15(5/20)10	Autoute	1 A MM	10701	V . 1 - 1 LKK:	720	) al
283 CASE OWNER	(to ley M	CC4/10011180	1821/10.1	LIDAC:	158.	11
Surveyor:	ka "	ASSIGNI	MENT	(XI)	1/2010	<del>*</del>
Guiveyot, .	180		4/18	Date / Time:	0 00 0	
Pre-assign / CCU	/FTE			Registered in Merimen:	-	
Insured Vehicle No	Shit	9451C	9	CSM ODY	UR	
***		1 1-1	Claim No.	2011/0	100	
Name of Insured			Policy No.			
Insured Tel No.	1	HP:	Make / Model	*		
Excess Sec II :SS	1.0	D.O.A: 4 19 2018	Place of Accid	ent:		
Is driver the owner	7 (YES/NO)	Nature of Accident :		00-2000		-
If NO, Driver Nan	ne/Age:	2	OI GIA REPO	RT: XES / NO ; TP GIA REP	0000 (4000 000	
Driver Tel 3	No.:	(V/L; YES / NO)	Insured Liabili			
PX820	?0					
INSRS:	INSRS		INSRS:	DY	SRS:	-
WSP: 727	WSP:		WSP:	WS		
Liability :	Tel: Liabilit	v	Tel: Liability:	H H Tel		
RMKS:	RMKS	11.00	RMKS:	1/6 3/1	bility : IKS:	
Date/Time				3/1/	No.	
21/10	6x 8430 x	2 - ( 2 QUIA (		STAGE	DATE/PI	6
Jat	N. 66150 NO	126 = 1471 (	// X	Non-Reporting ltr (1st):	DALETE	
• )				Non-Reporting ltr (2nd):		
22-10-1	86			Non-Reporting ltr (Final): Notification ltr (if non-pickup):		
22-10-1	86 1117 MM		ANG.	Call OI:	-10-16	107
	CONFI	NATO ACC.	TETA A A	After call itr to OI:	Handley Tout	
	N 14	TRE. NO	. Marca	Notification ltr (if non-pickup)	Handler Typi	IL .
	1 3 2			After call ltr to OI:		
				Authorisation To Act		
				Release Voucher: Final Repair Bill:		
				Car Rental Invoice:		
				Towing Invoice	Z.	
	RECEIVED 0 8	NOV 2018		LTA/GIA:		
				Médical Bill:	X	- 3
				PIR: Mandate/Reject Instruction:	X	
				LOD		
PRELIMINARY ADVICE	Date/Time:	Control of the second		Payment Breakdown Form:		
	Data Little,	Sent By:		Post-Repair Photos:		
FINALIZATION	Date/Time:	Confirm with:		Others: Confirm by:		
Repair Cost:	S\$ ( .	days) Reduction:	%	Email	Call	-
FINAL SETTLEMENT	Date/Time: 1-11-18	Confirm with VIP	EM	Email Call		
Final Liability:	% (Acredi	/ Assessed) BOLA S/N No.;	7-1	If NO or B 28, Ass. Lia:		
Repair Cost: ( ) \ \ \ Loss of Rental (LOR):	S\$ 3,049.50 S\$ 500.2x(	· · · · · · · · · · · ·		1100		
Loss of Use (LOU):	S\$ _ (\$ x	2 days) ≪ 1 ∪ O days)		1121		
Loss of Income (LOI):	S\$ - (\$ x			TO THE STATE OF	2	
LOR only LOU only	The state of the s	OR + LOI [Tick only one	1	1/8/11	18	
GIA/LTA Search Medical:	SS - 4 4 5				1	
Disbursement:	SS -	(e.g. Tow/ Independer	at )	1) Claim status: Normal/Reje	ct/Private Settle	
Legal Cost	SS - 07 0 -	~		Report Format:     Survey fee:	7.01	
Total:	ss 3,136-11	Global Sum SS: 3,555	+ +	100		
FINAL PAYMENT	Date/Time:	Confirm with:		Email Call	7.1	
Payee 1: Payee 2: (Strike if N.A.)	SS 3,55 7 - 4 - 4	Name 1: X T P	WIN JEK	VICES PTE LI	U	
Payee 3: (Strike if N.A.)	SS	Name 3:	3	ENWIND CARDON MAD AND AND AND		
	A-CHISCOLA-C. AND COMPANY AND CO.	The second secon	THE RESERVE AND ADDRESS OF THE PARTY OF THE	THE RESERVE OF THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED IN COL	THE RESERVE AND ADDRESS OF THE PARTY.	

	2
ASS. REC. BY:	(8396/to-3
Kenneth	ASSIGNACIONA
From:	ASSIGNMENT
Estimated Cost:	Veh No: GX 8503D Yr Regn: 10, 09 Type: M.Car / M.Cycle / Rue W. 2)
OD TP WS ITP RES I OD RES I EVA I INV I MV	Van / Lorry / Taxi / Prime Mover /
To inspect Vehicle No:	Truck / Trailer or
at Workshop m/s 727	Make: loy liteau c.c 2184
01	A/C: Insured Sed (all )
Insured:	Sp.Reading 957686 T/Radio: Insured / Std / NI / NA
Policy No.	Eng/No:
Claims No.	Gen. Cond: 600d7 Fals / Para / P
Sum Insured: Excess:	Cost / all / Poor / Burnt
(Client's Record)	Steering: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Brake: Inorder/Jammed/Leaked/Burnt or
	Modi: MIS/Rim / STD A/Rim or
(Policy Condition)	Tyre Size: F: 165 R13 X 8
Plemark: The veh had commenced its N/S C	R:
repair at the time of inspection.	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / DID / SUMM
Bal. or Market Value: 6 10/c	1010130KO or
IDAC Accident Rport: Consistent? : Yes or No	Eroni Rear
GIA / PR Seen: Consistent?: Yes or No	R/Bal. 5 mm R/Bal.
Est. Repairs: \$6-5 days Res.: Yes or No	UBal. 3 mm 1.801
Lum Sum: 20 % 3 Val.: Yes or No	0.04 /10/18 0.01 9/10/19
(0'/)	Survey held at
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear P O/S / N/S / U/C / Rooftop or
Date:Person Contacted: Vehicle: IN / OL	
Date / Time Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collision.
10/10 File pass to Carpenne	
-17 1870	
	1112-1611
	K ( B 3, 100 - 61/1 12)
Onto/Time, File Pass to?	
I Elect D	Days Of Repair:
Date/Time, File Return to?	Resurvey No. of Trip: Survey Fee:
7)	Transportation
Add Fee	: Site Insp (\$ )_s-Rs_si
Report Format :	: Interview (\$ ) Factors
Lump Sum / I.B.I: (S	Tech Invs (\$ ). Others
the second secon	Weekend (\$
	TOTAL

## T & T Auto Services Pte Ltd

160 Sin Ming Drive #08-14 Sin Ming AutoCity Singapore 575722 Tel: 6266 6876 Fax: 6266 6861

Por Johnson

1 Ly & 2850 VEHICLE NO: GX 8503 D

Resorry After Pary ACC DATE: 04/10/2018

4-5 day AMOUNT SS

499.5 NOT North ESTIMATE CATEREAST PTE LTD 8B ADMIRALTY STREET #02-01 SINGAPORE 757440 PARTICULAR AMOUNT S\$ LIST ITEMS: 1 TAILGATE 899.50 4 no 2 TAILGATE INNER LOCK 220.50 3 TAILGATE WEATHERSTRIP 279.50 5061a TAILGATE WINDSCREEN MOULDING 89.70 5 REAR BUMPER 1 395.90 2 REAR BUMPER REFLECTOR 57.20 114.40 2 REAR BUMPER SIDE STOPPER 39.50 79.00 1 REAR END PANEL A 475.70 2,554.20 Less Discount: 25% 638.55 1,915.65 SPECIAL NETT ITEMS: em 350.00 TAILAGTE INNER WOODEN BOARD 1 2 50.00 FOSA TAILGATE WINDSCREEN SEALANT 3 TAILGATE 70 KM/H STICKER 20.00 /2/2 4 REAR BUMPER CLIP 20.00 5 REAR REVERSE SENSOR ne 350.00 Zeer 790.00 LABOUR CHARGES: 1 TO CHECK WIRING 50.00 201 2 TO TUFF KOTE 250.00 506 3 TO REMOVE/REFIX TAILGATE WINDSCREEN 150.00 /20/ 4 TO TRANSFER OF TAILAGTE 150.00 60% 5 TO REMOVE/REFIX REVERSE SENSOR 100.00 501 6 TO REMOVE/REFIX UPHOLSTERY, CUSHION SEAT & ROOF LINING 150.00 501 7 TO PANEL BEATING, REMOVING & REPLACING OF NEW PARTS 1,200.00 0001 8 TO SPRAY PAINTING ON AFFECTED AREA 1,200.00 5001 3,250.00 GRAND TOTAL: 5,955.65 Singapore Dollars: Five Thousand Nine Hundred And Fifty Five And Cents Six of the following

uto

T & T Auto Services Pte Ltd

Repairer of the following:

. To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation. Third party survey is on a "Without Prejudice" basis

No iflegal modification(s) is allowed

Acknowledged by Repairer

Signature: Data

 Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

## Catherine Chong (LKK Auto)

From:

Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent:

Wednesday, 10 October, 2018 4:04 PM

To:

assignments

Subject: Attachments: FW: Service appointment in Vendor Portal: claim S8M00Y4Q for vehicle GX8503D GX8503D TP GIA.PDF; Accident Involving SGZ9451C / GX8503D Oon 04/10/2018

(7.08 KB); SGZ9451C INSD GIA.PDF

'WITHOUT PREJUDICE' SAVE AS TO COSTS

10.10.2018 C 434pm Vinant veh in

Dear Sir / Madam,

Konneth.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

----Original Message-----

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>

Sent: Wednesday, 10 October, 2018 3:20 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: NG Stacey <stacey.ng@axa.com.sg>

Subject: RE: Service appointment in Vendor Portal: claim S8M00Y4Q for vehicle GX8503D

Hi,

Please find attached documents for your action.

Regards,

Namrata

----Original Message-----

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, October 09, 2018 6:17 PM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: NG Stacey <stacey.ng@axa.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Service appointment in Vendor Portal: claim S8M00Y4Q for vehicle GX8503D

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please provide us the following documents and info for our necessary action.

- •TP GIA report
- •OI GIA report
- •OI's mailing address for non-reporting cases •All supporting documents / Email/ Notification from repairer /

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

----Original Message----

From: pragati.bhosale@axa.com.sg [mailto:pragati.bhosale@axa.com.sg]

Sent: Monday, 8 October 2018 5:40 PM

To: admin-d@lkkauto.com

Subject: Service appointment in Vendor Portal: claim S8M00Y4Q for vehicle GX8503D

AXA confirms your appointment as Surveyor / Assessor (Company), to carry out Pending verification - Direct Settlement service for claim number S8M00Y4Q.

Please log in to https://vp.smartclaims.axa.com.sg/claim-portal/

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This email has been checked for viruses by AVG. https://www.avg.com

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## Catherine Chong (LKK Auto)

From:

T & T Auto Services Pte Ltd <tntautoservices@gmail.com>

Sent:

Monday, 8 October, 2018 10:02 AM

To:

SG AXA Insurance SM AXA SGP - Motor Survey

Subject:

Accident Involving SGZ9451C / GX8503D Oon 04/10/2018

Dear Sir,

We refer to the above matter.

Kindly arrange pre-repair inspection of vehicle no: GX8503D at our premises:

T & T Auto Services Pte Ltd 160 Sin Ming Drive #08-14 Sin Ming AutoCity S(575722)

Please provide list of surveyors available.

Thank you.

Best Regards.

Vincent Tan T & T Auto Services Pte Ltd Tel: 6266 6876 Fax: 6266 6861

Hp: 9145 9776

Menu



## Re:IA UPLOADED - FOR QUANTUM APPROVAL

Type

**Q** Question

Message pls proceed

Reply



51 UBLAVE 1, 202-25 PAVA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX: (065) 62564315

## Remarks:

HEAD-TO-REAR- (BOLA 27) 100% ; ID FROM REAR.	

## Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 3,049.50	GST included
Loss of rental	500	(\$100 x 5 days)
LTA search fees	\$ 7.45	
Proposed Total	\$ 3,556.95	

# THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehi	icle No:	SGZ 9451C (Insd veh	1)	Model:	ТОУОТА
		GX 8503D (TP veh)			LITEACE (M)
Date	of Accident:	04/10/2018			
Glot	oal Sum Settlen	nent : [X] Yes		[ ] No ]	
-943	air Estimate		: \$	6,372.55	
	Repair Cost		: \$	3,049.50	
	s of Use		: \$		days at \$0.00 per day
	tal (if any)		: \$	500.00	5 days
00000000	/ GIA Search F	ee	: \$	7.45	
(C)		STATES	11	A STATE OF THE STA	
Othe	ers:		: \$		
			1. 1		
		200000000000000000000000000000000000000	: \$		
Fina	al Settlement Su	ım (GLOBAL SUM)	: \$	3,555.00	X ] NO (Kindly indicate
elo	w)	rkshop GIA Registered		Agreed Liability	X ] NO (Kindly indicate
^/	FOI NOII GIA I	registered Workshop.			: Yes/ No BOLA Scenario No:
B)	For GIA Regis	tered Workshop:		BOLA Applicable	s. res/ No BOLA Scenario No.
	BOLA Liability	:(%)		Assessed Liabilit	y (*):(%)
			r chai		ases where BOLA does not apply.
Ren	narks				
Pav	ment Instructi	on: Payee's Breakdow	'n		
1)	A STATE OF THE PARTY OF THE OWN	ERVICES PTE LTD		: \$	3,555.0
1000					
		NLAH BTE ABDOL WAHAB		15/11/2018	
		**************************************		Date	

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

۸٧٨	INSURANCE PTE	Affiliated to Federation Intern	Ref : CC4/ASM18018	
AXA	INSURANCE PTE	LID	Ref . CC4/ASIVITOTI	0000/11Ja002
	ENTON WAY #24- TOWERSINGAPO		Date: 15-11-2018	
ATTI	N: STACEY NG		Code: ASM	
١.		Policy Particula	ars :- THIRD PARTY CLAI	M
	Insured Veh.	SGZ 9451C	Veh. Inspected	GX 8503D
	Policy No.	GA293059/1	Coverage (\$)	0.00
	Claim No.	S8M00Y4Q	Excess (\$)	0.00
	Assign From	STACEY NG	Assign Date	08/10/2018
2.		Vehicle P	articulars & Condition	
	Make & Model	TOYOTA LITEACE (M)	c.c	2184
	Engine No.	HIDDEN	Year of Reg.	2004
	Chassis No.	CR425010619	Colour	SILVER
	Odometer	457686	Steering	IN ORDER
	Brakes	IN ORDER	Modification	NIL
	General	GOOD		
3.		Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	165 R13X8	YOKOHAMA	3 mm
	L/H Front Tyre	165 R13X8	YOKOHAMA	3 mm
	R/H Rear Tyre	165 R13X8	YOKOHAMA	8 mm
	L/H Rear Tyre	165 R13X8	YOKOHAMA	8 mm
4.	AT STATE OF	Descr	iption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	REAR PORTION.	
	DAMAGES SEE D	ETAILS.		
5.			eral Information	
	Accident Date	04/10/2018	Inspection Date	09/10/2018
	Survey held at	T&T AUTO SERVICES PTE	LTD	
		BLK 160 SIN MING DRIVE #08-14 SIN MING AUTOCIT SINGAPORE 575722	Υ	
5a.	A STATE OF		Remarks	
	A)THE INSPECTION B)IN ACCORDANGE	ON WAS CONDUCTED ON A'CE TO YOUR INSTRUCTION	"WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
5b.		Estim	nate Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	5 Working Day	vs



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GX 8503D

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	TAILGATE (CONSISTENT)	BENT	899.50	899.50
1	TAILGATE INNER LOCK (CONSISTENT)	DENTED	220.50	220.50
1	TAILGATE WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	89.70	89.70
-1	REAR BUMPER (CONSISTENT)	BUCKLED	395.90	395.90
2	REAR BUMPER REFLECTOR @ \$57.20 (CONSISTENT)	SERVICEABLE	114.40	
2	REAR BUMPER SIDE STOPPER @ \$39.50 (CONSISTENT)	SERVICEABLE	79.00	
1	REAR END PANEL (CONSISTENT)	BENT	475.70	475.70
	LESS 25% DISCOUNT		-568.67	-520.33
	52/7/4/4/C/48/4/2010 (2017) (2		1,706.03	1,560.97
1	TAILGATE WEATHERSTRIP (50%) (SN) (CONSISTENT)	CUT	279.50	139.75
	LESS 25% DISCOUNT		-69.88	
			209.62	139.75
	SPECIAL NETT ITEMS			
1	TAILGATE INNER WOODEN BOARD (SN) (CONSISTENT)	CRACKED	350.00	180.00
1	TAILGATE WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	50.00	40.00
- 1	TAILGATE 70KM/H STICKER (SN) (CONSISTENT)	NECESSARY	20.00	12.00
4	REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	20.00	20.00
1	REAR REVERSE SENSOR (SN) (CONSISTENT)	DENTED	350.00	200.00
	25, 344 50		790.00	452.00
	LABOUR			
	TO CHECK WIRING.		50.00	20.00
	TO TUFF KOTE.		250.00	60.00
	TO REMOVE / REFIX TAILGATE WINDSCREEN.		150.00	120.00
	TO TRANSFER OF TAILGATE.		150.00	60.00
	TO REMOVE / REFIX REVERSE SENSOR.		100.00	50.00
	TO REMOVE / REFIX UPHOLSTERY, CUSHION SEAT & ROOF LINING.		150.00	50.00
	TO PANEL BEATING, REMOVING & REPLACING OF NEW PARTS.		1,200.00	600.00

Report Ref No. CC4/ASM18018396/Kja3s2



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	TO SPRAY PAINTING ON AFFECTED AREA.		1,200.00	500.00
			3,250.00	1,460.00
	GRAND TOTAL		5,955.65	3,612.72

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)	2,850.00
--	----------

Report Ref No. CC4/ASM18018396/Kja3s2

KONG SENG CHEONG

Licensed Appraiser

HO LEONG CHUAN

**Automotive Assessor** 

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