

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 11 February 2019 1:33 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <Seek Mandate> Lonpac Ref: 117/18/18/VP05/020995 *LKK Ref: CC4/LPC18018177/Apb3n2 [Accident vehicle between SLM1989E and SGU4401G on 06/10/2018]

Dear Hsiao Tong,

Kindly proceed as proposed

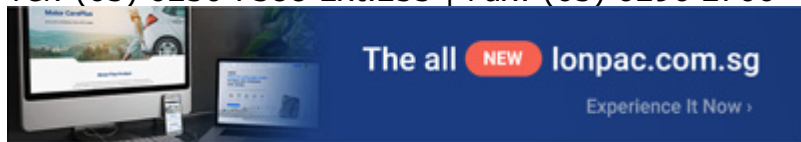
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, 8 February, 2019 2:44 PM
To: ONG LI LI; GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: <Seek Mandate> Lonpac Ref: 117/18/18/VP05/020995 *LKK Ref: CC4/LPC18018177/Apb3n2 [Accident vehicle between SLM1989E and SGU4401G on 06/10/2018]

Lonpac Ref: **117/18/18/VP05/020995**

LKK Ref: CC4/LPC18018177/Apb3n2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 17/10/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver reversed and hit onto third party parked vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "1ST AUTOWORKS PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 10,887.04	\$ 4,149.46
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 180.00 (3days x \$60.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 11,189.04	<u>\$ 4,331.46</u>

**03days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 8 December 2018 3:15 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>; 'ONG LI LI' <llong@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: TBA RE: Accident vehicle between our insured SLM1989E and your insured SGU4401G on 06/10/2018

LONPAC REF: 117/18/18/VP05/020995

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 20 November 2018 7:05 PM

To: 'ONG LI LI' <llong@lonpac.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: TBA RE: Accident vehicle between our insured SLM1989E and your insured SGU4401G on 06/10/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 17 October 2018 9:08 AM

To: 'ONG LI LI' <llong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: TBA RE: Accident vehicle between our insured SLM1989E and your insured SGU4401G on 06/10/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLM 1989E at M/s 1st Autoworks Pte Ltd on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 8 October 2018 12:59 PM

To: 'ONG LI LI' <llong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Our Ref: TBA RE: Accident vehicle between our insured SLM1989E and your insured SGU4401G on 06/10/2018

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 8 October, 2018 12:42 PM

To: suhaimi@firstautoworks.com.sg; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; admin-d@lkkauto.com

Subject: Our Ref: TBA RE: Accident vehicle between our insured SLM1989E and your insured SGU4401G on 06/10/2018

Without Prejudice
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	

10	Sathya Sai Kathirrasen	
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Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Suhaimi [<mailto:suhaimi@firstautoworks.com.sg>]
Sent: Monday, 8 October, 2018 12:28 PM
To: MT_Claim_SG
Subject: Accident vehicle between our insured SLM1989E and your insured SGU4401G on 06/10/2018

Dear Sir

We are instructed by Yee Ziliang Sidney to notify you of a road traffic accident on 06/10/2018 at about 2250 at Toa Payoh Central involving our client's/customer's vehicle registration number SLM1989E and vehicle registration number SGU4401G driven by you at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

We look forward in having a direct settlement and request that one of the following named survey companies **be appointed as the single joint expert** as finalization/processing of the claims after finalization are done promptly.

- 1)
- 2)
- 3)

Thanks & Regards

Suhaimi Ong
Service Executive

1st Autoworks Pte Ltd
23 Kaki Bukit Ave 4,
#04-01 (South Wing)
S'pore 415933
Tel : 6844 1985
Fax : 6844 5185