

**Olivia Lau (LKKAUTO)**

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**From:** Tanoto Samuel <tanototan3309@yahoo.com>  
**Sent:** Friday, 26 October, 2018 9:39 AM  
**To:** Vivian Lau (LKKAUTO)  
**Subject:** Fw: SKJ 707L / SKW 9990G GIA report  
**Attachments:** SAS2485099.PDF; Q 7 back bumper.jpg; Q 7 Left Rear Bumper.jpg; Q 7 Right side Rear Bumper.jpg

Dear Vivian ... Good day to you.

1. Please help to forward description job preparation list from owner of car Q7 statement for us approval before proceeding with preparation job.
2. Attachment here with a few photos during impact on the accident for your references.
3. Just sharing my information to you, Actually accident collision not very seriously, Both cars was in station position during traffic turn to RED light, after Green light every car start moving from slow, for sure it's not very strong impact bump. Even my own car damage on number plate only, not hit front bumper damaging in seriously.
4. From photos Q7 back & left/right bumper exactly same level edge position, however really can't be see the rear bumper any damage or out from liner edge position.

This is verify Q7 car status.

5. Good job Vivian to helping us solve problem soonest.

Best Regards  
TL Tan.

----- Forwarded message -----

**From:** Claims <claims@procarcare.com.sg>  
**To:** TANOTOTAN3309@YAHOO.COM <TANOTOTAN3309@YAHOO.COM>  
**Sent:** Tuesday, 9 October 2018 02:02:21 PM +08  
**Subject:** GIA report@

Regards,

**Lily LIM**

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*\*With effect from 1 Sep 2018, **Progressive Automotive Pte Ltd** has been rebranded as **Progressive Car Care Pte Ltd**. You may now reach us at our new email addresses ([@procarcare.com.sg](mailto:@procarcare.com.sg)). We look forward to your continued support.*