

ASS. REC. BY:

REF: CS/FCI18018378 / Agd3m2 Special Instruction:

Surveyor:

Adrian

ASSIGNMENT (Office)

CWS

From (Person):

Lurene Jau

of

FCI

Date/Time: 10/10/18 @ 256pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLC 4786G

Insured:

SHC 7136K

at Workshop n/s

MG Solution

Tel:

6744 4165

of

23 kaki 8kt Ave 4 #02-03

Policy No:

Claim No:

D18007368 MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

26/09/2018

CA / REV / REP. / REV 24 HRS (up)

H.O.D. Endorsement:

Date/Time:

3:01pm @ 10/10/18

Person Contacted:

Ms. Hong

Vehicle:

IN/OUT

Date/Time	Action/Instruction (✓)	Estimate	Pending our driver's VF
	SLC 4786G - CS/QW18017541/K1qbs2		DOA: 26/9/2018
	SHC 7136K - CS/QW18017541/K1qbs2		DUA: 26/9/2018
11/10/18 @ 2:37pm	Informed Lurene, we are pending estimate from repairer.		
02/11/18 @ 12:08pm	revised to Lurene by email.		
	US \$550, 6 days cred to 9100.10, 67%.		

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLC 4786G

Yr Regn:

16/05/2016

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Sienta

C.C.

1496

Colour

White

A/C:

Insured / Std / NI / NA

Sp Reading

28712

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

NSP170-7021683

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F:

185/60R15

R:

185/60R15.

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

10/10/18.

Survey held at

MGA Solution.

Des. of Damages: Frt / Rear / ☒ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP 1st Cap.

RECEIVED 07 NOV 2018

Date/Time, File Pass to?

☐

: Preli. Report

1) 07/11/18

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: 6

Resurvey No. of Trip: 2

Survey Fee:

Transportation:

\$ - R\$ - SI

Photos: 05/11/18

Other: 7/11/18

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Report Format: 78

Lump Sum / I.B.F.: (\$

5500

4x15=60

170+60

50

50+50

66

446



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18007368MFSH

Date: 07 November 2018

Our Ref: CS/FCI18018378/Aqd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

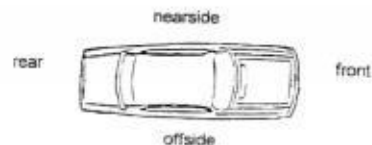
INITIAL INSPECTION REPORT OF VEHICLE NO. SLC 4786G

Please be informed that we had conducted the inspection of the abovementioned vehicle on 10/10/2018 at the premises of M/s MG SOLUTION, and have the following to report:-

Workshop Estimate Amount	: S\$ <u>14,600.10</u>
Revised Estimate Amount	: S\$ <u>5,500.00 (Lump Sum)</u>
"Check" Items Amount	: S\$ <u>-</u>
Market Value	: S\$ <u>-</u>
LTA Reimbursement Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages
at the o/s portion.



Yours faithfully

ADRIAN LING WAI PING
B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI
Licensed Appraiser

MOTOR SURVEY ASSIGNMENT

Date	10-10-2018	Our Ref No. D18007368MFSH
Accident Date	26-09-2018	Claim Type. Third Party
Insured Vehicle	SHC7136K	Third Party Vehicle. SLC4786G
Survey Location	23 KAKI BUKIT AVE 4 AAS KAKI BUKIT CENTRE#02-03	
Contact Person.	MS HONG	
Contact No.	67444165/ 0	Fax No. 67444604
Survey Type	WITHOUT PREJUDICE: PENDING OUR DRIVER'S VF TO DETERMINE LIABILITY	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	MG SOLUTION PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	LURENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
 This is a computer generated letter, no signature required.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 7 November 2018 12:08 PM
To: 'CWS Motor Claims'; assignments
Cc: 'Lurene Jaw'; SUR
Subject: RE: SURVEY ASSESSMENT - D18007368MFSH/1
Attachments: CSFC118018378Aqd3.pdf

Dear Lurene,

Enclosed herewith preliminary advice of SLC 4786G.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 11 October 2018 2:37 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Lurene Jaw' <LureneJaw@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18007368MFSH/1

Dear Lurene,

Please be informed that we have inspected the vehicle SLC 4786G on 10/10/2018.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 10 October 2018 3:04 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Lurene Jaw' <LureneJaw@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18007368MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 11 October 2018 2:37 PM
To: 'CWS Motor Claims'; assignments
Cc: 'Lurene Jaw'; SUR
Subject: RE: SURVEY ASSESSMENT - D18007368MFSH/1

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We are pending for estimate from repairer.

Best Regards,

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From: Admin-D (LKKAUTO)
Sent: Wednesday, 10 October 2018 3:04 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Lurene Jaw' <LureneJaw@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18007368MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Wednesday, 10 October 2018 2:56 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Lurene Jaw <LureneJaw@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D18007368MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

TO	: FIRST CAPITAL INSURANCE LIMITED	DATE	: 10/10/2018
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SLC4786G		
MODEL	: TOYOTA SIENTA 1.5A		Xiao Chen
CHASSIS NO			NSP1707021683
<u>ACCIDENT DETAILS</u>		DATE	: 26-Sep-18
		TIME	: 12:00HRS
THIRD PARTY REQUESTOR / CONTACT	:	JACK LI	

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT BUMPER <i>Torn</i>	1	\$ 1,420.00	\$ 1,420.00
2	FRONT BUMPER SIDE RETAINER RH <i>new</i>	1	\$ 55.00	\$ 55.00
3	FRONT BUMPER FOGLAMP HOUSING RH <i>new</i>	1	\$ 288.20	\$ 288.20
4	FRONT HEADLAMP RH <i>cracked</i>	1	\$ 866.70	\$ 866.70
5	FRONT HEADLAMP LOWER BRACKET RH <i>new</i>	1	\$ 88.00	\$ 88.00
6	FRONT FENDER RH <i>Dented</i>	1	\$ 410.00	\$ 410.00
7	FRONT FENDER INNER COWLING RH <i>Dented</i>	1	\$ 195.00	\$ 195.00
8	FRONT KNUCLE ARM RH <i>Best</i>	1	\$ 567.60	\$ 567.60
9	FRONT KNUCLE BEARING RH <i>2 new</i>	1	\$ 294.40	\$ 294.40
10	FRONT WHEEL HUP RH <i>Paint</i>	1	\$ 401.00	\$ 401.00
11	FRONT SHOCK ABSORBER RH <i>Best</i>	1	\$ 489.80	\$ 489.80
12	FRONT LOWER ARM RH <i>Best</i>	1	\$ 563.90	\$ 563.90
13	FRONT STABILIZER LINKAGE <i>new</i>	1	\$ 198.20	\$ 198.20
14	FRONT TIE ROD END	1	\$ 115.30	\$ 115.30
15	FRONT STEERING RACK AND PINION <i>new</i>	1	\$ 2,794.10	\$ 2,794.10
16	FRONT DRIVESHAFT LH	1	\$ 1,468.30	\$ 1,468.30
17	FRONT DOOR RH <i>Dented</i>	1	\$ 1,233.90	\$ 1,233.90
18	FRONT DOOR HINGE RH <i>Lower Best</i>	2	\$ 88.70	\$ 177.40
19	ROCKER PANEL RH <i>Repairs</i>	1	\$ 920.00	\$ 920.00

56043

426322

TOTAL PRICE \$ 12,546.80
 LESS 25% \$ 3,136.70
 SUB TOTAL PRICE \$ 9,410.10

SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT BUMPER CLIPS(SET) <i>nee</i>	1	\$ 20.00	\$ 20.00
2	FRONT FENDER INNER COWLING CLIPS(SET) <i>nee</i>	1	\$ 20.00	\$ 20.00
3	WHEEL RIM <i>lt</i>	1	\$ 1,200.00	\$ 1,200.00
4	WHEEL RIM TYRE <i>Abel nee</i>	1	\$ 550.00	\$ 550.00

Door Insulation - 300 230 890
 TOTAL \$ 1,790.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)

1	PANEL BEATING, REMOVAL AND REPLACING PARTS	\$1,200.00	<i>600</i>	
2	TO SPRAY PAINT AFFECTED AREA	\$1,200.00	<i>800</i>	
3	TUFF COAT	\$250.00	<i>x</i>	
4	WIRING CHECK	\$250.00	<i>30</i>	
5	TRANSFER FRONT DOOR MECHANISM	\$120.00	<i>80</i>	
6	TO REMOVE AND REFIX FRONT UNDERCARRIAGE	\$280.00	<i>220</i>	
7	WHEEL ALIGNMENT	\$100.00	<i>80</i>	
TOTAL		\$3,400.00		

1810

ESTIMATE REPORT

TOTAL PARTS COST : \$ 11,200.10
 TOTAL LABOUR COST : \$ 3,400.00
 TOTAL REPAIR COST : \$ 14,600.10

APPROVED DETAILS

SURVEYOR :
 CONTACT NO :
 PART BY PART / LUMP SUM :
 NO OF DAYS :

FAX

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Adrian King
H/s 10/10/18.

06 Days.

Total: 6403.22
c/s: SSK

SSK

TEO HIN TYRES

11 KAKI BUKIT ROAD 1
#01-01 EUNOS TECHNOLINK
SINGAPORE 415939
TEL:67455711

pass to Adrian

Work Order: R003187
Company: MG SOLUTION
License: SLC 4786 G
Date: 9.10.18 15:51

Factory Japan 2017.0.2 : Toyota : Sienta : P170 Series : NHP170G

Front : Left

Actual	Before	Specified Range
0°53'		-0°55' 0°35'
4°50'		4°05' 5°35'
0°51'		-0°03' 0°09'
12°57'		
13°51'		

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-2°52'		-0°55' 0°35'
4°51'		4°05' 5°35'
0°58'		-0°03' 0°09'
12°50'		
9°58'		

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	Before	Specified Range
3°46'		-0°30' 0°30'
-0°01'		-0°30' 0°30'
0°07'		
1°49'		-0°06' 0°17'

Rear : Left

Actual	Before	Specified Range
-1°30'		-2°10' -0°40'
0°21'		-0°03' 0°14'

Camber
Toe

Rear : Right

Actual	Before	Specified Range
-1°46'		-2°10' -0°40'
0°02'		-0°03' 0°14'

Rear

Cross Camber
Total Toe
Thrust Angle
Axle Offset

Actual	Before	Specified Range
0°16'		-0°45' 0°45'
0°23'		-0°06' 0°29'
0°10'		
0mm		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18018378/Aqd3n2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 13-11-2018		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 7136K	Veh. Inspected	SLC 4786G	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18007368MFSH	Excess (\$)	0.00	
Assign From	LURENE	Assign Date	10/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA SIENTA	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	NSP1707021683	Colour	WHITE	
Odometer	28712	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	BRIDGESTONE	6 mm	
L/H Front Tyre	185/60 R15	BRIDGESTONE	6 mm	
R/H Rear Tyre	185/60 R15	BRIDGESTONE	6 mm	
L/H Rear Tyre	185/60 R15	BRIDGESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	26/09/2018	Inspection Date	10/10/2018	
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLC 4786G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER	TORN	1,420.00	679.00
1	FRONT BUMPER SIDE RETAINER RH	NECESSARY	55.00	55.00
1	FRONT BUMPER FOGLAMP HOUSING RH	CRACKED	288.20	288.20
1	FRONT HEADLAMP RH	CRACKED	866.70	866.70
1	FRONT HEADLAMP LOWER BRACKET RH	NOT NECESSARY	88.00	-
1	FRONT FENDER RH	DENTED	410.00	410.00
1	FRONT FENDER INNER COWLING RH	DEFORMED	195.00	195.00
1	FRONT KNUCKLE ARM RH	BENT	567.60	485.00
1	FRONT KNUCKLE BEARING RH	NOT NECESSARY	294.40	-
1	FRONT WHEEL HUP RH	DAMAGED	401.00	355.00
1	FRONT SHOCK ABSORBER RH	BENT	489.80	489.80
1	FRONT LOWER ARM RH	BENT	563.90	458.00
1	FRONT STABILIZER LINKAGE	NOT NECESSARY	198.20	-
1	FRONT TIE ROD END	NOT NECESSARY	115.30	-
1	FRONT STEERING RACK AND PINION	NOT NECESSARY	2,794.10	-
1	FRONT DRIVESHAFT LH	NOT NECESSARY	1,468.30	-
1	FRONT DOOR RH	DENTED	1,233.90	1,233.90
2	FRONT DOOR HINGE RH @\$88.70	LOWER BENT	177.40	88.70
1	ROCKER PANEL RH	TO REPAIR SEE LABOUR	920.00	-
	LESS 25% DISCOUNT		-3,136.70	-1,401.08
			9,410.10	4,203.22
SPECIAL NETT ITEMS				
1	SET FRONT BUMPER CLIPS (SN)	NECESSARY	20.00	20.00
1	SET FRONT FENDER INNER COWLING CLIPS (SN)	NECESSARY	20.00	20.00
1	WHEEL RIM (SN)	CUT	1,200.00	600.00
1	WHEEL RIM TYRE (SN)	NOT NECESSARY	550.00	-
1	DOOR INSULATION (SN)	NECESSARY	300.00	250.00
			2,090.00	890.00

Report Ref No. CS/FCI18018378/Aqd3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	PANEL BEATING, REMOVAL AND REPLACING PARTS. INCLUSIVE OF THE REPAIR OF ROCKER PANEL RH.		1,200.00	600.00
	TO SPRAY PAINT AFFECTED AREA.		1,200.00	800.00
	TUFF COAT.	NOT NECESSARY	250.00	-
	WIRING CHECK.		250.00	30.00
	TRANSFER FRONT DOOR MECHANISM.		120.00	80.00
	TO REMOVE AND REFIX FRONT UNDERCARRIAGE.		280.00	220.00
	WHEEL ALIGNMENT.		100.00	80.00
			3,400.00	1,810.00
	GRAND TOTAL		14,900.10	6,903.22
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			5,500.00

Report Ref No. CS/FCI18018378/Aqd3n2

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

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