

INS. CASE OWNER: luthering | CC 6/CT11801 8203, 12 Feb 2019 | LKK: 7/10/18 IDAC: 7/10/18

Surveyor: tanhik | DOI: 8/10/18 | Date / Time: 7/10/18 | Registered in Merit: 7/10/18

Pre-assign / CCU / FTE: SLC 3300
Insured Vehicle No.: SLC 3300 | Claim No.: SNM1804851/101/9
Name of Insured: BATHURIN SIM PRINING | Policy No.:
Insured Tel No.: | HP: | Make / Model:
Excess See II :SS: | D.O.A: 6/10/18 | Place of Accident:
Is driver the owner? (YES / NO) | Nature of Accident:
If NO, Driver Name / Age: | OI GIA REPORT: YES / NO : | TP GIA REPORT: YES / NO :
Driver Tel No.: | (VI: YES / NO) | Insured Liability: % | Final ? Yes / No :

410 700X → → → →
INSRS: prime | INSRS: | INSRS: | INSRS:
WSP: | WSP: | WSP: | WSP:
Tel: | Tel: | Tel: | Tel:
Liability: | Liability: | Liability: | Liability:
RMKS: | RMKS: | RMKS: | RMKS:

Date/Time	STAGE	DATE / PIC
<u>7/10/18</u>	Non-Reporting hr (1st):	
<u>7/10/18</u>	Non-Reporting hr (2nd):	
<u>7/10/18</u>	Non-Reporting hr (Final):	
<u>7/10/18</u>	Notification hr (if non-pickup):	
<u>7/10/18</u>	Call OI: <u>15/1/1019</u>	
<u>7/10/18</u>	After call hr to OI: <u>19/1/1019</u>	
<u>7/10/18</u>	Documentation Check List: Handler Typist	
<u>7/10/18</u>	Notification hr (if non-pickup):	
<u>7/10/18</u>	After call hr to OI:	
<u>7/10/18</u>	Authorisation To Act:	
<u>7/10/18</u>	Release Voucher:	
<u>7/10/18</u>	Final Repair Bill:	
<u>7/10/18</u>	Car Rental Invoice:	
<u>7/10/18</u>	Towing Invoice:	
<u>7/10/18</u>	LTA / GSA:	
<u>7/10/18</u>	Medical Bill:	
<u>7/10/18</u>	PIR:	
<u>7/10/18</u>	Mandate/Reject Instruction:	
<u>7/10/18</u>	LOD:	
<u>7/10/18</u>	Payment Breakdown Form:	
<u>7/10/18</u>	Post-Repair Photos:	
<u>7/10/18</u>	Others:	

PRELIMINARY ADVICE Date/Time: 16/10/18 Sent By: LSP

REALIZATION Date/Time: Confirm with: Email: Call:

Repair Cost: SS 787.50 (2 days) Reduction: 50.08 %

FINAL SETTLEMENT Date/Time: 21/11/19 Confirm with: Email: Call:

Final Liability: SS 100 (Agreed / Assessed) BOLA S/N No.:

Repair Cost: SS 787.50

Loss of Rental (LOR): SS 105.83 (2 days) x 52.92

Loss of Use (LOU): SS - (5 x days)

Loss of Income (LOI): SS 100.00 (5 x 20.00 x 1 days)

LOR only ☐ LOU only ☐ LOR + LOU ☒ LOR + LOI ☐ (Tick only one)

GIA/LTA Search: SS 7.00

Medical: SS -

Disbursement: SS - (e.g. Tow/Independent)

Legal Cost: SS -

Total: SS 1,096.43 Global Sum SS:

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

Payee 1: SS 1,096.43 Name 1: Prime Auto claims service pte ltd

Payee 2: (Strike if N.A.) SS - Name 2:

Payee 3: (Strike if N.A.) SS - Name 3:

Date/Time: File Pass to: : ☐ : Prelim. Report

Date/Time: File Return to: : ☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Add Fee: ☐ Site Insp: 15

☐ Interview: 15

☐ Tech. Invs: 15

☐ Weekend: 15

Report Format:

Lump Sum / I.B.T: 15

TOTAL:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC6/CTI18018203/T1wb3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 09-10-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLC 3399Y	Veh. Inspected	SHD 2607X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	09/10/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	06/10/2018	Inspection Date	08/10/2018
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC6/CT118018203/T1wb3

Date: 16.10.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD2607X

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 08.10.2018 at the premises of M/s Prime Auto Claims Service Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,477.50
Revised Estimate Amount	: S\$	737.50
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 08.10.2018

China Taiping Insurance (S) Pte Ltd
2 Anson Road #16-00
Springleaf Tower
Singapore 079909

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2607X TOYOTA AXIO HYBRID 1.5 (2016)

To Supply

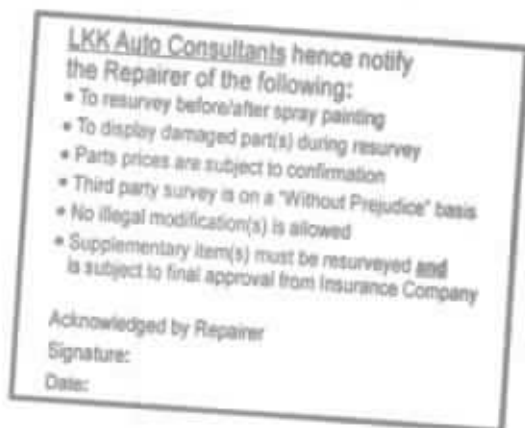
1) 1pc	Rear bumper	\$	Ry 700.00
2) 1pc	Rear bumper clip	\$	m x 20.00
3) 1pc	Left tail lamp	\$	ang 450.00

Sub total Parts	\$	1,170.00
Less: 25% discount	\$	(292.50)
	\$	877.50

L/charges

1)	To remove rear bumper & left tail lamp. Replace rear bumper & left tail lamp. Align & adjust rear bumper.	\$	200 300.00
2)	To putty, respray painting rear bumper. To polish.	\$	200 300.00

Sub total L/charges	\$	600.00
Estimated Grand Total	\$	1,477.50



Tayfun 97493744
'wp'
8/10/18 @ 1630
02 days
Resurvey after repair
Sent @ lkkauto.com

Shu Pei (LKKAUTO)

From: Catherine Thia <catherine.thia@sg.cntaiping.com>
Sent: Wednesday, 12 December 2018 9:09 AM
To: Shu Pei (LKKAUTO); Claims Dept of CTI
Cc: Lucas Lee; Alfred Toh
Subject: RE: Accident Involving SLC3399Y (OI: SNM18D04850C02/9) AND SHD2607X (TP : LKK REF - CC6/CTI18018203/wb3) on 06/10/2018

Hi

Insured haven't reported yet

Thanks

Catherine Thia

Senior Executive
Motor Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6193
www.sg.cntaiping.com



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From: Shu Pei (LKKAUTO) [mailto:shupe@lkkauto.com]
Sent: Tuesday, 11 December, 2018 8:06 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Accident Involving SLC3399Y (OI: SNM18D04850C02/9) AND SHD2607X (TP : LKK REF - CC6/CTI18018203/wb3) on 06/10/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0053 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 23 November 2018 3:57 PM

To: 'Lucas Lee' <lucas.lee@sg.cntaiping.com>; 'Catherine Thia' <catherine.thia@sg.cntaiping.com>

Subject: FW: Accident Involving SLC3399Y (OI: SNM18D04850C02/9) AND SHD2607X (TP : LKK REF - CC6/CTI18018203/wb3) on 06/10/2018

Dear Catherine & Lucas,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 22 October 2018 11:16 AM

To: 'Lucas Lee' <lucas.lee@sg.cntaiping.com>

Subject: RE: Accident Involving SLC3399Y (OI: SNM18D04850C02/9) AND SHD2607X (TP : LKK REF - CC6/CTI18018203/wb3) on 06/10/2018

Dear Lucas,

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-251 S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 17 October 2018 2:50 PM

To: xiaosi.tan@ssgroup.sg; ivy.lim@ssgroup.sg; ryan.pohl@ssgroup.sg; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Lim Lee Choo <leechoo.lim@sg.cntaiping.com>; Chai Chui Ai <chuiai.chai@sg.cntaiping.com>; Alice Ng <alice.ng@sg.cntaiping.com>

Subject: Accident Involving SLC3399Y (OI: SNM18D04850C02/9) AND SHD2607X (TP : LKK REF - CC6/CTI18018203/wb3) on 06/10/2018

LKK REF - CC6/CTI18018203/wb3

CTI REF - SNM18D04850C02/9 (SLC3399Y)

Dear Xiaosi/Ivy/Ryan

We would like to bring to your attention that mutual client, Katherina Sim Pei Ming has not and/or has yet to file SAS/Accident Report for the 3rd accident (within Policy Year) alleged occurred on 6 October 2018.

Please assist to **notify mutual client to file SAS report at M/s LKK Auto Consultants Pte Ltd or China TaiPing Insurance's Authorized Workshop (Reporting Centre) IMMEDIATELY** to enable M/s LKK Auto Consultants Pte Ltd to handle the incoming claim against her policy on her behalf.

Aside to Lucas/Catherine, please assist to keep track on the matter.

Best Regards

Alfred Tch

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6182

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

www.sg.cntaiping.com



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From: Lucas Lee

Sent: Wednesday, October 10, 2018 3:08 PM

To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>

Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLC3399Y (OI: SNM18D04850C02) AND SHD2607X (TP : LKK REF - CC6/CTI18018203/wb3) on 06/10/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Catherine Thia

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #15-00 Springleaf Tower Singapore 079908
Tel: 6389 6111 Fax: 6222 1033
Website: www.sg.cntaiping.com
Co. Reg. No. 200208394E

Our Reference: **SNM18D04850/C01/9**

Date : **10 OCTOBER 2018**

via Ordinary & Registered Mail

**KATHERINA SIM PEI MING
BLK 339C KANG CHING ROAD
#07-344
SINGAPORE 613339**

Dear Sir / Madam

**ACCIDENT INVOLVING SLC3399Y AND SLC3399Y ON 06 OCTOBER 2018
ALONG CHOA CHU KANG DRIVE**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SLC3399Y**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.

We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us **IMMEDIATELY** through **LKK Auto Consultants Pte Ltd** or any of our **authorized workshops**. You may log onto our website www.sg.cntaiping.com for location of the respective workshops.

We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your **NO CLAIM DISCOUNT** will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : VIVIAN
Ref : CC6/CT118018203/WB3
Contact No : 68418625
via Email : VIVIAN@LKKAUTO.COM

CC : Agent - (AN0420A) - INXPRESS INSURANCE AGENCY PTE LTD

F02/LKKDSANR-2013



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18018203/T1wb3

12 December 2018

KATHERINA SIM PEI MING
BLK 339C KANG CHING ROAD #07-344
SINGAPORE 613339

Dear Sir / Madam,

ACCIDENT INVOLVING SLC3399Y AND SLC3399Y ON 06 OCTOBER 2018
ALONG CHOA CHU KANG DRIVE

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a **THIRD PARTY** claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** dated 10 October 2018.

To enable us to look into the matter immediately, please let us hear from you within **seven (7)** days from date of this letter (by 19 December 2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
Email: vivianlau@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Poh Kin (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 14 February 2019 5:43 PM
To: Poh Kin (LKKAUTO); Admin A; Vivian Lau (LKKAUTO)
Cc: Catherine Thia; Alfred Toh; Chee So Chow; KKLau
Subject: RE: <Urgent> <Reminder> RE: Accident Involving SLC3399Y (OI: SNM18D04850C02/9) AND SHD2607X (TP : LKK REF - CC6/CTI18018203/wb3) on 06/10/2018
Attachments: REPORT OF SLC3399A.pdf
Categories: clear

LKK REF - CC6/CTI18018203/wb3
CTI REF - SNM18D04850C02/9 (SLC3399Y)

Dear Poh Kin

We refer to your email and reminders pertaining to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

Aside to Catherine, please assist to follow up on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Thursday, 14 February, 2019 5:03 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Catherine Thia <catherine.thia@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: <Urgent><Reminder>RE: Accident Involving SLC3399Y (OI: SNM18D04850C02/9) AND SHD2607X (TP : LKK REF - CC6/CTI18018203/wb3) on 06/10/2018

Without prejudice

Your Ref: SNM18D04850C02/9
Our Ref: CC6/CTI18018203/T1wb3

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 20 February 2019 2:17 PM
To: 'Alice Leong'
Cc: Admin A
Subject: RE: ACCIDENT ON 06.10.2018 INVOLVING VEHICLES SHD2607X & SLC3399Y
Attachments: DV SHD 2607X.pdf

Importance: High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Our Ref: CC6/CTI18018203/T1fb3

Your Ref: SHD 2607X

Dear Alice,

We refer to above matter and our tele conversation.

We hereby confirmed settlement as per your letter of demand:-

1. Cost of Repair (w/GST)	S\$ 789.13
2. Loss of Income (\$50.00 x 2 days)	S\$ 100.00
3. Loss of Rental (\$102.90 x 2 days)	S\$ 205.80
4. LTA search	<u>S\$ 7.49</u>
	<u>S\$ 1,096.93</u>

Please duly sign the DV attached and return with letter of authorization of your hirer to us for payment processing.

We need original copy DV.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 11.10.2018

Our ref: SHD2607X
LKK Ref: CC6/CTI18018203/wb3

China Taiping Insurance (S) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Without prejudice
Fax: 6224 7175

Attn: Motor Claims Dept

Dear Madam,

ACCIDENT ON 06.10.2018 INVOLVING VEHICLES SHD2607X & SLC3399Y

We are on behalf of M/S Prime Car Rental & Taxi Services Pte Ltd the owner of vehicle SHD2607X in their third party claim against your insured / driver of SLC3399Y

Appended below our client's claim:-

1. Cost of repair	\$ 789.13
2. Loss of rental @102.90 x 2 days	\$ 205.80
3. Loss of income @\$50.00 x 2 days	\$ 100.00
4. GIA search Fee	\$ 2.00
Total	<u>\$ 1,096.93</u>

We enclosed herewith our invoice 2627, GIA search receipt, letter of authority & Letter of Certification for your retention. Please acknowledge receipt.

For amicable settlement, please let us have your offer

Regards

Yours faithfully,

Alice Leong

E-mail: aliceleong@primeautoclaims.com

Encl.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/CTI18018203/T1fb3

14th February 2019

KATHERINA SIM PEI MING

339C Kang Ching Road,
#07-344,
Singapore 613339.

Dear Sir/Madam,

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLC 3399Y AND
SHD 2607X ALONG SHELL PETROL STATION @ CHOA CHU KANG DRIVE
ON 06.10.2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Poh Kin Chong
Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: pohkin@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

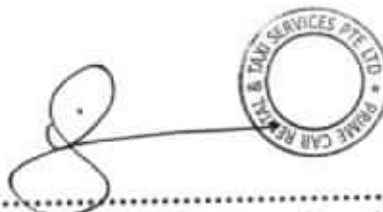
LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 06.10.2018 INVOLVING SHD2607X & SLC3394Y
AT SHELL PETROL (ALONG CHOA CHU KANG DRIVE)

I/ We, M/S Prime Car Rental & Taxi Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SHD2607X in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.



.....
Signature (Company's stamp if applicable)

Name:


NRIC:

LETTER OF AUTHORISATION

ACCIDENT INVOLVING SHD 2607X AND SLC 3399Y ON 06.10.2018, ALONG
Choo Ann Kang Dr Shell Petrol Kiosk

I/we Zulkiflee Bin Abdul Hamid (Hirer) NRIC No: S7731139D and / or
NIL (Relief) NRIC No: NIL Taxi Number
SHD 2607X hereby authorize **Prime Auto Claims Service Pte Ltd**;

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (expect personal injuries and medical claims.)
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forwarded directly to **Prime Auto Claims Service Pte Ltd** in accordance with **Prime Auto Claims Service Pte Ltd** instruction and made in favor of **Prime Auto Claims Service Pte Ltd**

Date : 08.10.2018
Name of Hirer : Zulkiflee Bin Abdul Hamid
Hirer NRIC : S7731139D Signature: 
Address : Blk 616 Hengqiang Ave 8 #07-374 S' 530616
Contact : 90477173

Name of Relief : NA
Relief NRIC : NA Signature: NA
Address : NA
Contact No : NA

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3082831700

Claim No : SNM18D04850/C02/9

Claimant : PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Amount : S\$1,096.93

DOLLARS ONE THOUSAND NINETY-SIX AND CENTS NINETY-THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 2607X

Insured Vehicle No. : SLC 3399Y

Date of Loss : 06/10/2018

Place of Accident : SHELL PETROL STATION AT CHOA CHU KANG DRIVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KATHERINA SIM PEI MING

Driver Name : KATHERINA SIM PEI MING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	-
(2) Cost of Repair/Excess	S\$	789.13
(3) Loss of Use/Rental/Earning	S\$	305.80
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	-
(6) Survey Fees/P.T. Fees	S\$	-
(7) Cost including Disbursement	S\$	-
TOTAL		S\$ 1,096.93

Claimant Name : 

NRIC No : _____

Signature



CHAN KONG LOONG
S76301061
WORKSHOP MANAGER
NO. 5 BENOL PLACE
SINGAPORE 629926

Date

26/2/2019

"The contents of this document apply to vehicles damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

TAX INVOICE**No: 2627****PRIME GROUP****Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

MESSRS**China Taiping Insurance (S) Pte Ltd**

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

10/10/2018

Date: _____

2638

Works Order No: _____

SHD2607X

Vehicle No: _____

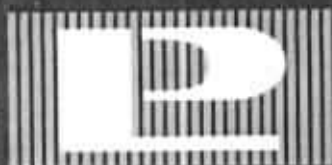
ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	Make/Model : Toyota Axio Repair Date : 8/10/2018 Terms of Payment: COD		
	<u>Third Party Claims</u>		
	<u>To Supply</u>		
1.	1 pc left tail lamp.		\$ 450.00
	Less: 25% discount		(\$ 112.50)
			\$ 337.50
	<u>Labour Charges</u>		
1.	To remove rear bumper & left tail lamp. Replace rear bumper & left tail lamp. Align & adjust rear bumper.		\$ 200.00
2.	To putty, respray painting rear bumper. To polish.		\$ 200.00
	Sub Total L/Charges:		\$ 400.00

* Compound interests at the rate of 1% per month will be charged on late payment.

SUB TOTAL \$ 737.50**GST 7%** \$ 51.63**TOTAL** \$ 789.13

Prepared by _____

Prime Auto Claims Service Pte Ltd
 Manager



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office

5, Benoi Place

Singapore 629926

Tel : 6898 2000

Fax : 6862 2628

Email : primetaxi@singnet.com.sg

Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z

Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2607X

Date : 09.10.2018

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

RE: LETTER OF CERTIFICATION FOR MR. ZULKIFLEE BIN ABDUL HAMID

This letter serves to confirm that Mr. Zulkiflee Bin Abdul Hamid, Nric Number S7731139D is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2607X for Singapore Dollar One Hundred and Two and Cents Ninety (\$102.90) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely

.....
Mr Chan Keng Loong
Workshop Manager

CHAN KONG LOONG
S76301061
WORKSHOP MANAGER
NO. 5 BENOL PLACE
SINGAPORE 629926



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-155083

Date of Request: 08/10/2018

Your Ref No:

Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date 08/10/2018
Enquiry By Chrissy Teo Ye En
Vehicle No. SLC3399Y
Accident Date 06/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLC3399Y	China Taiping Insurance (Singapore) Pte. Ltd.	24/10/2017-23/10/2018	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-155083

Date of Request: 08/10/2018

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date: 08/10/2018
Enquiry By: Chrissy Teo Ye En
Vehicle No.: SLC3399Y
Accident Date: 06/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC6/CTI18018203/T1fb3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 05-03-2019



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLC 3399Y	Veh. Inspected	SHD 2607X
Policy No.	DMPCSN3082831700	Coverage (\$)	0.00
Claim No.	SNM18D04850/C02/9	Excess (\$)	0.00
Assign From		Assign Date	08/10/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA AXIO HYBRID	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	NKE1657132441	Colour	ORANGE
Odometer	236766	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	175/65 R15	WEST LAKE	6 mm
L/H Front Tyre	175/65 R15	WEST LAKE	6 mm
R/H Rear Tyre	175/65 R15	WEST LAKE	6 mm
L/H Rear Tyre	175/65 R15	WEST LAKE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	06/10/2018	Inspection Date	08/10/2018
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 2607X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER	TO REPAIR SEE LABOUR	700.00	-
1	REAR BUMPER CLIP	NOT NECESSARY	20.00	-
1	LEFT TAIL LAMP	CRACKED	450.00	450.00
	LESS 25% DISCOUNT		-292.50	-112.50
			877.50	337.50
	<u>LABOUR</u>			
	TO REMOVE REAR BUMPER & LEFT TAIL LAMP .REPLACE REAR BUMPER & LEFT TAIL LAMP.ALIGN & ADJUST REAR BUMPER.INCLUSIVE OF THE REPAIR OF REAR BUMPER.		300.00	200.00
	TO PUTTY,RESPRAY PAINTING REAR BUMPER .TO POLISH.		300.00	200.00
			600.00	400.00
	GRAND TOTAL		1,477.50	737.50
RECOMMENDED COST OF REPAIRS				737.50

Report Ref No. CC6/CT18018203/T1fb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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