Vic (LKKAuto)

From: Boyogan, Joane < Joane.Boyogan@aig.com>

Sent: Friday, 2 August, 2019 9:39 AM

To: Vic (LKKAuto)
Cc: Admin A

Subject: RE: Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND

SLV 4752D(TP) ON 09.08.18 LKK REF CC6/LCR18018346/Aha3

Dear Vic,

Thanks for forwarding the email correspondence to us

Please inform third party repairer to hold hands while we engage LCR on the matter

Thank you

Regards,

Joane Boyogan

AIG

Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +65 64191898

joane.boyogan@aig.com | www.aig.sg



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Friday, August 02, 2019 9:28 AM

To: Boyogan, Joane

Cc: Admin A; Vic (LKKAuto)

Subject: [EXTERNAL] RE: Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV

4752D(TP) ON 09.08.18 LKK REF CC6/LCR18018346/Aha3

This message is from an external sender; be cautious with links and attachments.

Hi Joane,

Please find attached email to OI.

Thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Vic (LKKAuto)

Sent: Friday, 2 August, 2019 8:37 AM

To: Boyogan, Joane

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV 4752D(TP) ON

09.08.18 LKK REF CC6/LCR18018346/Aha3

Dear Joane,

We refer to your below email.

TP repairer confirmed no photos and videos available.

However, based on TP GIA report, he managed to get Insured Driver contact number which is the same number as reported by the Insured Driver on his GIA report.



SWECKED SUDDEN, THE CAR (VEHICLE B) ON LEFT NO ONE WAS my LANE WITHOUT WARNING INTO OF VEHICLE INCIDENT. THE DRIVER NJURED ZIHT TALKING PASSENGER THAT HE. WITS TO HIS B ADMITTED CAR (VEHILLE A) MY BESIDE HIM. HIS NOT NOTICE 43855154 NUMER

Thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Boyogan, Joane [mailto:Joane.Boyogan@aig.com]

Sent: Thursday, 1 August, 2019 9:46 AM

To: Vic (LKKAuto) Cc: Admin A

Subject: RE: Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV 4752D(TP) ON

09.08.18 LKK REF CC6/LCR18018346/Aha3

Dear Vic,

Please check with third party driver whether there was any exchange of particulars at the alleged scene of the accident. If so, may we have the details of OID given to the third party driver.

In addition, please ask the third party driver to provide us with scene photos taken immediately after the accident.

Thank you

Regards,

Joane Boyogan

AIG

Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +65 64191898

joane.boyogan@aig.com | www.aig.sg



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Friday, July 26, 2019 3:26 PM

To: Boyogan, Joane

Cc: Admin A; Vic (LKKAuto)

Subject: [EXTERNAL] Your Ref: 8911531383SG_ACCIDENT INVOLVING VEHICLES SLL 3606C(OI) AND SLV

4752D(TP) ON 09.08.18 LKK REF CC6/LCR18018346/Aha3

This message is from an external sender; be cautious with links and attachments.

Dear Joane,

We refer to the subject matter.

Our Insured driver reported that there was no collision between both vehicles.

TP had no further evidence to support their claim and will take further action if matter will not be settled (see attached emails).

Kindly advise further instructions.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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