

Surveyor: RSL DOI: 10/10/18 Date/Time: 9/10/18  
 Registered in Merimen: 10/10/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SLV5913A  
 Name of Insured:  
 Insured Tel No.: HP:  
 Excess Sec II :SS D.O.A.: 3/10/18  
 Is driver the owner? (YES / NO) Nature of Accident:

Claim No.: 838642710859  
 Policy No.: 1800006939  
 Make / Model:  
 Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VL-YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SLV5913A → SLV5913A → SPY75024 →



INSRS:  
 WSP:  
 Tel:  
 Liability:  
 RMKS:



INSRS:  
 WSP:  
 Tel:  
 Liability:  
 RMKS:



INSRS:  
 WSP:  
 Tel:  
 Liability:  
 RMKS:



INSRS:  
 WSP:  
 Tel:  
 Liability:  
 RMKS:

Date/Time

SLV5913A - X SPY75024 - X

STAGE DATE / PIC

Non-Reporting Itr (1st)		
Non-Reporting Itr (2nd)		
Non-Reporting Itr (Final)		
Notification Itr (if non-pickup)		
Call OT:		
After call Itr to OI	12/10/18 - 06	
Documentation Check List: Handler		
Notification Itr (if non-pickup)		
After call Itr to OI		
Authorisation To Act		
Release Voucher		
Final Repair Bill		
Car Rental Invoice		
Towing Invoice		
LTA / GIA		
Medical Bill		
PIR		
Mandate/Reject Instruction		
LOD		
Payment Breakdown Form		
Post-Repair Photos		
Others		

13/10/18

TP LOD IN BY EMAIL  
 MIE EQUIPMENT. OI INVOLVED IN A 3  
 VEH. C.C. & WAS THE 2ND CAR. SEND  
 LETTER & EMAIL TO OI TO NOTIFY TP  
 CLAIM & NCD ISSUES.

13/10/18

SEND 1ST OFFER TO TP.  
 TP ACCEPTED OFFER.  
 ALL DOCS IN ORDER.  
 TO CLOSE.  
 TP REQUESTING OWNER DOCUMENTS.  
 KICK & RETAIL NUMBER OF THE DRIVER

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: L6 \$3,150.00 (5 days) Reduction: 63 % Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 13/11/18

Confirm with

L6

Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 28 If NO or B 28, Ass. Lie: 0%  
 Repair Cost (w/GSP) \$3,370.50 (3 VEH. C.C.; OI 2ND)

Loss of Rental (LOR): \$500.00 (5 days) X \$100.00

Loss of Use (LOU): \$ (5 x days)

Loss of Income (LOI): \$ (5 x days)

LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search \$7.25

Medical: \$

Disbursement: \$ (e.g. Tow Independent)

Legal Cost: \$

Total: \$3,877.95 Global Sum \$: -

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1: \$3,877.95 Name 1: COMPLETE VMS PIR LTD

Payee 2: (Strike if N.A.) \$ Name 2: -

Payee 3: (Strike if N.A.) \$ Name 3: -

REF: AIG

## ASSIGNMENT

From: Date: 10/10/18

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. SFY 7502 U

at Workshop no:

176 Sin Ming Drive # 03-14

Insured:

Policy No.

Claims No.

Sum Insured:

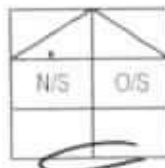
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 05 days Res.: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (up)

Vehicle: IN / OUT

Date: Person Contacted

Veh No: SFY 7502U Regn: 09 05

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mazda 3 c.c. 1598

Colour: M. Red A/C: Insured / Std / NI / NA

Sp. Reading: 120171 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JM6BK1061-00166664

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Front

Rear

R/Bal. 8 mm R/Bal. 8 mm

L/Bal. 8 mm L/Bal. 8 mm

D.O.A. 7/10/18 D.O.I. 10/10/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

11/10 PM 0915 to Corrine

L/o \$3,150.00

(R/o: \$5,420.40 (65%))

Date/Time: File Pass to?

☐ : Prel. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time: File Return to?

Survey Fee

3)

Add Fee: ☐ Site Insp (\$)

Transportation

☐ Interview (\$)

Photos

☐ Tech. Invs (\$)

Others

☐ Weekend (\$)

Report Format :

Lump Sum / I.B.I: (\$)

TOTAL

Date: \_\_\_\_\_



Email : darren@completevms.com.sg ( )  
lily@completevms.com.sg ( )  
lihui@completevms.com.sg ( )

ESTATE OF LIM CHA BO

Estimate : ES006466

Attention : THE OWNER  
Contact : 91149280

Date : 08/10/2018  
Vehicle Num. : SFY7502U  
Make/Model : MAZDA 3-2005  
Chassis/Eng# : JM6BK106100166664/Z6367093  
Accident Date : 07/10/2018  
Claim No. :  
Reference :  
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LABOUR :  
RUST PROOFING TREATMENT  
CHANGE TAIL LAMP AND CHECK LIGHTING  
SPRAY PAINT DAMAGED AREA AFFECTED  
TO CUT OFF REAR END PANEL, KNOCK AND STRAIGHTEN REAR  
CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS

nn	100.00	X
2ol	65.00	
6ool	1,100.00	
6ool	1,100.00	
	2,365.00	

Labour Total S\$ :

SingDollars : Eight Thousand Five Hundred Seventy & Cents Forty-Eight Only

Total S\$ : 8,570.48

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

Email : darren@completevms.com.sg ( )  
lily@completevms.com.sg ( )  
lihui@completevms.com.sg ( )

ESTATE OF LIM CHA BO

Attention : THE OWNER

Contact : 91149280

Estimate : ES006466

Date : 08/10/2018  
Vehicle Num. : SFY7502U  
Make/Model : MAZDA 3-2005  
Chassis/Eng# : JM6BK106100166664/Z6367093  
Accident Date : 07/10/2018  
Claim No. :  
Reference :  
Policy No. :

*Not Authorized*  
*Lily B?*  
*Resurvey After Paint*  
*3 days*

S/N	Quantity	Particular	Unit Price	Amount S\$
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LIST ITEMS :				
1.	1	BOOT LID		992.00 X
2.	1	BOOT LID LOCK		241.80 ✓
3.	2	TAIL LAMP	392.00	784.00 ✓
4.	4	TAIL LAMP CLIP	6.65	26.60 ✓
5.	2	BOOT LID SHOCK ABSORBER	128.10	256.20 X
6.	1	REAR END PANEL		686.30 ?
7.	1	REAR END PANEL TOP GARNISH		262.00 ✓
8.	1	BOOT WEATHERSTRIP		172.00 50%
9.	1	REAR BUMPER		1,182.60 ✓
10.	1	REAR BUMPER REINFORCEMENT		478.10 ?
11.	6	REAR BUMPER CLIP	6.80	40.80 ✓
12.	2	REAR BUMPER BRACKET	58.00	116.00 ?
13.	2	REAR BUMPER SIDE RETAINER	78.10	156.20 ✓
14.	2	REAR NUMBER PLATE LAMP	155.60	311.20 ?
15.	1	REAR NUMBER PLATE LAMP GARNISH		185.00 ?
16.	2	BOOT LID REFLECTOR	284.00	568.00 X
List Total S\$ :				6,458.80
15.00% Discount S\$ :				968.82
				5,489.98

SPECIAL NETT ITEMS :				
1.	1	MAZDA 3 EMBLEM		68.50 ✓
2.	1	MAZDA LOGO		69.00 ✓
3.	2	REAR BUMPER REFLECTOR	120.00	240.00 X
4.	1	REVERSE SENSOR	280.00	280.00
5.	1	REAR NUMBER PLATE	25.00	25.00
6.	1	REAR NUMBER PLATE HOLDER	33.00	33.00 } f.s.
Special Nett Total S\$ :				715.50

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

CONTINUE / ...



Email : darren@completevms.com.sg ( )  
lily@completevms.com.sg ( )  
lihui@completevms.com.sg ( )

ESTATE OF LIM CHA BO

Estimate : ES006466

Attention : THE OWNER

Contact : 91149280

Date : 08/10/2018  
Vehicle Num. : SFY7502U  
Make/Model : MAZDA 3-2005  
Chassis/Eng# : JM6BK106100166664/Z6367093  
Accident Date : 07/10/2018  
Claim No. :  
Reference :  
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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LABOUR :  
RUST PROOFING TREATMENT  
CHANGE TAIL LAMP AND CHECK LIGHTING  
SPRAY PAINT DAMAGED AREA AFFECTED  
TO CUT OFF REAR END PANEL, KNOCK AND STRAIGHTEN REAR  
CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS

201 100.00  
6001 65.00  
6001 1,100.00  
6001 1,100.00  
2,365.00

Labour Total S\$ :

SingDollars : Eight Thousand Five Hundred Seventy & Cents Forty-Eight Only

Total S\$ : 8,570.48  
=====

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun

**Vic (LKKAUTO)**

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**From:** Lily Leow <lily@completevms.com.sg>  
**Sent:** Tuesday, 13 November, 2018 3:02 PM  
**To:** Vic (LKKAUTO)  
**Subject:** Re: ACCIDENT INVOLVING SFY7502U & SLV5913A ON 7/10/18 LKK REF CC4/AIG18018389/Kha3  
**Attachments:** image001.jpg; img-Y13144917.pdf

WITHOUT PREJUDICE

Dear Vic,

With reference to your email, please see attached tax invoice, LOA, and signed DV for you to make payment.

Thank you and best regards  
Lily Leow  
Tel: 64550012  
Complete VMS Pte Ltd  
Blk 176 Sing Ming Drive #03-14  
Sin Ming Autocare Complex  
Singapore 575721  
[E-mail:lily@completevms.com.sg](mailto:lily@completevms.com.sg)

On Tue, Nov 13, 2018 at 12:11 PM Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

Without Prejudice

Dear Lily,

We refer further to the below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we propose below amount to settle your client's claim.

Cost of Repair (w/gst)	\$ 3,370.50
Loss of Rental (\$100 x 5 days)	\$ 500.00
LTA Search Fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 3,877.95</b>

If agreeable, kindly chop and sign the attached DV and **forward the a copy to us together with the Authorization to Act Letter and Final Repair Bill** for payment processing.

The above amount is to be made payable to **COMPLETE VMS PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicapeh@lkkauto.com](mailto:vicapeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Lily Leow [mailto:[lily@completevms.com.sg](mailto:lily@completevms.com.sg)]

**Sent:** Thursday, 8 November, 2018 10:57 AM

**To:** CS A Team

**Subject:** ACCIDENT INVOLVING SFY7502U & SLV5913A ON 7/10/18

**WITHOUT PREJUDICE**

Dear Officer In Charge

With reference to above mentioned, attached is LOD. Please look into this matter and advise offer asap.

Thank you and best regards

Lily Leow

Tel: 64550012

Complete VMS Pte Ltd

Blk 176 Sing Ming Drive #03-14

Sin Ming Autocare Complex

Singapore 575721

[E-mail:lily@completevms.com.sg](mailto:lily@completevms.com.sg)



Your Ref : SLV5913A  
Our Ref : TPDS18131 - SFY7502U

7th November 2018

By Postage

**AIG ASIA PACIFIC INSURANCE PTE LTD**

78 Shenton Way #07-16  
Charitis Building  
Singapore 079120

Attention: Motor Claims Department

Dear OIC,

**ACCIDENT INVOLVING VEHICLE: SFY7502U AND SLV5913A ALONG STEVENS ROAD  
BESIDE BUS STOP ON 07/10/2018**

We are the authorized repair workshop for the owner of motor vehicle no. **SFY7502U**, which is involved in the captioned accident with your insured vehicle **SLV5913A**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair	S\$ 3,370.50	(inclusive GST)
2	5 Day Loss of Rental@ \$200.00	S\$ 1,000.00	
3	LTA search fee	S\$ 7.45	
		<u>S\$ 4,377.95</u>	

We enclosed herewith the following documents to support the claims:-

- a. GIA Report
- b. Proforma invoice
- c. Lta search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours Faithfully

  
**Chiu Siong Lim**  
6455 0012  
For Complete VMS Pte Ltd

# COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721  
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg  
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD  
78 Shenton Way #07-16 Chartis Building  
Singapore 079120

Attention : MOTOR CLAIMS DEPT

## Proforma Invoice : TP006466

Date : 07/11/2018  
Vehicle Num : SFY7502U  
Make/Model : MAZDA 3-2005  
Chassis/Eng# : JM6BK106100166664/Z6367093  
Accident Date : 07/10/2018  
Claim No :  
Reference :  
Policy No :

COST OF REPAIR AS AGREED

Amount S\$

3,150.00

SingDollars : Three Thousand Three Hundred Seventy & Cents Fifty Only

COMPLETE VMS PTE LTD

Total S\$ :	3,150.00
GST S\$ :	220.50
Amount Due S\$ :	3,370.50

=====



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC4/AIG18018389/Kha3**

13 NOVEMBER 2018

**LI GUOYAN AURTHER  
BLOCK 279 YISHUN STREET 22  
#03-324  
SINGAPORE 760279**

**By Post & By Email**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLV 5913A / SFY 7502U / OTHERS ON 07/10/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

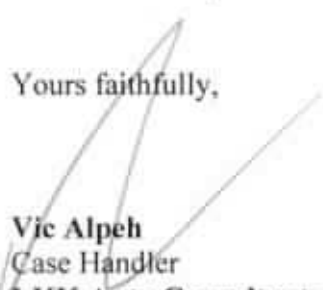
Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

  
**Vic Alpeh**  
Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*  
*[Xiaogui\\_060887@yahoo.com.sg](mailto:Xiaogui_060887@yahoo.com.sg)*  
*(Email)*

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 13 November, 2018 11:22 AM  
**To:** Xiaogui\_060887@yahoo.com.sg  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** Your Ref: SLV 5913A\_ACCIDENT INVOLVING SLV 5913A / SFY 7502U / OTHERS ON 07/10/2018



Auto  
Consultants  
Pte Ltd

---

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC4/AIG18018389/Kha3**

13 NOVEMBER 2018

LI GUOYAN AURTHER  
BLOCK 279 YISHUN STREET 22  
#03-324  
SINGAPORE 760279

**By Post & By Email**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLV 5913A / SFY 7502U / OTHERS ON 07/10/2018**

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Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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To: Complete VMS Pte Ltd  
176, Sin Ming Drive,  
#03-14, Sin Ming Autocare Complex  
Singapore 575721

### LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN SFY 7502 / SLV 5913A / SJK 2840C (Vehicle Numbers)  
ON 7/10/2018 1815 hrs (Date of Accident) AT Stevens Road towards Scotts Road

1. I/We, the owner of vehicle no. SFY 7502U hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carded out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature :



Witness's Name & Signature

Name :

TAN JUE SAN

Date :

07/10/18

Company Stamp (if applicable) :

Email :

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMPLETE VMS PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,370.50** (Repair Cost), **S\$500.00** (Loss of Rental/Use), **S\$ 7.45** (Disbursement) for vehicle no. **SFY 7502U** that was damaged pursuant to the accident which occurred on **07/10/2018** (date) along **STEVEN ROAD TOWARDS SCOTTS ROAD** (location) involving vehicle no/s **SLV 5913A**. This is pursuant to the inspection conducted on **10/10/2018** (date) at "the workshop".

ESTATE OF

We/I confirm that we/I are/am authorized by the owner **LIM CHA BO** ("the third party claimant") of vehicle no. **SFY 7502U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SFY 7502U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 November 2018

 *keec*

Signed by appointed surveyor





Signed by "the workshop" (with chop)

This indemnity is signed without prejudice  
to my rights to claim for compensation  
for my personal injury.

# COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721  
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg  
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY #07-16 CHARTIS BUILDING  
SINGAPORE 079120

Tax Invoice : VM013860

Invoice Date : 13/11/2018  
Vehicle Num. : SFY7502U  
Make/Model : MAZDA 3  
Mileage(Km) :  
POWVO/RO# :  
Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
		COST OF REPAIR AS AGREED AT		3,150.00

SingDollars : Three Thousand Three Hundred Seventy & Cents Fifty Only

A handwritten signature in black ink, appearing to be a stylized 'A' or 'H'.

COMPLETE VMS PTE LTD

Total S\$ : 3,150.00  
GST S\$ : 220.50  
Amount Due S\$ : 3,370.50

Terms : 30 Days

**INVOICE**

No: **2219**

To: ESTATE OF LIM CHA BO
c/o Complete VMS Pte Ltd

Date: 7. Nov. 2018

Vehicle No: SKV7868X

QTY	DESCRIPTION	UNIT PRICE	AMOUNT
1	Rental for 5 days	\$200.00	\$1,000.00
	8/10/2018 to 13/10/2018		
	Reference: SFY7502U		
Cheques should be crossed and made payable to "COMPLETE LEASING PTE LTD"			
TOTAL			\$1,000.00

I/ We hereby confirm the order

for COMPLETE LEASING PTE LTD



Authorized Signature &amp; Company's Stamp

Order checked &amp; accepted by



35 Eden Grove, Singapore 539085  
Co.Reg. No.: 200717924R

SFY75024

VEHICLE RENTAL AGREEMENT

STA No: 002168

HIRER'S PARTICULAR

Name: (as in I/C) Estate of Lim cha bo

NRIC / Passport No: 50127704I

Address: \_\_\_\_\_

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) Phoon Yao Zhong Ernest

NRIC / Passport No: S8229116D

Address: \_\_\_\_\_

REMARKS

Veh. No: SKV7868X Replace Veh. No: \_\_\_\_\_

Mileage Out: \_\_\_\_\_ Mileage Out: \_\_\_\_\_

Out: Date 8/10/2018 Out: Date \_\_\_\_\_

Out: Time 6:30pm Out: Time \_\_\_\_\_

RENTAL CHARGES		
Daily	5 @ \$ 200	\$ 1000.00
Monthly	@ \$	
Delivery Charges	@ \$	For
Others	@ \$	
SUB TOTAL \$		1000.00

PETROL: Empty, 1/8, 1/4, 3/8, 1/2, 5/8, 3/4, 7/8, Full

INSURANCE EXCESS PAYABLE ON CLAIM

Hirer is responsible for the first \$ \$2000 - excess

for Collision / Damages to 1st party (i.e.) COMPLETE LEASING P/L vehicle (inc. windscreen) and also first \$ \$2000 - excess

for Collision / Damages to 3rd party's vehicle for each and every accident / damages.

Hirer's Signature: \_\_\_\_\_

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.

IMPORTANT

1. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. VEHICLE IS STRICTLY FOR USE IN SINGAPORE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT FROM THE COMPANY COMPLETE LEASING PTE LTD
3. IN THE EVEN OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER;
  - (i) shall report all accidents involving the said vehicle to the owner immediately,
  - (ii) shall NOT admit liability or sign any settlement documents with any 3rd parties
4. THIS AGREEMENT IS SUBJECT TO THE CONDITIONS PRINTED ON THE REVERSE SIDE

EXCESS:  
ADDITIONAL \$2500  
FOR 22 TO 27 &  
ABOVE 65 YEARS OLD

DATE IN	TIME IN	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>13/10/2018</u>	<u>3.00 pm</u>		

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Oct 2018 / 11:00:56

Receipt Date/Time : 09 Oct 2018 / 11:00:56

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-181009-000670

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLV5913A				
As at 07 Oct 2018/00:00:01				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLV5913A			
	Enquiry Fee	7.00	0.49	7.49
	20181009105955722827			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	xxxxxxxxxxxx5909	Credit Card:		
		Visa/MasterCard		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING




Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Oct 2018 <a href="#">Edit Reg</a>		09 Oct 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$43,150.00</b> <a href="#">Edit Estimates</a>	<b>\$43,150.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>LI GUOYAN, AURTHUR</b> , ID: 58723941A									
Main Claimant: <b>ESTATE OF LIM CHA BO</b> , ID: S01277041									
Vehicle Reg. No.:	<b>SFY7502U</b>	Date of Loss:	07/10/2018 00:00 - :59 [156 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 8386487108SG</b>	Policy/Cover Note No.:	1800006939 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLV5913A</b>	Policy No. (Claimant):	5073715086-03						
		Excess:							
Repairer: <b>COMPLETE VMS PTE LTD (HQ)</b> 176 Sin Ming Drive #03-14 Sin Ming Autocare Complex, 575721 Sin Ming - Tel: 6455 0012									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Tan, Bennie-WZ</b> - 6419 1718] Bennie-WZ.Tan@aig.com									
Claimant's Insurer: <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... [Final Rpt due 19/10/2018]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG (11/10/2018): Request to upload TP GIA Report									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents



\*SFY7502U (8386487108SG)  
[SLV5913A]  
TP  
ESTATE OF LIM CHA BO  
Oct 7 2018 12:00AM  
[LI GUOYAN, AURTHER]  
COMPLETE VMS PTE LTD

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1			Edit		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	13/11/18 11:24		Odometer Reading												1			Load JPG		
2	13/11/18 11:24		Chassis Number												1			Load JPG		
3	13/11/18 11:24		General View												1			Load JPG		
4	13/11/18 11:24		General View												1			Load JPG		
5	13/11/18 11:24		General View												1			Load JPG		
6	13/11/18 11:24		General View												1			Load JPG		
7	13/11/18 11:24		General View												1			Load JPG		
8	13/11/18 11:24		General View												1			Load JPG		
9	13/11/18 11:24		General View												1			Load JPG		
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14	13/11/18 11:24		General View												1			Load JPG		
15	13/11/18 11:24		General View												1			Load JPG		
16	13/11/18 11:24		General View												1			Load JPG		
17	13/11/18 11:24		General View												1			Load JPG		
18	13/11/18 11:24		General View												1			Load JPG		
19	13/11/18 11:25		Reinspection Photo												1			Load JPG		
20	13/11/18 11:25		Reinspection Photo												1			Load JPG		
21	13/11/18 11:25		Reinspection Photo												1			Load JPG		
22	13/11/18 11:25		Reinspection Photo												1			Load JPG		
23	13/11/18 11:25		Reinspection Photo												1			Load JPG		
Documentation															1 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	10/10/18 16:07		ACKNOWLEDGEMENT EMAIL TO AIG 09.10.2018												1			Load PDF		
2	10/10/18 16:07		NOTIFICATION FROM WORKSHOP												1			Load TIF		
3	10/10/18 16:07		EMAIL FROM AIG DD 09.10.2018												1			Load PDF		
4	23/10/18 17:50		TP ESTIMATE - MARKED												1			Load PDF		
5	23/10/18 17:50		TP GIA REPORT												1			Load PDF		
6	13/11/18 11:23		EMAIL TO OI												1			Load PDF		
7	13/11/18 11:23		LETTER TO OI												1			Load PDF		
8	15/11/18 10:38		WORKSHOP INVOICE												1			Load PDF		
9	15/11/18 10:38		AUTHORISATION TO ACT FORM												1			Load PDF		
10	15/11/18 10:38		Release Voucher												1			Load PDF		

Letters/Correspondences			1 per page	<input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
11	15/11/18 10:38	RENTAL RECEIPT		Load PDF
12	15/11/18 10:38	LTA SEARCH		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	11/10/18 10:46	OI GIA REPORT		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div> <div style="text-align: right;">   </div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLV5913A (Insd veh)	Model:	MAZDA 3 1.6 (A)
	SFY7502U (TP veh)		
Date of Accident:	07/10/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	9,170.41
Final Repair Cost	:	\$	3,370.50
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	500.00 5 days
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,877.95

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability \_\_\_\_100\_\_\_\_(%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_%(%) Assessed Liability (\*): \_\_\_\_0\_\_\_\_(%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	COMPLETE VMS PTE LTD	:	\$ 3,877.95
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

15 Nov  
2018

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18018389/KHA3Q2

Date: 15/11/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 1800006939

Claimant Vehicle No : SFY7502U

Insured Vehicle No : SLV5913A

Date of Loss: 07/10/2018

Nature of Claim: TP

Claim No: 8386487108SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SFY7502U

Make &amp; Model: MAZDA 3, 1.6 (A)

Engine No: Z6367093

Reg. Date: 23/09/2005 (Man. Year: 2005)

Chassis No: JM6BK106100166664

Colour: Metallic Red

Odometer: 120171 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Hankook 8 mm

Rear Left Side: Hankook 8 mm

Front Right Side: Hankook 8 mm

Rear Right Side: Hankook 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,205.48	2,738.62	3,466.86	55.87
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,365.00	1,220.00	1,145.00	48.41
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>8,570.48</b>	<b>3,958.62</b>	<b>4,611.86</b>	<b>53.81</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,150.00</b>		
(S\$)	8,570.48	3,150.00	5,420.48	63.25
<b>+ GST 7.00/7.00% (S\$)</b>	<b>599.93</b>	<b>220.50</b>	<b>379.43</b>	<b>63.25</b>
<b>Nett Amount (S\$)</b>	<b>9,170.41</b>	<b>3,370.50</b>	<b>5,799.91</b>	<b>63.25</b>
<b>+ Car Rental (5.0 x S\$100.00/day) (S\$)</b>		<b>500.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>3,877.95</b>		

## INSPECTION

Date of Assignment: 09/10/2018

Date Inspected: 10/10/2018 Inspected At:

COMPLETE VMS PTE LTD (HQ)  
176 Sin Ming Drive #03-14 Sin Ming

Autocare Complex  
Singapore 575721

Estimated Period of Repair: 5.0 days

---

**Adjuster:** KENNETH KONG

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOT LID	Repair	992.00 FL	*- FL
2	1		*BOOT LID LOCK	Dented	241.80 FL	*241.80 FL
3	1		*TAIL LAMP	N/S Cut	784.00 FL	*392.00 FL
4	1		*TAIL LAMP CLIP	N/S Necessary	26.60 FL	*6.65 FL
5	2		*BOOT LID SHOCK ABSORBER	Serviceable	256.20 FL	*- FL
6	1		*REAR END PANEL	Repair	686.30 FL	*- FL
7	1		*REAR END PANEL TOP GARNISH	Dented	262.00 FL	*262.00 FL
8	1		*BOOT WEATHERSTRIP(50%)	Distorted /Cut	146.20 FS	*86.00 FS
9	1		*REAR BUMPER	Bent	1,182.60 FL	*1,182.60 FL
10	1		*REAR BUMPER REINFORCEMENT	Bent	478.10 FL	*478.10 FL
11	6		*REAR BUMPER CLIP	Necessary	40.80 FL	*40.80 FL
12	2		*REAR BUMPER BRACKET	Repair	116.00 FL	*- FL
13	1		*REAR BUMPER SIDE RETAINER	N/S Distorted	156.20 FL	*78.10 FL
14	2		*REAR NUMBER PLATE LAMP	Cracked (1PCS ONLY)	311.20 FL	*155.60 FL
15	1		*REAR NUMBER PLATE LAMP GARNISH	Serviceable	185.00 FL	*- FL
16	2		*BOOT LID REFLECTOR	Serviceable	568.00 FL	*- FL
17	1		*MAZDA 3 EMBLEM	Necessary	68.50 FS	*68.50 FS
18	1		*MAZDA LOGO	Necessary	69.00 FS	*69.00 FS
19	2		*REAR BUMPER REFLECTOR	Serviceable	240.00 FS	*- FS
20	1		*REVERSE SENSOR	Cracked	280.00 FS	*200.00 FS
21	1		*REAR NUMBER PLATE )	Bent	25.00 FS	*45.00 FS
22	1		*REAR NUMBER PLATE HOLDER )	Bent	33.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>7,148.50</b>	<b>3,306.15</b>
<b>- List Item Discount on L Items 15.00/20.00% (\$\$)</b>	<b>943.02</b>	<b>567.53</b>
<b>Total Parts (\$\$)</b>	<b>6,205.48</b>	<b>2,738.62</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	RUST PROOFING TREATMENT	New	100.00	0.00
2	CHARGE TAIL LAMP AND CHECK LIGHTING	New	65.00	20.00
3	SPRAY PAINT DAMAGED AREA AFFECTED	New	1,100.00	600.00
4	TO CUT OFF REAR END PANEL ,KNOCK AND STRAIGHTEN REAR CHASSIS FRAME AND CHANGE ALL NECESSARY PARTS	New	1,100.00	600.00
Gross Labour Cost (S\$)			<b>2,365.00</b>	<b>1,220.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >