

164234

INS. CASE OWNER:

Peter

CC of ^{Wm} AXA1801 8219, K1 p63/4 LKK IDAC

Surveyor:

Calvin

DOI:

ASSIGNMENT

8/10/18

Date / Time:

8/10/18

Registered in Meritem:

Pre-assign / CCU / FTE



Insured Vehicle No.:

576 1116 M

Name of Insured:

LOH KHEMY HENH

Insured Tel No.:

HP: 91806180

Excess Sec II :\$5

D.O.A: 5/10/18

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

Claim No.:

58M004CU / 7216

Policy No.:

GA787721

Make / Model:

POKSCHE

Place of Accident:

LEKHA MARKET INMANGI INTI SEPANHON KO

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SHE 7237E



INSRS: WSP: Tel: Liability: RMKS:

LOHE W



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time	STAGE	DATE / PIC
21/10/18	Non-Reporting Itr (1st)	
	Non-Reporting Itr (2nd)	
	Non-Reporting Itr (Final)	
	Notification Itr (if non-pickup)	
	Call OI:	JCAH 22/10/18
	After call Itr to OI:	
	Documentation Check List:	Handler Typist
22/11/18	Notification Itr (if non-pickup)	
	After call Itr to OI:	<input checked="" type="checkbox"/>
	Authentication To Act:	<input type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By: 27-08-17

FT ALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$\$ (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call

Final Liability: % 50.0 (Agreed / Assessed) BOLA S/N No. 19 28 (d) If NO or B 2R, Ass. Lia:

Repair Cost: \$\$

Loss of Rental (LOR): \$\$ (days)

Loss of Use (LOU): \$\$ (5 x days)

Loss of Income (LOI): \$\$ (5 x days)

LOR only LOU only LOR + LOU LOR + LO [Tick only one]

GIA/LTA Search: \$\$

Medical: \$\$

Disbursement: \$\$ (e.g. Tow/ Independent)

Legal Cost: \$\$

Total: \$\$ Global Sum \$\$:

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$\$ Name 1:

Payee 2: (Strike if N.A.) \$\$ Name 2:

Payee 3: (Strike if N.A.) \$\$ Name 3:

COV SENT 24/11/18

1) Claim status: Normal/Reject/Private Settle
2) Report Format: TP
3) Survey fee: \$350.00

(08/11/13)

Surveyor: Kalvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Insured Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 7253E Yr Regn: 25 Aug 2016

Type: M. Car / M. Cycle / Bus / Van / Lorry / T 6 / Prime Mover /

Truck / Trailer or

Make: Hyundai 240 cc 1685

Colour: Yellow A/C: Ins Std / NI / NA

Sp. Reading: 309069 TRadio: Ins Std / NI / NA

Eng/No: _____

C/No: KMHLB416A6097571

Gen. Cond: Good / P / Poor / Burnt

Steering: Ins / Jammed / Leaked / Burnt or

Brake: Ins / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD 0 / Rim or

Tyre Size: Fr: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Wentble

Front: _____ Rear: _____

R/Bal: 7 mm R/Bal: 7 mm

L/Bal: 7 mm L/Bal: 7 mm

D.O.A: 5/0/0 D.O.I: 8/0/0

Survey held at: CPHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

0/S Frnt

The UIC / Chassis / Frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	PIP # 2489.12 Cred \$ 341172 / <u>434 233.60 / 2297</u> AXA PIP

Date/Time, File Pass to? : Prel. Report

1) : Final Report

Date/Time, File Return to?

2) _____

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

- Add Fee: : Site Insp (\$ _____)
- : Interview (\$ _____)
- : Tech. Invs (\$ _____)
- : Weekend (\$ _____)

Survey Fee:	
Transportation:	
\$ + RS. SI	
Photos	
Others	
TOTAL	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18018219/K1pb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 09-10-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJG 1116M	Veh. Inspected	SHC 7253E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	09/10/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	05/10/2018	Inspection Date	08/10/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Team: ARC Repair TP(CFSO)1

JOB CARD

Sales Order:

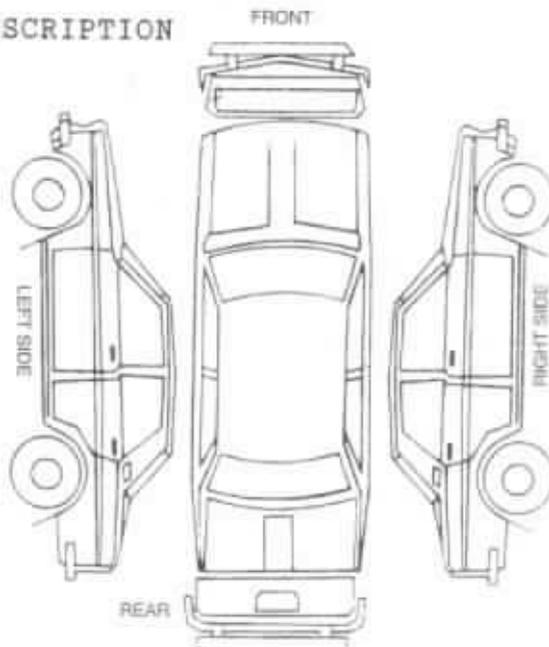
JC NO.: 305222816

CUSTOMER NO. MS CUSTOMER NO. ADDRESS (R) (P)	CITYCAB PTE LTD 7010070 383 SIN MING DRIVE Singapore SINGAPORE 575717 65551188	REGN NO.: MAKE: MODEL: YR OF MANU: CHASSIS CODE:	SHC7253E HYUNDAI I-40 25.08.2016 KMHLB41UMGU093571	MILEAGE FUEL E 1/2 F DATE/TIME IN TARGET DATE COMPLETION DATE/TIME
---	--	--	--	---

Accident Date: 05.10.2018
 NATURE: 3P 05.10.2018

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION



WORKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Check-out Slip

Exit Pass

No.: SHC7253E CHIANG

Vehicle No.: SHC7253E

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO : SHC 7253E

DATE 8/10/2018 9:04

AKA

MAKE :

Chong

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>X 1/4 in</i>			\$ 544.50
	Front Bumper Bracket Top (RH) ?			\$ 22.40
	Front Bumper Bracket (RH) ?			\$ 24.60
	Headlamp (RH) ✓			\$ 1,388.00
	Front Fender (RH) ✓			\$ 566.30
	Front Fender Shield (RH) ?			\$ 175.90
	Front Fender Retainer ?			\$ 24.60
	Frt Wheel Hub Cap, RH ✓			\$ 107.10
	SUB TOTAL			\$ 2,853.40
	LESS 20%			\$ 570.68
	DISCOUNTED TOTAL			\$ 2,282.72
	Front Fender Advertisement Logo (RH) ✓			\$ 100.00 Nett
				\$ 100.00
	Labour Charge			<i>300</i>
	Panel Beating			\$ 440.00
	Spray Painting Charge			\$ 440.00 <i>400</i>
	Wiring			\$ 30.00 <i>20</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	Frt Wheel Alignment			\$ 80.00 <i>X</i>
	TOTAL LABOUR			\$ 1,040.00
	ESTIMATE TOTAL			\$ 3,422.72

Kalvin (UK) 1/14
M 1505 hrs
3 days
PIP
Before Part photo

KK Auto Care
 The Repairer shall be responsible for:
 • To return the vehicle to the insured in the same condition as when received
 • To display damaged parts during repairs
 • Parts prices are offered to confirmation
 • Third party survey is on a "without prejudice" basis
 • No illegal modifications is allowed
 • Supplementary (if any) must be returned and is subject to final approval from Insurance Company
 Acknowledged by Repairer
 Signature _____
 Date _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305222816

Date : 10/10/18

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHC7253E

05/10/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA SJG1116M
2. The finalized amount shall be:

(a) Spare Parts after List discount	<u>\$1,649.12</u>
(b) Labour Charges	<u>\$840.00</u>
Total for Part-By-Part Repair Cost	<u>\$2,489.12</u>
(c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less:	<u> </u>
Final Lumpsum Repair cost	<u> </u>

3. Estimated normal period for repairs: 3 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount.

Signature : 

Signature : 

Name : CHIANG

Name : Kalvin

Tel : 62148314

Date : 10/10/18

Fax : 65468156

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010070
 ADDRESS : CITYCAB PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65551188

JOB NO : 305222816
 REGN NO : SHC7253E
 MILEAGE : 000000000
 MAKE : HYUNDAI
 MODEL : I-40
 DATE OF REGN : 25.08.2016
 DATE/TIME IN : 05.10.2018 17:35
 ACCIDENT DATE : 05.10.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0103-0573-A	I40VC PANEL-FENDER RH+	1	566.30	20.00	453.04
0002	04-01-0103-0782-A	I40V2 LAMP ASSY-HEAD RH#	1	1,388.00	20.00	1,110.40
0003	04-01-0103-0658-G	I40VC CAP ASSY-WHEEL HUB	1	107.10	20.00	85.68

SUB-TOTAL : 1,649.12

JOB NATURE

0000	20-05	FRONT FENDER ADVERTISEMENT				100.00
0001	L	PANEL BEATING				300.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA				400.00
0003	17-01	CHECK ALL LIGHTING				20.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.				20.00

SUB-TOTAL : 840.00

COMFORTDELGRO ENGINEERING PTE LTD

Date: 10.10.2018

REPAIR ESTIMATE

Time: 11:03:56

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010070
ADDRESS : CITYCAB PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65551188

JOB NO : 305222816
REGN NO : SHC7253E
MILEAGE : 000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 25.08.2016
DATE/TIME IN : 05.10.2018 17:35
ACCIDENT DATE : 05.10.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 2,489.12

AUTHORISED : YES / NO

MVA NAME & SIGNATURE
DATE :

SURVEYOR NAME & SIGNATURE
DATE :

REPAIR ESTIMATE*

VEHICLE NO : SHC 7253E

DATE 8/10/2018 9:04

AKA

MAKE :

Chong

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>X 1/4 in</i>			\$ 544.50
	Front Bumper Bracket Top (RH) <i>X 2</i>			\$ 22.40
	Front Bumper Bracket (RH) <i>X 2</i>			\$ 24.60
	Headlamp (RH) <i>cut</i>			\$ 1,388.00
	Front Fender (RH) <i>cut</i>			\$ 566.30
	Front Fender Shield (RH) <i>X 2</i>			\$ 175.90
	Front Fender Retainer <i>X 2</i>			\$ 24.60
	Frt Wheel Hub Cap, RH <i>hoped.</i>			\$ 107.10
	SUB TOTAL			\$ 2,853.40
	LESS 20%			\$ 570.68
	DISCOUNTED TOTAL			\$ 2,282.72
	Front Fender Advertisement Logo (RH) <i>— 2</i>			\$ 100.00 Nett
				\$ 100.00
	Labour Charge			<i>300</i>
	Panel Beating			\$ 440.00
	Spray Painting Charge			\$ 440.00 <i>400</i>
	Wiring			\$ 30.00 <i>20</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	Frt Wheel Alignment			\$ 80.00 <i>X 2</i>
	TOTAL LABOUR			\$ 1,040.00
	ESTIMATE TOTAL			\$ 3,422.72

Kalin 16/10/18
M 1505 hrs
3 days
PIP
Before Part photo

KKK Auto Consultants hence notify the Repairer of the following:
 • To reserve the vehicle during the repair
 • To display the vehicle during the repair
 • Parts price list
 • Third party liability
 • No fee for...
 • Supply...
 • Subject to...
 Acknowledged by: _____
 Signature: _____
 Date: _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 23 January 2019 7:34 PM
To: 'WANG Peter'
Cc: Admin A
Subject: <MANDATE IA> - S8M00YCU [ACCIDENT INVOLVING SJG 1116M(OI) & SHC 7253E(TP) ON 05/10/2018]
Attachments: TP ESTIMATE_MARKED.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; Mandate IA dd 230119.pdf; RENTAL & MILEAGE.pdf; LTA.pdf; LETTER TO OI_.pdf

Dear Sirs/Mdm,

We refer to the above matter.

Liability: 50%. Both parties changed lane. Inform OI about third party claim. Agreed to settle at best and aware NCD issue.

We seek your mandate up to 50% - \$1,762.37(all-in).

We attached here with all the relevant documents for your easy reference.

Kindly let us have your approval/instruction.

****Note: Unable to load services requests in Smartclaims.**

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 23/01/2019

Survey Details:

Date of loss	5-Oct-18
Date of appointment	9-Oct-18
Date of survey	8-Oct-18
Location of survey	RTDELGRO ENGINEERING PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHC 7253E
Make and Model	HYUNDAI I40
Date of registration	25/8/2016
Excess	NIL
Market Value	-
Parf Rebate	-
Nett Loss	-

Repair details:

Initial Estimate	\$	3,422.72
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Proposed/Revised repair cost:

Parts	\$	1,749.12
Check items (estimate)	NIL	
Labour	\$	740.00
Total	\$	2,489.12
Lump Sum(if applicable)	\$	-

Number of days for repair		3
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Remarks:

50/50

Mandate:

Liability(TP)		50%	
Proposed repair cost (w/GST)	\$	2,663.36	
Loss of use		NIL	no. of days
Loss of rental	\$	596.40	(5days x \$119.28)
Loss of income	\$	250.00	(5days x \$50.00)
	\$	3,509.76	
	@ 50%	\$ 1,754.88	
LTA search fees	\$	7.49	
Others		NIL	
Proposed Total	\$	1,762.37	

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Thursday, 24 January 2019 5:24 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 73916, vehicle number SHC7253E

<input type="checkbox"/>			9:30:04 AM
<input type="checkbox"/>	Seek mandate at 50% - \$1,762.37(all-in) thru email	CHT	23/1/2019 7:22:43 PM
<input type="checkbox"/>	1/24/19 9:52 AM WANG Peter-Revised: Pls reject TP claim based on Bola 28b—Pls retract our earlier liability offer and reject TP claim	LSP	24/1/2019 5:11:32 PM
<input type="checkbox"/>	1/24/19 10:00 AM WANG Peter— Amendment: Bola 28d .	LSP	24/1/2019 5:11:41 PM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)
Sent: Thursday, 24 January 2019 10:14 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 73916, vehicle number SHC7253E

BEST REGARDS,
G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: peter.wang@axa.com.sg [mailto:peter.wang@axa.com.sg]
Sent: Thursday, 24 January 2019 10:05 AM
To: admin-d@lkkauto.com
Subject: New message for service request 73916, vehicle number SHC7253E

AXA Insurance has sent you a message for claim number S8M00YCU.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG.
<https://www.avg.com>

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 21 February 2019 10:29 AM
To: 'williamtan@cdge.com.sg'
Subject: Your Ref: CC18100151/ SHC7253E/ WT(st) *Our Ref: CC4/ASM18018219/K1pb3 [ACCIDENT INVOLVING SJG 1116M(AXA) /SHC 7253E/ OTHERS ON 05/10/2018]

Your Ref: **CC18100151/ SHC7253E/ WT(st)**
Our Ref: CC4/ASM18018219/K1pb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SJG 1116M(AXA) /SHC 7253E/ OTHERS ON 05/10/2018

We refer to the above matter.

Attached here with a copy of our insured accident report for your easy reference.

We have our principal instruction to reject your client's claim based on BOLA S28(d).

Sketch Plan Pg. 2

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 05/10/2018 around 1630 hrs, I was driving along Terko road after turning into Serompon road, I lane change to my left lane, suddenly vehicle B also cut into the same lane with me & due to the impact, it caused me to swerve and hit into vehicle C.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : CC18100151/ SHC7253E /WT(st)

Your Ref :

Date : 12-Nov-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 19250649W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC7253E YOUR INSURED SJG1116M
AND OTHEF SJX4649H ON 05.10.18**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHC7253E which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SJG1116M we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	2,663.36
2	<u>5.5</u> days Loss of Rental @ \$ <u>119.28</u> per day	\$	656.04
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
	Sub Total :	\$	3,326.89

HIRER'S CLAIM

7	<u>5.5</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	440.00
	Total Claims :	\$	3,766.89

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 7 pcs.
 b) LTA search slip/s of : SJG1116M
 c) GIA / Police report/s of : SHC7253E
 d) Letter of authority from owner / hirer / operator

- (X) Photocopy/s of Accident Scene Photo/s () Hirer's 3 Years IRAS
 () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING ALONG **SONATA SHC7253E , SJG1116M , SJX464... ON 05-Oct-18 16:26**
SERANGOON RD > UPP SERANGOON RDI / We **LEE TAN HOCK** (Hirer) NRIC No.: **S2560143B**

and/or (Relief) NRIC No.:

Taxi Number **SHC7253E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **06-Oct-2018**Name of Hirer **LEE TAN HOCK**
Hirer NRIC **S2560143B**

Signature :

Address **238 YISHUN RING ROAD #08-1056**
760238Contact No. **96255133**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
 SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
 SHC7253R

MAKE
 HYUNDAI

MODEL
 I-40

DATE OF REG
 25.08.2016

CHASSIS CODE
 KMHLB41UMGU093571

INV. NO/DATE
 91404291 29.10.2018

JOB NO.
 305222816

ODOMETER READING

DATE/TIME IN
 05.10.2018 17:35

Description : 3P 05.10.2018 -C

S/No	Part No.		Qty	Unit Price	Disc	Net
PART REQUISITION						
0001	04-01-0103-0573	T40VC PANEL--PENDER RH+	1	566.30	20.00	453.04
0002	04-01-0103-0782	T40V2 LAMP ASSY-HEAD RH#	1	1,388.00	20.00	1,110.40
0003	04-01-0103-0658	T40VC CAP ASSY-WHEEL HUB	1	107.10	20.00	85.68
			SUB-TOTAL:	:		1,649.12

JOB NATURE

0001	20-05	FRONT PENDER ADVERTISEMENT	100.00			100.00
0002	I.	PANEL, BATING	300.00			300.00
0003	23-502	SPRAYPAINT ON AFFECTED AREA	400.00			400.00
0004	17-01	CHECK ALL LIGHTING	20.00			20.00
0005	20-00	TIFF COAT ON AFFECTED PARTS.	20.00			20.00

WE UNDERTAKE ALL RESPONSIBLE REPAIRS/WORKS REGARDLESS THE TYPE OF ACCIDENTAL DAMAGE. WE HOLD OUR ACCOUNTS IN
 RESPONSIBILITY FOR THE USE OF OUR SERVICES REGARDING TO CUSTOMERS AND VEHICLES ARE OWNED AND REGISTERED IN
 SINGAPORE ONLY.

CUSTOMERS WILL BE RESPONSIBLE TO COVER IMMEDIATELY WITH DELIVERED PARTS. WITHIN 7 DAYS FROM SUCH DELIVERY DATE
 NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE WORKER WILL BE DEEMED TO HAVE FULLY ACCEPTED
 SERVICE UNDER.

ISSUES OF 1% REPAIR WORK WILL BE CHARGED IN A DAY TO DAY BASIS IN REGARDS OF ALL PARTS AND FULLY ACCEPTED BY THE
 COMPANY BY THE CUSTOMER AND NOT END ON THE DATE OF PAYMENT I.E AFTER 30 DAYS FROM THE PHYSICAL FOR THE
 PERIOD OF DEFECT.

PLEASE INSURE THE MOTOR IMMEDIATELY AFTER REPAIR AND ADVISE THE COMPANY IN WRITING OF ANY DEFECTS OR DISCREPANCY
 WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL DEPART FULLY AS AT
 CUSTOMER'S RISK.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91404291	2,663.36	

Our Ref: CC18100151



Date: 12 October 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 05/10/2018 @ 16:25 hrs
ALONG SERANGOON RD > UPP SERANGOON RD
INVOLVING SJG1116M, SJX4649H

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7253E** (the "Taxi"). The Taxi was hired to **LEE TAN HOCK IC NO S2560143B** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$119.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJG1116M	05 Oct 2018 / 16:26:00	Successful	A12	AXA INSURANCE PTE LTD

Previous

OK



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

23 OCT 2018

GOH KHENG HENG
48 JALAN SINAR BULAN
SINGAPORE 509230

Dear Sir/ Mdm

OUR REF : CC4/ASM18018219/K1pb3
YOUR REF : GA385727/1 (SJK 1116M)
ACCIDENT INVOLVING SJK 1116M AND SHC 7253E ALONG/AT TEKKA MARKET
TURNING INTO SERANGOON ROAD ON 05/10/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CDGE LOYANG acting on behalf of the owner of SHC 7253E against your motor insurance policy.

Based on all the available information on hand, we are of the view that the case would be settled at equal liability as both parties were changing lane. Under Motor Accident Guide, both vehicles should exercise caution when changing lanes. Therefore, we will proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
(Motor Claims Dept)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607196-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18018219/K1pb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 27-03-2019	
ATTN:PETER		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJG 1116M	Veh. Inspected	SHC 7253E
Policy No.	GA385727/1	Coverage (\$)	0.00
Claim No.	S8M00YCU	Excess (\$)	0.00
Assign From		Assign Date	08/10/2018
2. Vehicle Particulars & Condition			
Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KMHLB41UMGU093571	Colour	YELLOW
Odometer	309069	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION, DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	05/10/2018	Inspection Date	08/10/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 7253E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER COVER (CONSISTENT)	TO REPAIR SEE LABOUR	544.50	-
1	FRONT BUMPER BRACKET TOP (RH) (CONSISTENT)	SERVICEABLE	22.40	-
1	FRONT BUMPER BRACKET (RH) (CONSISTENT)	SERVICEABLE	24.60	-
1	HEADLAMP (RH) (CONSISTENT)	CUT	1,388.00	1,388.00
1	FRONT FENDER (RH) (CONSISTENT)	DENTED	566.30	566.30
1	FRONT FENDER SHIELD (RH) (CONSISTENT)	SERVICEABLE	175.90	-
1	FRONT FENDER RETAINER (CONSISTENT)	SERVICEABLE	24.60	-
1	FRT WHEEL HUB CAP ,RH (CONSISTENT)	GRAZED	107.10	107.10
	LESS 20% DISCOUNT		-570.68	-412.28
			2,282.72	1,649.12
SPECIAL NETT ITEMS				
1	FRONT FENDER ADVERTISEMENT LOGO (RH) (SN) (CONSISTENT)	NECESSARY	100.00	100.00
			100.00	100.00
LABOUR				
	PANEL BEATING INCLUSIVE OF THE REPAIR OF FRONT BUMPER COVER		440.00	300.00
	SPRAY PAINTING CHARGE		440.00	400.00
	WIRING		30.00	20.00
	TUFF KOTE		50.00	20.00
	FRT WHEEL ALIGNMENT	NOT NECESSARY	80.00	-
			1,040.00	740.00
GRAND TOTAL			3,422.72	2,489.12
RECOMMENDED COST OF REPAIRS				2,489.12

Report Ref No. CC4/ASM18018219/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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