From (Person): Von VIII	SIGNMENT (Office)
From (Person): Yee Pei H of of	EGI Date/Time 9/10/180 9/16cm
OD THE WS/TP RES/OD RES/EVA/IN	Bill to:
	2519E Insured: YN 6264 X
at Workshop m/s MG SOU	1100 Tel: 6243 1373
of 23 kaki Byf Ave	4 # 02-03B
Policy No:	Claim No: YN6264× SL P
Sum Insured:	Excess:
Make of Veh:	D.O.A. 5 10 18
CA / REV / REP. / REV 24 HRS W)	11-2009/0-01
Date/Time: 933dme 9 10 18 Person Co	H.O.D. Endorsement:
Person Co	ontacted Ms. Horg Vehicle (IN) OUT
Date/Time Action/Instruction ()	stimate
The standard ()	
-	MI KUIKI D4 / ra DAA C I A IID
3LU 2519 E - NA/TI	
-	
9LU 2519E - NA 171 YN 6264X - NA 171	1818018157/13 DOA: 5/10/18
SLU 2519E-NATTI YN 6264X-NATTI 10/10/18 Email informed Ri	11/80/8/57/13 DOA: 5/10/18 Li panding workshop est from repairer
SLU 2519 E-NA TI YN 6264 X - NA TI 10/10/18 Email informed fei 25/219 Adrian Confirmed	12/8018157/13 BOA: 5/10/18 Li panding workshop est from repairer
SLU 2519E-NATTI YN 6264X-NATTI	12/80/8/57/13 DOA: 5/10/18 Li panding workshop est from repairer LS \$ 2600 (Red 4741.00, 649)

ASSIGNMENT

From Date: 9110 18	Veh No. SLU2519E. Yr Regn. 2017 NOV
Estimated Cost.	Type: M.Car/ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD TP WS TTP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No. SLU 2519E	Make: Horde Civic c.c 1597 Colour Grey, A/C: Insured/Std/NI/NA
at Workshop m/s MG Solution of 23 kaki BKH Ave 4 # 02-03B	A SAME TO A SAME
23 Kaki BK Ave 4 # 02-038	Sp.Reading 7/65 T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Policy No.	C/NO: MRHFC5650HT000640
Claims No.	Gen. Cond. Goody Fair / Poor / Burnt
Sum Insured. Excess.	Steering (norder) Jammed / Leaked / Burnt or
(Client's Record)	Brake: prorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi : Nil (S/Rim) / STD A/Rim or
	Tyre Size: F: 215/50 R16
(Policy Condition)	R: 215/50R-16.
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO OF Hunlcook
Bal. or Market Value:	<u>Front</u> <u>Rear</u>
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 06 mm R/Bal. 06 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 96 mm L/Bal. 06 mm
Est. Repairs: days Res.: Yes or No	D.O.A. D.O.I. D9/10/18.
Lum Sum: % 3 Val.: Yes or No	Survey held at MG Solution."
CA / REV / REP. / 24 HRS 147	Des. of Damages ; Frt / Rear / O/S / N/S) U/C / Rooftop or
Vehicle: IN / OUT Date: Person Contacted:	The IIIC / Chase's frame / Dady Structure offeeted due to collision
Date / Time Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collision
TP Ergo.	
9505000	
RECEIVED	2 6 FEB 2019
W//	
DOTE TO BOOK TO	Days Of Repair: 4
Cate/Time, File Pass to? : Prelli. Report	
1) : Final Report Date/Time, File Return to?	Resurvey No. of Trip: Survey Fee: Transportation.
a s6 2 - typist Add Fee	
- 19 By	Interview (\$) Photos
Report Format : TP	Tech Invs (\$) Others
Lump Sum / I.B.I: (\$ >600 =)	Weekend (\$) 250
_	TOTAL

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref: YN 6264X/SL/pl

Our ref: CS/EGI18018256/Avd3

DATE: 25/2/2019

The Motor Claims Department

Without Prejudice

M/s: ERGO INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SLU 2519E

We thank you for your instruction on 9/10/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 9/10/2018 at the premises of

M/s MG SOLUTION PTE LTD

Workshop Estimate Amount	: S\$7,341.20			
Revised Estimate Amount	: S\$2,600.00 (LUMP SUM)			
"Check" Items Amount	: S\$			
Market Value	: S\$			
LTA Reimbursement Value	: S\$			
Nett Value	: S\$			

Description of Damage:

The vehicle sustained damages at the

n/s body

offside front

nearside

Comments/Present Status: Damages Consistent

Yours faithfully,

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Monday, 25 February 2019 5:56 PM

To:

'Survey Report (ERGO Insurance Pte. Ltd.)'

Cc:

SUR

Subject:

RE: YN6264X / TP : SLU2519E/LKK / DOA : 05/10/2018

Attachments:

SLU 2519E PRELI REVISED.pdf

Dear Sir/Madam.

Enclosed preliminary revised of vehicle SLU 2519E

Date of survey: 9/10/2018 Number of days: 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 10 October 2018 9:25 AM

To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: YN6264X / TP: SLU2519E/LKK / DOA: 05/10/2018

Dear Pei Li,

Please be informed that we have inspected the vehicle SLU 2519E on 9/10/2018.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 9 October 2018 10:47 AM

To: 'Survey Report (ERGO Insurance Pte. Ltd.)' < Survey.Report@ergo.com.sg>; assignments

<assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: YN6264X / TP: SLU2519E/LKK / DOA: 05/10/2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]

Sent: Tuesday, 9 October 2018 9:16 AM

To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>

Cc: 'ASSIGNMENTS@LKKAUTO.COM' < ASSIGNMENTS@LKKAUTO.COM>

Subject: OI: YN6264X / TP: SLU2519E/LKK / DOA: 05/10/2018

Dear Catherine/Nivitha,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company LKK AUTO CONSULTANTS PTE LTD to be the "Single Joint Expert".

Please assist to conduct this survey from MG SOLUTION PTE LTD,

ADDRESS

: 23 KAKI BUKIT AVE 4 (SOUTH WING)

#02-03B VICOM INSPECTION CENTRE

SINGAPORE 415933

PERSON TO CONTACT

: MS HONG@ 6243 1373

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on without prejudice basis. Please advise the consistency of damages to third party vehicle. Obtain estimate from workshop and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are insured and TP's SAS (note: reports not to be released to any Third Party). No estimates was provided.

Kindly acknowledge receipt of this email.

Regards, Yee Pei Li Claims Assistant (Motor)

FRGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985 DID.: +65 6829 9194 Tel: +65 6829 9199 Fax: +65 6829 9247

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers



This email has been checked for viruses by AVG antivirus software. www.avg.com

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Wednesday, 10 October 2018 9:25 AM 'Survey Report (ERGO Insurance Pte. Ltd.)'

To:

SUR

Subject:

RE: YN6264X / TP : SLU2519E/LKK / DOA : 05/10/2018

Dear Pei Li,

Please be informed that we have inspected the vehicle SLU 2519E on 9/10/2018.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 9 October 2018 10:47 AM

To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; assignments

<assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>

Subject: RE: YN6264X / TP : SLU2519E/LKK / DOA : 05/10/2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]

Sent: Tuesday, 9 October 2018 9:16 AM

To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>

Cc: 'ASSIGNMENTS@LKKAUTO.COM' < ASSIGNMENTS@LKKAUTO.COM >

Subject: OI: YN6264X / TP: SLU2519E/LKK / DOA: 05/10/2018

Dear Catherine/Nivitha,

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Please assist to conduct this survey from MG SOLUTION PTE LTD,

ADDRESS

: 23 KAKI BUKIT AVE 4 (SOUTH WING)

#02-03B VICOM INSPECTION CENTRE

SINGAPORE 415933

PERSON TO CONTACT

: MS HONG@ 6243 1373

ERGO OFFICER-IN-CHARGE

: STEVE LIM

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Kindly acknowledge receipt of this email.

Regards, <u>Yee</u> Pei Li Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Sunted Tower Five Singapore 038985

DID: +65 6829 9194 Tel: +65 6829 9199 Fax: +65 6829 9247

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers



This email has been checked for viruses by AVG antivirus software. www.avg.com

Yee Pei Li

From:

Survey Report (ERGO Insurance Pte. Ltd.)

Sent:

Tuesday, October 09, 2018 9:16 AM

To:

'admin-d@lkkauto.com'

Cc:

'ASSIGNMENTS@LKKAUTO.COM'

Subject:

OI : YN6264X / TP : SLU2519E/LKK / DOA : 05/10/2018

Attachments:

YN6264X - SAS.pdf; SLU2519E - SAS.pdf; SLU2519E - PRS FORM.pdf; SLU2519E - (PRE

ISNPECTION); YOUR RF: YN6264X -DOA ON 05/10/208

Dear Catherine/Nivitha,

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SINGAPORE 415933

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Kindly acknowledge receipt of this email.

Regards Yee Pei Li

ERGO Insurance Pte Ltd.

s Ternasek Boulevard, #04-01 Sunter Lower Hive Singapore 038985

DID +65 6829 9194 Tel. +66 6829 9199 Fax +05 5829 9247

ERGO

www.eigo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia, ERGC is part of Munich Re (Group), one of the world's leading risk carriers

ERGO

ie:	09.10.20	18		CAGO TRANSPORTOR TRUTTE		75	
Reference:	YN 6264)	(/SL/pl	_	or			
our Reference: SLU 2519E		E	_				
No fe Teatre				Email		g3solution@gmail.com	
	MG SOI	LUTION PTE LTD	_				
. Popair Si	ITVOV (PRS)	Acknowledgement					
hicle For Insp		SLU 2519E					
ured's Vehicl		YN 6264X					
		05.10.2018					
te Of Accider		your request for PRS on:	08.10.2018				
e acknowled	ge receipt of	Courts Practice Directions Ar	mendment No 1 of	– f. 2016", do si	elect an as	ssessor from	
				2010 , 40 3	*	LKK	
list below a	and indicate	your selection in the box ma	arked .		Ľ	LKK	
AIS	Automobil	e Inspection Services Pte Ltd	LBS	L.B.S Auto Co	onsultants	Pte Ltd	
FTA		Consultancy Pte Ltd	LKK	LKK Auto Co	nsultants P	te Ltd	
IAS		oraisal Service	PS	Priority Servi	vices		
JPK	JP Knights Pte Ltd		VAC	Vicom Ltd			
V Your req	uest for inspe	ction does not have your client ction does not have your client r interest for direct settlement,	's GIA report, kindly	forward a copy	1.		
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MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03B

Vicom Inspection Centre, Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

то

: ERGO

DATE

: 08/10/2018

ATTENTION

: MOTOR CLAIMS DEPT

JOB TYPE : T/P CLAIM

ESTIMATE REPORT

VEHICLE DETAILS

VEHICLE NO

: SLU2519E

Veron.

MODEL

: HONDA CIVIC 1.6L A

CHASSIS NO

MRHFCS650HTWO640

ACCIDENT DETAILS

DATE : 5-Oct-18

TIME : 13:30HRS

THIRD PARTY REQUESTOR / CONTACT :

JACK LI

CLAIM DETAIL: PARTS

S/N	S/N DESCRIPTION		UNIT LIST PRICE		TOTAL LIST PRICE		
1	FRONT DOOR Seveld	1	\$	1,280.30	\$	1,280.30	
	REAR DOOR Devile	1	\$	1,280.30	\$	1,280.30	
3	REAR DOOR HINGE Bent	2	\$	88.60	\$	177.20	
4	REAR DOOR CHECKER Broker.	1	\$	198.50	\$	198.50	
5	REAR DOOR LOCK Rand.	1	\$	260.40	\$	260.40	
6	REAR DOOR CATCH Broken Men	1	\$	80.20	S	80.20	
7	REAR DOOR WEATHERSTRIP	1	s	190.50	\$	190.50	
8	REAR DOOR INNER BOARD NE MA	9	\$	588.90	\$	588.90	
9	REAR DOOR OUTER STRIP	1	\$	180.30	\$	180.30	
10	REAR DOOR OUTER HANDLE 950 d.	1	\$	191.40	s	191.40	
11	REAR DOOR OUTER HANDLE END Pund	1	s	103.50	\$	103.50	
12	REAR DOOR POWER WINDOR MOTOR 344	1	\$	420.00	\$	420.00	
13	REAR DOOR POWER WINDOR REGULATION	1	\$	350.00	\$	350.00	

TOTAL PRICE

\$ 5,301.50

LESS 20%

\$ 1,060.30

SUB TOTAL PRICE

\$ 4,241.20

SPECIAL NETT ITEMS

2883.50 2266.80

S/N	DESCRIPTION	QTY	UNIT S/NETT		TOTAL S/NETT	
1	FRONT DOOR INNER BOARDS(SET) New	1	s	20.00	\$	20.00

20

TOTAL \$

20.00

CLAIM DETAILS: LABOUR AND SPE	RAY PAINTING	(REAR)
-------------------------------	--------------	--------

- 1	PANEL BEATING, REMOVAL AND REPLACING PARTS	\$	1,200.00	400
2	TO SPRAY PAINT AFFECTED AREA	s	1,200.00	450.500
3	TUFF COAT	\$	250.00	+
4	WIRING CHECK	S	189.06	30
5	REMOVE AND FRONT AND REAR DOOR MECHANISM	\$	250,00	160

TOTAL

\$3,080.00

1040

ESTIMATE REPORT

TOTAL PARTS COST

: S

4,261.20

TOTAL LABOUR COST

3,080.00

TOTAL REPAIR COST

7,341.20

APPROVED DETAILS

SURVEYOR

CONTACT NO

FAX

Adrian Ly 2/2 09/0/18. 04 anys tolal: 3326.8 1/5:26K

PART BY PART / LUMP SUM NO OF DAYS

> LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Interna	ationale Des Experts En Autom	
ERGO INSURA	ANCE PT	E LTD	Ref : CS/EGI180182	56/Avd3n2
5 TEMASEK B #04-01 SUNTE SINGAPORE 0	C TOWE		Date: 26-02-2019 Code: EGI	
1.		Policy Particula	ars :- THIRD PARTY CLA	IM
Insured	Veh.	YN 6264X	Veh. Inspected	SLU 2519E
Policy N	lo.		Coverage (\$)	0.00
Claim N		YN6264X/SL/pl	Excess (\$)	0.00
Assign	From	YEE PEI LI	Assign Date	09/10/2018
2.		Vehicle Pa	articulars & Condition	
Make &	Model	HONDA CIVIC	c.c	1597
Engine	No.	HIDDEN	Year of Reg.	2017
Chassis	No.	MRHFC5650HT000640	Colour	GREY
Odomet	ter	7165	Steering	IN ORDER
Brakes		IN ORDER	Modification	SPORTS RIM
General	ſ	GOOD		
3.		Con	ditions of Tyres	
		Size	Make	Balance
R/H Fro	nt Tyre	215/50 R16	HANKOOK	6 mm
L/H Fro	nt Tyre	215/50 R16	HANKOOK	6 mm
R/H Rea	ar Tyre	215/50 R16	HANKOOK	6 mm
L/H Rea	ar Tyre	215/50 R16	HANKOOK	6 mm
4.			iption of Damages	
THE VE	HICLE SU	STAINED DAMAGES AT THE	N/S BODY.	
DAMAGI	ES SEE D			
5.			neral Information	00/40/0040
Accide	nt Date	05/10/2018	Inspection Date	09/10/2018
Survey	held at	MG SOLUTION PTE LTD		
		23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENT SINGAPORE 415933	TRE,	
5a.			Remarks	
A)THE II B)IN AC	NSPECTI	ON WAS CONDUCTED ON A CE TO YOUR INSTRUCTION	"WITHOUT PREJUDICE" BA IS, WE HAVE NOT AUTHOR	ISIS. ISED REPAIRS.
5b.	11,-12		nate Days of Repair	

ESTIMATED NORMAL PERIOD FOR REPAIR:

4 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLU 2519E

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT DOOR	DENTED	1,280.30	858.00
1	REAR DOOR	DENTED	1,280.30	895.00
2	REAR DOOR HINGE @\$88.60	BENT	177.20	177.20
	REAR DOOR CHECKER	BROKEN	198.50	59.00
1	REAR DOOR LOCK	DAMAGED	260.40	260.40
1	REAR DOOR CATCH	NOT NECESSARY	80.20	
	REAR DOOR WEATHERSTRIP	NOT NECESSARY	190.50	
	REAR DOOR INNER BOARD	NOT NECESSARY	588.90	-
1	REAR DOOR OUTER STRIP	DEFORMED	180.30	180.30
1	REAR DOOR OUTER HANDLE	DAMAGED	191.40	191.40
	REAR DOOR OUTER HANDLE END	DAMAGED	103.50	35.00
	REAR DOOR POWER WINDOW MOTOR	NOT NECESSARY	420.00	15
1	REAR DOOR POWER WINDOW REGULATION	NOT NECESSARY	350.00	-
	LESS 20% DISCOUNT	Displaying Albert Designer of Section 10.10	-1,060.30	-531.26
			4,241.20	2,125.04
	SPECIAL NETT ITEMS			
1	SET FRONT DOOR INNER BOARDS (SN)	NECESSARY	20.00	20.00
			20.00	20.00
	LABOUR			
	PANEL BEATING, REMOVAL AND REPLACING PARTS.		1,200.00	
	TO SPRAY PAINT AFFECTED AREA.		1,200.00	5-5-00/0000
	TUFF COAT.	NOT NECESSARY	250.00	
	WIRING CHECK.		180.00	
	REMOVE AND FRONT AND REAR DOOR MECHANISM.		250.00	160.00
	-			-
	-		3	
	-		3,080.00	1,090.00
	GRAND TOTAL		7,341.20	3,235.04

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RECOMMENDED COST OF LUMP SUM REPAIRS	2,600.00
(TO ITS PRE-ACCIDENT CONDITION)	

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ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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