

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 11 February 2019 1:33 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <Seek Mandate> Lonpac Ref: 117/18/18/VP05/020995 *LKK Ref: CC4/LPC18018177/Apb3n2 [Accident vehicle between SLM1989E and SGU4401G on 06/10/2018]

Dear Hsiao Tong,

Kindly proceed as proposed

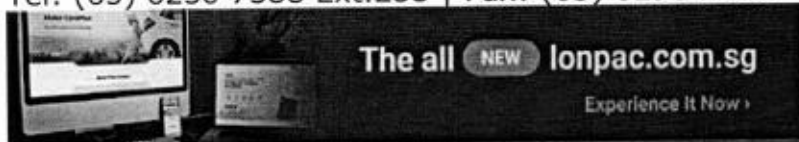
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, 8 February, 2019 2:44 PM
To: ONG LI LI; GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: <Seek Mandate> Lonpac Ref: 117/18/18/VP05/020995 *LKK Ref: CC4/LPC18018177/Apb3n2 [Accident vehicle between SLM1989E and SGU4401G on 06/10/2018]

Lonpac Ref: **117/18/18/VP05/020995**
LKK Ref: CC4/LPC18018177/Apb3n2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 17/10/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver reversed and hit onto third party parked vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "1ST AUTOWORKS PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 10,887.04	\$ 4,149.46
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 180.00 (3days x \$60.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 11,189.04	\$ 4,331.46

**03days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 8 December 2018 3:15 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; 'ONG LI LI' <llong@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: TBA RE: Accident vehicle between our insured SLM1989E and your insured SGU4401G on 06/10/2018

LONPAC REF: 117/18/18/VP05/020995

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 20 November 2018 7:05 PM

To: 'ONG LI LI' <llong@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: TBA RE: Accident vehicle between our insured SLM1989E and your insured SGU4401G on 06/10/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 17 October 2018 9:08 AM

To: 'ONG LI LI' <llong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: TBA RE: Accident vehicle between our insured SLM1989E and your insured SGU4401G on 06/10/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLM 1989E at M/s 1st Autoworks Pte Ltd on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:
- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 8 October 2018 12:59 PM

To: 'ONG LI LI' <long@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments
<assignments@lkkauto.com>

Subject: RE: Our Ref: TBA RE: Accident vehicle between our insured SLM1989E and your insured SGU4401G on
06/10/2018

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Monday, 8 October, 2018 12:42 PM

To: suhaimi@firstautoworks.com.sg; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; admin-d@lkkauto.com

Subject: Our Ref: TBA RE: Accident vehicle between our insured SLM1989E and your insured SGU4401G on
06/10/2018

Without Prejudice
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Suhaimi [mailto:suhaimi@firstautoworks.com.sg]

Sent: Monday, 8 October, 2018 12:28 PM

To: MT_Claim_SG

Subject: Accident vehicle between our insured SLM1989E and your insured SGU4401G on 06/10/2018

Dear Sir

We are instructed by Yee Ziliang Sidney to notify you of a road traffic accident on 06/10/2018 at about 2250 at Toa Payoh Central involving our client's/customer's vehicle registration number SLM1989E and vehicle registration number SGU4401G driven by you at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

We look forward in having a direct settlement and request that one of the following named survey companies **be appointed as the single joint expert** as finalization/processing of the claims after finalization are done promptly.

- 1)
- 2)
- 3)

Thanks & Regards

Suhaimi Ong
Service Executive

1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185

Letter of Demand


To: Longue Insurance Bhd.

Re: Accident involving my vehicle no. SLM 1989E and vehicle no. SLM 44016 on 06/10/2018 at 2250 HRS PM/AM along Tan Ayerh Central

- 1) I/We, the owner of vehicle no. SLM 1989E hereby appoint SL Auto works Pte Ltd ("the workshop") to act for me/us to recover damages sustained in the above accident from the third party driver and/or insurers. Claims are as follows:

Vehicle Repair cost / Excess	\$ 4199.46
Vehicle Rental Fee for _____ days @	
\$ _____ per day	\$
Loss of use/rental for <u>3</u> days @	
\$ <u>100</u> per day	\$ 300.00
Loss of income for _____ days @	
\$ _____ per day	\$
Police search fee/police report fee/LTA search fees	\$
Others / <u>Merimen Search fees</u>	\$ 2.00

Total: \$ 4451.46

Signature of vehicle owner 

Name - Yee Zhiang Sidney

Address: 183 Telok Ayer St

#28-42, Spore 670183

Tel: 94353253

Witnessed by:

Sekiam

Authorization To Act

I, Yee Zi-rang Sidney ("the third party claimant") of
B/k 183 Jelebu Road #28-42, S/P 670183
(address), owner of SLM1989F (vehicle no.) hereby
authorize LS Autoworks Pte Ltd
("the workshop") to act for me with respect to my claim for repair
costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLM1989F that was damaged pursuant to the accident which
occurred on 06/10/2018 (date) along Tan Payoh Central
(location) involving
vehicle no/s SL4 4801G
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 08 day of 10 (month) 20 18 (year)

→ 
SIDNEY YEE

Signed by "the third party claimant"

 Suhaimi Ong

Signed by "the workshop"

Letter of Authorisation & Indemnity

Accident Involving Vehicle no. SLM1484E and SLU 4496 On 6/10/2018

At Tua Payoh Central

1. I/We, the owner of vehicle no. SLM1484E hereby instruct and authorize Lot AutoWorks Pte Ltd ("the workshop") to commence repairs to the said vehicle. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$ — being refundable deposit of the repair to my/our said vehicle.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursement for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on our behalf.
5. I/we also hereby instruct and authorise you deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
6. In the event that I/we am/are required to attend at my/our solicitors office or to attend court in connection with my/our claim, I/we shall render full co-operation.
7. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party, I/we authorise you to revert the claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under policy of insurance shall be borne by me/us.
8. If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
9. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 08 day of 10 20 18

Signature of vehicle owner [Signature]

Name - Yee Ziliang Sidney

IC No : S8423218A

(Company stamp, if applicable)

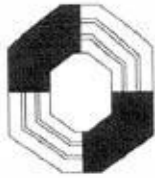
Address : 183 Tekong Road

#28-42, Spore 67083

Tel : 94353253

Witnessed by :

[Signature]



LONPAC INSURANCE BHD

CLAIM NO : 117/18/18/VP05/020995
DATE : 13 FEB 2019


DISCHARGE VOUCHER

I/We, Yee ZiLiang Sidney confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SGU4401G the sum of Singapore Dollar Four Thousand Three Hundred Thirty One and Cents Forty Six Only (\$4,331.46) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLM1989E and SGU4401G on 06 Oct 2018 along Toa Payoh Central.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SHERPHERDSON IGNATIUS BARTHOLOMEW AND/OR SHERPHERDSON GWENDOLYN JILL**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **1ST AUTOWORKS PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


..... 21/2/2019
Signature of vehicle owner/Date

**"SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM"**

SIDNEY YEE 21/2/2019
.....
Name of vehicle owner /Date

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4, #04-01 (South Wing) Singapore 415933

TAX INVOICE

LONPAC INSURANCE BHD

100, Beach Road

#19-00 Shaw Tower

SINGAPORE 189702

GST Ref. No: 20-0000274-Z

Vehicle No: SLM1989E

Invoice No: CGI-ASC-19IR00047G

Chasis No: W0LBE6EC2HG018341

Engine No: B1162547GSGX0306

Invoice Date: 04-Jan-18

DESCRIPTION	AMOUNT	SGD
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Parts

No.	Qty.	Description	Price (SGD)
<u>1</u>	1	Front Bumper	\$ 1,660.00
<u>2</u>	1	LHF Headlamp	\$ 1,160.00

Total: \$ 2,820.00

Less 10%: \$ 282.00

Parts Total: \$ 2,538.00

Labour

No.	Description	Price (SGD)
<u>1</u>	To dismantle / renew the accident damaged portion, to panel beating, reshape, straighten, orientate and align repair / replacement parts. (\$650 per day)	\$ 650.00
<u>2</u>	Carry out spray painting on accident affected area (\$550 per panel)	\$ 550.00
<u>3</u>	To disconnect wire harness of electrical component to facilitate repairs, reconnect and check electrical function after repair	\$ 30.00
<u>4</u>	To remove and refit front sensor	\$ 80.00

Labour Total: \$ 1,310.00

Other

No.	Other Description	Price (SGD)
<u>1</u>	10 Front bumper clip	\$ 30.00

Other Total: \$ 30.00

Total : S	3,878.00
GST (7%) S	271.46
Grand Total: S	4,149.46

Yours Faithfully,



Suhaimi Ong

Service Advisor

Tel: 68441985 Fax:68445185

E & O E

- ALL CHEQUE PAYMENTS SHOULD BE CROSSED AND MADE PAYABLE TO "IST Autoworks Pte Ltd".
- PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-155221

Date of Request: 08/10/2018

Your Ref No:

Online Purchase

1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4
#04-01
Singapore 415933

Dear Sir/Madam,

Enquiry Date 08/10/2018

Enquiry By Mohd Suhaimi Bin Mohd Suadi Ong

TP Vehicle No. SGU4401G

Accident Date 06/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGU4401G	Lonpac Insurance Bhd	27/11/2017-26/11/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-155221

Date of Request: 08/10/2018

Your Ref No: Online Purchase

1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4
#04-01
Singapore 415933

Dear Sir/Madam,

Enquiry Date 08/10/2018
Enquiry By Mohd Suhaimi Bin Mohd Suadi Ong
TP Vehicle No. SGU4401G
Accident Date 06/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque