

Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 11 October, 2018 9:42 AM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: Urgent - Accident involving FBF3126X & GY7797Z on 04/10/2018 - CAR IN WORKSHOP Our Ref: 18/18/18/VC05/020989
Attachments: 11102018094041.pdf
Categories: HMK

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, 11 October, 2018 9:34 AM
To: ONG LI LI
Cc: Admin A; MT_Claim_SG; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO)
Subject: RE: Urgent - Accident involving FBF3126X & GY7797Z on 04/10/2018 - CAR IN WORKSHOP Our Ref: 18/18/18/VC05/020989

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/18/18/VC05/020989
LKK REF: CC4/LPC18018198/Kwa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 8 October, 2018 11:24 AM
To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Urgent - Accident involving FBF3126X & GY7797Z on 04/10/2018 - CAR IN WORKSHOP Our Ref: 18/18/18/VC05/020989

Dear Li Li,

Thank you for the assignment.

Please be informed that repairer arrange survey on 09.10.2018.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Monday, 8 October, 2018 9:28 AM
To: Merina <merina@autowerke.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; admin-d@lkkauto.com
Cc: 'claims@autowerke.com.sg' <claims@autowerke.com.sg>; Alex Beh - Autowerke <alex@autowerke.com.sg>
Subject: RE: Urgent - Accident involving FBF3126X & GY7797Z on 04/10/2018 - CAR IN WORKSHOP Our Ref: 18/18/18/VC05/020989

Without Prejudice
Save as to Costs

Dear Merina

Thank you for confirming the appointment of a Single Joint Expert.

Dear Catherine/Nivitha

Please assign Xing Guo Qiang to conduct the TP survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Merina [<mailto:merina@autowerke.com.sg>]
Sent: Monday, 8 October, 2018 9:18 AM
To: ONG LI LI; CHEW BENG KEE; MT_Claim_SG; assignments@lkkauto.com; admin-d@lkkauto.com
Cc: 'claims@autowerke.com.sg'; Alex Beh - Autowerke
Subject: Re: Urgent - Accident involving FBF3126X & GY7797Z on 04/10/2018 - CAR IN WORKSHOP Our Ref: 18/18/18/VC05/020989

Dear Li Li,

Please kindly arrange "Xing Guo Qiang" for the survey.

Thank you.

Regards,

Merina Chia

On 8/10/2018 9:01 AM, ONG LI LI wrote:

Without Prejudice
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Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

-----Original Message-----

From: CHEW BENG KEE

Sent: Monday, 8 October, 2018 8:58 AM

To: MT_Claim_SG; 'merina@autowerke.com.sg'; 'claims@autowerke.com.sg'

Subject: FW: Urgent - Accident involving FBF3126X & GY7797Z on 04/10/2018 - CAR IN WORKSHOP

Hi Li Li, fya pls.

Best Regards

Chew Beng Kee

Head of Claims | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

-----Original Message-----

From: Merina Chia [<mailto:merina@autowerke.com.sg>]

Sent: Saturday, October 06, 2018 10:24 AM

To: CHEW BENG KEE

Cc: claims@autowerke.com.sg; Alex Beh - Autowerke; Reporting@Autowerke

Subject: Urgent - Accident involving FBF3126X & GY7797Z on 04/10/2018 - CAR IN WORKSHOP

Without Prejudice

Dear Sir/Mdm,

We refer to the above matter.

We enclose the following document for your attention:-

1. PRS letter
2. GIA report

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have a list of 10 motor surveyors for our selection and please let us know within 2 working days whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Vehicle was grounded in our premise, Please arrange to survey our client's vehicle as soon as possible at :-

AUTOWERKE AUTOMOTIVE PTE LTD

8 Kaki Bukit Avenue 4

#05-01/02 Premier Building

Singapore 415875

Person In-Charge : Alex Beh/Merina Chia

Mobile Number: 9091 0000

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Thank you.

Regards,
Merina Chia
+65 90910000

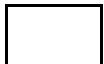
Autowerke Automotive
8 Kaki Bukit Ave 4
#05-01/02 Premier
Singapore 415875

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Thank you.

Regards,
Merina Chia
+65 90910000

Autowerke Automotive
8 Kaki Bukit Ave 4
#05-01/02 Premier
Singapore 415875



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