

Supervisor: NG2 | DOI: 4.10.18 | Date / Time: 4.10.18

Pre-assign / CCU / FTE: _____ | Registered in Merimen: _____



Insured Vehicle No.: SHE 527 Z | Claim No.: S8m 00 XAF
 Name of Insured: TIC BUS PLC | Policy No.: _____
 Insured Tel No.: _____ | HP: _____ | Make / Model: _____
 Excess Sec II :SS: 5,000.00 | D.O.A: 28/09/18 | Place of Accident: _____
 Is driver the owner? (YES NO) | Nature of Accident: _____
 If NO, Driver Name / Age: _____ | OI GIA REPORT: YES NO ; TP GIA REPORT: YES / NO
 Driver Tel No.: _____ | (V/L: YES / NO) | Insured Liability: _____ % | Final ? Yes / No _____

SMB 1542G



INSRS: _____
WSP: _____
Tel: SMP.T.ML
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>20/10</u>	Non-Reporting Itr (1st):	
<u>20/10</u>	Non-Reporting Itr (2nd):	
<u>20/10</u>	Non-Reporting Itr (Final):	
<u>20/10</u>	Notification Itr (if non-pickup):	
<u>20/10</u>	Call OI:	
<u>20/10</u>	After call Itr to OI:	
<u>20/10</u>	Documentation Check List: Handler	Typist
<u>20/10</u>	Notification Itr (if non-pickup)	
<u>20/10</u>	After call Itr to OI:	
<u>20/10</u>	Authorisation To Act:	
<u>20/10</u>	Release Voucher:	
<u>20/10</u>	Final Repair Bill:	
<u>20/10</u>	Car Rental Invoice:	
<u>20/10</u>	Towing Invoice:	
<u>20/10</u>	LTA / GIA:	
<u>20/10</u>	Medical Bill:	
<u>20/10</u>	PIR:	
<u>20/10</u>	Mandate/Reject Instruction:	
<u>20/10</u>	LOD:	
<u>20/10</u>	Payment Breakdown Form:	
<u>20/10</u>	Post-Repair Photos:	
<u>20/10</u>	Others:	

*** Potential reject case.**
 12/10 - View scene photo, OI did not change into TP lane, however TP was out of his lane a little. Ask instrud from Staley whether to proceed rejection / settle 50/50.
 17/10 - AXA will arrange to view AVF and give us further instructions. (KIV)
 20/10 - Instructions from AXA (Law Menu) to reject TP claim. OI travelling within own lane. TP bus encroached into OI lane & cause the grate. Fill pass Admin to close.

PRELIMINARY ADVICE	Date/Time: _____	Sent By: <u>ccatin</u>	02-7-19
FINALIZATION	Date/Time: _____	Confirm with: _____	Confirm by: <u>NOE</u>
Repair Cost:	\$S <u>2100.00</u> () days	Reduction: _____ %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: _____	Confirm with: _____	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% _____ (Agreed / Assessed) BOLA S/N No.:	IF NO or B 28, Ass. Lia: _____	
Repair Cost:	\$S _____		
Loss of Rental (LOR):	\$S _____ () days		
Loss of Use (LOU):	\$S _____ (\$ x days)		
Loss of Income (LOI):	\$S _____ (\$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search:	\$S _____		
Medical:	\$S _____		
Disbursement:	\$S _____ (e.g. Tow/Independent)	1) Claim status: Normal/Reject/Private Settle	
Legal Cost:	\$S _____	2) Report Format: <u>WP</u>	
Total:	\$S _____	3) Survey fee: <u>8200</u>	
FINAL PAYMENT	Date/Time: _____	Confirm with: _____	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$S _____	Name 1: _____	
Payee 2: (If No if N.A.)	\$S _____	Name 2: _____	
Payee 3: (Strain, FIA)	\$S _____	Name 3: _____	

CONFIDENTIAL

CONFIDENTIAL

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s SMRT
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 1 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SMB 15426 Yr Regn: 12 DEC 2014
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: MAN A22 BUS cc 10,518
 Colour: MULTI-COLOURED A/C Insur: d / Std / NI / NA
 Sp. Reading: 363,519 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WMAA22228F7002478
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 275/70 R22.5
 R: 11
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or CONTINENTAL

Front		Rear	
R/Bal. <u>6</u> mm		R/Bal. <u>6</u> mm	
L/Bal. <u>6</u> mm		L/Bal. <u>6</u> mm	
D.O.A. <u>28/5/18</u>		D.O.I. <u>4/10/18</u>	

 Survey held at SMRT WOODLANDS
 Des. of Damages: Fr / Rear / O/S / N/S / UIC / Rooftop or
O/S Frt
 The UIC / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
	<u>1/18 12:00 / 1 repair day</u>
	<u>(Red = \$676.24 / 24%)</u>

Date/Time, File Pass to? : Prell. Report
 : Final Report
 1) _____
 Date/Time, File Return to?
 2) _____
 Report Format : _____
 Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____
 Resurvey No. of Trip: _____ Survey Fee: _____
 Transportation: _____
 Add Fee: : Site Insp (\$ _____)) S + RS _____
 : Interview (\$ _____)) Photos
 : Tech. Invs (\$ _____)) Others
 : Weekend (\$ _____))
 TOTAL _____

AXA LIS



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 8862623
Accident Reporting Number : 6862672

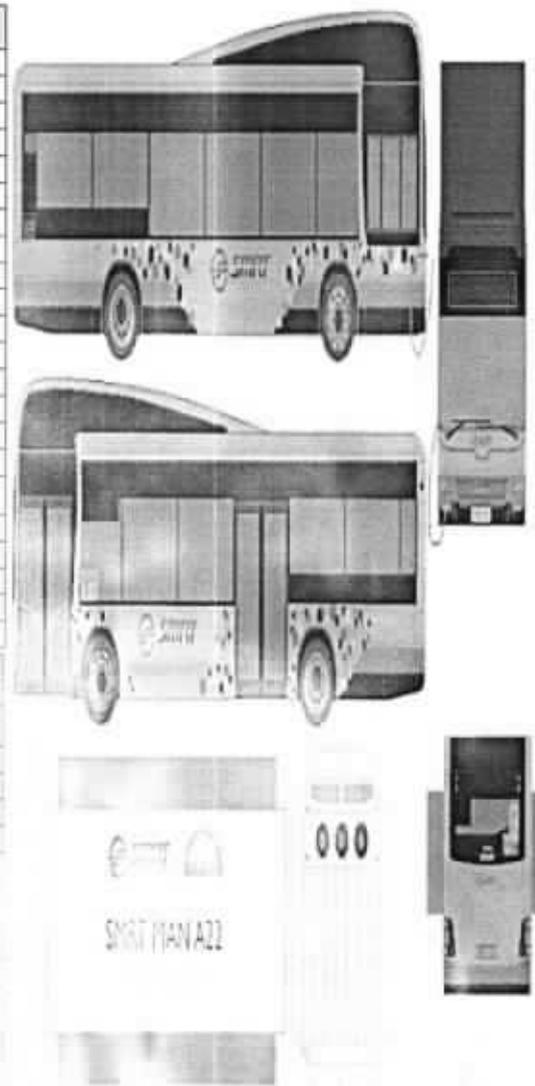
Date Generated : 10/11/2018

User ID : CatherineLee

P7A 21V

Section A - Accident Details

Registration Number	SM01542G
Case Reference Number	902920181048
Registration Date	10/12/2014
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Wong Yee Tin
Type of Accident	Other Vehicle
Accident Date and Time	04/10/2018 1:27 AM
Accident Reported	04/10/2018 02:19 PM
Is Surveyor Required	
Survey by	
Vehicle is Towed to	
Third-Party Date	
Replacement Vehicle	
Job Order Number	
Special Instruction	MAN A22 damaged
Insurance Code and	
Check Number	
Invoice Number	
Invoice Date	
Invoice Amount	



Summary of Repair Estimates

Item	Estimated Cost	Adjusted by Surveyor, if applicable
Labour	\$530.00	
Parts	\$400.00	
Part C	\$1,154.59	
Other	\$0.00	
Tax	\$2,084.59	
Total	\$2,100.00	
Version	1.0	
Prepared by	RAJAN	
Prepared Date	04/10/2018 5:09 PM	

and Accident Invoice Details

Invoice Number	
Invoice Date	
Prepared Date	

- Finalized

- Naz

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
88 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63655562
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 10/11/2018

User ID : CatherineLee

Section D - Details of Repair Estimate			
Part 1 - Labour			
Job Description	Quotation from AR	Adjusted by Surveyor, if applicable	
TO REMOVE & REPAIR DAMAGED AREA	\$795.00	\$500.00	
TOTAL LABOUR	\$795.00	\$500.00	
Part 2 - Parts			
Job Description	Quotation from AR	Adjusted by Surveyor, if applicable	
DOVE	\$538.00	\$500.00	
	\$538.00	\$500.00	
Material Expense			
Job Description	Quotation from AR	Adjusted by Surveyor, if applicable	
Quantity	Unit	Estimator Approved	Surveyor Approved
1.00	\$1,443.24	price	price / SCR
	\$1,443.24		
Total			
Quantity	Unit Price	QC Check	Surveyor Check

PARTS \$1443.24 ✓
 LESS 20% L/S \$1154.60 ✓

LABOUR \$530 ✓
 SPRAY \$400 ✓

TOTAL \$2084.60 ✓

L/S TOTAL \$2,100.00 ✓

CONFIRMED LUMP SUM REPAIR \$2,100.00 / 1 DAY

NAZLIK
 H

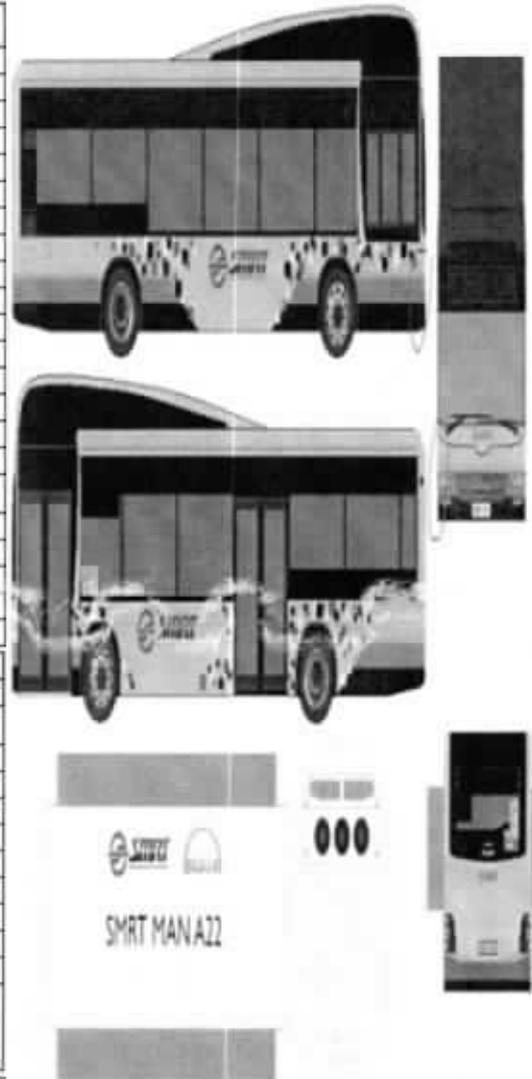


SMRT Accident Vehicle Repair Estimates

SMRT Automotive Service Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757709
FAX Number : 63661652
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 04/10/2018
 User ID : CatherineLee

Section A - Accident Details	
Registration Number	SMB1542G
Case Reference Number	BU15/09/18/1046
Registration Date	12/12/2014
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Khao Yan Tik
Type of Accident	Head To Side
Accident Date and Time	28/09/2018 7:07 AM
Accident Reported Date and Time	28/09/2018 12:18 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098152
Special instruction to ARC, if any	TP: SHC52172 - AXA Right front corner damaged
Prepared Date and Time	02/10/2018 2:29 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates		
Summary of Repair Estimates	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$795.00	\$795.00
Total Spray Cost	\$538.00	\$538.00
Total Spare Part Cost	\$1,443.24	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$2,776.24	\$0.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	2-0	
Prepared / Adjusted By	Tan Ah Leong	
ARC / Surveyor Sign Off Date	02/10/2018 2:34 PM	
Signature		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates		
Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	\$795.00	530

<< Service Request Details

Claim
S8M00XAF

Reference
None 

Loss Date
September 28, 2018

N/A

Request Date
October 4, 2018

Due Date
October 11, 2018

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

Actions

Next Step
Agree to perform service

Vehicle Information

Incident Vehicle Registration #
SMB1542

Make
TPVD MAN

Model

BU5

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Catherine Chong (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 10 October, 2018 2:09 PM
To: assignments
Subject: FW: New message for service request 73429, vehicle number SMB1542
Attachments: GIA REPORT OF SHC5217Z (INSD).PDF; GIA REPORT OF SMB1542G (TP).PDF; SMB1542G - AXA (Survey) (421 KB)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

NGZ

Dear Sir / Madam,

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Wednesday, 10 October, 2018 1:46 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; NG Stacey <stacey.ng@axa.com.sg>
Subject: RE: New message for service request 73429, vehicle number SMB1542

Hi,

Please find attached documents for your action.

Regards,
Namrata

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, October 09, 2018 11:53 AM
To: NG Stacey <stacey.ng@axa.com.sg>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New message for service request 73429, vehicle number SMB1542

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Stacey,

We refer to the above matter.

Please update us the message content.

Dear Motor claims,

Please provide us the following documents and info for our necessary action.

- TP GIA report
- OI GIA report
- OI's mailing address for non-reporting cases
- All supporting documents / Email/ Notification from repairer / claimant

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: stacey.ng@axa.com.sg [mailto:stacey.ng@axa.com.sg]

Sent: Friday, 5 October 2018 2:13 PM

To: admin-d@lkkauto.com

Subject: New message for service request 73429, vehicle number SMB1542

AXA Insurance has sent you a message for claim number S8M00XAF.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG.

<https://www.avg.com>

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

Catherine Chong (LKK Auto)

From: Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR)
<catherineleesc@smrt.com.sg>
Sent: Thursday, 4 October, 2018 10:40 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: AutoSvs-ARC (Bus)
Subject: SMB1542G - AXA (Survey)
Attachments: SMB1542G.pdf; SAS2481124.pdf

Hi

Kindly arrange to survey the vehicle SMB1542G within 48 hours according to GIA guide line, involving your insured SHC5217Z.

Insurance Company : AXA

Vehicle is in woodlands Bus Depot

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



Vivian Lau (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Friday, 10 May, 2019 10:35 AM
To: Vivian Lau (LKKAuto)
Subject: FW: LOD to AXA - SMRT Ref : BUS/09/18/1046/AW - Accident involving SMB1542G and SHC5217Z on 28 Sep 2018 along Somerset Road Junction with Grange Road
Attachments: img-510102328-0001.pdf
Importance: High

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>
Sent: Friday, 10 May 2019 10:34 AM
To: SG AXA Insurance SM Motor Doc (motor.doc@axa.com.sg) <motor.doc@axa.com.sg>; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: LOD to AXA - SMRT Ref : BUS/09/18/1046/AW - Accident involving SMB1542G and SHC5217Z on 28 Sep 2018 along Somerset Road Junction with Grange Road
Importance: High

SMRT Ref : BUS/09/18/1046/AW

AXA : Transcab SHC5217Z

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB1542G. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 2100
Loss of Use (\$275 x 1 Day)	\$ 275
LTA Search Fee	-
Total	\$ 2375

We enclose the following documents,

- Repair Invoice
- GIA Report
- Accident Scene Photos proved transcab SHC5217Z to be straddling in the middle of two lanes before, during and after the accident. Liability is undeniable on SHC5217Z.
- Survey Report and Bus Photos to be furnished by LKK

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Audrey Woo | DID : 6556 3521 | FAX : 6481 9221 | Email : audrey@smrt.com.sg | Claims
Department | 6 Ang Mo Kio Street 62 Singapore 569140





SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190400392
Date : 27.04.2019
Vehicle No. : SMB1542G
Your Ref No. : BUS/09/18/1046
Our Ref No. : 24098152
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 2,100.00
GRAND TOTAL				\$ 2,100.00

Remark :

Make/Model : MAN A22
Accident Date : 27.09.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.



Authorised Signature
for SMRT Automotive Services Pte Ltd







Re:RE: Video footage

Type

🔗 Question

Message

Shared our finding frm SMRT's video footage, pls proceed to reject tp clm because ins was travelling within his own lane. likely tp bus encroached into our insured's lane & cause the graze.

Reply

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 28 June 2019 10:46 AM
To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: Accident Scene Photos Batch Two - SMRT Ref : BUS/09/18/1046/AW - Accident involving SMB1542G and SHC5217Z on 28 Sep 2018 along Somerset Road Junction with Grange Road

Your Ref: **BUS/09/18/1046/AW**
Our Ref: CC4/ASM18018209/Nga3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SMB1542G and SHC5217Z ON 28/09/2018

We refer to the above matter.

We have reviewed the matter and we are of the view that our driver is not liable for the accident.

Base on the Video Footage that has been viewed by AXA at your good office, it has shown that Our Insured is traveling within his own lane however your client encroached into Our Insured's lane and caused the accident.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

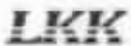
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Shu Pei (LKKAuto)
Sent: Friday, 10 May, 2019 11:34 AM
To: audrey@smrt.com.sg
Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: FW: Accident Scene Photos Batch Two - SMRT Ref : BUS/09/18/1046/AW - Accident involving SMB1542G and SHC5217Z on 28 Sep 2018 along Somerset Road Junction with Grange Road

Dear Sir / Madam,

Thank you for your email.

 **RE: Re:RE: Video footage**

Type

 Question

Message

Dear Saw Theng, we will proceed to submit WP report to your good office as survey has been done and close the case at our end. Thanks

[Reply](#)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18018209/Nga3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:STACEY NG		Date : 10-07-2019	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHC 5217Z	Veh. Inspected	SMB 1542G
Policy No.	VPX/P1680520	Coverage (\$)	0.00
Claim No.	S8M00XAF	Excess (\$)	0.00
Assign From		Assign Date	04/10/2018
2. Vehicle Particulars & Condition			
Make & Model	MAN A22 BUS	c.c	10518
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	WMAA22ZZ8F7002478	Colour	MULTI COLOUR
Odometer	363519	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	275/70 R22.5	CONTINENTAL	6 mm
L/H Front Tyre	275/70 R22.5	CONTINENTAL	6 mm
R/H Rear Tyre	275/70 R22.5	CONTINENTAL	6 mm
L/H Rear Tyre	275/70 R22.5	CONTINENTAL	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	28/09/2018	Inspection Date	04/10/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		1 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 1542G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	HEADLAMP ,RH (MAN BUS) (CONSISTENT) LESS 10% DISCOUNT	SCRATCHED	1,603.60 -	1,603.60 -160.36
			1,603.60	1,443.24
	LABOUR			
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		795.00	530.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		538.00	400.00
			1,333.00	930.00
	GRAND TOTAL		2,936.60	2,373.24
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,100.00

Report Ref No. CC4/ASM18018209/Nga3q2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInspection (1).pdf	Forms / Claims Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 July 2019
LKKAdjustment1.pdf	Forms / Claims Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 July 2019
notification to tp to reject tp claim.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 June 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 June 2019
LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 June 2019
UPDATES SEMBOOXAF VIEW VIDEO FOOTAGE AT SMRT .img	Evidence	Videos	KHOR Saw Theng	26 June 2019
IA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 June 2019
EMAIL PHOTOS .img	Letters and Correspondence	Workshop	VISHNU BATHAM Shekhar	13 May 2019
EMAIL .img	Letters and Correspondence	Others	NIKAM Sambath Pandurang	10 May 2019
TP LOG .img	Letters and Correspondence	Workshop	KUMAR Shalendra	10 May 2019
TP ESTIMATE-MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	27 October 2018
GIA REPORT OF SM63542C (TP).PDF	Reports & Statement	GIA Report	KADRI Muzien	4 October 2018
GIA REPORT OF SHCS217Z (INSOI).PDF	Reports & Statement	GIA Report	KADRI Muzien	4 October 2018
EMAIL FROM WORKSHOP (THIRD PARTY PR).img	Letters and Correspondence	Workshop	KADRI Muzien	4 October 2018