

Surveyor: KSL DOB: 9/10/18 Date/Time: 5/10/2018 Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No: SLN 8639P Claim No: SEM 00X07
Name of Insured: _____ Policy No: _____
Insured Tel No: _____ HP: _____ Make / Model: _____
Excess Sec II :SS _____ D.O.A: 7/10/18 Place of Accident: _____
Is driver the owner? (YES/NO) Nature of Accident: _____

If NO, Driver Name / Age: _____ OI GIA REPORT: YES/NO : TP GIA REPORT: YES/NO
Driver Tel No: _____ (V/L: YES/NO) Insured Liability: % Final ? Yes / No

SFZ 5711R → SLN 8639P → GBF 2079E

INSRS: WSP: Tel: Liability: RMKS: 01
INSRS: WSP: Tel: Liability: RMKS: CarTimes
INSRS: WSP: Tel: Liability: RMKS: 7p

Date/Time	STAGE	DATE / PIC
<u>30/1/18</u>	Non-Reporting ltr (1st):	
<u>30/1/18</u>	Non-Reporting ltr (2nd):	
<u>30/1/18</u>	Non-Reporting ltr (Final):	
<u>30/1/18</u>	Notification ltr (if non-pickup):	
<u>30/1/18</u>	Call Cl:	<u>24/11/18</u>
<u>30/1/18</u>	After call ltr to Cl:	
<u>30/1/18</u>	Documentation Check List:	Handler Typist
<u>30/1/18</u>	Notification ltr (if non-pickup):	
<u>30/1/18</u>	After call ltr to Cl:	
<u>30/1/18</u>	Authorisation To Act:	
<u>30/1/18</u>	Release Voucher:	
<u>30/1/18</u>	Final Repair Bill:	
<u>30/1/18</u>	Car Rental Invoice:	
<u>30/1/18</u>	Towing Invoice:	
<u>30/1/18</u>	LTA / GIA:	
<u>30/1/18</u>	Medical Bill:	
<u>30/1/18</u>	PIR:	
<u>30/1/18</u>	Man On/Reject Instruction:	
<u>30/1/18</u>	LOD:	
<u>30/1/18</u>	Payment Breakdown Form:	
<u>30/1/18</u>	Post-Repair Photos:	
<u>30/1/18</u>	Others:	

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ days) Reduction: % _____ Email: _____ Call: _____

FINAL SETTLEMENT Date/Time: 6/11/19 Confirm with: Yuki Email: _____ Call: _____

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 2803vehcc If NO or B 28, Ass. Lin: 0%

Repair Cost: Wan \$S 4494.00 (12m)

Loss of Rental (LOR): \$S _____ days)

Loss of Use (LOU): \$S 880.00 (\$80 x 11 days)

Loss of Income (LOI): \$S _____ (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: \$S 7.45

Medical: \$S _____

Disbursement: \$S _____ (e.g. Tow/ Independent)

Legal Cost: \$S _____

Total: \$S 5381.45 Global Sum \$S: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email: _____ Call: _____

Payee 1: \$S 5381.45 Name 1: CarTimes

Payee 2: (Strike if N.A.) \$S _____ Name 2: Autolution Pte Ltd

Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

ASS. REC. BY:

REF: AXA /

18231 / Kpa3

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

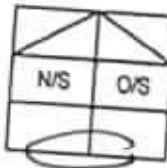
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

Consistent? : Yes or No

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Soon:

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

20. %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

GBF 2079E

Yr Regn:

08, 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

NIS NV200

c.c.

1461

Colour:

White / R

A/C: Insured / Std / NI / NA

Sp. Reading

68798

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

VSKYBAM 202 0125428

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: N/A / S/Rim / STD A/Rim or

Tyre Size:

F:

175/70R14

R:

G7

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

R/Bal.

7

Falken

Rear

R/Bal.

6

mm

L/Bal.

7

Falken

L/Bal.

6

mm

D.O.A.

2/10/18

D.O.I.

9/10/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassals frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

10/10 File pass to Catherine, est not ready

US \$ 4200 (Est) \$ 4920.36/5491.

Date/Time, File Pass to?

☐

: Prell. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S - RS. \$

: Fuel/Oil

: Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Kp

CARTIMES

autolution

Not Authorized
Lily 83800
Resurvey After Painting
9 days

VEHICLE NO: GBF 2079 E

MODEL: NISSAN NV200

pg. 1

QTY	DESCRIPTION	REPAIRER'S ESTIMATE(£)	SURVEYORS ADJUSTMENT(£)
NETT ITEM			
1	Rear bumper	650.00	✓
2	Rear bumper side retainers	72.00	✓
1	Rear end panel outer	168.00	✓
1	Rear end panel inner	472.00	✓
1	Rear RHS taillamp	252.10	✓
2	Rear RHS & LHS bumper reflector	115.00	✗
1	Rear boot hinge top	105.00	✗
1	Rear boot hinge lower	105.00	✗
1	Rear LHS boot lower lock	135.00	✗
1	Rear LHS boot top lock	135.00	✗
1	Rear RHS boot lower lock	135.00	✗
1	Rear RHS boot top lock	135.00	✗
1	Rear LHS boot	1281.10	✓
1	Rear RHS boot	960.90	✓
1	Rear RHS fender	1554.30	✗
1	Rear bumper sponge	85.00	✗
1	Rear boot rubber	115.00	✓
1	Rear boot outer granish	365.00	✗
		6850.40	
		10% 685.04	
		6165.36	
SPECIAL NETT ITEMS			
1	Rear reverse sensor	280.00	200.00
1	sticker 70km/hour	15.00	✓
1	Sticker 6 pax	15.00	12.00
1	Rear number plate/w holder	45.00	✗
1	Rear bumper clips	60.00	✓
specila nett		415.00	
TOTAL PART		6580.36	

LXX Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



CARTIMES

autolution

VEHICLE NO:GBG 6058 J

Pg:2
MODEL:NISSAN NAVARA

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	SURVEYORS ADJUSTMENT
	LABOUR		
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	1000.00	900
2	To supply paint materials, expandable items & putty, respray paint on parts replaced & repaired (pearl white)	900.00	800
3	To remove and re-fix wiring and check all electrical components at damaged areas for proper functions	120.00	200
4	To remove & replace reverse sensor & check for proper function	120.00	500
5	To remove & refit rear windscreen	250.00	1200
5	To provide anti-rust treatment on affected areas	150.00	900
	Labour Total :	2540.00	
	TOTAL (PARTS & LABOUR):	9120.36	

CARTIMES

autolution

Not Authorized
L1 Day 8?
Resurvey After Painting
9 days

pg. 1

VEHICLE NO:GBF 2079 E

MODEL:NISSAN NV200

QTY	DESCRIPTION	REPAIRER'S ESTIMATE(55)	SURVEYORS ADJUSTMENT(55)
NETT ITEM			
1	Rear bumper	B ₁ 650.00	✓
2	Rear bumper side retainers	old D ₁ 72.00	✓
1	Rear end panel outer	B ₁ 168.00	✓
1	Rear end panel inner	472.00	✓
1	Rear RHS taillamp	B ₁ 252.10	✓
2	Rear RHS & LHS bumper reflector	115.00	✓
1	Rear boot hinge top	R 105.00	X
1	Rear boot hinge lower	105.00	✓
1	Rear LHS boot lower lock	135.00	✓
1	Rear LHS boot top lock	135.00	✓
1	Rear RHS boot lower lock	135.00	✓
1	Rear RHS boot top lock	135.00	✓
1	Rear LHS boot	B ₁ 1281.10	✓
1	Rear RHS boot	B ₁ 960.90	✓
1	Rear RHS fender	R 1554.30	X
1	Rear bumper sponge	95.00	✓
1	Rear boot rubber	G ₁ 115.00	✓
1	Rear boot outer granish	S ₁ 365.00	X
		6850.40	
		10% 685.04	
		6165.36	
SPECIAL NETT ITEMS			
1	Rear reverse sensor	Sh ₁ 280.00	2005 ₁
1	sticker 70km/hour	M ₁ 15.00	✓
1	Sticker 6 pax	M ₁ 15.00	125 ₁
1	Rear number plate/w holder	S ₁ 45.00	X
1	Rear bumper clips	M ₁ 60.00	✓
1			
specila nett		415.00	
TOTAL PART		6580.36	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



CARTIMES

autolution

pg.2

VEHICLE NO:GBG 6058 J

MODEL:NISSAN NAVARA

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (\$)	SURVEYORS ADJUSTMENT
	LABOUR		
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	1000.00	900
2	To supply paint materials, expandable items & putty, respray paint on parts replaced & repaired (pearl white)	900.00	800
3	To remove and re-fix wiring and check all electrical components at damaged areas for proper functions	120.00	20
4	To remove & replace reverse sensor & check for proper function	120.00	50
5	To remove & refit rear windscreen	250.00	120
5	To provide anti-rust treatment on affected areas	150.00	90
	Labour Total :	2540.00	
	TOTAL (PARTS & LABOUR):	9120.36	

R-3453.79
? 1194.30
L-1680



<MANDATE IA> - S8M00XQ7 [ACCIDENT INVOLVING SLN 8639P(OI) GBF 2079E(TP) / OTHERS ON 02/10/2018]

Type

🔗 Question

Message

Liability: 100%(BLOA 28), 3 vehicles chain collision whereby our Insured was the 2nd. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$5,408.49(if claim LOU) - \$5,678.49(if claim LOR). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 08 Feb 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 8/2/2019

Survey Details:

Date of loss	2-Oct-18
Date of appointment	5-Oct-18
Date of survey	9-Oct-18
Location of survey	CAR TIMES AUTOLUTION PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	GBF2079E
Make and Model	NISSAN NV200 1.5 MT ABS
Date of registration	2-Aug-16
Excess	NIL
Market Value	\$ 49,000.00
Parf Rebate	\$ 36,260.00
Nett Loss	\$ 12,740.00

Repair details:

Initial Estimate	9,120.36
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Proposed/Revised repair cost:

Parts	\$ 3,403.79
Check items (estimate)	NIL
Labour	\$ 1,980.00
Total	\$ 5,383.79
Lump Sum(if applicable)	\$ 4,300.00

Number of days for repair	9 days
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 4,601.00	\$ 4,601.00
Loss of use (10days x \$80.00)	\$ 800.00	NIL
Loss of rental (10days x \$100.00)(w/GST)	NIL	\$ 1,070.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.49	\$ 7.49
Others	NIL	NIL
Proposed Total	\$ 5,408.49	\$ 5,678.49

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 8 June 2019 1:56 PM
To: claims@cartimes.com.sg
Cc: Kenneth Kong (LKKAUTO); Admin A
Subject: RE: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON 02/10/2018
*LKK REF: CC4/ASM18018391/Kpa3
Attachments: TP ESTIMATE_MARKED.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

For COR, recommended amount at **L/sum \$3,800.00(before GST) with 9 repair days.**

Kindly confirm.

** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 8 February 2019 12:23 PM
To: 'claims@cartimes.com.sg' <claims@cartimes.com.sg>
Subject: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON 02/10/2018

Your Ref: **GBF 2079E** **Without Prejudice**

Our Ref: CC4/ASM18018391/Kpa3

Dear Sirs/ Mdm,

ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON 02/10/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: claims@cartimes.com.sg
Sent: Tuesday, 11 June 2019 1:56 PM
To: Hsiao Tong (LKKAUTO)
Cc: Kenneth Kong (LKKAUTO); Admin A
Subject: Re: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON 02/10/2018
*LKK REF: CC4/ASM18018391/Kpa3

Dear Hsiao Tong,

Sorry to inform you that we disagree with the Finalized Cost of Repair \$3,800.00 (Before GST).

We would like to proposed the Finalized Cost of Repair \$4,200.00 which the amount is closest to the Estimate.

Hope to hear from you soon!

Regards,

Yuki Peck



CarTimes Autolution Pte Ltd
160 Sin Ming Drive AutoCity #02-04 Singapore 575722
Tel 6471 5111
www.cartimes.com.sg

Journey Together

On 2019-06-08 13:55, Hsiao Tong (LKKAUTO) wrote:
WITHOUT PREJUDICE

Dear Sirs/Mdm,

Thank you for your patience.

For COR, recommended amount at L/SUM \$3,800.00 (BEFORE GST) with 9 REPAIR DAYS.

Kindly confirm.

** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"KINDLY NOTE THAT THIS NEGOTIATION BETWEEN PARTIES ON THIS MATTER IS PURELY ON A WITHOUT PREJUDICE BASIS WITH THE SOLE INTENTION OF RESOLVING THE MATTER AMICABLY WITHOUT PARTIES RESORTING TO LEGAL PROCEEDINGS. NO ADMISSION OF LIABILITY, WHATSOEVER, SHOULD BE DEEMED / INFERRED FROM THIS NEGOTIATION OF TERMS/SETTLEMENT."

IN THE EVENT OF NEW EVIDENCE BEING DISCOVERED OR SUBSEQUENTLY PRODUCED BY EITHER PARTY THAT WILL MATERIALLY AFFECT/INFLUENCE ON THE ISSUES OF LIABILITY/DAMAGES, EITHER PARTY IS NOT BOUND, THEREAFTER, BY THE NEGOTIATION TERMS/SETTLEMENT."

Best Regards,

HSIAO TONG, CHEW | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FROM: Hsiao Tong (LKKAuto)

SENT: Friday, 8 February 2019 12:23 PM

TO: 'claims@cartimes.com.sg' <claims@cartimes.com.sg>

SUBJECT: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON 02/10/2018

Your Ref: GBF 2079E

WITHOUT PREJUDICE

Our Ref: CC4/ASM18018391/Kpa3

Dear Sirs/ Mdm,

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Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 12 June 2019 5:57 PM
To: claims@cartimes.com.sg
Cc: Kenneth Kong (LKKAuto); Admin A
Subject: RE: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON 02/10/2018
*LKK REF: CC4/ASM18018391/Kpa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

For COR, recommended amount at L/sum \$4,200.00(before GST) with 9 repair days.

Kindly confirm.

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@cartimes.com.sg <claims@cartimes.com.sg>
Sent: Tuesday, 11 June 2019 1:56 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON 02/10/2018 *LKK REF: CC4/ASM18018391/Kpa3

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160 Sin Ming Drive AutoCity #02-04 Singapore 575722
Tel 6471 5111
www.cartimes.com.sg

Journey Together

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WITHOUT PREJUDICE

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Best Regards,

HSIAO TONG, CHEW | Case Handler

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SENT: Friday, 8 February 2019 12:23 PM
TO: 'claims@cartimes.com.sg' <claims@cartimes.com.sg>
SUBJECT: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON 02/10/2018

Your Ref: GBF 2079E

WITHOUT PREJUDICE

Our Ref: CC4/ASM18018391/Kpa3

Dear Sirs/ Mdm,

ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON 02/10/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"KINDLY NOTE THAT THIS NEGOTIATION BETWEEN PARTIES ON THIS MATTER IS PURELY ON A WITHOUT PREJUDICE BASIS WITH THE SOLE INTENTION OF RESOLVING THE MATTER AMICABLY WITHOUT PARTIES RESORTING TO LEGAL PROCEEDINGS. NO ADMISSION OF LIABILITY, WHATSOEVER, SHOULD BE DEEMED / INFERRED FROM THIS NEGOTIATION OF TERMS/SETTLEMENT.

IN THE EVENT OF NEW EVIDENCE BEING DISCOVERED OR SUBSEQUENTLY PRODUCED BY EITHER PARTY THAT WILL MATERIALLY AFFECT/INFLUENCE ON THE ISSUES OF LIABILITY/DAMAGES, EITHER PARTY IS NOT BOUND, THEREAFTER, BY THE NEGOTIATION TERMS/SETTLEMENT."

Best Regards,

HSIAO TONG, CHEW | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

VEHICLE CLAIMS DISCHARGE VOUCHER

INSURED: C&P RENT-A-CAR PTE LTD

VEHICLE NO. : GBF 2079 E

POLICY NO.: SD18V01469/VCZ/R05

I confirm that I have received my vehicle GBF 2079 E from CAR TIMES AUTOLUTION PTE LTD.

I C&P RENT-A-CAR PTE LTD (Name) have acknowledge that all necessary repair has been done from the result of an incident that GBF 2079 E (Car plate No.) was involved on 2/10/2018 (Date) PIE CHANGI NEAR TOA PAYOH EXIT (Location) has been completed and up to my satisfactory level. I have no further claims on the above company in respect thereof.

Date: 23/10/2018

Time: 5 pm



Signature of Insured [Signature]



RE: Pls proceed DS with quantum as proposed

Type

Question

Message

Hi, Third party rejected our offer at \$5,301.45(all-in) and proposed \$6,101.45(all-in). The breakdown of third party propose is as follows: - 1)Cost of Repair (w/GST):\$4,494.00(agreed) + 2.)Loss of Use(16days x \$100.00): \$1,600.00 + 3). LTA/GIA Search Fee: \$ 7.45(agreed) = TOTAL: \$6,101.45. For LOU, third party would like to claim for 3weekends (3 Saturday & 3 Sunday). Kindly let us have your mandate/ instruction please. Hsiao Tong - 28 June 2019

Reply

Hsiao Tong (LKKAUTO)

From: claims@cartimes.com.sg
Sent: Monday, 24 June 2019 10:08 AM
To: Hsiao Tong (LKKAUTO)
Cc: Kenneth Kong (LKKAUTO); Admin A
Subject: Re: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON 02/10/2018
*LKK REF: CC4/ASM18018391/Kpa3

Dear Hsiao Tong,

This case is claiming loss of use. We would like to request the weekend to be included into the loss of use.

10 days + 6 days (3 weekend) = 16 days.

Hope to hear from you soon!

Regards,

Yuki Peck



CarTimes Autolution Pte Ltd
160 Sin Ming Drive AutoCity #02-04 Singapore 575722
Tel 6471 5111
www.cartimes.com.sg

Journey Together

On 2019-06-24 08:41, Hsiao Tong (LKKAUTO) wrote:
WITHOUT PREJUDICE

(SAVE AS TO COSTS)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)

\$ 4,494.00

2. Loss of Use (10days x \$80.00)

\$ 800.00

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 24 June 2019 8:42 AM
To: claims@cartimes.com.sg
Cc: Kenneth Kong (LKKAUTO); Admin A
Subject: RE: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON 02/10/2018
*LKK REF: CC4/ASM18018391/Kpa3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,494.00
2. Loss of Use (10days x \$80.00)	\$ 800.00
3. LTA/ GIA Search Fee	\$ 7.45
Total	\$ 5,301.45

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@cartimes.com.sg <claims@cartimes.com.sg>
Sent: Monday, 17 June 2019 2:32 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON 02/10/2018 *LKK REF: CC4/ASM18018391/Kpa3

Dear Hsiao Tong,

Attached is the LOD, LTA Search, Discharge Voucher and Letter of Authorization.

Regards,

Yuki Peck



Re:RE: Pls proceed DS with quantum as proposed

Type

🔗 Question

Message

hi, max for downtime is 11 days. please offer to TP.

Reply

Hsiao Tong (LKKAUTO)

From: claims@cartimes.com.sg
Sent: Monday, 4 November 2019 3:17 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON 02/10/2018
*LKK REF: CC4/ASM18018391/Kpa3

Dear Hsiao Tong,

We agreed with the proposed settlement as follows:

1. Cost of Repair (w/GST):	\$ 4,494.00
2. Loss of Use (11days x \$80.00):	\$ 880.00
3. LTA/ GIA Search Fee:	\$ 7.45
TOTAL:	\$ 5,381.45

Regards,

Yuki Peck



CarTimes Autolution Pte Ltd
160 Sin Ming Drive AutoCity #02-04 Singapore 575722
Tel 6471 5111
www.cartimes.com.sg

Journey Together

On 2019-11-02 10:10, Hsiao Tong (LKKAUTO) wrote:
Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have appealed your matter to our principal for further review.
However we regret to inform you that we have our principal instruction
to maintain offer as follows: -

1. Cost of Repair (w/GST)
\$ 4,494.00

2. Loss of Use (11days x \$80.00)

\$ 880.00

3. LTA/ GIA Search Fee

\$ 7.45

TOTAL

\$ 5,381.45

Kindly re-consider our offer.

"PLEASE NOTE THAT OUR PROPOSAL AND CORRESPONDENCE WITH YOU IS STRICTLY ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT BE CONSTRUED AS AN ADMISSION OF LIABILITY ON OUR PART AND/OR THAT OF OUR POLICYHOLDER AND/OR THE AUTHORISED DRIVER. THE TERMS OF OUR WITHOUT PREJUDICE ENGAGEMENT SHOULD NOT BE DISCLOSED IN ANY OTHER RELATED MATTER(S) IN RESPECT OF THIS ACCIDENT NOR SHOULD IT BE BINDING IN ANY OTHER RELATED CLAIMS."

Best Regards,

HSIAO TONG, CHEW (MS) | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FROM: claims@cartimes.com.sg <claims@cartimes.com.sg>

SENT: Tuesday, 15 October 2019 12:21 PM

TO: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

CC: Admin A <admin-a@lkkauto.com>

SUBJECT: Re: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON 02/10/2018 *LKK REF: CC4/ASM18018391/Kpa3

Dear Hsiao Tong,

Able to do some adjustment on the loss of use. Thanks and hope to hear from you soon!

Regards,

Yuki Peck

On 2019-10-12 10:46, Hsiao Tong (LKKAuto) wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 25/08/2019.

Please confirm acceptance.

"KINDLY NOTE THAT THIS NEGOTIATION BETWEEN PARTIES ON THIS MATTER IS PURELY ON A WITHOUT PREJUDICE BASIS WITH THE SOLE INTENTION OF RESOLVING THE MATTER AMICABLY WITHOUT PARTIES RESORTING TO LEGAL PROCEEDINGS. NO ADMISSION OF LIABILITY, WHATSOEVER, SHOULD BE DEEMED /

INFERRED FROM THIS NEGOTIATION OF TERMS/SETTLEMENT.

IN THE EVENT OF NEW EVIDENCE BEING DISCOVERED OR SUBSEQUENTLY PRODUCED BY EITHER PARTY THAT WILL MATERIALLY AFFECT/INFLUENCE ON THE ISSUES OF LIABILITY/DAMAGES, EITHER PARTY IS NOT BOUND, THEREAFTER, BY THE NEGOTIATION TERMS/SETTLEMENT."

Best Regards,

HSIAO TONG, CHEW | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FROM: Hsiao Tong (LKKAuto)

SENT: Sunday, 25 August 2019 8:46 AM

TO: claims@cartimes.com.sg

CC: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

SUBJECT: RE: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON

02/10/2018 *LKK REF: CC4/ASM18018391/Kpa3

WITHOUT PREJUDICE

(SAVE AS TO COSTS)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to maintain our offer as follows:

-

1. Cost of Repair (w/GST)

\$ 4,494.00

2. Loss of Use (11days x \$80.00)

\$ 880.00

3. LTA/ GIA Search Fee

\$ 7.45

TOTAL

\$ 5,381.45

Kindly re-consider.

"PLEASE NOTE THAT OUR PROPOSAL AND CORRESPONDENCE WITH YOU IS STRICTLY ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT BE CONSTRUED AS AN ADMISSION OF LIABILITY ON OUR PART AND/OR THAT OF OUR POLICYHOLDER AND/OR THE AUTHORISED DRIVER. THE TERMS OF OUR WITHOUT PREJUDICE ENGAGEMENT SHOULD NOT BE DISCLOSED IN ANY OTHER RELATED MATTER(S) IN RESPECT OF THIS ACCIDENT NOR SHOULD IT BE BINDING IN ANY OTHER RELATED CLAIMS."

Best Regards,

HSIAO TONG, CHEW | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FROM: claims@cartimes.com.sg <claims@cartimes.com.sg>
SENT: Monday, 22 July 2019 2:25 PM
TO: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
CC: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Admin A
<admin-a@lkkauto.com>
SUBJECT: Re: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS
ON
02/10/2018 *LKK REF: CC4/ASM18018391/Kpa3

Dear Hsiao Tong,

Please revise on the offer for LOU. Our PRI was sent on the
5/10/2018.
Please take into consideration and give my client a better offer.

Thanks and hope to hear from you soon!

Regards,

Yuki Peck

On 2019-07-09 10:00, Hsiao Tong (LKKAuto) wrote:

WITHOUT PREJUDICE

(SAVE AS TO COSTS)

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to revise our offer as follows: -

1. Cost of Repair (w/GST)

\$ 4,494.00

2. Loss of Use (11days x \$80.00)

\$ 880.00

3. LTA/ GIA Search Fee

\$ 7.45

TOTAL

\$ 5,381.45

Please confirm acceptance.

"PLEASE NOTE THAT OUR PROPOSAL AND CORRESPONDENCE WITH YOU IS
STRICTLY ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT BE CONSTRUED AS
AN ADMISSION OF LIABILITY ON OUR PART AND/OR THAT OF OUR
POLICYHOLDER

AND/OR THE AUTHORISED DRIVER. THE TERMS OF OUR WITHOUT PREJUDICE ENGAGEMENT SHOULD NOT BE DISCLOSED IN ANY OTHER RELATED MATTER(S) IN RESPECT OF THIS ACCIDENT NOR SHOULD IT BE BINDING IN ANY OTHER RELATED CLAIMS."

Best Regards,

HSIAO TONG, CHEW | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FROM: claims@cartimes.com.sg <claims@cartimes.com.sg>
SENT: Monday, 24 June 2019 10:08 AM
TO: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
CC: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
SUBJECT: Re: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON
02/10/2018 *LKK REF: CC4/ASM18018391/Kpa3

Dear Hsiao Tong,

This case is claiming loss of use. We would like to request the weekend to be included into the loss of use.

10 days + 6 days (3 weekend) = 16 days.

Hope to hear from you soon!

Regards,

Yuki Peck

On 2019-06-24 08:41, Hsiao Tong (LKKAuto) wrote:

WITHOUT PREJUDICE

(SAVE AS TO COSTS)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)

\$ 4,494.00

2. Loss of Use (10days x \$80.00)

\$ 800.00

3. LTA/ GIA Search Fee

\$ 7.45

TOTAL

\$ 5,301.45

Please confirm acceptance.

"PLEASE NOTE THAT OUR PROPOSAL AND CORRESPONDENCE WITH YOU IS STRICTLY ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT BE CONSTRUED AS AN ADMISSION OF LIABILITY ON OUR PART AND/OR THAT OF OUR POLICYHOLDER AND/OR THE AUTHORISED DRIVER. THE TERMS OF OUR WITHOUT PREJUDICE ENGAGEMENT SHOULD NOT BE DISCLOSED IN ANY OTHER RELATED MATTER(S) IN RESPECT OF THIS ACCIDENT NOR SHOULD IT BE BINDING IN ANY OTHER RELATED CLAIMS."

Best Regards,

HSIAO TONG, CHEW | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FROM: claims@cartimes.com.sg <claims@cartimes.com.sg>
SENT: Monday, 17 June 2019 2:32 PM
TO: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
CC: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
SUBJECT: Re: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON
02/10/2018 *LKK REF: CC4/ASM18018391/Kpa3

Dear Hsiao Tong,

Attached is the LOD, LTA Search, Discharge Voucher and Letter of Authorization.

Regards,

Yuki Peck

On 2019-06-12 17:57, Hsiao Tong (LKKAuto) wrote:

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to your below email.

For COR, recommended amount at L/SUM \$4,200.00 (BEFORE GST) with 9 REPAIR DAYS.

Kindly confirm.

** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"KINDLY NOTE THAT THIS NEGOTIATION BETWEEN PARTIES ON THIS MATTER IS

PURELY ON A WITHOUT PREJUDICE BASIS WITH THE SOLE INTENTION OF
RESOLVING THE MATTER AMICABLY WITHOUT PARTIES RESORTING TO LEGAL
PROCEEDINGS. NO ADMISSION OF LIABILITY, WHATSOEVER, SHOULD BE
DEEMED

/

INFERRED FROM THIS NEGOTIATION OF TERMS/SETTLEMENT.

IN THE EVENT OF NEW EVIDENCE BEING DISCOVERED OR SUBSEQUENTLY
PRODUCED
BY EITHER PARTY THAT WILL MATERIALLY AFFECT/INFLUENCE ON THE
ISSUES
OF
LIABILITY/DAMAGES, EITHER PARTY IS NOT BOUND, THEREAFTER, BY THE
NEGOTIATION TERMS/SETTLEMENT."

Best Regards,

HSIAO TONG, CHEW | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FROM: claims@cartimes.com.sg <claims@cartimes.com.sg>
SENT: Tuesday, 11 June 2019 1:56 PM
TO: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
CC: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Admin A
<admin-a@lkkauto.com>
SUBJECT: Re: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS
ON
02/10/2018 *LKK REF: CC4/ASM18018391/Kpa3

Dear Hsiao Tong,

Sorry to inform you that we disagree with the Finalized Cost of
Repair
\$3,800.00 (Before GST).

We would like to proposed the Finalized Cost of Repair \$4,200.00
which
the amount is closest to the Estimate.

Hope to hear from you soon!

Regards,

Yuki Peck

On 2019-06-08 13:55, Hsiao Tong (LKKAuto) wrote:

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Thank you for your patience.

For COR, recommended amount at L/SUM \$3,800.00(BEFORE GST) with 9
REPAIR DAYS.

Kindly confirm.

** Kindly forward your LOD with all the relevant documents(ie:
final
repair bill, authorisation to act, rental receipt) to us (LKK) for

our
necessary action.

Please note that all the finalisation subject to insurer approval.

"KINDLY NOTE THAT THIS NEGOTIATION BETWEEN PARTIES ON THIS
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RESOLVING THE MATTER AMICABLY WITHOUT PARTIES RESORTING TO LEGAL
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/
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IN THE EVENT OF NEW EVIDENCE BEING DISCOVERED OR SUBSEQUENTLY
PRODUCED
BY EITHER PARTY THAT WILL MATERIALLY AFFECT/INFLUENCE ON THE
ISSUES
OF
LIABILITY/DAMAGES, EITHER PARTY IS NOT BOUND, THEREAFTER, BY THE
NEGOTIATION TERMS/SETTLEMENT."

Best Regards,

HSIAO TONG, CHEW | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

FROM: Hsiao Tong (LKKAuto)
SENT: Friday, 8 February 2019 12:23 PM
TO: 'claims@cartimes.com.sg' <claims@cartimes.com.sg>
SUBJECT: ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON
02/10/2018

Your Ref: GBF 2079E

WITHOUT PREJUDICE

Our Ref: CC4/ASM18018391/Kpa3

Dear Sirs/ Mdm,

ACCIDENT INVOLVING SLN 8639P(AXA) / GBF 2079E/ OTHERS ON
02/10/2018

We refer to the above matter.

Please be informed that basing on the accident statements
submitted
by
both parties, the liability is clear / under BOLA (subject to BOLA
guideline settlement) and shall proceed with direct settlement for
the
above mentioned case.

Please note that this e-mail is on without prejudice basis which
does
not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the
damages
according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"KINDLY NOTE THAT THIS NEGOTIATION BETWEEN PARTIES ON THIS MATTER IS

PURELY ON A WITHOUT PREJUDICE BASIS WITH THE SOLE INTENTION OF RESOLVING THE MATTER AMICABLY WITHOUT PARTIES RESORTING TO LEGAL PROCEEDINGS. NO ADMISSION OF LIABILITY, WHATSOEVER, SHOULD BE DEEMED

/
INFERRED FROM THIS NEGOTIATION OF TERMS/SETTLEMENT.

IN THE EVENT OF NEW EVIDENCE BEING DISCOVERED OR SUBSEQUENTLY PRODUCED

BY EITHER PARTY THAT WILL MATERIALLY AFFECT/INFLUENCE ON THE ISSUES OF

LIABILITY/DAMAGES, EITHER PARTY IS NOT BOUND, THEREAFTER, BY THE NEGOTIATION TERMS/SETTLEMENT."

Best Regards,

HSIAO TONG, CHEW | Case Handler

LKK AUTO CONSULTANTS PTE LTD

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

AUTOLUTION



CARTIMES

CarTimes Autolution Pte Ltd
160 Sin Ming Drive AutoCity
#02-04 Singapore 575722
Tel : 6471 5111
Email : claims@cartimes.com.sg

Our Ref: GBF 2079 E

Your Ref: SLN 8639 P

14TH JUNE 2019

AXA Insurance Pte Ltd
8 Shenton Way
#24-01
AXA Tower
Singapore 068811

BY EMAIL ONLY
(chewht@lkkauto.com)

Dear Sir,

Re: Accident Involving GBF 2079 E & SLN 8639 P along PIE CHANGI NEAR TOA PAYOH EXIT on 02/10/2018

We refer to the above accident and we are acting for the owner of GBF 2079 E for his Property Damage Claims. As a result of the above accident, our client has sustained losses as follows:

Costs of Repairs (with GST)	\$	4,494.00
Loss of Use (18 days X \$100.00)	\$	1,800.00
LTA Search	\$	7.45
Total	\$	<u>6,301.45</u>

We further enclosed herewith our supporting documents for the above claims:

- i. Discharge voucher
- ii. Letter Authorization & Payment Authorization
- iii. Rental Invoice & rental agreement
- iv. LTA Search

Yours Sincerely

Ms Yuki Peck



160 Sin Ming Drive
Autocity
#02-04
Singapore 575722

PAYMENT AUTHORIZATION FORM

Date: _____

Atten: Motor Claims Dept

Dear Sir/ Mdm,

Accident on 02/10/2018 involving vehicle no. GBF 2079E
SLN 8639P along PIE Changi Near TOA PAYOH EXI

I/We (name) C&P Rent-A-Car PTE LTD. (NRIC) 197900477H is the registered owner/driver of vehicle no. GBF 2079E which was involved in the above accident with your insured client of Vehicle no. SLN 8639P

I/We also hereby authorize that any payment due to me/us from the foresaid claim to be paid to CAR TIMES AUTOLUTION PTE LTD.

I/We hereby indemnify CAR TIMES AUTOLUTION PTE LTD against all claims and/or damages which may arise from all action taken for and on my/our behalf.

I/We hereby affirmed that above mentioned statement to be true and correct.

If the third party's insurance is NTUC and in any circumstances, if I/we were to receive any cheque from the third party's insurance company payee issued under my name, I undertake to return cheque to "Car Times Autolution PTE LTD"

Yours faithfully



[Signature]

Owner signature
(Company's stamp is applicable)



CARTIMES CAR TIMES AUTOLUTION PTE. LTD

autolution

Company / GST Registration no. 201605716G

Kaki Bukit : 13 Kaki Bukit Rd 4, #03-29/30 Bartley Biz Ctr S417807 Tel: 67024282
Sin Ming : 160 Sin Ming Drive Autocity #02-04 S575722 Tel: 64715111

TAX INVOICE

Invoice To

AXA INSURANCE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

Date	08-Nov-2019
Tax Invoice no.	SM8480
Vehicle no.	GBF2079E
Make & Model	NISSAN NV200
Mileage	
Terms	Net 30

S/No.	Description	Qty	Unit Price	Amount (\$S)
1	COST OF REPAIR Tax collected on sales		4,200.00 7.00%	4,200.00 294.00



Issued by

All cheque should be crossed and made payable to
CAR TIMES AUTOLUTION PTE LTD

Total before GST	\$4,200.00
GST @ 7%	\$294.00
Total Payable	\$4,494.00

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18018391/Kpa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: JAS TAN

Date : 19-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLN 8639P	Veh. Inspected	GBF 2079E
Policy No.	GA207548/1	Coverage (\$)	0.00
Claim No.	S8M00XQ7	Excess (\$)	0.00
Assign From		Assign Date	05/10/2018

2. Vehicle Particulars & Condition

Make & Model	NISSAN NV200 (M)	c.c	1461
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	VSKYBAM20Z0125428	Colour	WHITE / RED
Odometer	68798	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	175/70 R14	FALKEN	7 mm
L/H Front Tyre	175/70 R14	YOKOHAMA	7 mm
R/H Rear Tyre	175/70 R14	GOODYEAR	6 mm
L/H Rear Tyre	175/70 R14	GOODYEAR	6 mm

4. Description of DamagesTHE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	02/10/2018	Inspection Date	09/10/2018
Survey held at	CAR TIMES AUTOLUTION PTE LTD 13 KAKI BUKIT ROAD 4 #03-29/30 BARTLEY BIZ CENTRE SINGAPORE 417807		

5a. RemarksA) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	9 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBF 2079E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER (N) (CONSISTENT)	BENT	650.00	650.00
2	REAR BUMPER SIDE RETAINERS (N) (CONSISTENT)	O/S DISTORTED	72.00	36.00
1	REAR END PANEL (N) (CONSISTENT)	BENT	168.00	168.00
1	REAR END PANEL INNER (N) (CONSISTENT)	TO REPAIR SEE LABOUR	472.00	-
1	REAR RHS TAILLAMP (N) (CONSISTENT)	BROKEN	252.10	252.10
2	REAR RHS & LHS BUMPER REFLECTOR (N) (CONSISTENT)	SERVICEABLE	115.00	-
1	REAR BOOT HINGE TOP (N) (CONSISTENT)	TO REPAIR SEE LABOUR	105.00	-
1	REAR BOOT HINGE LOWER (N) (CONSISTENT)	TO REPAIR SEE LABOUR	105.00	-
1	REAR LHS BOOT LOWER LOCK (N) (CONSISTENT)	TO REPAIR SEE LABOUR	135.00	-
1	REAR LHS BOOT TOP LOCK (N) (CONSISTENT)	TO REPAIR SEE LABOUR	135.00	-
1	REAR RHS BOOT LOWER LOCK (N) (CONSISTENT)	TO REPAIR SEE LABOUR	135.00	-
1	REAR RHS BOOT TOP LOCK (N) (CONSISTENT)	TO REPAIR SEE LABOUR	135.00	-
1	REAR LHS BOOT (N) (CONSISTENT)	BENT	1,281.10	1,281.10
1	REAR RHS BOOT (N) (CONSISTENT)	BENT	960.90	960.90
1	REAR RHS FENDER (N) (CONSISTENT)	TO REPAIR SEE LABOUR	1,554.30	-
1	REAR BUMPER SPONGE (N) (CONSISTENT)	SERVICEABLE	95.00	-
1	REAR BOOT RUBBER (N) (CONSISTENT)	CUT	115.00	115.00
1	REAR BOOT OUTER GARNISH (N) (CONSISTENT)	SERVICEABLE	365.00	-
	LESS 10% DISCOUNT		-685.04	-346.31
			6,165.36	3,116.79
<u>SPECIAL NETT ITEMS</u>				
1	REAR REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	280.00	200.00
1	STICKER 70KM/HOUR (SN) (CONSISTENT)	NECESSARY	15.00	15.00
1	STICKER 6 PAX (SN) (CONSISTENT)	NECESSARY	15.00	12.00

Report Ref No. CC4/ASM18018391/Kpa3q2

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR NUMBER PLATE /W HOLDER (SN) (CONSISTENT)	SERVICEABLE	45.00	-
1	REAR BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	60.00	60.00
			415.00	287.00
	LABOUR			
	TO REMOVE THE AFFECTED PARTS & FITTINGS TO CONNENGE REPAIRS,REPLACE DAMAGED PARTS AND COMPONENTS.INCLUSIVE OF THE REPAIR OF REAR END PANEL INNER,REAR BOOT HINGE TOP,REAR BOOT HINGE LOWER,REAR LHS BOOT LOWER LOCK,REAR LHS BOOT TOP LOCK,REAR RHS BOOT LOWER LOCK,REAR RHS BOOT TOP LOCK AND REAR RHS FENDER.		1,000.00	900.00
	TO SUPPLY PAINT MATERIALS ,EXPANDABLE ITEMS & PUTTY,RESPRAY PAINT ON PARTS REPLACED & REPAIRED (PEARL WHITE).		900.00	800.00
	TO REMOVE AND REFIX WIRING AND CHECK ALL ELECTRICAL COMPONENTS AT DAMAGED AREAS FOR PROPER FUNCTIONS.		120.00	20.00
	TO REMOVE & REPLACE REVERSE SENSOR & CHECK FOR PROPER FUNCTION.		120.00	50.00
	TO REMOVE & REFIT REAR WINDSCREEN.		250.00	120.00
	TO PROVIDE ANTI-RUST TREATMENT ON AFFECTED AREAS.		150.00	90.00
			2,540.00	1,980.00
GRAND TOTAL			9,120.36	5,383.79
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,200.00

Report Ref No. CC4/ASM18018391/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SGM000007
Reference	CCA/ASM18018391/Nja3a2
Loss Date	2 October 2018
Report Date	5 Oct 2018 2:33:00 PM
Request Date	30 May 2019

Due Date

Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Print Invoice

Vehicle Information	
Incident Vehicle Registration #	GBF2079E
Make	TPVO NISSAN
Model	NV200
Service Address	
...	

Primary Contact/Insured
LOH YIN LEDING (LUO YUNLONG)
78 LUCHI AVENUE, 348854, Singapore
98362818
KENTLOH_72@HOTMAIL.COM

Claim Handler
TAN Jia
6568804844
jia.tan@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merimen	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
LKKInspection (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
LKKAdjustment1a (3).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2019
Mandate IA id 010219 .pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 February 2019
PASE_COE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 February 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 February 2019
LKK_Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 February 2019
TP ESTIMATE-MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	27 October 2018
CO_LEGAL.pdf	Legal	Others	DHINWA Namrata	8 October 2018
GIA SF 2571 ER.PDF	Reports & Statement	GIA Report	VISHNU BATHAM Shukhar	9 October 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
 GIA SL186379F INQ.D.PDF	Reports & Statement	GIA Report	VISHNU BATHAM Shekhar	5 October 2018
 EMAIL TP REG.mig	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	5 October 2018
 GIA G1F2079E TP.PDF	Reports & Statement	GIA Report	VISHNU BATHAM Shekhar	5 October 2018