

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 24 September, 2018 3:07 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO); Accounts (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - 16/16/16/VP00/019477) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016  
**Attachments:** TP LAWYER CHEQUE.pdf

Dear Li Li,

We refer further to our below email.

Please be informed that we had already received the cheque payment from TP lawyer to purchase our Report.

We will now process the refund of the survey fees.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** ONG LI LI [mailto:[llong@lonpac.com](mailto:llong@lonpac.com)]  
**Sent:** Monday, 27 August, 2018 12:23 PM  
**To:** Vic (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - 16/16/16/VP00/019477) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

Dear Vic

As spoken, if TP purchases your report, please refund the survey fees to us.

Thank you.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** ONG LI LI

**Sent:** Monday, 27 August, 2018 12:12 PM

**To:** Vic (LKKAUTO)

**Cc:** MT\_Claim\_SG; Admin A

**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - 16/16/16/VP00/019477) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

Hi Vic

They will need to purchase it.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

---

**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Monday, 27 August, 2018 12:08 PM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)

**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - 16/16/16/VP00/019477) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

Dear Li Li,

We refer further to our below email.

Please be informed that TP repairer would now like to request a copy of the Survey Report as per their lawyer request.

Kindly advise if we can provide a copy.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** Vic (LKKAUTO)

**Sent:** Tuesday, 11 July, 2017 12:09 PM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - 16/16/16/VP00/019477) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

Dear Li Li,

We refer to your below email and to our telephone conversation earlier.

As discussed, TP does not wish to purchase our report.

However, as instructed, we will KIV file for 2 weeks' time.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Tuesday, 11 July, 2017 11:57 AM

**To:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - 16/16/16/VP00/019477) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

Hi Vic

Can you check with the workshop if they wish to purchase your survey report?

If so, you may bill them directly.

Thank you.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, 11 July, 2017 11:54 AM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO)

**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - 16/16/16/VP00/019477) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

Dear Li Li,

We refer further to our below email.

Please be informed that TP had submitted the claim through their solicitors for further handling (see enclosed email).

As such, we will proceed to close the matter in our end and submit WP report to your good office.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Saturday, 8 July, 2017 3:17 PM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - 16/16/16/VP00/019477) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

Dear Li Li,

Noted with thanks.

We will inform TP accordingly.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]  
**Sent:** Wednesday, 5 July, 2017 11:20 AM  
**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - 16/16/16/VP00/019477) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

Without Prejudice  
Save as to Costs

Dear Vic

In order not to prejudice other related claims, please offer 10% only or request TP workshop to re-direct their claim to NTUC Income whose Insured was charged by Police.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Saturday, 1 July, 2017 11:18 AM  
**To:** ONG LI LI; GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Asher Sng (LKKAuto); Vic (LKKAuto)  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - 16/16/16/VP00/019477) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

**Your Ref:** 16/16/16/VP00/019477  
**Our Ref:** CC6/LPC16022818/Aha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SJN 2244H (OI) / WSK 383 (TP) / OTHERS ON 25/11/2016 ALONG PIE TOWARDS CHANGI

We refer further to our below email.

This a 4-vehicle chain collision involving a foreign registered vehicle as the 2<sup>nd</sup> vehicle and the claimant. OI vehicle is the 3<sup>rd</sup> car. As such, no BOLA scenario is applicable.

We propose to offer to TP repairer "HUA MENG SPRAY PAINTING WORKSHOP" as below:

	TP CLAIMED	REVISED - TO OFFER
Cost of Repair	\$ 29,778.45	\$ 16,500.00
Loss of Rental (\$120 x 11 days)	\$ 1,320.00	\$ 880.00 (\$80 x 11 days) - Fo
Loss of Use (\$100 x 2 days) PRI	\$ 200.00	\$ --
LTA Search Fee	\$ 5.35	\$ 5.35
<i>Subtotal</i>	<i>\$ 31,303.80</i>	<i>\$17,385.35</i>
<i>@10% - 20%</i>		<i>\$ 1,738.53 - \$3,477.07</i>
<b>TOTAL</b>	<b>\$ 31,303.80</b>	<b>\$ 1,750.00 - \$3,500.00 (Global</b>

\*\*\*Total days = 11 recommended days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Friday, 23 June, 2017 4:24 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto)

<[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Simon Ho (LKKAuto) <[SimonHo@lkkauto.com](mailto:SimonHo@lkkauto.com)>; Adrian Ling (LKKAuto)

<[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - 16/16/16/VP00/019477) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

Dear Li Li,

We refer further to your below email and to our telephone conversation earlier.

We will inform TP accordingly and advised them to redirect the claim to the NTUC instead.

Meanwhile, as per your below queries:

1. TP vehicle Market Value (MV): RM 78,000.00 (SG\$26,000.00) – see enclosed TP Insurance Cert for reference
2. COR of \$20,000.00 is still within the range and is below the MV.

As discussed, this is a non-MCF case and we will offer contribution to TP claimant.

We are currently preparing report for mandate approval.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Friday, 23 June, 2017 4:10 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Simon Ho (LKKAuto) <[SimonHo@lkkauto.com](mailto:SimonHo@lkkauto.com)>; Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - 16/16/16/VP00/019477) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

Dear Vic

Please note that BOLA is not applicable in this chain collision since the Malaysia vehicle was the 2<sup>nd</sup> vehicle. You may want to re-direct the claim to NTUC Income, insurer for the last vehicle. Their driver was also charged by Police for careless driving.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, 23 June, 2017 4:03 PM

**To:** ONG LI LI; GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Mei Kwan (LKKAuto); Vic (LKKAuto); Simon Ho (LKKAuto); Adrian Ling (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - 16/16/16/VP00/019477) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

Dear Li Li,

We take note of your below email.

We will check and get back to you shortly.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Friday, 23 June, 2017 3:53 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - 16/16/16/VP00/019477) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

Hi Vic

Malaysia vehicle costs > \$20K to repair? Is it worth repairing? What is the market value in Malaysia for the same make & model?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, 23 June, 2017 2:49 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAuto); Mei Kwan (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - 16/16/16/VP00/019477) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

**WITHOUT PREJUDICE**

**Your ref:** 16/16/16/VP00/019477

**LKK ref:** CC6/LPC16022818/Aha3

Dear Sirs,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: WSK 383

Date of survey: 29/11/2016



Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice

We have not authorized repairs.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Thursday, 1 December, 2016 8:23 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Direct Settlement - Accident Involving SJN2244H (OI : LPC - TBA) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

Our Ref : 16/16/16/VP00/019477

Dear Mei Kwan,

We attached a copy of our insured's accident report for your attention.

The premium for the policy has been settled,

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

100 Beach Road, #19-00 Shaw Tower, Singapore 189702

Tel: (65) 6250 7388 Ext.240 | Fax: (65) 6296 2706

---

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 30 November, 2016 6:10 PM

**To:** GERALD POH WEE BIN

**Cc:** ONG LI LI; ERIC WOO JUN KIAT; MT\_Claim\_SG; Vic (LKKAuto); Jas Khine (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving SJN2244H (OI : LPC - TBA) AND WSK383 (TP : LKK REF - CC6/LPC16022818/Aha3) on 25.11.2016

**WITHOUT PREJUDICE**

Dear Gerald,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle WSK 383 at M/s Hua Meng Spray Painting Workshop - Kaki Bukit.

Enclosed herewith a copy of TP's police report and insurance cert for your perusal.

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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