

ASS. REC. BY:

REF:

CS/FCI 18018369/Rlvdb/n2

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

CWS

May chua

of

FCI

Date/Time:

10/10/18 @ 8.56am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SLN 2369H

Insured:

SHC 3020L

at Workshop m/s

Performance Motor

Tel:

63190174

of

303 Alexandra Rd

Policy No:

Claim No:

D18007341MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A. 06/10/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

(DS)

H.O.D. Endorsement:

Date/Time: 9:00am @ 10/10/18

Person Contacted:

Caroline

Vehicle IN OUT

Date/Time

Action/Instruction (✓) Estimate

SLN 2369H - X

SHC 3020L - X

24/10/18

Email preli revised to FCI

29/11/18

Final fig \$10,146.30 confirmed by email (Red 1176.65, 10/18)

Form

REF: FCL

10949

ASSIGNMENT

From: Date: 22/10/2018

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLN 2369H
at Workshop m/s: Performance
of: 303 Alexandra Rd

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh: Chua

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLN 2369H Yr Began: 2017 / Apr

Type: ☒ Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: B.M.W 216D C.C. 1496

Colour: BLUE A/C: Insured / Std / NI / NA

Sp. Reading: 17918 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WBA2B32030V925759

Gen. Cond: Good ☒ Fair / Poor / Burnt

Steering: In order ☒ Jammed / Leaked / Burnt or

Brake: In order ☒ Jammed / Leaked / Burnt or

Modi: Nil ☒ S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16
R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or CONTINENTAL

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 06/10/18 D.O.I. 22/10/18

Survey held at PERFORMANCE

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

RECEIVED 29 NOV 2018

[Signature]
29/11/2018

Date/Time: File Pass to?

☐ : Preli. Report
☐ : Final Report

1) Date/Time: File Return to?

2) 29/11 - typist

Report Format: CWS

Lump Sum / I.B.I: (\$ 10,146.30)

Days Of Repair: 7

29/11/18 @ 1040am.

Resurvey No. of Trip: -

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Insp (\$)
☐ Weekend (\$)

Survey Fee:

Transportation:

1) S + RS \$

2) Photos

3) Other

TOTAL

170 + 15
50

21

256



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18007341MFSH
Our Ref: CS/FCI18018369/R1vd3

Date :24/10/2018

The Motor Claims Department
M/s FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SLN 2369H

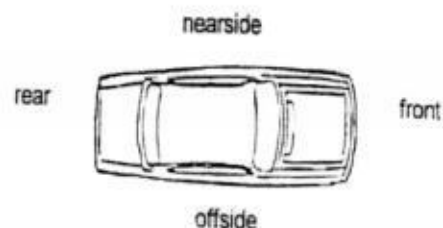
We thank you for your instruction on 10/10/2018

Please be informed that we had conducted the inspection of the above mentioned
22/10/2018 at the premises of M/s PERFORMANCE MOTORS LTD
and have the following to report:-

Workshop Estimate Amount	: S\$11,270.85
Revised Estimate Amount	: S\$9,820.95
"Check" Items Amount	: S\$424.90
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the
o/s rear portion.



Comments/Present Status:

Damages Consistent

Yours faithfully,

MOHAMMED RASUL
Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	09-10-2018	Our Ref No. D18007341MFSH
Accident Date	06-10-2018	Claim Type. Third Party
Insured Vehicle	SHC3020L	Third Party Vehicle. SLN2369H
Survey Location	303 ALEXANDRA ROAD SIME DARBY PERFORMANCE CENTRE	
Contact Person.	CAROLINE	
Contact No.	63190174/ 0	Fax No. 64794601
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED.	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	PERFORMANCE MOTORS LIMITED	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	MAY CHUA	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/244892)



PRI Documents



Close



PRI Header Details

Claim No	D18007341MFSH	Policy No	D-18088936MFSH	Claimant S.No & Name	1 & PERFORM BODY AND PA
Workshop Name	PERFORMANCE MOTORS LIMITED (Contact Person : CAROLINE)	Survey Location & Contact Details	303 ALEXANDRA ROAD SIME DARBY PERFORMANCE CEN Mobile: 0 , Phone: 63190174 , Fax: 64794601 EmailId: PML-PBSP@SIMEDARBY.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHC3020L	TP Vehicle No	SLN2369H
PRI Recieved Date	09-10-2018 05:23:14 PM	Surveyor Appointed Date	10-10-2018 08:55:45 AM	Surveyor Accept Date	10-10-2018 0

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	10-10-2018	Upload Survey Report *:	<input type="button" value="Choose File"/>
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Vehicle Particulars

Make	Please Select Make ▼	Model	Please Select Model ▼	Year	Select Year ▼
Chasis No	<input type="text"/>	Engine No	<input type="text"/>	Mileage	<input type="text"/>
Color	<input type="text"/>	Cubic Capacity	<input type="text"/>		

Multiple Documents Upload

<input type="button" value="Upload Multiple Documents"/>	
File Name	Action

Surveyor Job Remarks

Remarks	<input type="text"/>	<input type="button" value="Save"/>
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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 29 November 2018 10:47 AM
To: 'PBSP'; Rasul (LKKAUTO); SUR
Subject: RE: FINAL REPORT / SLN2369H

Dear Caroline,

WITHOUT PREJUDICE

Confirmed amount \$10,146.30 before GST

Repair days: 7 days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 28 November 2018 3:30 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: FINAL REPORT / SLN2369H

Dear Rasul

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour : 8,048.00
Total Parts : 2,098.30
Total Labour & Parts : 10,146.30

Repair days: 7

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 24 October 2018 12:32 PM
To: 'CWS Motor Claims'
Cc: 'May Chua Hui Chin'; SUR
Subject: RE: SURVEY ASSESSMENT - D18007341MFSH/1, SLN 2369H
Attachments: SLN 2369H PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLN 2369H
Date of survey: 22/10/2018
Number of days : 7 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 10 October 2018 2:08 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'May Chua Hui Chin' <maychua@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18007341MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Wednesday, 10 October 2018 8:56 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; May Chua Hui Chin <maychua@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D18007341MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

09 OCT 2018

E S T I M A T E

Estimate No. : b1 48719
Date Estimated : 09/10/2018
Prepared By : Chua Kee Sin

Page No. : 1 of 5

- ESTIMATE REPAIR FOR -
Chow Kwok Hong
17 Bedok Reservoir View
#17-04

Singapore 478934

- ACCOUNT - 40000
Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLN2369H	V925759	27/04/2017	216d CAT	0

DESCRIPTION

Replace right rear door and repairs on accident damage area include remove attachment etc

✓ 2975 3,400.00

Spray painting right both side door, right rear fender and right lower side skirting

3461 - 3058 3,308.00

To remove and install boot compartment carpet and garnish to facilitate repairs.

✓ 230 271.00

To carry out body cavity preservation.
(Per panel).

✓ 100 118.00

To check steering geometry and conduct wheel alignment according to BMW specification (4x).

✓ 451 531.00

To replace tyre and wheel rim including balancing. (4x).
right rear

✓ 80 94.00

To transfer lock mechanism from old to new door including conduct checks on new door power window system for proper function. (1 door).

✓ 451 531.00

To conduct checks on all doors and bootlid central locking system for proper function.

✓ 150 177.00

Sundries.

new ✓ 7 150.00

Total Labour 1: 8,670.00

DESCRIPTION

ALLOY RIM 7JX16 DOUBLE SPK 473
HUB CAP WITH CHROME EDGE
RR RH DOOR
RH LOWER REAR DOOR HINGE
RH UPPER REAR DOOR HINGE

QTY	PRIC	VALUE
1	738.55	738.55
1	35.75	35.75
1	1,103.65	1,103.65
1	57.15	57.15
1	57.15	57.15

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GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 48719
Date Estimated : 09/10/2018
Prepared By : Chua Kee Sin

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLN2369H	V925759	27/04/2017	216d CAT	0

DESCRIPTION	QTY	PRIC	VALUE
SUPPORT SILL RH	1	12.70	12.70
RIVET	10	0.45	4.50
REAR RH DOOR BRAKE	1	72.05	72.05
RR RH DOOR SOUND INSULATING	1	89.50	89.50
RR RH WHEEL HOUSING COVER	1	135.05	135.05
RH SILL TRIM PRIMED	1	204.00	204.00
FRT RH RETAINING STRIP SILL	1	20.30	20.30
RR RH RETAINING STRIP SIDE SILL MID	1	20.30	20.30
RR RH RETAINING STRIP SILL	1	19.95	19.95
FRT RH APERTURE COVER	1	14.85	14.85
Cover, openi	1	15.40	15.40

Total Parts : 2,600.85

Claims OD / Third Party Uninsured losses / Direct Goldenline

Regn No. Claim No.

Date & Time 22/10/18 @ 1410 Expires \$5

Surveyor's Name R. Paul Sign

Surveyor's Tel 90010068 Authorised Yes / No

Authorised Date Time

RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No

Surveyor's E-mail

No. of Working Days Recommended 6-7 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

11,300.95

Labour 1	:	8,670.00
Parts	:	2,600.85
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	788.96
Grand Total	:	12,059.81

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

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GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 48719**
Date Estimated : **09/10/2018**
Prepared By : **Chua Kee Sin**

Page No. : **3 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLN2369H	V925759	27/04/2017	216d CAT	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

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GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : **b1 48719**
Date Estimated : **09/10/2018**
Prepared By : **Chua Kee Sin**

Page No. : 4 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLN2369H	V925759	27/04/2017	216d CAT	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - to the Vendor's business partners for the purpose of carrying out product promotions;
 - to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 48719**
Date Estimated : **09/10/2018**
Prepared By : **Chua Kee Sin**Page No. : **5 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLN2369H	V925759	27/04/2017	216d CAT	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
 - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
 - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors LimitedAddress:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941Email address:
dataprotection@pml.com.sg

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W. GST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No. : b1 48719
Date Estimated : 09/10/2018
Prepared By : Chua Kee Sin

Page No. :

REPAIR FOR -
Chow Kwok Hong
17 Bedok Reservoir View
#17-04

- ACCOUNT - 303
MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580

Singapore 478934

REGN NO	CHASSIS NO	REGN DATE	MODEL	M LEASE		
SLN2369H	V925759	27/04/2017	216d CAT	0		
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT			
To replace rear RH door, RH side skirting include making good the front RH door, rear RH fender, RH roof frame and knocking out dents caused by the accident	2975.00		2,975.00			
* To spray paint front/rear RH doors, rear RH fender, RH side skirting and RH roof frame	3461.00		3,461.00			
To remove and install boot compartment carpet and garnish to facilitate repairs	230.00		230.00			
To carry out body cavity preservation. (Per panel).	100.00		100.00			
To check steering geometry and conduct wheel alignment in accordance with BMW specifications (1x)	451.00		451.00			
To replace rear RH wheel rim include balancing (1x)	80.00		80.00			
To transfer lock mechanism from old to new door include conducting checks on new door power window system for proper function (1x)	451.00		451.00			
To conduct checks on all doors and boot lid central locking system for proper function	150.00		150.00			
Sundries.	150.00		150.00			

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
ALLOY RIM 7JX16 DOUBLE SPK 473	738.55	1.00		738.55
RR RH DOOR	1,131.25	1.00		1,131.25
RH SILL TRIM PRIMED	228.50	1.00		228.50

SUPPLEMENTARY ITEMS

Total Labour :	8,048.00
Total Parts :	2,098.30
Total Labour & Parts :	10,146.30
Deduction for Excess :	0.00
Total Repair Costs less Excess:	10,146.30
GST @7%:	710.24
Grand Total :	10,856.54




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18018369/R1vd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 30-11-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 3020L	Veh. Inspected	SLN 2369H	
Policy No.	D-18088936MFSH	Coverage (\$)	0.00	
Claim No.	D18007341MFSH	Excess (\$)	0.00	
Assign From	MAY CHUA	Assign Date	10/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	BMW 216D	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	WBA2B32030V925759	Colour	BLUE	
Odometer	17918	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	CONTINENTAL	6 mm	
L/H Front Tyre	205/60 R16	CONTINENTAL	6 mm	
R/H Rear Tyre	205/60 R16	CONTINENTAL	6 mm	
L/H Rear Tyre	205/60 R16	CONTINENTAL	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION, DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	06/10/2018	Inspection Date	22/10/2018	
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days		



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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 2369H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	ALLOY RIM 7 JX16 DOUBLE SPK 473 (SN)	SCRATCHED	738.55	738.55
1	HUB CAP WITH CHROME EDGE (SN)	NOT NECESSARY	35.75	-
1	RR RH DOOR (SN)	BENT	1,131.25	1,131.25
1	RH LOWER REAR DOOR HINGE (SN)	SERVICEABLE	57.15	-
1	RH UPPER REAR DOOR HINGE (SN)	SERVICEABLE	57.15	-
1	SUPPORT SILL RH (SN)	NOT NECESSARY	12.70	-
10	RIVET (SN)	NOT NECESSARY	4.50	-
1	REAR RH DOOR BRAKE (SN)	NOT NECESSARY	72.05	-
1	RR RH DOOR SOUND INSULATING (SN)	NOT NECESSARY	89.50	-
1	RR RH WHEEL HOUSING COVER (SN)	NOT NECESSARY	135.05	-
1	RH SILL TRIM PRIMED (SN)	SCRATCHED	228.50	228.50
1	FRT RH RETAINING STRIP SILL (SN)	NOT NECESSARY	20.30	-
1	RR RH RETAINING STRIP SIDE SILL MID (SN)	NOT NECESSARY	20.30	-
1	RR RH RETAINING STRIP SILL (SN)	NOT NECESSARY	19.95	-
1	FRT RH APERTURE COVER (SN)	NOT NECESSARY	14.85	-
1	COVER, OPENI (SN)	NOT NECESSARY	15.40	-
1	SUNDRIES (SN)	NECESSARY	150.00	150.00
			2,802.95	2,248.30
LABOUR				
REPLACE RIGHT REAR DOOR AND REPAIRS ON ACCIDENT DAMAGE AREA INCLUDE REMOVE ATTACHMENT ETC.			3,400.00	2,975.00
SPRAY PAINTING RIGHT BOTH SIDE DOOR, RIGHT REAR FENDER AND RIGHR LOWER SIDE SKIRTING.			3,461.00	3,461.00
TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS.			271.00	230.00
TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL).			118.00	100.00
TO CHECK STEERING GEOMETRY AND CONDUCT WHEEL ALIGNMENT ACCORDING TO BMW SPECIFICATION.			531.00	451.00
TO REPLACE TYRE AND WHEEL RIM INCLUDING BALANCING RIGHT REAR.			94.00	80.00



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO TRANSFER LOCK MECHANISM FROM OLD TO NEW DOOR INCLUDING CONDUCT CHECKS ON NEW DOOR POWER WINDOW SYSTEM FOR PROPER FUNCTION (1 DOOR).		531.00	451.00
	TO CONDUCT CHECKS ON ALL DOORS AND BOOTLID CENTRAL LOCKING SYSTEM FOR PROPER FUNCTION.		177.00	150.00
			8,583.00	7,898.00
GRAND TOTAL			11,385.95	10,146.30
RECOMMENDED COST OF REPAIRS				10,146.30

Report Ref No. CS/FC18018369/R1vd3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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