Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Friday, 2 August, 2019 8:37 AM

To: Boyogan, Joane

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND

SLV 4752D(TP) ON 09.08.18 LKK REF CC6/LCR18018346/Aha3

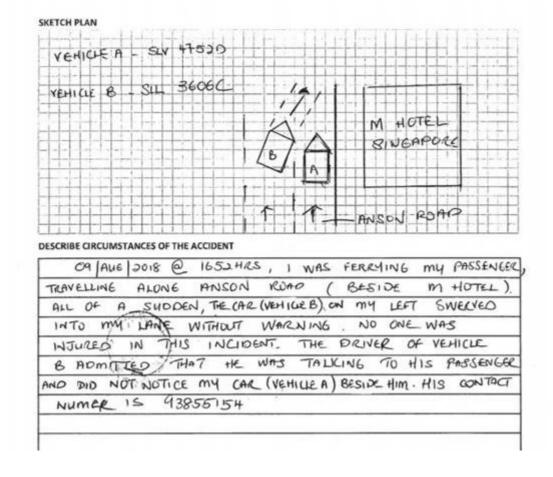
Attachments: Re: SLV4752D doa 09.08.2018 *** LKK REF: CC6/LCR18018346/Aha3

Dear Joane,

We refer to your below email.

TP repairer confirmed no photos and videos available.

However, based on TP GIA report, he managed to get Insured Driver contact number which is the same number as reported by the Insured Driver on his GIA report.



Thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Boyogan, Joane [mailto:Joane.Boyogan@aig.com]

Sent: Thursday, 1 August, 2019 9:46 AM

To: Vic (LKKAuto) Cc: Admin A

Subject: RE: Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV 4752D(TP) ON

09.08.18 LKK REF CC6/LCR18018346/Aha3

Dear Vic,

Please check with third party driver whether there was any exchange of particulars at the alleged scene of the accident. If so, may we have the details of OID given to the third party driver.

In addition, please ask the third party driver to provide us with scene photos taken immediately after the accident.

Thank you

Regards,

Joane Boyogan

AIG

Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +65 64191898

joane.boyogan@aig.com | www.aig.sg



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. Click here to find out more

Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Friday, July 26, 2019 3:26 PM

To: Boyogan, Joane

Cc: Admin A; Vic (LKKAuto)

Subject: [EXTERNAL] Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV

4752D(TP) ON 09.08.18 LKK REF CC6/LCR18018346/Aha3

This message is from an external sender; be cautious with links and attachments.

Dear Joane,

We refer to the subject matter.

Our Insured driver reported that there was no collision between both vehicles.

TP had no further evidence to support their claim and will take further action if matter will not be settled (see attached emails).

Kindly advise further instructions.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.