

NATIONAL Assessment Centre Services [ver 1 Jan'05] MNA 118131392

Date In: 10/10/18 11:24	Job description: SAS e-filing	Date & Time Completed:	Done by:
Ref No: NA/INC 18018366/164	E-mail (within 3hrs, AIC 2hrs)		
Veh No: SJH 5983 U	i-Motor Claim Form	MT/1015139-01	10/10/18 16:17
DOA: 10/10/18 09:55	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
☒ TP Reporting Only	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: ()	Tel: ()	Fax: ()
TP Particulars:	Veh No: GBC 2364 Y	INC () / Non-INC ()
Owner / Driver: ()	Tel: ()	
Policy No: ()	Period: ()	Cover Type: ()
Confirmed by: ()	Date: ()	Time: ()
Insured/Driver Liability: () %	[Note-Est. Status (WO): N: 0-20%; P: 21-79% P: 80-100%]	
Year of Registration: ()	Warranty: YES () / NO ()	
Excess: (\$)	Loading: \$1,000 () / \$2,000 ()	

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case : to e-mail Insurer URGENTLY.

Drive-In () / Towed-In () ; Invoice: YES () / NO () ; Towing Co: ()

Remarks: (INC hotline: 6788 6616)	Date & Time Completed:	Done by:
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

NA 1806662	Invoice Preparation Checklist		Am't (\$)	Am't (\$)	
Claimant's Particulars :-	1) AR: Accident Reporting (\$30);		30.00		
	2) DA: Damage Assessment (\$100); INC (\$80)		80.00		
	3) TP: Towing Fee \$40/\$45				
	4) FT: Follow-Through Survey \$120				
	5) FT: Follow-Through Survey (Resurvey) \$30				
	For claiming against INC Only (ver 10 Jan 2005)				
	6) TR: Re-inspection \$75				
	7) NI: Idac DA + SMRT Survey \$160				
	8) NTUC Additional Services:-				
	9) QD*				
Driver/Owner:	*N5: Courtesy Car / Tpt Allowance	\$5			
	*N6: Repair Co-ordination	\$10			
	*N7: Post Repair Inspection	\$25			
	*N8: DV / Collect Excess Coordination	\$5			
	*TP (N11): TP (Non INC) against INC	\$20			
Contact No:	9) N12: Idac Mobile	\$30			
	Invoice dated	Fee Charged			
Damaged Portion:	Invoice dated	Fee Charged			
QC Checked by (Engr-In-Charge):					
Auditors' Comments :-					
Ref. 1:					
Ref. 2 / 3:					

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/10/2018 11:24
Date Of Accident	10/10/2018 09:55
Exact Location Of Accident	T JUNCTION OF BEDOK CENTRAL & BEDOK NORTH AVE 3
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJH5983U
Insured/Policyholder	
Name Of Registered Owner	TAN SIEW HONG
NRIC No	S1402970B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97879366
Alternative Phone No	OFFICE-97879366

Vehicle Particulars

Manufacturer	TOYOTA
Model	PICNIC AUTO W/O ROOF RACK
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5082744906-02
Cover Note Number	-

Driver

Name of Driver	YAP CHOON HOCK
NRIC No	S0364504E
Date Of Birth	20/12/1948
Occupation	OUTDOOR
Date Of Driving Pass	20/06/1978
Driving Experience	40 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96665728
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 112 RIVERVALE WALK #07-49
Postcode	540112
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - BOSS
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : TAN SIEW HONG
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS AT THE T JUNCTION OF BEDOK CENTRAL & BEDOK NORTH AVE 3, WHEN THE LORRY (BEARING NO GBC2364Y) WHICH WAS IN FRONT OF ME STARTED TURNING OUT TO BEDOK NORTH AVE 3, AS SUCH I FOLLOW TO MOVE. ALL OF A SUDDEN, THE LORRY JAMMED BRAKE. I MANAGE TO STOP BUT CANNOT STOP IN TIME. AS THE RESULT, MY VEH HIT ONTO THE LORRY REAR PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	HAVENT RETRIEVE
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBC2364Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

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3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

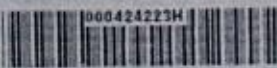
REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S0364504E**

Name
YAP CHOON HOCK

Birth Date: **20 Dec 1948**
Issue Date: **28 Apr 2003**



 000424223H

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S0364504E**

Name
YAP CHOON HOCK



叶春福
Race
CHINESE

Date of Birth: **20-12-1948** Sex: **M**

Country of Birth
SINGAPORE



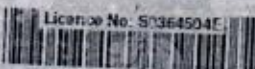
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2560 kilograms

ISSUE DATE
20 Jun 1979



Licence No. **S0364504E**



NP 426A

1178984



NRIC No. **S0364504E**



Blood Group: **A+** Date of issue: **10-08-1993**

Address
**APT BLK 112 RIVERVALE WALK #07-48
SINGAPORE 540112**

NRIC No. **S0364504E** Date: **03-01-1999** No. **2573934**

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.		Date of Accident	10/10/2018 11:19							
Vehicle No. (For Motor)	SJH5983U	Certificate Number								
Search										
Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5082744906-02		TAN SIEW HONG	S1402970B	GPC	drivo CLASSIC	SJH5983U	SJH5983U	15/08/2018	14/08/2019
Continue										

Claim Handling

Accident MT/1015139

Policy No.	5082744906-02	Vehicle No.	SJH5983U	GST Registration No.	
Certificate No.					
Policyholder Name	TAN SIEW HONG			Policyholder NRIC	S14021
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	97879366	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KPK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	\$0	Private Hire	No
Accident Details					
Report Date	10/10/2018 16:09	Accident Report Within 24 hrs	Yes	Accident Type	Collisio
Date of Accident	10/10/2018	Time of Accident hh:mm	09:55	Country of Accident	Singap
Reporting Centre		Orange Force		ICM No.	
Accident Location	T JUNCTION OF BEDOK CENTRAL & BEDOK NORTH AVE 3				
Excess					
Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess			
Third Party Excess	0.00	Outside Singapore TP Excess			
Benefits					
GST Registered Information					
GST Registered	No	GST Registration Date			
GST Registration No.		GST Status Verified		Yes	
Modification History					
Policyholder Mailing Address					
Address 1	BLK 762 #11-218	Address 2	PASIR RIS STREET 71	Address 3	SINGA
Address 4		Address Type	Singapore address	Post Code	51076
Unit No.		Related Policy Number	5082744906-02		
OI Driver Info					
Driver Name	YAP CHOON HOCK	Driver Type	Named Driver		
Unnamed driver Name		Driver NRIC	S0364504E	Driver DOB	20/12/
Register Date of Driver License	20/06/1973	Driver Age	69	Driving Experience	45
Contact No.(Mobile)	96665728	Contact No.(Office)		Contact No.(Home)	
Address 1	BLK 112 #07-49	Address 2	RIVERVALE WALK	Address 3	SINGA
Address 4		Address Type	Singapore address	Post Code	54011
Unit No.	07-49				
Does he own a Singapore Registered car?	☒ Yes ☐ No	Driver Vehicle No.		Driver Insurer Company	
Declaration					
Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No		

Modification History

Claim 001 **New**

Claim Type *	OD-MD	Insured Name	TAN SIEW HONG
Contact No.(Mobile)	97879366	Contact No. (Home)	65842652
Email Address	kathytan8741@yahoo.com	O1 Vehicle Number	SJH5983U
Claim Description	SJH5983U / GBC2364Y ON 10 Oct 2018		
Preferred Workshop	0	Insured Liability	Fully at Fault
Report No. Finalisation	Yes	Preferred Repair Option	Income to assign workshop
Date Registered		GIA report	Received
Report Taken By	LIEW SHAN HUI		
☒ Print AK letter			
Save Submit			

Attachment

Accident No. MT/1015139 Claim No. 001

Last Doc. Received

Yes No

Upload Date

10/10/2018 16:17

Path *

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

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Choose File No file chosen

Message Read

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Category *

Confidential

Urgency *

Please Select

NO

Normal

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NO

Normal

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NO

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NO

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NO

Normal

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 10 Oct 2018 16:17	NRIC/ Driving License	Normal	NRIC/ Driving License 2018-10-10
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 10 Oct 2018 16:17	SAS	Normal	SAS 2018-10-10
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 10 Oct 2018 16:17	Photos	Normal	Photos 2018-10-10
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 10 Oct 2018 16:17	Photos	Normal	Photos 2018-10-10
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 10 Oct 2018 16:17	Photos	Normal	Photos 2018-10-10
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 10 Oct 2018 16:17	Photos	Normal	Photos 2018-10-10
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 10 Oct 2018 16:17	Photos	Normal	Photos 2018-10-10
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 10 Oct 2018 16:15	Photos	Normal	Photos 2018-10-10
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 10 Oct 2018 16:15	Photos	Normal	Photos 2018-10-10
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 10 Oct 2018 16:15	Photos	Normal	Photos 2018-10-10
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 10 Oct 2018 16:15	Photos	Normal	Photos 2018-10-10
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 10 Oct 2018 16:15	Photos	Normal	Photos 2018-10-10
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 10 Oct 2018 16:15	Photos	Normal	Photos 2018-10-10
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 10 Oct 2018 16:15	Photos	Normal	Photos 2018-10-10

Video List

Uploaded By/Date	Folder Date	File Name	Source
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Display in New Window

Scan and uploading

ASSIGNMENT (10/10)

COE Expired = 14 Aug 2028

By Assessor- 1) Nature of Accident:

- 1) Vehicle hit Vehicle:
 - a) Motorcycle ()
 - b) Motorcycle ()
 - c) Bicycle ()
- 2) Vehicle hit ?
 - a) Pedestrian ()
 - b) Animal ()
- 3) Vehicle hit Road Side Objects:
 - a) Govt Property ()
 - b) Road Work Object ()
 - c) Private Property ()
- 4) Vehicle drop into drain: ()
- 5) Damage due to Act of God:
 - a) Fallen Object ()
 - b) Flood ()
 - c) Other: ()
- 6) Parked & Found Damaged:
 - a) Vandalism ()
 - b) Hit by Moving Object ()
- 7) Theft Case:
 - a) Stolen ()
 - b) Damage found when recovered ()
- 8) Fire:
 - a) Whilst driving ()
 - b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for Internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss: ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor- 1) Vehicle Information

Veh No: **SH5983U** Regn: **15 Aug 2008**
 Type: **M. Car** / M. Cycle / Bus / Van / Lorry / Taxi / Private Motor / Truck / Trailer or
 Make & Model: **Toyota Picnic** CO: **1998**
 Colour: **Black** Transmission Type: **Auto** / Manual
 Eng/No: Sp. Reading: **185771**
 Chassis: **JTEGH23B000025895**
 Gen. Cond: Good **Car** / Poor / Burnt or
 Steering: **Good** / Jammed / Leaked / Burnt or
 Brake: **Good** / Jammed / Leaked / Burnt or
 Mod: **Nil** / R/Rim / STD A/Rim or
 Tyre Size: F: **215 / 60 R16**
 R: **215 / 60 R16**
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / OKO or

Front	Rear
R/Bal: 5 mm	R/Bal: 6 mm
L/Bal: 5 mm	L/Bal: 6 mm

Parallel Import: Yes **No** Towed-In: Yes / No
 Repair Type: **LS** / I.B.I Towing Required: **Yes** / No
 No of Repair Days: **6** Vehicle in Idac: Yes / **No**
 D.O.I: **10/10/2018** Time: **2.50pm**

By Assessor- 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
 - a) Vehicle () b) Motorcycle () c) Bicycle () d) Pedestrian ()
 - e) Animal () f) Govt Object () g) Road Work Object ()
 - h) Private Property () i) Drain () j) Road Kerb/Grass Verge ()
- 3) Vehicle does not seem damaged as a result of:
 - a) Fallen Object () b) Flood () c) Vandalism () d) Fire ()
 - e) Moving Object () f) Stolen () g) Stolen & Recovered ()

Time Started

Time completed

1) CSO

2) A35

3) Luline Operation Completed Time

MOTOR CAR (Frt)

Front Portion

Vehicle No: **SJH 5983U**

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	BT	✓	1
1002	991887	Frt Number Plate Base	CRA	✓	1
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper	DD	✓	1
1005	992341	Frt Bumper Clips	MEC	✓	6
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer	DIS	✓	2
1008	991433	Frt Bumper Reinforcement	DD	✓	1
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge	CRA	✓	1
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille	CRA	✓	1
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover			1
1018	991355	Frt RH Bumper Fog Lamp Cover			1
1019	995079	Frt LH Bumper Fog Lamp			1
1020	995080	Frt RH Bumper Fog Lamp			1
1021	991793	Frt Grille	CRA	✓	1
1022	991328	Frt Grille Emblem	CRA	✓	1
1023	991799	Frt Grille Chrome Moulding			1
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel	DIS	✓	1
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn			
1028	991277	Frt Brace Panel	BT	✓	1
1029	995153	Frt LH Headlamp Assy			1
1030	991821	Frt RH Headlamp Assy			1
1031	995088	Frt LH Side Lamp			1
1032	995089	Frt RH Side Lamp			1
1033	990248	Bonnet	BUC	✓	1
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock	BT	✓	1
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Finge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			1
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser	BT	✓	1
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			1
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			1
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield			1
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			

No of Items:

ALPHABET

Claim Handling

Task Transfer Exit

Accident MT/1015139

LOS SAL SUB

Policy No.	5082744906-02	Vehicle No.	SJH5983U	GST Registration No.	
Certificate No.					
Policyholder Name	TAN SIEW HONG			Policyholder NRIC	S1402970B
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	97879366	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KFK	☐ No ☒ Yes	TCA	☐ No ☒ Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

Accident Details

Report Date	10/10/2018 16:09	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Head to Rear
Date of Accident	10/10/2018	Time of Accident hh:mm	09:55	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	T JUNCTION OF BEDOK CENTRAL & BEDOK NORTH AVE 3				

Excess

Own damage Excess	600.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	600.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	BLK 762 #11-218	Address 2	PASIR RIS STREET 71	Address 3	SINGAPORE 510762
Address 4		Address Type	Singapore address	Post Code	510762
Unit No.		Related Policy Number	5082744906-02		

OI Driver Info

Driver Name	YAP CHOON HOCK	Driver Type	Named Driver		
Unnamed driver Name		Driver NRIC	S0364504E	Driver DOB	20/12/1948
Register Date of Driver License	20/06/1973	Driver Age	69	Driving Experience	45
Contact No.(Mobile)	96665728	Contact No.(Office)		Contact No.(Home)	
Address 1	BLK 112 #07-45	Address 2	RIVERVALE WALK	Address 3	SINGAPORE 540112
Address 4		Address Type	Singapore address	Post Code	540112
Unit No.	07-49				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Investigation

Claim 001 OD-MD

Claim Case Officer Ng Hak Joo

LOS SAL SUB

Claim Type	OD-MD		Insured Name	TAN SIEW HONG		Insured NRIC	S1402970B	
Contact No.(Mobile)	97879366		Contact No. (Home)	65842652		Contact No. (Office)		
Email Address	kathytan8741@yahoo.com		OI Vehicle Number	SJH5983U		TP Vehicle Number	G8C2364Y	
Claim Description	SJH5983U / G8C2364Y ON 10 Oct 2018					Name of Preferred Workshop	0	
Preferred Workshop Remarks	0	Preferred Repair Option	Income to assign workshop	Insured Liability report	Fully at Resolved			
Date Registered	10/10/2018 16:18			Claim Close Date			Date Received	10/10/2018 16:56
Report Taken By	LIEW SHAN HUI			Workshop Repairer			Total Loss but Repaired	
☒ Print AK letter						OD Excess Collected by Workshop		

Modification History

Special Claim Creation Approval

Approval	Reason
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Remarks

damage assessment Attachment

Vehicle Info

Vehicle Make	TOYOTA	Vehicle Model	PICNIC	Engine Capacity
Date of Registration	15/08/2008	Classis No.	JTEGH238000025895	
Towing Required *	☐ Yes ☒ No	Vehicle in IDAC *	☐ Yes ☒ No	Parallel Import *
Type of Tender *	Own Damage	Assessor Name *	SIMON	☐ Yes ☒ No
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	S1 UBI AVENUE 1 #01-25 PAYA	Survey Current Status
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No	
Market Value(\$)		Scrape Value(\$)		Economical Repair Value(\$)

REMARK:NO OF REPAIR DAYS-6 DAYS,

Remark

Remark for Supplementary

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
root						
Not Applicable	1	32200101	NUMBER PLATE (FRONT)	1	Replace	X
ABS	2	32200201	NUMBER PLATE BASE (FRONT)	1	Replace	X
ABSORBER	3	16000101	BUMPER (FRONT)	1	Replace	X
ACCELERATOR	4	16002401	BUMPER CLIPS (FRONT)	6	Replace	X
ACTUATOR	5	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace	X
ADVERTISEMENT STICKER	6	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	X
AIR BAG	7	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace	X
AIR BLOWER	8	16005901	BUMPER SPONGE (FRONT)	1	Replace	X
AIR BOX	9	16003201	BUMPER GRILLE (FRONT)	1	Replace	X
AIR CHAMBER BOX	10	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Unconfirm	X
AIR CLEANER	11	16002902	BUMPER FOG LAMP COVER (FRONT RIGHT)	1	Unconfirm	X
AIR COMPRESSOR	12	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm	X
AIR CON	13	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm	X
AIR CON (VAN)	14	27100101	GRILLE (FRONT)	1	Replace	X
AIR COOLER	15	27100801	GRILLE EMBLEM (FRONT)	1	Replace	X
AIR DISTRIBUTOR	16	41300101	SUPPORT PANEL (FRONT)	1	Replace	X
AIR FILTER	17	15600101	BRACE PANEL (FRONT)	1	Replace	X
AIR FLOW	18	27700101	HEAD LAMP (LEFT)	1	Unconfirm	X
AIR GRILLE	19	27700102	HEAD LAMP (RIGHT)	1	Unconfirm	X
AIR HORN	20	149001	BONNET	1	Replace	X
AIR INTAKE	21	14903401	BONNET LOCK (LOWER)	1	Replace	X
AIR RESONATOR BOX	22	149043	BONNET RUBBER (LONG)	1	Unconfirm	X
AIR THROTTLE BODY AND SENSOR	23	112023	AIR CON CONDENSER	1	Replace	X
ALARM	24	112060	AIR CON FAN	1	Unconfirm	X
ALTERNATOR	25	344001	RADIATOR	1	Unconfirm	X
ALUMINIUM PANEL - SIDE	26	344008	RADIATOR FAN	1	Unconfirm	X
AMPLIFIER	27	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Unconfirm	X

Save Submit

LKK Paya Ubi

From: Ng Hak Joo <hakjoo.ng@income.com.sg>
Sent: Thursday, 11 October 2018 2:40 PM
To: Chin
Cc: LKK Paya Ubi
Subject: MT/1015139-001, VEHICLE NUMBER: SJH5983U

Importance: High

Dear Ms Chin

We spoke, please liaise with owner Ms Tan Siew Hong at 97879366 as the vehicle is with her as we have informed her that she need to pay the excess of \$642 once her vehicle is ready for collection after ready, she ok.

Our Ref: MT/CA/OD/051/1015139-001/NHJ

11 Oct 2018

MODERN AUTOMOTIVE PTE LTD

BLK 3023A #01-61 UBI ROAD 1

SINGAPORE 408717

Dear Sir

CLAIM NUMBER: MT/1015139-001

REPAIR OF VEHICLE NUMBER: SJH5983U

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 11 Oct 2018

Make: TOYOTA

Model: PICNIC

Estimated Repair Days: 3

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Ng Hak Joo at 64307890 or email us at motor@income.com.sg.

Yours sincerely

Low Choo Mee

Senior Manager

Motor Insurance

Thank You

Ng Hak Joo

Iata-Uftaa-ltc, Anziif (Aff)

Executive

Motor Insurance

T +65 64307890

www.income.com.sg

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