

ASS. REC. BY:

REF:

CS/FCI18018210/Dvb2

Special Instruction:

Surveyor:

Bryan

ASSIGNMENT (Office)

From (Person):

CW Sorrells

of

FCI

Date/Time:

05/10/2018 8:40pm

Estimated Cost:

Bill to:

OD / ~~TP~~ / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLT 9149Z

Insured:

SHA 1319A

at Workshop m/s

Optima Werkz

Tel:

6834 919

of

6 Kung Hong Rd

Policy No:

Claim No:

D18007295MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A.

04/10/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS '08'

9A Serangapan

Nuth Ave 5

H.O.D. Endorsement:

Date/Time:

08/10/2018 11:28am

Person Contacted:

Lily

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SLT 9149Z - X

SHA 1319A - 003 / FCI18020185 / Kvbcl

RA - 08122015

10/10/18

Email preli revised to FCI

REF: FCL

ASSIGNMENT

From: Date: 08-10-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLT 9149Z

at Workshop m/s Optima Werkz

of 9A Serangoon North Ave 5.

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt. Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res. Yes or No

Lum Sum: 71P % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SLT 9149Z Yr Regn: Nov 2017

Type: ☒ M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or :

Make: Toyota Sienta Hybrid 1496

Colour: Brown A/C: Insured / Std / NI / NA

Sp. Reading: 10703 T/Radio: Insured / Std / NI / NA

Eng/No: 1N28289326

C/No: HHP1707099840

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inter / Jammed / Leaked / Burnt orBrake: ☒ Inter / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size: F: 185/60 R15

R: — 11 —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Bridgestone

Front

Rear

R/Bal. S mm

R/Bal. S mm

L/Bal. S mm

L/Bal. S mm

D.O.A. 04/10/2018

D.O.I. 08/10/2018

Survey held at Optima Serangoon

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

First Capital SHA B19A

22/10/18 Jnan 71P 3344.16 with 4 days of rep (Red 3007.78, 4719)

RECEIVED 23 OCT 2018

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2) 22/10 - typist

Days Of Repair: 4

Resurvey No. of Trip: 2

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech Invs (\$)☐ Weekend (\$)

Survey Fee:

Transportation:

) \$ + RS \$

) Photos

) Other:

TOTAL

145

50

50 + 50

53

348

Report Format: CWS

Lump Sum / I.B.I. (\$) 3344.16



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18007295MFSH
Our ref: CS/FCI18018210/Dvb

Date: 10/10/2018

The Motor Claims Department
M/s FIRST CAPITAL INSURANCE LTD

Without Prejudice

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SLT 9149Z

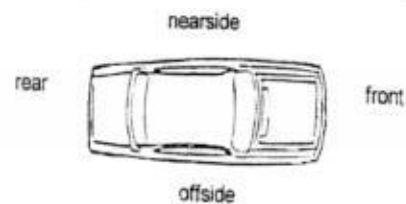
We thank you for your instruction on 5/10/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 8/10/2018 at the premises of M/s OPTIMA WERKZ PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$6,351.94
Revised Estimate Amount	: S\$3,424.17
"Check" Items Amount	: S\$
Book Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:
Damages Consistent

Yours faithfully,

Bryan Ang
Motor Surveyor / Investigator

MOTOR SURVEY ASSIGNMENT

Date	05-10-2018	Our Ref No. D18007295MFSH
Accident Date	04-10-2018	Claim Type. Third Party
Insured Vehicle	SHA1319A	Third Party Vehicle. SLT9149Z
Survey Location	6 KUNG CHONG ROAD	
Contact Person.	LILY LOI	
Contact No.	64721313/ 0	Fax No. 64722112
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	OPTIMA WERKZ PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	SERENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 10 October 2018 4:54 PM
To: 'Claim Workflow System'
Cc: SERENELER@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18007295MFSH/1, SLT 9149Z
Attachments: SLT 9149Z PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLT 9149Z
Date of survey: 8/10/2018
Number of days : 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 8 October 2018 11:32 AM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: SERENELER@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18007295MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Friday, 5 October, 2018 8:40 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; SERENELER@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18007295MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 8512G

Vehicle Details

Vehicle No.: SLT9149Z
Vehicle to be Exported: Yes
Intended Deregistration Date: 04 Oct 2018
Vehicle Make: TOYOTA
Vehicle Model: SIENTA HYBRID 1.5G A
Primary Colour: Brown
Manufacturing Year: 2017
Engine No.: 1NZ8289326
Chassis No.: NHP1707099840
Maximum Power Output: 73.0 kW (97 bhp)
Open Market Value: \$24,828.00
Original Registration Date: 16 Nov 2017
First Registration Date: 16 Nov 2017
Transfer Count: 0
Actual ARF Paid: \$5,000.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 15 Nov 2027
PARF Rebate Amount: \$3,750.00

Intended COE Rebate Details

COE Expiry Date: 15 Nov 2027
COE Category: A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$36,001.00
COE Rebate Amount: \$28,800.00
Total Rebate Amount: \$32,550.00

The information contained herein is correct as at 04 Oct 2018

OK

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date:	4 OCTOBER 2018	Third Party Insurer:	FIRST CAPITAL
Vehicle No:	SLT9149Z	Third Party Veh No:	SHA1319A
Model:	TOYOTA SIENTA HYBRID 1.5G A	Date of Accident:	4 OCTOBER 2018
Chassis:	NHP1707099840 - 2017		

ESTIMATE

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$	
1	REAR TAILGATE <i>Painted</i>		\$1,186.60	✓
1	REAR TAILGATE WINDSCREEN MOULDING <i>Neu</i>		\$35.70	✓
1	REAR TAILGATE EMBLEM LOGO <i>Neu</i>		\$65.60	✓
1	REAR TAILGATE EMBLEM HYBRID SYNERGY DRIVE <i>Neu</i>		\$48.20	✓
2	REAR TAILGATE HINGE RH/LH <i>Neu</i>	\$78.60	\$157.20	X
1	REAR TAILGATE WEATHER STRIP <i>Neu</i>		\$356.62	✓
1	REAR TAILGATE MECHANISM LOCK <i>Neu Dem</i>		\$452.70	✓
1	REAR BUMPER <i>distorted repair</i>		\$1,178.60	X
2	REAR BUMPER SIDE RETAINER RH/LH <i>SVC</i>	\$78.50	\$157.00	X
1	REAR BUMPER PAD CENTRE <i>2 distorted</i>		\$285.60	✓
1	REAR BUMPER INNER SPONGE <i>2 NN</i>		\$105.00	✓
8	REAR BUMPER CLIPS <i>Neu</i>	\$6.00	\$48.00	✓
1	REAR END PANEL 'OUTER' <i>Neu 2 van</i>		\$457.80	✓
1	REAR END PANEL 'INNER' <i>2 van</i>		\$608.10	✓
1	REAR END PANEL TAILGATE ANTENNA SENSOR <i>2 circle monkey</i>		\$153.20	✓
		2632.22	SUB TOTAL	\$5,295.92
		1974.16	Less 25%	-\$1,323.98
			PARTS TOTAL	\$3,971.94

QTY	SPECIAL NETT	UNIT S\$	AMOUNT S\$	
1	REAR TAILGATE WINDSCREEN SEALANT WITH PRIMER <i>Neu</i>		\$100.00	40/-
		40.00	S/N TOTAL	\$100.00

OPTIMA WERKZ PTE LTD

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Co. Reg. No. 201212455W

Date:	4 OCTOBER 2018	Third Party Insurer:	FIRST CAPITAL
Vehicle No:	SLT9149Z	Third Party Veh No:	SHA1319A
Model:	TOYOTA SIENTA HYBRID 1.5G A	Date of Accident:	4 OCTOBER 2018
Chassis:	NHP1707099840 - 2017		

ESTIMATE

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION

500/- \$800.00 ~~400/-~~

TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION

500/- \$800.00 ~~400/-~~

TO TUFF KOTE / ANTI-RUST

\$60.00 40/-

TO REMOVE AND REINSTALL REAR WINDSCREEN, AND PERFORM WATER LEAK TEST

\$150.00 120/-

TO DISMANTLE & REINSTALL REAR INTERIOR CARPET COMPONENT TO FACILITATE REPAIR

\$180.00 80/-

TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR

\$60.00 40/-

TO DISMANTLE & REINSTALL REAR TAILGATE REVERSE CAMERA

\$80.00 50/-

TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD

photo HNL \$150.00 ~~400/-~~

LABOUR TOTAL \$2,280.00

PEI TING

TOTAL

\$6,351.94

08/10/2018 e 1710m

3344.16

Not Author PIPA.

Photo 154 spray

with damaged parts.

ryan

3 dgs.

2 KK And

4

97237799

to Consultants hence notify
 Repairer of the following:
 To survey before/after spray painting
 To display damaged part(s) during resurvey
 Prices are subject to confirmation
 Party survey is on a "Without Prejudice" basis
 Legal modification(s) is allowed
 Elementary item(s) must be resurveyed and
 Subject to final approval from Insurance Company
 Acknowledged by Repairer
 Signature:

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18018210/Dvbn2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 26-10-2018		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 1319A	Veh. Inspected	SLT 9149Z	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18007295MFSH	Excess (\$)	0.00	
Assign From	SERENE	Assign Date	05/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA SIENTA HYBRID	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	NHP1707099840	Colour	BROWN	
Odometer	10703	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	BRIDGESTONE	5 mm	
L/H Front Tyre	185/60 R15	BRIDGESTONE	5 mm	
R/H Rear Tyre	185/60 R15	BRIDGESTONE	5 mm	
L/H Rear Tyre	185/60 R15	BRIDGESTONE	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	04/10/2018	Inspection Date	08/10/2018	
Survey held at	9A SERANGOON NORTH AVE 5			
Repairer	OPTIMA WERKZ PTE LTD			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLT 9149Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR TAILGATE	DENTED	1,186.60	1,186.60
1	REAR TAILGATE WINDSCREEN MOULDING	NECESSARY	35.70	35.70
1	REAR TAILGATE EMBLEM LOGO	NECESSARY	65.60	65.60
1	REAR TAILGATE EMBLEM HYBRID SYNERGY DRIVE	NECESSARY	48.20	48.20
2	REAR TAILGATE HINGE RH/LH @\$78.60	NOT NECESSARY	157.20	-
1	REAR TAILGATE WEATHER STRIP	NECESSARY	356.62	356.62
1	REAR TAILGATE MECHANISM LOCK	DAMAGED	452.70	452.70
1	REAR BUMPER	TO REPAIR SEE LABOUR	1,178.60	-
2	REAR BUMPER SIDE RETAINER RH/LH @\$78.50	SERVICEABLE	157.00	-
1	REAR BUMPER PAD CENTRE	DISTORTED	285.60	285.60
1	REAR BUMPER INNER SPONGE	NOT NECESSARY	105.00	-
8	REAR BUMPER CLIPS @\$6.00	NECESSARY	48.00	48.00
1	REAR END PANEL "OUTER"	TO REPAIR SEE LABOUR	457.80	-
1	REAR END PANEL "INNER"	TO REPAIR SEE LABOUR	608.10	-
1	REAR END PANEL TAILGATE ANTENNA SENSOR	MOUNTING CRACKED	153.20	153.20
	LESS 25% DISCOUNT		-1,323.98	-658.06
			3,971.94	1,974.16
SPECIAL NETT ITEMS				
1	REAR TAILGATE WINDSCREEN SEALANT WITH PRIMER (SN)	NECESSARY	100.00	40.00
			100.00	40.00
LABOUR				
	TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION.INCLUSIVE OF THE REPAIR OF REAR BUMPER,REAR END PANEL "OUTER" AND REAR END PANEL "INNER".		800.00	500.00
	TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION.		800.00	500.00
	TO TUFF KOTE/ANTI-RUST.		60.00	40.00

Report Ref No. CS/FCI18018210/Dvbn2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE AND REINSTALL REAR WINDSCREEN,AND PERFORM WATER LEAK TEST.		150.00	120.00
	TO DISMANTLE & REINSTALL REAR INTERIOR CARPET COMPONENT TO FACILITATE REPAIR.		180.00	80.00
	TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR.		60.00	40.00
	TO DISMANTLE & REINSTALL REAR TAILGATE REVERSE CAMERA.		80.00	50.00
	TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD.	NOT NECESSARY	150.00	-
			2,280.00	1,330.00
	GRAND TOTAL		6,351.94	3,344.16
RECOMMENDED COST OF REPAIRS				3,344.16

Report Ref No. CS/FCI18018210/Dvbn2

ANG BRYAN TANI

Automotive Assessor / Investigator

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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