

2/03/2002

ASS. REC. BY:

REF: CS/FWD18018231/Abn2 Special Instruction:

Surveyor
Merimen.

ASSIGNMENT (Office)

From (Person):

Jossey Loh

of

FWD

Date/Time: 09-10-2018 @ 10:05am

Estimated Cost:

Bill to:

OT/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SLJ 9239A

Insured:

at Workshop m/s

Premium

Tel:

of

55 Ubi Rd 1

Policy No:

PNPV2016-00008681

Claim No:

1201800012663

Excess:

\$ 500.00

Sum Insured:

D.O.A. 03-10-2018

Make of Veh:
(Client's Record)

10-10-2018 @ 11am

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

Date/Time:

09-10-2018 10:07am

Person Contacted:

Jeffrey

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate	
	SLJ 9239A - CCL / FWD18018032 / T1063	DA: 03-10-2018
11/10/18	Revert via merimen	
11/10/18	Rece approved \$ 4221 from Jossey by merimen	
11/10/18	Informed Nora c/A ex \$ 500 by email	
11/10/18	@ 5:55pm Nora will finalise asap	

REF:

FWD

ASSIGNMENT

From:

Date:

10/10/18

Estimated Cost:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No.

SLJ 92394

at Workshop m/s

Premium

of

55 ubi Rd 1

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

\$500-00

(Client's Record)

11 am

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

92K.

IDAC Accident Report:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

3 1/2 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLJ9239A

Yr Regn: 2016 Dec

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3 Sedan, c.c 999

Colour:

white

A/C: Insured / Std / NI / NA

Sp. Reading

27606

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAU2228V2H1012252

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

205/55R16

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

3/10/18

D.O.I.

10/10/18

Survey held at

Premium

Des. of Damages: ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

OD FWD.

12/19 Final fig \$ 4109.70 (Ref 1589.30, 289) Confirmed by email

RECEIVED 11 FEB 2019

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

1/2 - typist

Report Format:

merimen

Lump Sum / I.B.I: (\$

4109.70

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation

) S + RS: \$

) Photos

) Others

TOTAL

200

50

50

10

310

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd.
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Josey Loh

Date: 11 Oct 2018

Preliminary Advice

Vehicle No	: SLJ9239A	Accident Date	: 03/10/2018
Make	: AUDI A3	Policy No.	: PNPV2018-00008681
Assignment Date	: 10/10/2018	Excess	: S\$500.00
Date of Inspection	: 10/10/2018	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,699.00
Revised Amount	:S\$	3,575.00
Check Items (Estimated)	:S\$	1,292.00
Total	:S\$	4,867.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	92,000.00
COE / PARF Rebate	:S\$	51,683.00
Salvage Value	:S\$	
Margin for Repair	:S\$	40,317.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 1 February 2019 5:48 PM
To: 'Boo seng yak'; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SLJ9239A - OD AIG - SURVEYED 10 OCT 18

Dear Mr Boo,

Confirm repair cost of \$4,109.70 before excess \$500 and GST @ 3 days of repairs.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 24 December 2018 4:15 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLJ9239A - OD AIG - SURVEYED 10 OCT 18

Hi Adrian and all,

Revised estimate and photographs attached.

Please confirm repair cost of \$4109.70 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 11 October 2018 10:59 AM
To: 'Nora Khai'; SUR
Cc: 'Claims Dept'
Subject: RE: OD Claim for SLJ 9239 A

Dear Nora,

As instructed by our client, please proceed to repair the **insured vehicle SLJ 9239A (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai <nora.khai@premiumauto.com.sg>
Sent: Thursday, 11 October 2018 10:08 AM
To: SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD Claim for SLJ 9239 A

Dear All,

Please assist for approval.

Thank you.

Best Regards,

Norazima Khairuddin
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183
e. nora.khai@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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From: Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]
Sent: 10 October, 2018 3:48 PM
To: 'Catherine Chong (LKK Auto)'
Cc: 'Claims Dept'
Subject: FW: OD Claim for SLJ 9239 A

Dear Catherine,

Survey has been done today by Adrian. Please assist to get OIC to authorize repairs.

Thank you.

Best Regards,

Norazima Khairuddin
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183
e. nora.khai@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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The all-new Audi Q5



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From: josey.loh@fwd.com [mailto:josey.loh@fwd.com]
Sent: 09 October, 2018 5:57 PM
To: claims@premiumauto.com.sg
Cc: motorclaims.sg@fwd.com
Subject: RE: OD Claim for SLJ 9239 A

Hi George,

We refer to your email below.

We have appointed, M/s LKK Auto Consultants Pte Ltd, to conduct the survey.

Kindly liaise with M/s LKK Auto Consultants Pte Ltd to arrange survey.

Thank you.

**Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.*

Kind Regards

Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872
E josey.loh@fwd.com
W fwd.com.sg

FWD
insurance



From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 9 October, 2018 4:05 PM
To: Claims SG - SG Common; Clara Li Zirong - SGUser
Cc: claims@premiumauto.com.sg
Subject: RE: OD Claim for SLJ 9239 A

Dear officers,

Kindly let us know who to confirm the survey arrangement with.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938
p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, October 9, 2018 8:47 AM
To: claims.sg@fwd.com; Clara.li@fwd.com
Cc: claims@premiumauto.com.sg
Subject: OD Claim for SLJ 9239 A

Good afternoon officers,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.

We will forward you the estimate once is available

Kindly assist to arrange the survey on 10 of oct@11am at 55 Ubi Road 1 Road Singapore 408699, owner waiting.

Thank you .

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938
p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

View Received Message

This mail is associated with :

***SLJ9239A (1201800012665)**

OD

Oct 3 2018 2:00PM

[RICHARD CHANDRA]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 11/10/2018 10:18 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4221.00) - SLJ9239A - Claim Handler: Josey Loh

Approved:4221.00:Hll Please re-seek mandate on check items after being verified

DOCUMENTS SUMMARY

There are no documents.

Catherine Chong (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Tuesday, 9 October, 2018 10:03 AM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: motorclaims.sg@fwd.com
Subject: FW: OD Claim for SLJ 9239 A (1201800012665)
Attachments: AMENDED GIA REPORT-SLJ9239A.zip

Hi LKK team,

Please refer to the email below and liaise with the repairer for OD survey arrangement. Policy excess \$500.00.

Attached is OI GIA report.

Please create the case in Merimen (indicate insured's policy no PNPV2018-00008681) and revert to us with your preliminary report.

Thank you.

Kind Regards

Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872
E josey.loh@fwd.com
W fwd.com.sg

FWD
insurance



From: Clara Li Zirong - SGUser
Sent: Tuesday, 9 October, 2018 9:37 AM
To: Josey Loh Kah Wai - SGUser
Cc: Motor Claims SG - SG Common
Subject: FW: OD Claim for SLJ 9239 A

Hi Josey,

FYNA, thank you.

Regards,
Clara

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 9 October, 2018 8:47 AM
To: Claims SG - SG Common; Clara Li Zirong - SGUser
Cc: claims@premiumauto.com.sg
Subject: OD Claim for SLJ 9239 A

Good afternoon officers,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.

We will forward you the estimate once is available

Kindly assist to arrange the survey on 10 of oct@11am at 55 Ubi Road 1 Road Singapore 408699, owner waiting.

Thank you .

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Singapore NRIC

Owner ID:

0940F

Vehicle Details

Vehicle No.:

SLJ9239A

Vehicle to be Exported:

No

Intended Deregistration Date:

11 Oct 2018

Vehicle Make:

AUDI

Vehicle Model:

A3 SEDAN 1.0 TFSI S TRONIC (LED)

Primary Colour:

White

Manufacturing Year:

2016

Engine No.:

CHZ132253

Chassis No.:

WAUZZZ8V2H1012252

Maximum Power Output:

85.0 kW (113 bhp)

Open Market Value:

\$24,537.00

Original Registration Date:

29 Dec 2016

First Registration Date:

29 Dec 2016

Transfer Count:

1

Actual ARF Paid:

\$16,352.00

Intended PARF Rebate Details

PARF Eligibility:

Yes

PARF Eligibility Expiry Date:

28 Dec 2026

PARF Rebate Amount:

\$12,264.00

Intended COE Rebate Details

COE Expiry Date:

28 Dec 2026

COE Category:

A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years):

10

QP Paid:

\$48,000.00

COE Rebate Amount:

\$39,419.00

Total Rebate Amount:

\$51,683.00

The information contained herein is correct as at 11 Oct 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/10/2018 20:25
Date Of Accident	03/10/2018 14:05
Exact Location Of Accident	HDB CLEMENTI 346 CLEMENTI AVENUE 5 120346 OPEN CA
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLJ9239A
Insured/Policyholder	
Name Of Registered Owner	RICHARD CHANDRA
NRIC No	S7780940F
Email Address	RICHARD_CHANDRA@YAHOO.COM
Mobile Phone No	(LOCAL) +65-93689589
Alternative Phone No	OTHERS-93689589

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00008681
Cover Note Number	N.A

Driver

Name of Driver	RICHARD CHANDRA
NRIC No	S7780940F
Date Of Birth	07/05/1977
Occupation	INDOOR
Date Of Driving Pass	07/09/2001
Driving Experience	17 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93689589
Fax Number	
Contact Number	OTHERS-93689589
EMail Address	RICHARD_CHANDRA@YAHOO.COM

Address	NA
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I was reversing my way out from a parking lot when suddenly vehicle B kept to the right to alight his passenger and collided with my car. My rear right was damage and no injury involved.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLJ4988D
Vehicle Make/Model/Colour	HONDA / VEZEL HYBRID 1.5X AUTO
Details Of Properties	N.A
Vehicle Category	PRIVATE CAR
Name of Driver	KHOO SIANG HUA
NRIC/Passport Number	S1602552F
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
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3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may expose insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

VERIFIED BY AJAX MAR5
REPORTING OFFICER
Md Sharil

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Sketch Plan

A-SLJ9237A
B-SLJ4988D

346 Geylang
Ave 5

ACCIDENT STATEMENT (2000 characters)

I was reversing my way out from a parking lot when suddenly veh b kept to the right to alight his passenger and collided with my car. My rear right was damage and no injury involved.

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
MOHAMED SHARIL BIN SATAR

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

3 October 2018 at 4:26 PM

Date/Time:

3 October 2018 at 4:26 PM

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1153/2018/GW
Date	:	10-Oct-18

Vehicle NOT IN workshop. Kindly arrange for survey.

FWD Insurance- Singapore

6 Temasek Boulevard

#18-01 Suntec Tower Four

Singapore 038986

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name	:	Mr.Richard Chandra
Address	:	15 Sengkang East Ave #15-12 Singapore 544806
Telephone	:	HP + 93680589
Type of Claim	:	Own Damage Claims
Policy No.	:	PNPV 2018 - 00008681
Vehicle No	:	SLJ 9239 A
Model Code	:	Audi A3 Sedan 1.40TFSI
Model / Year	:	Dec-16
Engine No	:	CHZ132253
Chassis No	:	WAUZZZ8V2H1012252
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	3-Oct-18
Place of Accident	:	HDB Clementi 346 Clementi Avenue 5 S(12036) Open Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 9239 A.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid, check function.	S/N \$	280.00 ✓	✓
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	S/N \$	900.00 600 ✓	✓
3	To respray rear bumper.	\$	800.00 600 ✓	✓
5	To carry out diagnostic check.	S/N \$	192.00 ✓	✓
TOTAL LABOUR CHARGES		:	<u>\$ 2,172.00</u>	

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Material List for Accident Vehicle Regn No. SLJ 9239 A.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Rehnd</i>	\$ 1,697.00	✓ ✓
2	REAR BUMPER STICKY PAD <i>the new</i>	-	? X
3	REAR BUMPER FIXING PARTS <i>new</i>	\$ 166.00	X
4	ADAPTER WHEELS HOSUING LINER <i>new</i>	\$ 32.00	X
5	REAR BUMPER GUIDE SECTION-RH <i>new</i>	\$ 14.00	X
6	REAR BUMPER LOCKING MECHANISM <i>new</i>	\$ 25.00	X
7	REAR BUMPER SPOILER <i>let</i>	\$ 206.00	✓ 205.50
8	REAR LIGHT REFLECTOR-LH/RH <i>RH cracked</i>	2 \$ 70.00	? 34.70
9	REAR BUMPER SIDE REINFORCEMENT <i>Best</i>	\$ 501.00	? 500.50
10	REAR BUMPER BRACKET-RH <i>new</i>	\$ 24.00	X
11	REAR BUMPER GUIDE SECTION-RH <i>new</i>	\$ 57.00	X
12	REAR SENSOR <i>the new</i>	2 \$ 421.00	? X
13	REAR SENSOR SEAL RING <i>new</i>	4 \$ 14.00	X
14	SUNDRIES <i>the new</i>	\$ 300.00	? X
GRAND TOTAL SPARE PARTS		: \$ 3,527.00	
TOTAL LABOUR CHARGES		: \$ 2,172.00	
GRAND TOTAL		: \$ 5,699.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

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Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Adrian King
: 10/10/18
:
: \$500.
:
: Not Authorised, 03 days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1153/2018/GW
Date	:	10-Oct-18

Vehicle NOT IN workshop. Kindly arrange for survey.

FWD Insurance- Singapore

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Singapore 038986

Attn: Motor Claims Dept
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Vehicle No	:	SLJ 9239 A
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Model / Year	:	Dec-16
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Chassis No	:	WAUZZZ8V2H1012252
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	3-Oct-18
Place of Accident	:	HDB Clementi 346 Clementi Avenue 5 S(12036) Open Carpark

Hi Adrian

3 days - ok - jb - 24 Dec 18

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Estimated Labour Charges for Accident Vehicle SLJ 9239 A.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid, check function.	S/N \$	280.00	\$ 280.00
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	S/N \$	900.00	\$ 600.00
3	To respray rear bumper.	\$	800.00	\$ 600.00
5	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 2,172.00	\$ 1,672.00

Premium Automobiles

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Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLJ 9239 A .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 1,697.00	\$ 1,697.00
2	REAR BUMPER STICKY PAD	-	
3	REAR BUMPER FIXING PARTS	\$ 166.00	
4	ADAPTER WHEELS HOSUING LINER	\$ 32.00	
5	REAR BUMPER GUIDE SECTION-RH	\$ 14.00	
6	REAR BUMPER LOCKING MECHANISM	\$ 25.00	
7	REAR BUMPER SPOILER	\$ 206.00	\$ 205.50
8	REAR LIGHT REFLECTOR-LH/RH	2 \$ 70.00	\$ 34.70
9	REAR BUMPER SIDE REINFORCEMENT	\$ 501.00	\$ 500.50
10	REAR BUMPER BRACKET-RH	\$ 24.00	
11	REAR BUMPER GUIDE SECTION-RH	\$ 57.00	
12	REAR SENSOR	2 \$ 421.00	
13	REAR SENSOR SEAL RING	4 \$ 14.00	
14	SUNDRIES	\$ 300.00	
GRAND TOTAL SPARE PARTS		\$ 3,527.00	\$ 2,437.70
TOTAL LABOUR CHARGES		\$ 2,172.00	\$ 1,672.00
GRAND TOTAL		\$ 5,699.00	\$ 4,109.70

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

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Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower 4
Singapore 038986

Our File No: CS/FWD18018231/AVBN2

Date: 11/02/2019

REFERENCE

Insured/Claimant: RICHARD CHANDRA Policy No: PNPV2018-00008681
Date of Loss: 03/10/2018 Nature of Claim: OD Claim No: 1201800012665

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLJ9239A
Make & Model: AUDI A3, 999cc TFSI S TRONIC (LED) (A)
Reg. Date: 29/12/2016 (Man. Year: 2016)
Colour: White
Engine Capacity: 999 cc
Market Value/New Car Price: S\$92,000.00
Sum Insured (S\$): Market Value/New Car Price

Engine No: CHZ132253
Chassis No: WAUZZZ8V2H1012252
Odometer: 27606 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Footbrake (Serviceable): Yes
Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/55R16
Front Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm
Rear Tyre Size: 205/55R16
Rear Left Side: Bridgestone 6 mm
Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	3,527.00	2,437.70	1,089.30	30.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,172.00	1,672.00	500.00	23.02
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,699.00	4,109.70	1,589.30	27.89
- Excess (S\$)	500.00	500.00	0.00	0.00
(S\$)	5,199.00	3,609.70	1,589.30	30.57
+ GST 7.00/7.00% (S\$)	363.93	252.68	111.25	30.57
Nett Amount (S\$)	5,562.93	3,862.38	1,700.55	30.57

INSPECTION

Date of Assignment: 09/10/2018
Date Inspected: 10/10/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 11 Feb 2019)
 Parts: 144 AUDI A3 999cc TFSI S TRONIC (LED) (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairer's (Price-denominated Standard List)
 Print Code: (Unsubmitted, no print-code for SLJ9239A)
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,697.00 FS	*1,697.00 FS
2	1		*REAR BUMPER STICKY PAD (NPA)	Not Necessary	0.00 FS	*- FS
3	1		*REAR BUMPER FIXING PARTS	Not Necessary	166.00 FS	*- FS
4	1		*ADAPTER WHEEL HOUSING LINER	Not Necessary	32.00 FS	*- FS
5	1		*REAR BUMPER GUIDE SECTION-RH	Not Necessary	14.00 FS	*- FS
6	1		*REAR BUMPER LOCKING MECHANISM	Not Necessary	25.00 FS	*- FS
7	1		*REAR BUMPER SPOILER	Cut	206.00 FS	*205.50 FS
8	1		*REAR LIGHT REFLECTOR-LH/RH	O/s Cracked	70.00 FS	*34.70 FS
9	1		*REAR BUMPER SIDE REINFORCEMENT	Bent	501.00 FS	*500.50 FS
10	1		*REAR BUMPER BRACKET-RH	Not Necessary	24.00 FS	*- FS
11	1		*REAR BUMPER GUIDE SECTION-RH	Not Necessary	57.00 FS	*- FS
12	2		*REAR SENSOR	Not Necessary	421.00 FS	*- FS
13	4		*REAR SENSOR SEAL RING	Not Necessary	14.00 FS	*- FS
14	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
Total Parts (S\$)					3,527.00	2,437.70

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REINSTALL REAR PARKING AID.CHECK FUNCTION	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	900.00	600.00
3	TO RESPRAY REAR BUMPER	New	800.00	600.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			2,172.00	1,672.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >