
From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Saturday, 20 October, 2018 6:13 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Re: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/ja3

Dear Joy ,

Enclosed is our GIA , LOA , RENTAL , INVOICE & LTA FEES .
As request following :

1. RC \$3103 (\$2900+ 7% GST) -as agreed
2. LOR \$900 (\$150 X 6 DAYS -5 Days recommend + 1 day weekend)

@ 100%

Total \$ 4003/-.

Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen
Green Forest Automobile Pte Ltd
8 Kaki Bukit Avenue 4, #05-25,

Premier@Kaki Bukit, Singapore 415875

HP: 92712214

AUTHORISATION TO ACT

I/We, Lumens Auto Pte Ltd of _____
_____, owner of SLV4752D hereby

authorize Green Forest Automobile Pte Ltd, ("The Workshop") to act for me/us with respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle SLV4752D that was damaged pursuant to the accident occurred on 09.08.2018 at Anson Road involving vehicle number SLL3606C.

I/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque being made in favor of Green Forest Automobile Pte Ltd.

The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or share my personal data to any authorized service providers whom The Workshop would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years.

I/We Lumens Auto Pte Ltd understand the above explanation by Green Forest Automobile Pte Ltd.

Dated this 09 day of 10 (month) 18 (year)

A blue ink signature is written over a circular blue stamp. The stamp contains the text "LUMENS AUTO PTE LTD" around the perimeter and "1000000000000000" in the center.

Claimant's Signature
(Company's stamp for company vehicle)

A blue ink signature is written over a circular blue stamp. The stamp contains the text "GREEN FOREST AUTOMOBILE PTE LTD" around the perimeter and "1000000000000000" in the center.
Green Forest Automobile Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **GREEN FOREST AUTOMOBILE PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,103.00** (Repair Cost), **S\$600.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SLV 4752D** that was damaged pursuant to the accident which occurred on **09/08/2018** (date) along **ANSON ROAD (BESIDE M HOTEL)** (location) involving vehicle no/s **SLL 3606C**.

This is pursuant to the inspection conducted on **09/10/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LUMENS AUTO PTE LTD** ("the third party claimant") of vehicle no. **SLV 4752D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLV 4752D** (vehicle no.) as a result of the accident.

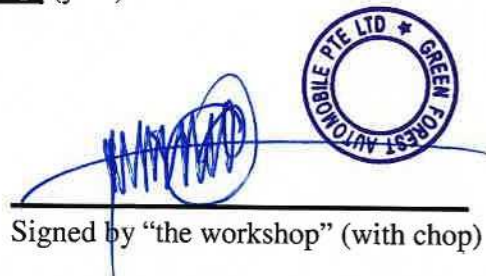
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of 09 (month) 2020 (year)

 LKP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875

INVOICE

Date: 20-Oct-18

GST Reg.No: 201723238H

Accident date: 09th AUGUST 2018

Final Bill For Vehicle No: SLV4752D TOYOTA PRIUS 1.8A

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Surveyor : Mr Adrian Ling	\$2,900.00
Total	\$2,900.00
GST 7%	\$203.00
Grand Total	\$3,103.00

S/DLRS: THREE THOUSAND ONE HUNDRED THREE ONLY

MIDVIEW MOTORS PTE LTD

INVOICE

3015 UBI ROAD 1, #02-222, KAMPONG UBI INDUSTRIAL ESTATE
SINGAPORE 408704

DATE: 9/10/2018
INVOICE #: MM-201810-09

Bill To:

Green Forest Automobile Pte Ltd
8 Kaki Bukit Avenue 4 #05-25 Premier @ Kaki Bukit
Singapore 415875

CAR RENTAL

Usage of Vehicle SLV4914D

PAYMENT TERMS	DUE DATE	LEAD TIME

ID	DESCRIPTION	DAYS	RATE	AMOUNT
1	Rental of vehicle from 09/10/2018 to 15/10/2018	6	\$150.00	\$900.00

Make all cheques payable to
MIDVIEW MOTORS PTE LTD

Subtotal	\$900.00
Tax	
Total	\$900.00

MIDVIEW MOTORS PTE LTD

Check In – Out Form

Vehicle No.: SLV49140 Make / Model: TOYOTA ALTIS

Hirer Name: Pek Kim Hong Shirley *Replacement for Accident or Maintenance

Checked OUT by: _____ Checked IN by: _____



Dent

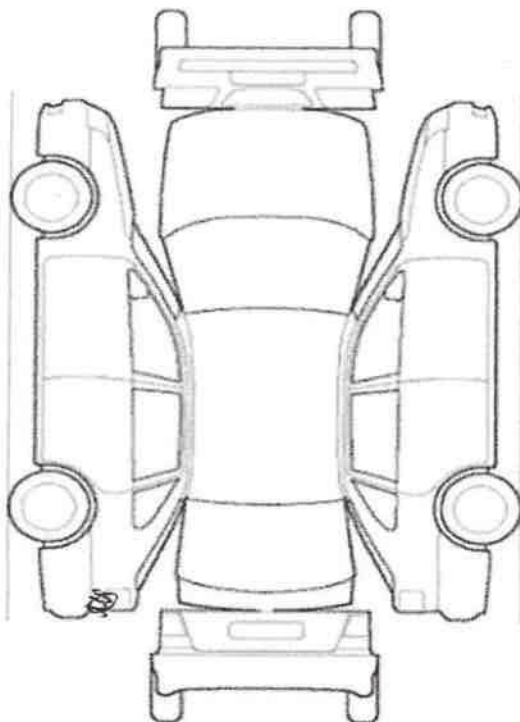


Scratch



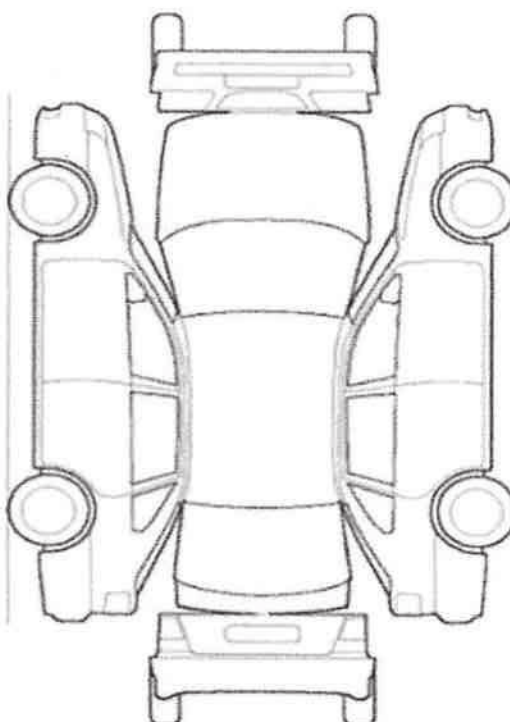
Crack

Vehicle Collection



- ☒ LTA Private Hire Decal (F & B)
- ☒ Camera & SD card (LCAM)
- ☒ Radio/Sound System
- ☒ Cleanliness
- ☒ Floor Mats
- ☒ Spare Tyre & Rims / Tyre Repair Kit
- ☒ Tool Kit (Hook, Jack, Wrench)
- ☐ Emergency Breakdown Sign

Vehicle Return



- ☐ LTA Private Hire Decal (F & B)
- ☐ Camera & SD card (LCAM)
- ☐ Radio/Sound System
- ☐ Cleanliness
- ☐ Floor Mats
- ☐ Spare Tyre & Rims / Tyre Repair Kit
- ☐ Tool Kit (Hook, Jack, Wrench)
- ☐ Emergency Breakdown Sign

Mileage: 145124

Next Servicing: 14800

Fuel Gauge:

E 1/8 2/8 3/8 4/8 5/8 6/8 7/8 F

Date/Time: 15:55 2018. 10. 9

Hirer Signature: [Signature]

Staff Name: 韩纪永

Mileage:

Next Servicing:

Fuel Gauge:

E 1/8 2/8 3/8 4/8 5/8 6/8 7/8 F

Date/Time:

Hirer Signature:

Staff Name:

KINDLY REMOVE YOUR CASH & VALUABLES FROM VEHICLE

THE MANAGEMENT WILL NOT BE LIABLE ANY LOSS OF CASH, VALUABLE ITEMS OR ANY ARTICLES OF IMPORTANCE FROM THE VEHICLE

REMOVAL OF GROUP IS CHARGEABLE. DO NOT SMOKE OR CARRY ANY OBJECT WITH FLAME OR

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Oct 2018 / 15:42:29

Receipt Date/Time : 08 Oct 2018 / 15:42:29

Tax Invoice/Receipt

Receipt No. : ITNET-00000-181008-001848

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SLL3606C As at 09 Aug 2018/16:50:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SLL3606C Enquiry Fee 20181008154119390979	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20181008154150610 Direct Debit: eNETS Debit (Internet Banking)			7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

RE: Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV 4752D(TP) ON 09.08.18 LKK REF CC6/LCR18018346/Aha3

Boyogan, Joane <Joane.Boyogan@aig.com>

Tue 9/8/2020 10:36 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Dear Asher,

With reference to your email of 7 Sept 2020

Please proceed to offer \$3,710.45 (all-in) to third party repairer as full and final settlement of the above matter

Thank you

Regards,

Joane Boyogan (Ms)

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #10-00 Singapore 079120

Tel +65 64191898

joane.boyogan@aig.com | www.aig.sg

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Monday, September 07, 2020 11:30 AM

To: Boyogan, Joane <Joane.Boyogan@aig.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Re: Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV 4752D(TP) ON 09.08.18 LKK REF CC6/LCR18018346/Aha3

This message is from an external sender; be cautious with links and attachments.

Hi Joane,

We refer to the email below.

The summary of the recommended as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 10,482.49	\$ 3,103.00
2. Loss of Rental (6days x \$150)	\$ 900.00	\$ 600.00 (6days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 11,389.94	<u>\$ 3,710.45</u>

Please kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Boyogan, Joane <Joane.Boyogan@aig.com>

Sent: Friday, August 21, 2020 4:44 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV 4752D(TP) ON 09.08.18 LKK REF CC6/LCR18018346/Aha3

Dear Hsiao Tong,

Could you assist to check on this matter as I've yet to hear from Asher since 19 May 2020?

Thank you

Regards,

Joane Boyogan (Ms)

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #10-00 Singapore 079120

Tel +65 64191898

joane.boyogan@aig.com | www.aig.sg

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From: Boyogan, Joane

Sent: Tuesday, June 30, 2020 1:20 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV 4752D(TP) ON 09.08.18 LKK REF CC6/LCR18018346/Aha3

Dear Asher,

Kindly let us hear from you on our email dated 19 May 2020

Thank you

Regards,

Joane Boyogan (Ms)

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #10-00 Singapore 079120

Tel +65 64191898

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From: Boyogan, Joane

Sent: Tuesday, May 19, 2020 5:22 PM

To: Asher Sng (LKKAuto)

Cc: Admin A

Subject: RE: Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV 4752D(TP) ON 09.08.18 LKK REF CC6/LCR18018346/Aha3

Dear Asher,

Please let us know the quantum being claimed & your recommendation.

Thank you.

Stay safe and healthy.

Regards,

Joane Boyogan (Ms)

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #10-00 Singapore 079120

Tel +65 64191898

joane.boyogan@aig.com | www.aig.sg

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From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]
Sent: Tuesday, May 19, 2020 5:21 PM
To: Boyogan, Joane
Cc: Admin A
Subject: [EXTERNAL] Re: Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV 4752D(TP) ON 09.08.18 LKK REF CC6/LCR18018346/Aha3

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Hi Joane,

We refer to the email below.

Based on the evidence in hand insured reported not aware of accident and no collision however third party did managed to obtain insured driver contact number which is the same as insured report.

Insured have sold off the vehicle and we not able to further confirm the damages to insured vehicle.

In view on the above we proposed to settle the claim with third party at best.

Please kindly advise.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Boyogan, Joane <Joane.Boyogan@aig.com>
Sent: Tuesday, May 19, 2020 4:31 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV 4752D(TP) ON 09.08.18 LKK REF CC6/LCR18018346/Aha3

Dear Asher,

Understand you have taken over the above matter

Please let us know the status & the last proposal from third party on this matter

Thank you

Regards,

Joane Boyogan (Ms)

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #10-00 Singapore 079120

Tel +65 64191898

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, August 02, 2019 8:37 AM

To: Boyogan, Joane

Cc: Admin A; Vic (LKKAUTO)

Subject: [EXTERNAL] RE: Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV 4752D(TP) ON 09.08.18 LKK REF CC6/LCR18018346/Aha3

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Dear Joane,

We refer to your below email.

TP repairer confirmed no photos and videos available.

However, based on TP GIA report, he managed to get Insured Driver contact number which is the same number as reported by the Insured Driver on his GIA report.

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

09/AUG/2018 @ 1652HRS, I WAS FERRYING MY PASSENGER,
TRAVELLING ALONG ANSON ROAD (BESIDE M HOTEL).
ALL OF A SUDDEN, THE CAR (VEHICLE B) ON MY LEFT SWERVED
INTO MY LANE WITHOUT WARNING. NO ONE WAS
INJURED IN THIS INCIDENT. THE DRIVER OF VEHICLE
B ADMITTED THAT HE WAS TALKING TO HIS PASSENGER
AND DID NOT NOTICE MY CAR (VEHICLE A) BESIDE HIM. HIS CONTACT
NUMBER IS 93855154

Thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Boyogan, Joane [<mailto:Joane.Boyogan@aig.com>]

Sent: Thursday, 1 August, 2019 9:46 AM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: RE: Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV 4752D(TP) ON 09.08.18 LKK REF CC6/LCR18018346/Aha3

Dear Vic,

Please check with third party driver whether there was any exchange of particulars at the alleged scene of the accident. If so, may we have the details of OID given to the third party driver.

In addition, please ask the third party driver to provide us with scene photos taken immediately after the accident.

Thank you

Regards,

Joane Boyogan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +65 64191898

joane.boyogan@aig.com | www.aig.sg



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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, July 26, 2019 3:26 PM

To: Boyogan, Joane

Cc: Admin A; Vic (LKKAUTO)

Subject: [EXTERNAL] Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV 4752D(TP) ON 09.08.18 LKK REF CC6/LCR18018346/Aha3

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Dear Joane,

We refer to the subject matter.

Our Insured driver reported that there was no collision between both vehicles.

TP had no further evidence to support their claim and will take further action if matter will not be settled (see attached emails).

Kindly advise further instructions.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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