

(08/11/18)  
Surveyor

REF:

CG3/AZ618018232 /Arb02

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. 1800019009

Claims No. 529667968456

Sum Insured: \_\_\_\_\_ Excess: \$0.00

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 150K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLW7944S, Yr Regn: 2018 March.

Type: M.Cap / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 Sedan c.c 1984.

Colour: Grey, A/C: Insured / Std / NI / NA

Sp.Reading: 15582 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAU2Z2F4TA069086

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/50R17.

R: 225/50R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI /

TOYO / YOKO or

Front Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 08/10/18.

Survey held at Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD ALG.
12/10/18	James informed owner claim TP instead of OD
15/10/18	Submit preli report
RECEIVED 15 OCT 2018	

Date/Time, File Pass to?

1) typist

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$ - )

☒ : Preli. Report  
☐ : Final Report

Days Of Repair: -

Resurvey No. of Trip: -

Add Fee: ☐ : Site Insp (\$ )  
☐ : Interview (\$ )  
☐ : Tech. Invs (\$ )  
☐ : Weekend (\$ )

Survey Fee:

Transportation

S + RS. SI

Photos

Others

TOTAL

200

10

210

## Print Received Message

This mail is associated with :

**\*SLW7944S (5296679684SG)**

OD

Sep 25 2018 4:40PM

[NG AIK GIAN]

Premium Automobiles Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 10/10/2018 11:18 AM.  
**To** LKK\_HQ  
**Subject** SLW7944S / OD / 25/09/2018 / Coverage & Excess update

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$0.00

Thank you  
Loo, Tong Shing

## Janice Lee (LKKAuto)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Friday, October 12, 2018 4:15 PM  
**To:** Janice Lee (LKKAuto); SUR  
**Cc:** 'Claims'  
**Subject:** RE: SLW 7944 S MARKED ESTIMATE  
**Attachments:** SLW7944S GIA REPORTS.PDF

Dear Janice,

Our clients had convert from OD to TP claim already.  
Please refer to the above reports.  
Thanks.

Best Regards,  
**James Tan**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

---

**From:** Janice Lee (LKKAuto) [mailto:JaniceLee@lkkauto.com]  
**Sent:** Tuesday, 9 October 2018 3:05 PM  
**To:** Claims; SUR  
**Subject:** RE: SLW 7944 S MARKED ESTIMATE

Dear James,

As per request.

Thank you.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	26/09/2018 09:36
Date Of Accident	25/09/2018 16:40
Exact Location Of Accident	TOWARDS NEWTON CIRCLE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW7944S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NG AIK GIAN
NRIC No	S7703408J
Email Address	PRINZE_22@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-97668625
Alternative Phone No	OTHERS-97668625

### Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800019009
Cover Note Number	

### Driver

Name of Driver	NG AIK GIAN
NRIC No	S7703408J
Date Of Birth	02/02/1977
Occupation	INDOOR
Date Of Driving Pass	06/04/1999
Driving Experience	19 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97668625
Fax Number	
Contact Number	OTHERS-97668625

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	26/09/2018 09:36
Date Of Accident	25/09/2018 16:40
Exact Location Of Accident	TOWARDS NEWTON CIRCLE
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLW7944S
<b>Insured/Policyholder</b>	
Name Of Registered Owner	NG AIK GIAN
NRIC No	S7703408J
Email Address	PRINZE_22@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-97668625
Alternative Phone No	OTHERS-97668625
<b>Vehicle Particulars</b>	
Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800019009
Cover Note Number	
<b>Driver</b>	
Name of Driver	NG AIK GIAN
NRIC No	S7703408J
Date Of Birth	02/02/1977
Occupation	INDOOR
Date Of Driving Pass	06/04/1999
Driving Experience	19 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97668625
Fax Number	
Contact Number	OTHERS-97668625
Email Address	PRINZE_22@HOTMAIL.COM

Address	BLK 272A SENGKANG CENTRAL #03-315
Postcode	541272
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : CHIN MAY YEE GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

ON 25/09/2018, AT AROUND 1641 HR, I WAS DRIVING ALONG BUKIT TIMAH ROAD AND GOING TOWARDS SCOTTS ROAD VIA NEWTON CIRCUS. I STOPPED TO CHECK FOR CAR CLEARANCE BEFORE GOING INTO THE NEWTON CIRCUS ROUNDABOUT. AS I WAS ABOUT TO DRIVE INTO THE ROUNDABOUT, MY CAR WAS KNOCKED ON THE BACK BY A NISSAN PULSAR (VEHICLE NO: SLM5914U), DRIVEN BY MS KIM MI KYOUNG. THE IMPACT WAS FELT BY BOTH MY WIFE AND MYSELF, AND I IMMEDIATELY CAME OFF MY VEHICLE TO CHECK THE DAMAGE. MS KIM APOLOGISED TO ME AND ASKED IF THE PASSENGER WAS ALRIGHT. SINCE THERE WAS NO INJURY SUSTAINED BY THE DRIVERS AND PASSENGER, WE EXCHANGED PARTICULARS AND LEFT THE SCENE.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLM5914U
Vehicle Make/Model/Colour	NISSAN PULSAR
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	KIM MI KYOUNG
NRIC/Passport Number	
Contact Number	
Address	

Postcode

Insurance Company Name

MSIG INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage

No. Of Passenger (Including Driver)

Accident Photo





## Sketch Plan

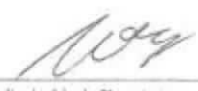
### SKETCH PLAN


#### IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name: JAMES TAN  
NRIC/FIN No.: S882026D

## Sketch Plan #2

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 25th September 2018, at around 1641 hr, I was driving along Bukit Timah Road and going towards Scotts Road via Newton Circus. I stopped to check for car clearance before going into the Newton Circus roundabout. As I was about to drive into the roundabout, my car was knocked on the back by a Nissan Pulsar (Vehicle No.: SLM 5914U) driven by Ms Kim Mi Kyoung. The impact was felt by both my wife and myself, and I immediately came off my vehicle to check the damage.


Ms Kim apologised to me and asked if the passenger was alright. Since there was no injury sustained by the drivers and passenger, we exchanged particulars and left the scene.


### DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name: JAMES TAN  
NRIC/FIN No.: C880,260

## Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00 Singapore 048580  
Tel (65) 6224 0010 Fax (65) 6224 0030  
Operating Hours : Monday to Friday, 09:00 - 17:00  
UEN: S66500206 / GST Reg. No.: M400917735

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

#### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA118124696 Vehicle Registration No: SLW 7944 S  
Name(as shown in NRIC) : NG AIK GIAN NRIC/FIN/Passport No : S7703408J  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : BLK 272A, SENGKANG CENTRAL, #03-315 Singapore(541272)  
Contact (Tel) : \_\_\_\_\_ Mobile No. : 97668625  
Email Address : PRINZE\_22@HOTMAIL.COM  
Date of Accident : 25/09/2018 Time of Accident : 1640HRS  
Place of Accident : TOWARDS NEWTON CIRCLE  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE LTD

#### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

CONVERT FROM THIRD PARTY TO OWN DAMAGE CLAIM

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Policyholder / Driver's Signature

Date: 04/10/18

Reporting Centre Personnel's Signature

Name: JAMES TAN  
NRIC/FIN No.: S8820126D  
Date: 4/10/2018

Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00 Singapore 048580  
Tel (65) 6224 0010 Fax (65) 6224 0030  
Operating Hours : Monday to Friday, 09:00 – 17:00  
UEN: S66550020G / GST Reg. No.: M400917735

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

**ADDENDUM**

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**


Original Report No : MPA118124696 Vehicle Registration No: SLW 7944 S  
Name (as shown in NRIC) : NG AIK GIAN NRIC/FIN/Passport No : S7703408J  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : BLK 272A, SENGKANG CENTRAL, #03-315 Singapore (541272)  
Contact (Tel) : \_\_\_\_\_ Mobile No. : 97668625  
Email Address : PRINZE\_22@HOTMAIL.COM  
Date of Accident : 25/09/2018 Time of Accident : 1640HRS  
Place of Accident : TOWARDS NEWTON CIRCLE  
Insurance Company : AIG ASIA PACIFIC INSURANCE PTE LTD

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

CONVERT FROM THIRD PARTY TO OWN DAMAGE CLAIM

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
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\_\_\_\_\_

  
Policyholder / Driver's Signature  
Date: 04/10/18

  
Reporting Centre Personnel's Signature  
Name: JAMES TAN  
NRIC/FIN No.: S8820126D  
Date: 4/10/2018



## Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00 Singapore 048560  
Tel (65) 6224 0010 Fax (65) 6224 0030  
Operating Hours : Monday to Friday, 09:00 – 17:00  
UEN: S66550020G / GST Reg. No.: M400017735

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

#### (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

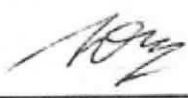
Original Report No : MPA118124696-01 Vehicle Registration No: SLW7944S  
Name(as shown in NRIC) : NG AIK GIAN NRIC/FIN/Passport No : S7703408J  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : BLK 272A SENGKANG CENTRAL, #03-315 Singapore( 541272)  
Contact (Tel) : \_\_\_\_\_ Mobile No. : 97668625  
Email Address : PRINZE\_22@HOTMAIL.COM  
Date of Accident : 25/09/2018 Time of Accident : 16.40  
Place of Accident : TOWARDS NEWTON CIRCLE  
Insurance Company : AIG ASIA PACIFIC INSURANCE PTE. LTD.


#### (B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

CHANGE FROM OWN DAMAGE TO THIRD PARTY CLAIM

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
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\_\_\_\_\_  
\_\_\_\_\_

  
\_\_\_\_\_  
Policyholder / Driver's Signature  
Date: \_\_\_\_\_

  
\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name: JAMES TAN  
NRIC/FIN No.: \_\_\_\_\_  
Date: 11/10/2018



**AUDI AUTO PROTECTOR PRIVATE VEHICLE**

Policy No. : 1800019009

Period of Insurance : 01 Mar 2018 to 28 Feb 2019

Issued Date : 02 Mar 2018

**ABOUT THE POLICYHOLDER**

Name of Policyholder : NG AIK GIAN (HUANG YIYAN)

Address : 272A SENGKANG CENTRAL  
03-315 ATRINA  
SINGAPORE 541272

Occupation/Nature of Business : Manager/Director/Management

**ABOUT THE VEHICLE**

Registration No. : SLW7944S

Chassis No. : WAUZZZF4XJA069086

Seating Capacity : 5 First Year of Registration : 2018

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic

Hire Purchase Company/Employer's Loan : MayBank

Engine Capacity/Tonnage : 1,984.00 CC

Engine No. : CVK049776

Body Type : Sedan

**ABOUT THE COVER**

Sum Insured : Market Value

Driver Restriction : NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Other Key Policy Benefits :

Act of God, Strike, Riots and Civil Commotions, PA to Authorised Driver / Unnamed Passengers- \$10000, Dealer + AIG Authorised Workshops, PA Insured- \$100000, Fixture and Accessories (Cosmetic)- \$5000, Solar Film- \$1150, New For Old (36 months), Loss of Use 1800cc - 2000cc Optional, In-Car Camera Excess Waiver, Glass Roof/ Moon Roof/ Sun Roof/ Panoramic Glass Roof, NCD Protector

**EXCESS**

Section 1  
Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2  
Property Damage - \$0

Windscreen : \$100

Named Driver  
NG AIK GIAN (HUANG YIYAN) - \$1600 (Own Damage)

**PREMIUM**

Premium : \$ 1,597.18  
GST (7%) : \$ 111.80

Total : \$ 1,708.98

Your Premium includes the following discount(s):

Safe Driver Discount - 5.00%, No Claim Discount - 50%

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7703408J



Name

NG AIK GIAN  
(HUANG YIYAN)

黄奕言

Race  
CHINESE

Date of birth  
02-02-1977

Sex  
M

Country of birth  
SINGAPORE

S7703408J

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S7703408J

Name

NG AIK GIAN  
(HUANG YIYAN)

Birth Date 02 Feb 1977

Issue Date 24 Mar 2003



1000320842E



4017161

NRIC No. S7703408J



Date of issue  
16-03-2007

APT BLK 272A SENGKANG CENTRAL #03-315  
SINGAPORE 541272

NRIC No: S7703408J

Date: 13/07/2008

No: 6034116

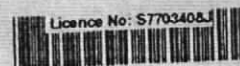
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3

Motor Cars and Motor Tractors the weight of  
which unladen does not exceed 2500 kilograms

06 Apr 1999



Licence No: S7703408J

NP 428A

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/TP/1124/2018/GW  
**Date** : 26-Sep-18

Vehicle NOT IN workshop. Kindly arrange for survey.

Your Insured Veh No: SLM 5914 U

## MSIG Insurance (Singapore) Pte Ltd

No 4 Shenton Way  
#23-01 SGX Centre 2  
Singapore 068896

ALG.

**Attn: Motor Claims Dept**

**Tel: 6827 2762 - Fax: 6225 7402**

**Owner's Name** : Mr. Ng Aik Gian  
**Address** : Blk 272A Seng kang Central  
#03-315  
Singapore 541272  
**Telephone** : HP +65 97668625  
**Type of Claim** : ~~Third party Claims~~ OWN DAMAGE CLAIMS  
**Policy No.** : 1700029039-01  
**Vehicle No** : **SLW 7944 S**  
**Model Code** : Audi A4 Sedan 2.0 TFSI  
**Model / Year** : Mar-18  
**Engine No** : CVK 049776  
**Chassis No** : WAUZZZF4XJA069086  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 25-Sep-18  
**Place of Accident** : Towards Newton Circle



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLW 7944 S .

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid and rear lid kick sensor assy. Check function.	S/N \$ 360.00 ✓
2	To dismantle and renew rear bumper. Reorganise rear crash managements components. Reinstall all parts removed.	\$ 900.00 <del>500</del>
3	To respray rear bumper	\$ 800.00 <del>550</del>
4	To carry out diagnostic check.	S/N \$ 192.00 ✓
TOTAL LABOUR CHARGES		: <u>\$ 2,252.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLW 7944 S

S/N	Parts Description	<u>Damaged Parts &amp; Prices</u>	
		S/Nett	Remark
1	REAR BUMPER <i>Repair</i>	\$	1,907.00 *
2	REAR BUMPER FIXING PARTS	\$	63.00 *
3	REAR BUMPER SECURING PLATE	4 \$	56.00 *
4	REAR BUMPER SEALING PLATE	4 \$	9.00 *
5	REAR BUMPER SECURING STRIP	\$	191.00 *
6	REAR BUMPER SPOILER	\$	216.00 ?
7	REAR LIGHT REFELCTOR-LH/RH	2 \$	70.00 *
8	REAR BUMPER CARRIER	\$	786.00 *
9	REAR BUMPER SEAL	2 \$	24.00 *
10	REAR BUMPER GUIDE SECTION-LH/RH	2 \$	75.00 *
11	REAR BUMPER UPPER GUDIE SECTION-LH/RH	2 \$	38.00 *
12	RETAINER FOR AERIAL-LH	\$	22.00 *
13	REAR SENSOR	2 \$	421.00 *
14	REAR SENSOR SEAL RING	4 \$	14.00 *
15	SUNDIES <i>Not Approved ?</i>	\$	300.00 *
<b>TOTAL SPARE PARTS</b>		:	<b>\$ 4,192.00</b>
<b>TOTAL LABOUR CHARGES</b>		:	<b>\$ 2,252.00</b>
<b>GRAND TOTAL</b>		:	<b>\$ 6,444.00</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Ling  
Surveyed Date : 08/10/18.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Authorised Repairs, 03 Days.

## Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
- For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	01 Oct 2018		09 Oct 2018 13:19 <a href="#">Edit Adj Rpt</a>	<b>S\$1,602.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,602.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;"><a href="#">[Created by insurer]</a></span>									
Insured:	NG AIK GIAN, ID: S7703408J, Tel: +6597668625, Email: PRINZE_22@HOTMAIL.COM								
Vehicle Reg. No.:	SLW7944S	Date of Loss:	25/09/2018 16:00 - :59 [6 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 5296679684SG	Policy/Cover Note No.:	1800019009 (Comprehensive)						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Loo, Tong Shing] TongShing.Loo@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 18/10/2018]								
Driver/Custodian:	NG AIK GIAN (41 / Male), NRIC: S7703408J, Tel: +6597668625								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (10/10/2018): SLW7944S / OD / 25/09/2018 / Coverage &amp; Excess update</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLW7944S (5296679684SG)  
OD  
Sep 25 2018 4:40PM  
[NG AIK GIAN]  
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Video															1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)													Thumbnail	Print		
1	26/09/18 09:52	Video - Accident [Linked Accident Report Documents]													Load MP4			
2	26/09/18 09:52	Video - Accident [Linked Accident Report Documents]													Load MP4			
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	09/10/18 15:10	General View													Load JPG	<input checked="" type="checkbox"/>		
2	09/10/18 15:10	General View													Load JPG	<input checked="" type="checkbox"/>		
3	09/10/18 15:10	General View													Load JPG	<input checked="" type="checkbox"/>		
4	09/10/18 15:10	General View													Load JPG	<input checked="" type="checkbox"/>		
5	09/10/18 15:10	General View													Load JPG	<input checked="" type="checkbox"/>		
6	09/10/18 15:10	General View													Load JPG	<input checked="" type="checkbox"/>		
7	09/10/18 15:10	General View													Load JPG	<input checked="" type="checkbox"/>		
8	09/10/18 15:10	General View													Load JPG	<input checked="" type="checkbox"/>		
Documentation															1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	09/10/18 15:05	SLW 7944S NRIC & DL													Load PDF			
2	09/10/18 15:05	Certificate of Insurance													Load PDF			
3	09/10/18 15:05	SLW 7944S EST													Load PDF			
4	09/10/18 15:05	Singapore Accident Statement													Load PDF			
5	15/10/18 10:59	SLW7944S ADDENDUM GIA													Load PDF			

## Linked Accident Report Documents

View

View in Browser

Video					1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	26/09/18 09:52	Video - Accident		Load MP4		
2	26/09/18 09:52	Video - Accident		Load MP4		

Assessment Reports

1 per page

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No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	26/09/18 09:59	Accident Statement		Load HTM	
2	04/10/18 11:36	Addendum Sheet		Load JPG	<input checked="" type="checkbox"/>
3	04/10/18 11:36	Accident Statement Addm. #1		Load HTM	
4	12/10/18 15:50	Addendum Sheet		Load JPG	<input checked="" type="checkbox"/>
5	12/10/18 15:50	Accident Statement Addm. #2		Load HTM	

Photos/Images

3 per page

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No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	26/09/18 09:55	Accident Photo		Load JPG	<input checked="" type="checkbox"/>

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
2	26/09/18 09:55	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	26/09/18 09:55	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	26/09/18 09:55	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	26/09/18 09:55	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
6	26/09/18 09:55	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	26/09/18 09:55	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	26/09/18 09:48	Sketch Plan		Load JPG	<input checked="" type="checkbox"/>
2	26/09/18 09:48	Sketch Plan #2		Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

Our File No: CC3/AIG18018232/ARBE2

Date: 02/11/2018

### REFERENCE

Insured/Claimant: NG AIK GIAN Policy No: 1800019009  
Date of Loss: 25/09/2018 Nature of Claim: OD Claim No: 5296679684SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLW7944S**  
Make & Model: AUDI A4, 2.0 (A) Engine No: CVK049776  
Reg. Date: 01/03/2018 (Man. Year: 2017) Chassis No: WAUZZZF4XJA069086  
Colour: Grey Odometer: 15582 km  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$150,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/50 R17 Rear Tyre Size: 225/50 R17  
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm  
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,192.00	0.00	4,192.00	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,252.00	1,602.00	650.00	28.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>6,444.00</b>	<b>1,602.00</b>	<b>4,842.00</b>	<b>75.14</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>451.08</b>	<b>112.14</b>	<b>338.94</b>	<b>75.14</b>
<b>Nett Amount (S\$)</b>	<b>6,895.08</b>	<b>1,714.14</b>	<b>5,180.94</b>	<b>75.14</b>

### INSPECTION

Date of Assignment: 09/10/2018  
Date Inspected: 08/10/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699  
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.





(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$516.00 NETT)

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	1,907.00 FS	*- FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	63.00 FS	*- FS
3	4		*REAR BUMPER SECURING PLATE	Not Necessary	56.00 FS	*- FS
4	4		*REAR BUMPER SEALING PLATE	Not Necessary	9.00 FS	*- FS
5	1		*REAR BUMPER SECURING STRIP	Not Necessary	191.00 FS	*- FS
6	1		*REAR BUMPER SPOILER	* Check	216.00 FS	*- FS
7	2		*REAR LIGHT REFLECTOR - LH/RH	Not Necessary	70.00 FS	*- FS
8	1		*REAR BUMPER CARRIER	Not Necessary	786.00 FS	*- FS
9	2		*REAR BUMPER SEAL	Not Necessary	24.00 FS	*- FS
10	2		*REAR BUMPER GUIDE SECTION - LH/RH	Not Necessary	75.00 FS	*- FS
11	2		*REAR BUMPER UPPER GUIDE SECTION - LH/RH	Not Necessary	38.00 FS	*- FS
12	1		*RETAINER FOR AERIAL - LH	Not Necessary	22.00 FS	*- FS
13	2		*REAR SENSOR	Not Necessary	421.00 FS	*- FS
14	4		*REAR SENSOR SEAL RING	Not Necessary	14.00 FS	*- FS
15	1		*SUNDRIES	* Check	300.00 FS	*- FS
F=Franchise part. S=SpcNett.						
<b>Total Parts (S\$)</b>					<b>4,192.00</b>	<b>0.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR ASSY. CHECK FUNCTION	New	360.00	360.00
2	TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY REAR BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			<b>2,252.00</b>	<b>1,602.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >