

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 1 August, 2019 2:16 PM
To: chan pick yuen
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/Aha3

Without Prejudice

Dear Chris,

We refer further to our below email.

Kindly advise if your client managed to take photos and exchanged particulars with our Insured Driver at time of accident.

If so, we would like to request for a copy of those photos.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Friday, 26 July, 2019 3:28 PM
To: chan pick yuen
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/Aha3

Without Prejudice

Dear Chris,

We refer to your below email.

Please be informed that I am taking over this matter and we are pending for our principal's instruction.

We will get back to you for an update in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Hsiao Tong (LKKAuto)

Sent: Monday, 27 May, 2019 9:03 AM

To: chan pick yuen

Cc: Joy Irene (LKKAuto); Admin A

Subject: RE: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/ja3

Without Prejudice

Dear Chris,

The case is handled by Joy.

Hi Joy,

Kindly assist to get back to third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Sunday, 26 May 2019 10:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/ja3

Dear Hsiao Tong ,

URGENT

Refer to few time conversation with you , but still no heard from your reply & offer yet ?

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Sunday, May 5, 2019 1:11 PM
To: Hsiao Tong (LKKAUTO)
Cc: Joy Irene (LKKAUTO)
Subject: Re: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/ja3

Dear All ,

Final Reminder

Our claim amount more than \$3000, if your insured do no agree to settle with us , I have my client's instruction to process legal to claim his policy .

Our car damaged & your surveyor can proved that our car got damaged after accident with your insured . Please interview your grab driver & take out his car camera (all grab car got video camera , if he cant show that video mean he got hit our client's car) if he no collision with our client's car . Please let us have your reply & update soon . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, April 9, 2019 10:18 AM
To: Joy Irene (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO)
Subject: Re: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/ja3

Dear Hsiao Tong ,

WITHOUT PREJUDICE
SAVE TIME & COST

Please understand that our insured is grab driver , he don't want pay his excess then report no damaged & collision .

But I will pass to lawyer to against your insured policy , our insured sure will charge his driver excess . Our damaged photos can prove that our client's car got seriously damaged . (after surveyed RC \$ 2900/-) Please call your insured (owner to advise direct settle with us) please let us have your reply by today . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, March 5, 2019 3:35 PM
To: Hsiao Tong (LKKAUTO)
Cc: Joy Irene (LKKAUTO)
Subject: Re: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/ja3

Dear Hsiao Tong / Joy

URGENT

Please let us have your reply soon . Thanks

Regards,
Chris Chan Pick Yuen
W

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, February 12, 2019 4:56 PM
To: Hsiao Tong (LKKAUTO)
Cc: Joy Irene (LKKAUTO)
Subject: Re: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/ja3

Dear Hsiao Tong ,

Final Reminder

If our principal or our insured do not agree to bear liability , I have my client's instruction to process legal .
Please check & revert to us asap . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Thursday, January 10, 2019 12:00 PM
To: Joy Irene (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO)
Subject: Re: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/ja3

Dear Hsiao Tong ,

URGENT

As spoken 20.12.2019 , your insured report no accident ? Please ask surveyor to call your insured , our client's car got seriously damaged , our repair cost is \$3100/-.
Please check & advise your insured to bear his liability , if no heard from your reply , I will call your insurance directly . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Wednesday, December 19, 2018 2:09 PM

To: Joy Irene (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO)
Subject: Re: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/ja3

Dear Joy ,

Your driver rent the car & accident happened don't want pay excess then report no collision , pls refer to your surveyor Mr Adrain , our clients car damaged & claim lump sum RC \$3100 . Please advise your driver & owner to direct settle . If not we will process legal to claim against his policy . Thanks

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From: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Sent: Wednesday, December 19, 2018 1:51:03 PM
To: chan pick yuen
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/ja3

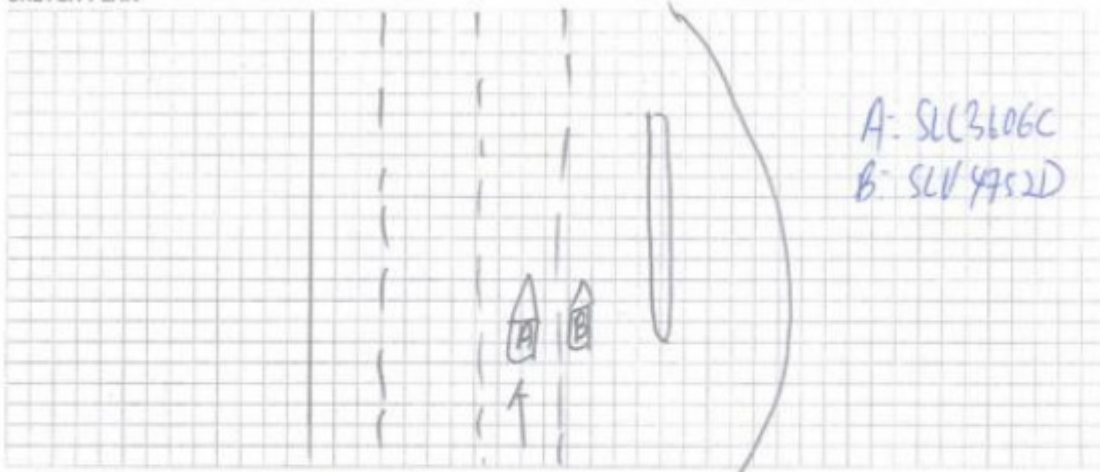
WITHOUT PREJUDICE

Dear Chris,

Our insured just recently reported and he mentioned no collision. Please send us any available evidence you have for review.

Our insured's report below.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 14/07/2018, around 1650, I was travelling along Anson Road (beside M hotel). upon the time everything was normal and no collision or impact while travelling along the said road. However, on 28/07/2018 I received an email from my rental company request me to lodge an accident report for accident on 14/07/2018. I wish to confirmed that no collision and impact upon that time and my vehicle never sustain any damage. I lodge this report for reporting only.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

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From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Wednesday, 19 December 2018 1:19 PM
To: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/ja3

Dear Joy / Hsiao Tong ,

2ND REMINDER

Our claim submitted 20.10.2018, more than 2 month but no heard from reply & offer yet ?

Please let us have your reply asap . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, November 13, 2018 11:34 PM
To: Joy Irene (LKKAUTO)
Subject: Re: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/ja3

Dear Joy ,

1st Reminder

Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Saturday, October 20, 2018 6:13 PM
To: Mei Kwan (LKKAUTO)
Cc: Joy Irene (LKKAUTO)
Subject: Re: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/ja3

Dear Joy ,

Enclosed is our GIA , LOA , RENTAL , INVOICE & LTA FEES .

As request following :

1. RC \$3103 (\$2900+ 7% GST) -as agreed
2. LOR \$900 (\$150 X 6 DAYS -5 Days recommend + 1 day weekend)

@ 100%

Total \$ 4003/-.

Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen
Green Forest Automobile Pte Ltd
8 Kaki Bukit Avenue 4, #05-25,

Premier@Kaki Bukit, Singapore 415875

HP: 92712214

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, October 9, 2018 7:41 PM
To: chan pick yuen
Cc: Joy Irene (LKKAUTO); Admin A; Hsiao Tong (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: RE: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/ja3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the below email.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Joy at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Monday, 8 October, 2018 3:47 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: Fw: SLV4752D doa 09.08.2018

Dear Sir / Mdm ,

Your refer : SLL3606C (AIG)

Enclosed is our client's report .

Please check your insured file report & liability clear ?

Please let us have your reply soon . Thanks

Regards,

Chris Chan Pick Yuen

Green Forest Automobile Pte Ltd

8 Kaki Bukit Avenue 4, #05-25,

[Premier@Kaki Bukit](mailto:Premier@KakiBukit), Singapore 415875

HP: 92712214