*350.00 FS

F=Franchise part. S=SpcNelt. L=ListItemDisc.

Sub Total (S\$) 13,657.70 8,022.40
 - List Item Discount on L Items 20.00/20.00% (S\$) 2,561.54 1,498.48

Total Parts (S\$) 11,096.16 6,523.92

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING ,REMOVAL & REPLACING PARTS	New	2,000.00	1,400.00
2	TO SPRAY PAINT AFFECTED AREAS	New	2,000.00	1,400.00
3	TO APPLY RUST PROOFING & TUFF COAT	New	280.00	80.00
4	WIRING CHECK	New	60.00	30.00
5	REMOVE AND REFIX UPHOLSTERY AND ROOF LINING TO FACILITATE REPAIR	New	180.00	60.00
6	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	New	80.00	50.00
7	REMOVE AND REFIX REVERSE CAMERA AND DISTANCE SETTING	New	80.00	50.00
8	TO REMOVE AND REFIX REAR WINDSCREEN	New	150.00	120.00
9	REMOVE AND REFIX FUEL TANK TO FACILITATE REPAIR	New	180.00	80.00
10	TRANSFER BOOTLID MECHANISM	New	80.00	80.00
Gross Labour Cost (S\$)			5,090.00	3,350.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >