

ASS. REC. BY:

REF: CS/AWA/8018253/RVd307

Special Instruction:

Surveyor:

Rahul

ASSIGNMENT (Office)

From (Person):

Tan Kah Leong

of

AWAC

Date/Time:

8/10/18

Estimated Cost:

Bill to:

OL

IP WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SDD5288K

Insured:

at Workshop m/s

performance motor

Tel:

9116 5200

of

303 Alexandra Road

Policy No:

AVPCS80317351802

Claim No:

SDD5288K/AT

Sum Insured:

Excess:

\$1,000.00

Make of Veh:

(Client's Record)

D.O.A.

06/10/18

CA / REV

/ REP. / REV 24 HRS

1up

H.O.D. Endorsement:

Date/Time:

9:37am @ 9/10/18

Person Contacted:

chua

Vehicle

IN OUT

Date/Time	Action/Instruction (✓) Estimate
	SDD5288K - X
10/10/18	Send email as called is not answered.
15/10/18	Revert to Kah Leong by email
16/10/18	Rare authorize repair from Ben Tang by email
16/10/18	Informed mr Chua CIA ex \$1000 by email
24/12/18	Final fig \$3716.35 confirmed by email (Recd 7810.05, 67%)

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: **SDD 5288K**  
 at Workshop mis: **PERFORMANCE**  
 of: **ALFA ROMEO RS**  
 Insured: **AAA**  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: **1000**  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: **164K**  
 IDAC Accident Rpt: Consistent? : Yes or No  
 GIA / PR Seen: Consistent? : Yes or No  
 Est. Repairs: days Res: Yes or No  
 Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: **SDD 5288K** Yr Regn: **2015 / SEP**  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: **B.M.W 435I GRN Coupe** c.c. **2579**  
 Colour: **WHITE** A/C: Insured / Std / NI / NA  
 Sp. Reading: **19615** T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: **WBA4B120X0GDS3027**  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modi: Nil / SR / STD A/Rim or  
 Tyre Size: F: **225/35R20**  
 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front: **6** mm Rear: **6** mm  
 R/Bal: **6** mm L/Bal: **6** mm  
 D.O.A. **06/10/18** D.O.I. **15/10/18**  
 Survey held at: **PERFORMANCE**  
 Des. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 20 DEC 2018

Date/Time, File Pass to?

☐ : Preli. Report  
☐ : Final Report

Days Of Repair: **3**

Resurvey No. of Trip: **-**

Survey Fee:

Transportation:

S + RS: \$

Photos:

Others:

TOTAL

Add Fee: ☐ : Site Insp (\$)  
☐ : Interview (\$)  
☐ : Tech. Invs (\$)  
☐ : Weekend (\$)

Report Format: **OD**

Lump Sum / I.B.I: (\$ **3776.35**)

**250**

## Veron Chen (LKKAUTO)

---

**From:** Tang, Ben <Ben.Tang@awac.com>  
**Sent:** Monday, 24 December 2018 1:17 PM  
**To:** Veron Chen (LKKAUTO); Motorsurvey; Tan, KahLeong  
**Cc:** SUR  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Veron

Please proceed to finalized amount of \$3,776.35 inclusive of check items subject to excess of \$1,000

Thank you.

Best Regards  
Ben Tang  
Claims Analyst  
Claims Group  
Global Markets

Allied World Assurance Company, Ltd  
60 Anson Road #08-01 Mapletree Anson Singapore 079914  
T: +65 6423 0816  
F: +65 6423 0864  
E: [ben.tang@awac.com](mailto:ben.tang@awac.com)  
W: [www.awac.com](http://www.awac.com)

---

**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Monday, 24 December 2018 10:55 AM  
**To:** Tang, Ben <Ben.Tang@awac.com>; Motorsurvey <Motorsurvey@awac.com>; Tan, KahLeong <KahLeong.Tan@awac.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Ben,

Final amount \$3776.35 (inclusive confirmed check items) before excess \$1000

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tang, Ben <Ben.Tang@awac.com>  
**Sent:** Tuesday, 16 October 2018 10:45 AM

To: Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; Tan, KahLeong <[KahLeong.Tan@awac.com](mailto:KahLeong.Tan@awac.com)>  
Cc: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
Subject: RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Veron

We refer to above matter.

Please proceed to authorize repair \$3,754.30 and check items \$2,874.90 subject to verification.

Thank you.

Best Regards  
Ben Tang  
Claims Analyst  
Claims Group  
Global Markets

Allied World Assurance Company, Ltd  
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W: [www.awac.com](http://www.awac.com)

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
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**To:** Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; Tan, KahLeong <[KahLeong.Tan@awac.com](mailto:KahLeong.Tan@awac.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Kah Leong,

Enclosed preliminary revised of vehicle SDD 5288K  
Date of survey: 15/10/18  
Number of days : 3 days

**We have Not authorise repair.**

**Kindly let us have your approval please.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 9 October 2018 11:00 AM  
**To:** 'Motorsurvey' <Motorsurvey@awac.com>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tan, KahLeong [<mailto:KahLeong.Tan@awac.com>] **On Behalf Of** Motorsurvey  
**Sent:** Monday, 8 October 2018 3:12 PM  
**To:** 'assignments' <assignments@lkkauto.com>  
**Cc:** 'SUR' <sur@lkkauto.com>  
**Subject:** OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	SDD 5288 K		
Policy Number	:	AVPCSB0317351802	Account Code:	A458SD0
Policy Excess	:	\$ 1,000.00		
Voluntary Excess	:	\$ NA	(No waiver)	
Sum Insured	:	Market Value with COE & PARF		
Make / Model	:	B.M.W.435i Gran Coupe M Sport A/T / 2014/2015		
Name of Workshop	:	Performance Motors Limited		
Contact Number	:	9116 5200		
Person to Contact	:	Chua Kee Sin		
Estimated Cost of repairs	:	\$ 12,397.45		
( x )	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)			
( x )	Please revert with your preliminary survey report with photographs			
Remarks				

Regards,

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 24 December 2018 10:55 AM  
**To:** Tang, Ben; Motorsurvey; Tan, KahLeong  
**Cc:** SUR  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Ben,

Final amount \$3776.35 (inclusive confirmed check items) before excess \$1000

Best Regards,

**Veron Chen** | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Motorsurvey <Motorsurvey@awac.com>; Tan, KahLeong <KahLeong.Tan@awac.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Veron

We refer to above matter.

Please proceed to authorize repair \$3,754.30 and check items \$2,874.90 subject to verification.

Thank you.

Best Regards  
Ben Tang  
Claims Analyst  
Claims Group  
Global Markets

Allied World Assurance Company, Ltd  
60 Anson Road #08-01 Mapletree Anson Singapore 079914  
T: +65 6423 0816  
F: +65 6423 0864  
E: [ben.tang@awac.com](mailto:ben.tang@awac.com)  
W: [www.awac.com](http://www.awac.com)

**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Monday, 15 October 2018 5:02 PM  
**To:** Motorsurvey <Motorsurvey@awac.com>; Tan, KahLeong <KahLeong.Tan@awac.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Kah Leong,

Enclosed preliminary revised of vehicle SDD 5288K  
Date of survey: 15/10/18  
Number of days : 3 days

**We have Not authorise repair.**

**Kindly let us have your approval please.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 9 October 2018 11:00 AM  
**To:** 'Motorsurvey' <Motorsurvey@awac.com>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan, KahLeong [mailto:KahLeong.Tan@awac.com] **On Behalf Of** Motorsurvey  
**Sent:** Monday, 8 October 2018 3:12 PM  
**To:** 'assignments' <assignments@lkkauto.com>  
**Cc:** 'SUR' <sur@lkkauto.com>  
**Subject:** OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured,Vehicle	:	SDD 5288 K		
Policy Number	:	AVPCSB0317351802	Account Code:	A458SD0

Policy Excess	:	\$ 1,000.00	
Voluntary Excess	:	\$ NA	(No waiver)
Sum Insured	:	Market Value with COE & PARF	
Make / Model	:	B.M.W.435i Gran Coupe M Sport A/T / 2014/2015	
Name of Workshop	:	Performance Motors Limited	
Contact Number	:	9116 5200	
Person to Contact	:	Chua Kee Sin	
Estimated Cost of repairs	:	\$ 12,397.45	
( x )	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)		
( x )	Please revert with your preliminary survey report with photographs		
Remarks			

Regards,

Claims Division

The information contained in this e-mail and any attachments hereto is confidential. If you are not the intended recipient, you must not use or disseminate any of this information. If you have received this e-mail in error, please immediately notify the sender by reply e-mail and permanently delete the original e-mail (and any attachments hereto) and any copies or printouts thereof. Although this e-mail and any attachments hereto are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by Allied World Assurance Company Holdings, GmbH or its subsidiaries or affiliates, either jointly or severally, for any loss or damage arising in any way from its use.



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[www.avg.com](http://www.avg.com)



## Veron Chen (LKKAUTO)

---

**From:** Wong, Kin <Kin.Wong@awac.com>  
**Sent:** Thursday, 1 November 2018 8:39 AM  
**To:** Veron Chen (LKKAUTO); SUR  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Hi Veron

Assuming insured did not change his front lip to aftermarket ones, his damages would have been the original lip which will costs \$400.

It will only be fair to award the same.

Please let the repairer knows.

Thank you.

Regards,

*Kin Wong* (Mr.)  
**Asia-Pacific Claims Group**

Allied World Assurance Company, Ltd.  
60 Anson Road #08-01  
Singapore 079914  
T: +65 6423 0894  
F: +65 6423 0864  
E: [kin.wong@awac.com](mailto:kin.wong@awac.com)  
W: [www.awac.com](http://www.awac.com)

---

**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Monday, 29 October 2018 3:02 PM  
**To:** Wong, Kin <Kin.Wong@awac.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Kin,

According to surveyor, the price of front lip estimated \$400/-.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Wong, Kin <Kin.Wong@awac.com>  
**Sent:** Wednesday, 24 October 2018 10:58 AM  
**To:** SUR <sur@lkkauto.com>  
**Subject:** FW: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Hi Veron

Insured agent has called and disputed that the front carbon fiber bumper splitter was also damaged in the accident. While we understand carbon fiber was fitted by insured himself, how much would be a original front lip? Please recommend an amount for our consideration.

Thank you.

Regards,

*Kin Wong* (Mr.)  
**Asia-Pacific Claims Group**

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Singapore 079914  
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F: +65 6423 0864  
E: [kin.wong@awac.com](mailto:kin.wong@awac.com)  
W: [www.awac.com](http://www.awac.com)

---

**From:** Tang, Ben  
**Sent:** Wednesday, 24 October 2018 10:56 AM  
**To:** Wong, Kin <Kin.Wong@awac.com>  
**Subject:** FW: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

---

**From:** Tang, Ben  
**Sent:** Tuesday, 16 October 2018 10:45 AM  
**To:** 'Veron Chen (LKKAuto)' <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; Tan, KahLeong <[KahLeong.Tan@awac.com](mailto:KahLeong.Tan@awac.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Veron

We refer to above matter.

Please proceed to authorize repair \$3,754.30 and check items \$2,874.90 subject to verification.

Thank you.

Best Regards  
Ben Tang  
Claims Analyst  
Claims Group

Global Markets

Allied World Assurance Company, Ltd  
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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Monday, 15 October 2018 5:02 PM  
**To:** Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; Tan, KahLeong <[KahLeong.Tan@awac.com](mailto:KahLeong.Tan@awac.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Kah Leong,

Enclosed preliminary revised of vehicle SDD 5288K  
Date of survey: 15/10/18  
Number of days : 3 days

**We have Not authorise repair.**

**Kindly let us have your approval please.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

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Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

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**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

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Subject: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	SDD 5288 K		
Policy Number	:	AVPCSB0317351802	Account Code:	A458SD0
Policy Excess	:	\$ 1,000.00		
Voluntary Excess	:	\$ NA	(No waiver)	
Sum Insured	:	Market Value with COE & PARF		
Make / Model	:	B.M.W.435I Gran Coupe M Sport A/T / 2014/2015		
Name of Workshop	:	Performance Motors Limited		
Contact Number	:	9116 5200		
Person to Contact	:	Chua Kee Sin		
Estimated Cost of repairs	:	\$ 12,397.45		
( x )	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)			
( x )	Please revert with your preliminary survey report with photographs			
Remarks				

Regards,

Claims Division

The information contained in this e-mail and any attachments hereto is confidential. If you are not the intended recipient, you must not use or disseminate any of this information. If you have received this e-mail in error, please immediately notify the sender by reply e-mail and permanently delete the original e-mail (and any attachments hereto) and any copies or printouts thereof. Although this e-mail and any attachments hereto are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by Allied World Assurance Company Holdings, GmbH or its subsidiaries or affiliates, either jointly or severally, for any loss or damage arising in any way from its use.



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

**Veron Chen (LKKAUTO)**

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 29 October 2018 3:02 PM  
**To:** 'Wong, Kin'; SUR  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Kin,

According to surveyor, the price of front lip estimated \$400/-.

Best Regards,

**Veron Chen** | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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*Kin Wong* (Mr.)  
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From: Tang, Ben

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To: 'Veron Chen (LKKAUTO)' <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; Tan, KahLeong <[KahLeong.Tan@awac.com](mailto:KahLeong.Tan@awac.com)>

Cc: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

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Thank you.

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Claims Analyst

Claims Group

Global Markets

Allied World Assurance Company, Ltd

60 Anson Road #08-01 Mapletree Anson Singapore 079914

T: +65 6423 0816

F: +65 6423 0864

E: [ben.tang@awac.com](mailto:ben.tang@awac.com)

W: [www.awac.com](http://www.awac.com)

---

From: Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

Sent: Monday, 15 October 2018 5:02 PM

To: Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; Tan, KahLeong <[KahLeong.Tan@awac.com](mailto:KahLeong.Tan@awac.com)>

Cc: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Subject: RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Kah Leong,

Enclosed preliminary revised of vehicle SDD 5288K

Date of survey: 15/10/18

Number of days : 3 days

**We have Not authorise repair.**

**Kindly let us have your approval please.**

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto)**Sent:** Tuesday, 9 October 2018 11:00 AM**To:** 'Motorsurvey' <Motorsurvey@awac.com>; assignments <assignments@lkkauto.com>**Cc:** SUR <sur@lkkauto.com>**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tan, KahLeong [<mailto:KahLeong.Tan@awac.com>] **On Behalf Of** Motorsurvey**Sent:** Monday, 8 October 2018 3:12 PM**To:** 'assignments' <assignments@lkkauto.com>**Cc:** 'SUR' <sur@lkkauto.com>**Subject:** OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	SDD 5288 K		
Policy Number	:	AVPCSB0317351802	Account Code:	A458SD0
Policy Excess	:	\$ 1,000.00		
Voluntary Excess	:	\$ NA	(No waiver)	
Sum Insured	:	Market Value with COE & PARF		
Make / Model	:	B.M.W.435i Gran Coupe M Sport A/T / 2014/2015		
Name of Workshop	:	Performance Motors Limited		
Contact Number	:	9116 5200		
Person to Contact	:	Chua Kee Sin		
Estimated Cost of repairs	:	\$ 12,397.45		
( x )	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)			
( x )	Please revert with your preliminary survey report with photographs			

Regards,

Claims Division

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[www.avg.com](http://www.avg.com)



**Veron Chen (LKKAUTO)**

---

**From:** Wong, Kin <Kin.Wong@awac.com>  
**Sent:** Wednesday, 24 October 2018 10:58 AM  
**To:** SUR  
**Subject:** FW: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Hi Veron

Insured agent has called and disputed that the front carbon fiber bumper splitter was also damaged in the accident. While we understand carbon fiber was fitted by insured himself, how much would be a original front lip? Please recommend an amount for our consideration.

non carbon fiber from factory is how much  
per 1/3  
↓  
400

Thank you.

Regards,

*Kin Wong* (Mr.)  
Asia-Pacific Claims Group

Allied World Assurance Company, Ltd.  
60 Anson Road #08-01  
Singapore 079914  
T: +65 6423 0894  
F: +65 6423 0864  
E: [kin.wong@awac.com](mailto:kin.wong@awac.com)  
W: [www.awac.com](http://www.awac.com)

---

**From:** Tang, Ben  
**Sent:** Wednesday, 24 October 2018 10:56 AM  
**To:** Wong, Kin <Kin.Wong@awac.com>  
**Subject:** FW: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

---

**From:** Tang, Ben  
**Sent:** Tuesday, 16 October 2018 10:45 AM  
**To:** 'Veron Chen (LKKAUTO)' <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; Tan, KahLeong <[KahLeong.Tan@awac.com](mailto:KahLeong.Tan@awac.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Veron

We refer to above matter.

Please proceed to authorize repair \$3,754.30 and check items \$2,874.90 subject to verification.

Thank you.

Best Regards  
Ben Tang  
Claims Analyst  
Claims Group  
Global Markets

Allied World Assurance Company, Ltd  
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T: +65 6423 0816  
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W: [www.awac.com](http://www.awac.com)

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**Sent:** Monday, 15 October 2018 5:02 PM  
**To:** Motorsurvey <[Motorsurvey@awac.com](mailto:Motorsurvey@awac.com)>; Tan, KahLeong <[KahLeong.Tan@awac.com](mailto:KahLeong.Tan@awac.com)>  
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Enclosed preliminary revised of vehicle SDD 5288K  
Date of survey: 15/10/18  
Number of days : 3 days

**We have Not authorise repair.**

**Kindly let us have your approval please.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

**From:** Tan, KahLeong [mailto:KahLeong.Tan@awac.com] **On Behalf Of** Motorsurvey  
**Sent:** Monday, 8 October 2018 3:12 PM  
**To:** 'assignments' <assignments@lkkauto.com>  
**Cc:** 'SUR' <sur@lkkauto.com>  
**Subject:** OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

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Voluntary Excess	:	\$ NA	(No waiver)	
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Make / Model	:	B.M.W.435i Gran Coupe M Sport A/T / 2014/2015		
Name of Workshop	:	Performance Motors Limited		
Contact Number	:	9116 5200		
Person to Contact	:	Chua Kee Sin		
Estimated Cost of repairs	:	\$ 12,397.45		
( x )	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)			
( x )	Please revert with your preliminary survey report with photographs			
Remarks				

Regards,

Claims Division

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## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 16 October 2018 11:05 AM  
**To:** 'Chua Kee Sin'  
**Cc:** PBSP; SUR  
**Subject:** RE: SDD 5288K ; OD ; AWAC ; D.O.A : 06/10/2018

Dear Mr Chua,

As instructed by our client please proceed to repair the insured vehicle **SDD 5288K (Excess S1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Chua Kee Sin <chua.kee.sin@simedarby.com.sg>  
**Sent:** Wednesday, 10 October 2018 10:55 AM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Cc:** PBSP <pml-pbsp@simedarby.com.sg>  
**Subject:** RE: SDD 5288K ; OD ; AWAC ; D.O.A : 06/10/2018

Dear Lkk Officer,

As understanding we have a telephone conversation yesterday that the vehicle SDD5288K will be sending in on the 15.10.2018 morning for the own claim survey.

Thank you

Regards,

**Chua Kee Sin**

Customer Service Advisor | Body and Paint

Performance Motors Limited

303 Alexandra Road

Sime Darby Performance Centre

Singapore 159941

Hp (+65) 9116 5200 | Fax (+65) 6479 4601

[chua.kee.sin@simedarby.com.sg](mailto:chua.kee.sin@simedarby.com.sg)



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**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Wednesday, October 10, 2018 10:06 AM

**To:** Chua Kee Sin

**Cc:** PBSP

**Subject:** SDD 5288K ; OD ; AWAC ; D.O.A : 06/10/2018

Dear Mr.Chua,

Is the vehicle SDD 5288K in the workshop?

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**Veron Chen (LKKAUTO)**

---

**From:** Tang, Ben <Ben.Tang@awac.com>  
**Sent:** Tuesday, 16 October 2018 10:45 AM  
**To:** Veron Chen (LKKAUTO); Motorsurvey; Tan, KahLeong  
**Cc:** SUR  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Veron

We refer to above matter.

Please proceed to authorize repair \$3,754.30 and check items \$2,874.90 subject to verification.

Thank you.

Best Regards  
Ben Tang  
Claims Analyst  
Claims Group  
Global Markets

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Date of survey: 15/10/18  
Number of days : 3 days

**We have Not authorise repair.**

**Kindly let us have your approval please.**

Best Regards,  
Veron Chen | Case Handler  
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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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**Cc:** SUR <sur@lkkauto.com>

**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Sent:** Monday, 8 October 2018 3:12 PM

**To:** 'assignments' <assignments@lkkauto.com>

**Cc:** 'SUR' <sur@lkkauto.com>

**Subject:** OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	SDD 5288 K		
Policy Number	:	AVPCSB0317351802	Account Code:	A458SD0
Policy Excess	:	\$ 1,000.00		
Voluntary Excess	:	\$ NA	(No waiver)	
Sum Insured	:	Market Value with COE & PARF		
Make / Model	:	B.M.W.435i Gran Coupe M Sport A/T / 2014/2015		
Name of Workshop	:	Performance Motors Limited		
Contact Number	:	9116 5200		
Person to Contact	:	Chua Kee Sin		
Estimated Cost of repairs	:	\$ 12,397.45		
( x )	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)			
( x )	Please revert with your preliminary survey report with photographs			

Regards,

Claims Division

---

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## Veron Chen (LKKAUTO)

---

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**Cc:** SUR  
**Subject:** RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT  
**Attachments:** SDD 5288K PRELI ADVISED.pdf

Dear Kah Leong,

Enclosed preliminary revised of vehicle SDD 5288K  
Date of survey: 15/10/18  
Number of days : 3 days

**We have Not authorise repair.**

**Kindly let us have your approval please.**

Best Regards,

Veron Chen | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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Voluntary Excess	:	\$ NA	(No waiver)	
Sum Insured	:	Market Value with COE & PARF		
Make / Model	:	B.M.W.435i Gran Coupe M Sport A/T / 2014/2015		
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Remarks				

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Claims Division

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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: SDD 5288K/BT  
Our ref: CS/AWA18018253/R1vd3

Date : 15/10/2018

The Motor Claims Department  
M/s ALLIED WORLD ASSURANCE COMPANY LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO. SDD 5288K**

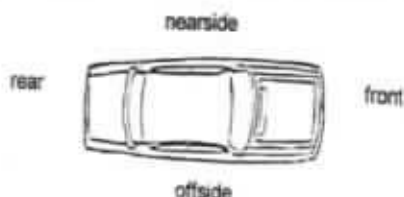
We thank you for your instruction on 8/10/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle  
on 15/10/2018 at the premises of M/s PERFORMANCE MOTORS LTD  
and have the following to report:-

Workshop Estimate Amount	: S\$11,586.40
Revised Estimate Amount	: S\$3,754.30
"Check" Items Amount	: S\$2,874.90
Market Value	: S\$164,000.00
LTA Reimbursement Value	: S\$95,864.00
Nett Value	: S\$68,136.00

**Description of Damage:**

The vehicle sustained damages at the  
front portion



**Comments/Present Status:**

Damages Consistent  
Repair Cost Economical

Yours faithfully,

MOHAMMED RASUL (HP 9001 0068)  
Automotive Assessor

**Catherine Chong (LKK Auto)**

**From:** Tan, KahLeong <KahLeong.Tan@awac.com> on behalf of Motorsurvey <Motorsurvey@awac.com>  
**Sent:** Monday, 8 October, 2018 3:12 PM  
**To:** 'assignments'  
**Cc:** 'SUR'  
**Subject:** OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

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RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

From: Motorsurvey  
 To: Admin-D (LKKAuto). assignments  
 Cc: SUR  
 Sent: 10/9/2018 3:32:11 PM  
 Attachments:  SDD5288K-06102018 (Amended GIA Remod).pdf

Dear Sirs,

We refer to the OD survey assignment above.

Please refer to workshop request on the date/time for survey.

Thank you.

Regards  
 Tan Kah Leong  
 Claims Group  
 Global Markets

Allied World Assurance Company, Ltd  
 60 Anson Road #06-01 MapleTree Anson Singapore 079914  
 T: +65 6423 0867  
 F: +65 6423 0864  
 E: [kahleong.tan@awac.com](mailto:kahleong.tan@awac.com)  
 W: [www.awac.com](http://www.awac.com)

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 Cc: SUR <sur@lkkauto.com>  
 Subject: RE: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,  
 G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6846-9972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6296-4318  
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-23 | S(408033)

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 To: 'assignments' <assignments@lkkauto.com>  
 Cc: 'SUR' <sur@lkkauto.com>  
 Subject: OD survey assignment for SDD 5288K - DOA: 06/10/2018 Our Ref: SDD 5288K/BT

The above captioned accident refers. Please conduct an "OWN DAMAGE" survey on the following:

Insured Vehicle	:	SDD 5288 K		
Policy Number	:	AVPC5B0317351802	Account Code:	A458SD0
Policy Excess	:	\$ 1,000.00		
Voluntary Excess	:	\$ NA	(No waiver)	
Sum Insured	:	Market Value with COE & PARF		
Make / Model	:	B.M.W.435i Gran Coupe M Sport A/T / 2014/2015		
Name of Workshop	:	Performance Motors Limited		
Contact Number	:	9116 5200		
Person to Contact	:	Chua Kee Sin		
Estimated Cost of repairs	:	\$ 12,387.45		
( x )	Please take photographs of the front windscreen area from inside to ascertain whether the insured vehicle is equipped with a car camera. (Compulsory)			
( x )	Please revert with your preliminary survey report with photographs			
Remarks				

Regards,

Claims Division

The information contained in this e-mail and any attachments hereto is confidential. If you are not the intended recipient, you must not use or disseminate any of this information. If you have received this e-mail in error, please immediately notify the sender by reply e-mail and permanently delete the original e-mail (and any attachments hereto) and any copies or printouts thereof. Although this e-mail and any attachments hereto are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by Allied World Assurance Company Holdings, GmbH or its subsidiaries or affiliates, either jointly or severally, for any loss or damage arising in any way from its use.



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

From: chua.kee.sin@sinedarby.com.sg  
To: Motorsurvey@awac.com  
Cc: lgpaf5288@gmail.com  
Subject: RE: SDD5288K - OWN CLAIM  
Date: Tue, 9 Oct 2018 07:26:20 +0000

Dear Allied World Assurance officer,

Kindly refer to the latest accident attachment reporting amendment report of conducting own insurance claim  
Under car plate no SDD5288K for your arrangement Monday morning on 15.10.2018 for the arrangement surveyor.

Thank you  
Have a nice day

Regards,  
Chua Kee Sin  
Customer Service Advisor | Body and Paint  
Performance Motors Limited  
303 Alexandra Road  
Sine Darby Performance Centre  
Singapore 159941  
Hp (+65) 9116 3200 | Fax (+65) 6479 4601  
chua.kee.sin@sinedarby.com.sg

[https://urldefense.proofpoint.com/v2/url?u=http-3A\\_\\_www.pml.com.sg\\_catatestdrive\\_Bd=DwIFAw&c=yropaF6gyrBuvV28fgXPw@zAisnqQlkvA0mAkqQeyJo&r=E\\_DjFuTy22M4in-ka82NjY](https://urldefense.proofpoint.com/v2/url?u=http-3A__www.pml.com.sg_catatestdrive_Bd=DwIFAw&c=yropaF6gyrBuvV28fgXPw@zAisnqQlkvA0mAkqQeyJo&r=E_DjFuTy22M4in-ka82NjY)  
Please consider the environment before printing this e-mail.

-----Original Message-----

From: Chua Kee Sin  
Sent: Monday, October 08, 2018 2:52 PM  
To: 'motorsurvey@awac.com'  
Cc: 'lgpat5288@gmail.com'  
Subject: SDD5288K - OWN CLAIM

Dear Allied World Assurance officer,

Kindly refer to the attach file and kindly arrange with the surveyor on the 15.10.2018 Monday Morning to conduct Survey for the car plate no SDD5288K - Under own

Thank you

Regards,  
Chua Kee Sin  
Customer Service Advisor | Body and Paint  
Performance Motors Limited  
303 Alexandra Road  
Sine Darby Performance Centre  
Singapore 159941  
Hp (+65) 9116 3200 | Fax (+65) 6479 4601  
chua.kee.sin@sinedarby.com.sg

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Singapore NRIC
Owner ID:	4946Z

**Vehicle Details**

Vehicle No.:	SDD5288K
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Oct 2018
Vehicle Make:	B.M.W.
Vehicle Model:	435i GRAN COUPE M SPORT A/T S/R HID NAV
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	06408970N55B30A
Chassis No.:	WBA4B120X0GD53027
Maximum Power Output:	225.0 kW (301 bhp)
Open Market Value:	\$55,652.00
Original Registration Date:	30 Sep 2015
First Registration Date:	30 Sep 2015
Transfer Count:	0
Actual ARF Paid:	\$72,174.00

**Intended PARF Rebate Details**

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Sep 2025
PARF Rebate Amount:	\$54,130.00

**Intended COE Rebate Details**

COE Expiry Date:	29 Sep 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$60,001.00
COE Rebate Amount:	\$41,734.00
<b>Total Rebate Amount:</b>	<b>\$95,864.00</b>

The information contained herein is correct as at 15 Oct 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/10/2018 19:06
Date Of Accident	06/10/2018 13:30
Exact Location Of Accident	ALONG FARRER ROAD TOWARDS HOLLAND VILLAGE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDD5288K
-----------------------------	----------

#### Insured/Policyholder

Name Of Registered Owner	ANG LAY GEOK
NRIC No	S6904946Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90126036
Alternative Phone No	OTHERS-90126036

#### Vehicle Particulars

Manufacturer	BMW
Model	435I GRAN COUPE M SPORT A/T S/R
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY <i>Yes</i>
Vehicle Category	PRIVATE CAR

#### Insurance Company

Name of Insurance Company	ALLIED WORLD ASSURANCE COMPANY, LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	AVPCSB0317351802
Cover Note Number	N.A

#### Driver

Name of Driver	LIM HAO WEI
NRIC No	S9131018Z
Date Of Birth	29/08/1991
Occupation	INDOOR
Date Of Driving Pass	23/06/2011
Driving Experience	7 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91395579
Fax Number	
Contact Number	
Email Address	HAOWEIVLN@GMAIL.COM



Address

PAVILION PARK, 143 PAVILION CIRCLE 658559

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured CHILDREN

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions RAINING

Road Surface WET

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

#### Circumstances of Accident

I was driving moderately on the 1st lane and I just saw ahead there was a sudden flashes of red light indicating that the vehicles on my lane was all doing an emergency brake. I too did hit my brakes but did not have time to avoid hitting the vehicle ahead of me. I gently bump onto the rear of the vehicle. We exchange particulars. No injury involved.

#### Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? YES

Remarks/ Reasons: WILL UPLOAD TO MERIMEN AFTER INSURED SEND

Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJP5630X

Vehicle Make/Model/Colour HONDA ODYSSEY 2.4L AT SR / BLK

Details Of Properties NIL

Vehicle Category PRIVATE CAR

Name of Driver LOH CHUI PENG ADER

NRIC/Passport Number S7429814A

Contact Number 93636333

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver) 1

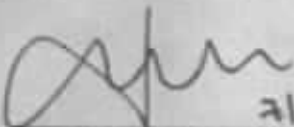
## SKETCH PLAN

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)
 


I understand, acknowledge, agree and consent that:

  - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
    - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
    - (ii) investigating the accident and/or my claims;
    - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
    - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
    - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");
  - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
  - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.



2/10/18

Policyholder's Signature / Date &amp; Time



2/10/18

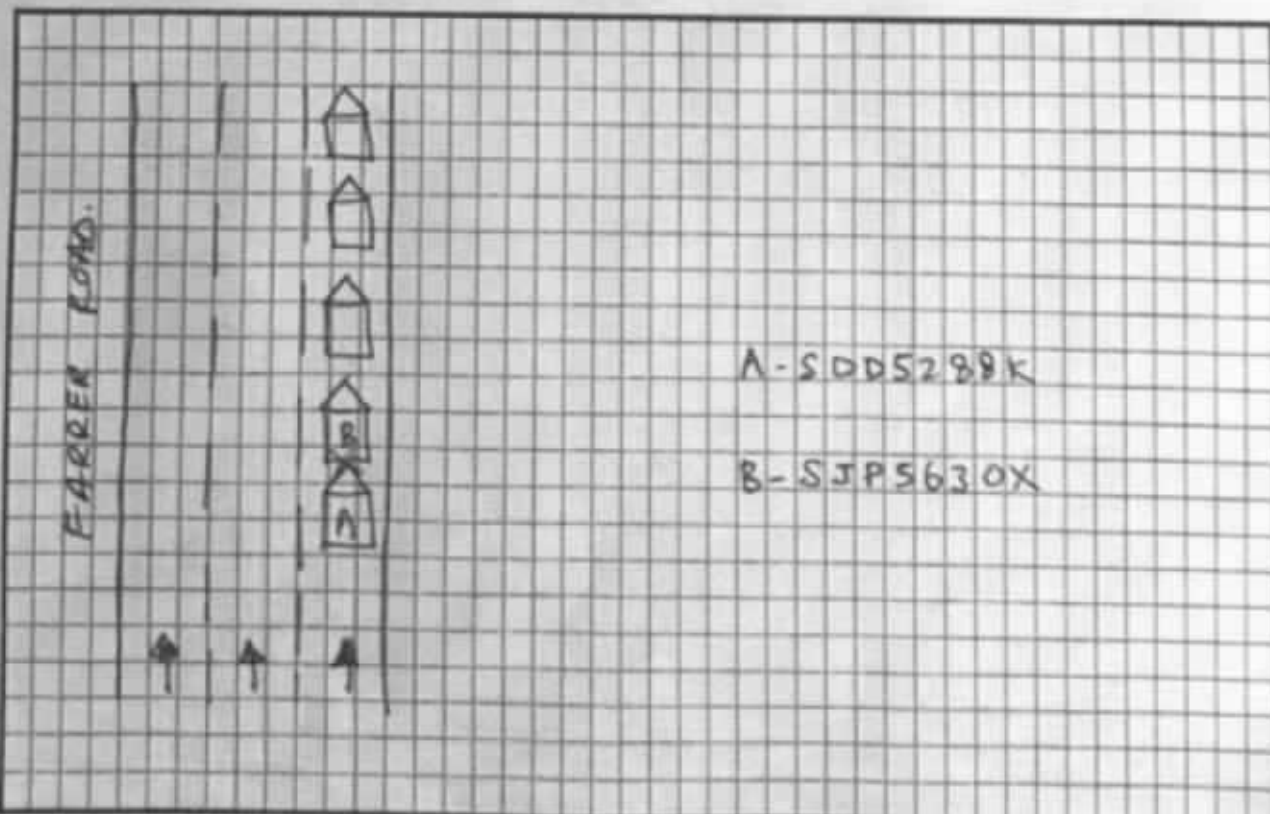
Driver's Signature (If driver is not the policyholder) / Date &amp; Time

VERIFIED BY AJAX MARS  
REPORTING OFFICER

Mohammad Azaly Bin Abdullah

Witnessed by Reporting Centre  
Personnel

## Sketch Plan



## ACCIDENT STATEMENT (2000 characters)

I was driving moderately on the 1st lane and I just saw ahead there was a sudden flashes of red light indicating that the vehicles on my lane was all doing an emergency brake. I too did hit my brakes but did not have time to avoid hitting the vehicle ahead of me. I gently bump onto the rear of the vehicle.

We exchange particulars.

No injury involved.

Taxi Voucher No.:

## DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MOHAMMAD AZALY BIN ABDULLAH

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

7 October 2018 at 5:55 PM

Date/Time:

7 October 2018 at 5:55 PM

## Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X

103, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

180, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/536 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)



GST REG. NO : M2 - 0020081 - X

## ESTIMATE

Estimate No. : b1 48701  
Date Estimated : 08/10/2018  
Prepared By : Chua Kee Sin

Page No. : 1 of 5

## - ESTIMATE REPAIR FOR -

Ang Lay Geok  
143 Pavilion Circle

Singapore 658559

## - ACCOUNT - 705

Allied World Assurance Company, Ltd SG br  
60 Anson Road  
#09-01 Mapletree Anson  
Singapore 079914

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDD5288K	GD53027	30/09/2015	435iA GC	0

## DESCRIPTION

Replace front bumper and remove attachment etc include repair on necessary damage area

Spray painting front bumper

To check electrical wiring systems at the front section for proper function including adjustments of headlights.

Sundries.

To supply front emboss number plate.

## VALUE

850 2,500.00

934 1,038.00

150 177.00

80 ? 150.00

74 83.00

Total Labour 1: 3,998.00

## DESCRIPTION

FRT BUMPER TOP CARRIER  
FRT LH BOTTOM MOUNTING SIDE PANEL  
FRT RH BOTTOM MOUNTING SIDE PANEL  
FRT LH TOP MOUNTING SIDE PANEL  
FRT RH TOP MOUNTING SIDE PANEL  
MOUNTING SUPPORT  
INSERT AIR INLET MIDDLE (M)  
SUPPORT FOG LAMP LH (M)  
SUPPORT FOG LAMP RH (M)  
SHOCK ABSORBER FRONT (M)  
FRT BUMPER M PANEL PRIMED (PDC/SRA)  
FLAP TOWING EYE PRIMED (M)  
REPAIR KIT HOLDER BUMPER FRT (M)  
LICENCE PLATE BASE ECE (M)  
M PERFORMANCE FRT ATTACHMENT CARBON CRA ✓  
FRONT PANEL V STRUT  
FRT BUMPER BOTTOM CARRIER (M)  
M PERFORMANCE FRONT GRILLE LH BLK  
M PERFORMANCE FRONT GRILLE RH BLK  
AIR DUCT RADIATOR  
AIR DUCT BOTTOM (M)

## QTY

## PRIC

## VALUE

1 397.45

1 18.00

1 18.00

1 18.00

1 18.00

1 13.25

1 88.80

1 41.85

1 41.85

1 52.15

1 1,238.25

1 42.20

1 84.10

1 81.10

1 3,084.00

1 110.00

1 225.05

1 145.25

1 145.25

1 51.50

1 51.50

397.45

18.00

18.00

18.00

18.00

13.25

88.80

41.85

41.85

52.15

1,238.25

42.20

84.10

81.10

3,084.00

110.00

225.05

145.25

145.25

51.50

51.50

Handwritten notes and corrections in the right margin of the second table, including 'Xm', 'DE', 'inconsistent', 'CRA', and 'NA'.

## Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

160, Rempang Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 61449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190228 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796634 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## ESTIMATE

Estimate No. : b1 48701  
Date Estimated : 08/10/2018  
Prepared By : Chua Kee Sin

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDD5288K	GD53027	30/09/2015	435ia GC	0

DESCRIPTION	QTY	PRIC	VALUE
PLAQUE 82MM	1	69.50	69.50
DECOUPLING RING PDC TORQUE CONVERTE	4	5.05	20.20
PDC SENSOR ALPINWEISS (300)	4	368.80	1,475.20
(DG/SL) ADHESIVE GLUE 1K 50 ML	1	57.95	57.95
Total Parts :			7,588.40

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey (before/after spray painting)
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Claims ID / 3rd Party / Uninsured losses / Direct Settlement

Claim No. \_\_\_\_\_

Date & Time: 15/10/18 @ 1510 Excess \$5 1000

Surveyor's Name: Paul Sign \_\_\_\_\_

Surveyor's Tel: 90000668 Authorised Yes ☒ No ☐ @ Repeat

Authorised Date \_\_\_\_\_ Time \_\_\_\_\_

RESURVEY PARTS PHOTO BY SURVEYOR Yes ☒ No ☐ PM Yes ☐ No ☐

Surveyor's E-mail \_\_\_\_\_

Working Days Return 3 days

Reg by part

11,586.40

16/10/18

Labour 1	:	3,998.00
Parts	:	7,588.40
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	811.05
Grand Total	:	12,397.45

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63199100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

280, Rongpong Arang Road  
East Coast Centre  
Singapore 438188  
Tel. 63190888 (AfterSales)  
Fax. 63449777

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190111/530 (Motorrad)  
Fax. 64796624 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

**E S T I M A T E**

Estimate No. : b1 48701  
Date Estimated : 08/10/2018  
Prepared By : Chua Kee Sin

Page No. : 3 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SDD5288K	GD53027	30/09/2015	435iA GC	0

**Terms & Conditions of Service**

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.





303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
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Fax. 64747770

180, Kampong Arang Road  
East Coast Centre  
Singapore 428180  
Tel. 63198888 (AfterSales)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63130528 (AfterSales)  
63130533/530 (Motorrad)  
Fax. 64794601 (AfterSales)  
64794624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

**E S T I M A T E**

Estimate No. : **b1 48701**  
Date Estimated : **08/10/2018**  
Prepared By : **Chua Kee Sin**

Page No. : **4 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SDD5288K</b>	<b>GD53027</b>	<b>30/09/2015</b>	<b>435iA GC</b>	<b>0</b>

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
  - sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
  - sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
  - servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
  - administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
  - organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
  - to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
  - to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
  - to the Vendor's business partners for the purpose of carrying out product promotions;
  - to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
  - to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
  - to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
  - include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
  - specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64767770

280, Nanpong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63649773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/535 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**

Estimate No. : **b1 48701**  
Date Estimated : **08/10/2018**  
Prepared By : **Chua Kee Sin**

Page No. : **5 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SDD5288K</b>	<b>GD53027</b>	<b>30/09/2015</b>	<b>435iA GC</b>	<b>0</b>

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
  - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
  - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
  - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
  - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer  
Performance Motors Limited

Address:  
Sime Darby Performance Centre  
303 Alexandra Road  
Singapore 159941

Email address:  
dataprotection@pml.com.sg



# Performance Motors Limited

A member of the Sino Dairy Group  
Co. Reg. No. 18740155WV, GST Reg. No. M2-0020081-X



## FINAL REPORT

Estimate No. : b1 48701  
Date Estimated : 08/10/2018  
Prepared By : Chua Kee Sin

Page No. :

REPAIR FOR -  
Ang Lay Geok  
143 Pavilion Circle

- ACCOUNT - 705  
Allied World Assurance Company, Ltd SG br:  
60 Anson Road  
#09-01 Mapletree Anson  
Singapore 079914

Singapore 658559

REGN NO	CHASSIS NO	REGN DATE	MODEL	MILEAGE
SDD5288K	GD53027	30/09/2015	435iA GC	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	
To replace front bumper and attachments include knocking out dents caused by the accident	850.00		850.00	
To spray paint front bumper	934.00		934.00	
To check electrical wiring systems at the front section for proper function including adjustments of headlights.	150.00		150.00	
To supply front emboss number plate.	83.00		83.00	
Sundries	80.00		80.00	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
FRT BUMPER M PANEL PRIMED (PDC/SRA)	1,238.25	1.00		1,238.25
LICENCE PLATE BASE ECE (M)	81.10	1.00		81.10
M PERFORMANCE FRONT GRILLE LH BLK	145.25	1.00		145.25
M PERFORMANCE FRONT GRILLE RH BLK	145.25	1.00		145.25
PLAQUE 82MM	69.50	1.00		69.50

### # SUPPLEMENTARY ITEMS

Total Labour :	2,097.00
Total Parts :	1,679.35
Total Labour & Parts :	3,776.35
Deduction for Excess :	1,000.00
Total Repair Costs less Excess:	2,776.35
GST @7%:	194.34
Grand Total :	2,970.69

## **Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 24 December 2018 1:28 PM  
**To:** 'PBSP'; Rasul (LKKAuto); SUR  
**Subject:** RE: FINAL REPORT / SDD5288K

Dear Caroline,

Confirm COR \$3,776.35 before excess \$1000

Repair days: 3 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP <pml-pbsp@simedarby.com.sg>  
**Sent:** Friday, 21 December 2018 3:18 PM  
**To:** Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** FINAL REPORT / SDD5288K

Dear Sirs

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour : 2,097.00  
Total Parts : 1,679.35  
Total Labour & Parts : 3,776.35

Repair days: 3

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ALLIED WORLD ASSURANCE COMPANY LTD

Ref : CS/AWA18018253/R1vd3e2

(SINGAPORE BRANCH)

60 ANSON ROAD #08-01 (8th FLOOR)

MAPLETREE ANSON

SINGAPORE 079914

Date : 03-01-2019



Code : AWA

## 1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SDD 5288K
Policy No.	AVPCSB0317351802	Coverage (\$)	0.00
Claim No.	SDD5288K/BT	Excess (\$)	1,000.00
Assign From	TAN KAH LEONG	Assign Date	08/10/2018

## 2. Vehicle Particulars & Condition

Make & Model	B.M.W. 435I GRAN COUPE	c.c	2979
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	WBA4B120X0GD53027	Colour	WHITE
Odometer	19615	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/35 R20	PIRELLI	6 mm
L/H Front Tyre	225/35 R20	PIRELLI	6 mm
R/H Rear Tyre	225/35 R20	PIRELLI	6 mm
L/H Rear Tyre	225/35 R20	PIRELLI	6 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.
DAMAGES SEE DETAILS.

## 5. General Information

Accident Date	06/10/2018	Inspection Date	15/10/2018
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941		

## 5a. Remarks

A)THE MARKET VALUE IS S\$164,000.00(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SDD 5288K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	SUNDRIES (SN)	NECESSARY	150.00	80.00
1	FRONT EMBOSS NUMBER PLATE (SN)	BENT	83.00	83.00
1	FRT BUMPER TOP CARRIER (SN)	NOT NECESSARY	397.45	-
1	FRT LH BOTTOM MOUNTING SIDE PANEL (SN)	NOT NECESSARY	18.00	-
1	FRT RH BOTTOM MOUNTING SIDE PANEL (SN)	NOT NECESSARY	18.00	-
1	FRT LH TOP MOUNTING SIDE PANEL (SN)	NOT NECESSARY	18.00	-
1	FRONT RH TOP MOUNTING SIDE PANEL (SN)	NOT NECESSARY	18.00	-
1	MOUNTING SUPPORT (SN)	NOT NECESSARY	13.25	-
1	INSERT AIR INLET MIDDLE (M) (SN)	NOT NECESSARY	88.80	-
1	SUPPORT FOG LAMP LH (M) (SN)	NOT NECESSARY	41.85	-
1	SUPPORT FOG LAMP RH (M) (SN)	NOT NECESSARY	41.85	-
1	SHOCK ABSORBER FRONT (M) (SN)	NOT NECESSARY	52.15	-
1	FRT BUMPER M PANEL PRIMED (PDC/SRA) (SN)	DEFORMED	1,238.25	1,238.25
1	FLAP TOWING EYE PRIMED (M) (SN)	NOT NECESSARY	42.20	-
1	REPAIR KIT HOLDER BUMPER FRT (M) (SN)	NOT NECESSARY	84.10	-
1	LICENCE PLATE BASE ECE (M) (SN)	SCRATCHED	81.10	81.10
1	M PERFORMANCE FRT ATTACHMENT CARBON (SN) (CRACKED)	NOT CONSISTENT WITH THE IMPACT	3,084.00	-
1	FRONT PANEL V STRUT (SN)	NOT NECESSARY	110.00	-
1	FRT BUMPER BOTTOM CARRIER (M) (SN)	NOT NECESSARY	225.05	-
1	M PERFORMANCE FRONT GRILLE LH BLK (SN)	CRACKED	145.25	145.25
1	M PERFORMANCE FRONT GRILLE RH BLK (SN)	CRACKED	145.25	145.25
1	AIR DUCT RADIATOR (SN)	NOT NECESSARY	51.50	-
1	AIR DUCT BOTTOM (M) (SN)	NOT NECESSARY	51.50	-
1	PLAQUE 82MM (SN)	NECESSARY	69.50	69.50
4	DECOUPLING RING PDC TORQUE CONVERTE (SN)	NOT NECESSARY	20.20	-
4	PDC SENSOR ALPINWEISS (300) (SN)	NOT NECESSARY	1,475.20	-
1	(DG/SL) ADHESIVE GLUE 1K 50ML (SN)	NOT NECESSARY	57.95	-
			7,821.40	1,842.35
<b>LABOUR</b>				
REPLACE FRONT BUMPER AND REMOVE ATTACHMENT ETC INCLUDE REPAIR ON NECESSARY DAMAGE AREA.			2,550.00	850.00
SPRAY PAINTING FRONT BUMPER.			1,038.00	934.00

Report Ref No. CS/AWA18018253/R1vd3e2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENTS OF HEADLIGHTS.		177.00	150.00
			3,765.00	1,934.00
GRAND TOTAL			11,586.40	3,776.35

RECOMMENDED COST OF REPAIRS			3,776.35
LESS EXCESS			-1,000.00
NETT LIABILITY			2,776.35

Report Ref No. CS/AWA18018253/R1vd3e2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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