

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: CC3/LCR18018174/wa3**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/1155/2018/MAS

30 Apr 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLR 9942 K, Audi A5 SB 2.0 TFSI S-Tro**

total pages

With reference to the above-mentioned vehicle, no. **SLR 9942 K**, claimant, **Mr. Michael Chong @Chong Chuan Wen**, please find the related document as per attached.

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

1. A copy of the Original invoice no. 85013704 – S\$2,465.28
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Loss of Use – S\$300.00 (S\$100.00 x 3 working days)
6. LTA Search Fee – S\$7.45

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLR 9942 K



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone: 6366 2222  
Main Telefax: 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone: 6388 2223  
Telefax: 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408699  
Telephone: 6388 2223  
Telefax: 6475 1023

Customer Service  
Service Appointment  
Service Breakdown Service  
Email: customer.care@premiumauto.com.sg  
6366 2223  
9828 1233

**INS TAX INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013704 Date : 23/04/2019 Order : SLR9942K Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SLR9942K (V 35058) Regn Date: 02/09/2017 Mileage: 30591 WIP No.: 27674  
Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF51JA022067 Engine: CVK 043404 Dept: U  
VSB No.:  
You have been assisted by :- UB-Jiayee ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR REAR BUMPER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABW6853551A 2ZZ	(A) (SK) MOLDING (25/10) Less 020%	1.00	877.50	702.00

Parts 702.00  
Labour 0.00  
Sublet 1,602.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 2,304.00  
7% GST 161.28  
Grand Total 2,465.28



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SLR 9942 K**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/TP/1155/2018/JW  
2<sup>nd</sup> October 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

### RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi A5 SB 2.0 TFSI  
**Vehicle Chassis No.** : WAUZZZF51JA022067  
**Vehicle Regn No.** : **SLR 9942 K**  
**Vehicle Mileage** : 22829 KM  
**Vehicle Owner** : Mr Michael Chong @ Chong Chuan Wen  
**Liability** : **Direct Settlement by Thin Thin of  
LKK Auto Consultants Pte Ltd via email  
dated 22/10/2018 with LOR/LOU.**  
**Accident Date** : 06/10/2018  
**Place** : Along PIE after Kallang Bahru Exit  
**Repair Cost** : \$ 2,465.28  
**WIP No.** : 27674  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :



**Time** :

4pm.

**Date** :

5/11/18



**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ (Repair Cost), S\$ (Loss of rental/use), S\$ (Disbursement), for vehicle no. SLR9942K that was damaged pursuant to the accident which occurred on 6/10/18 (date) along PIE AFTER KALANG BAHU EXIT (location) involving vehicle no/s SLJ6533U. This is pursuant to the inspection conducted on 12/10/18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MICHAEL CHONG @ CHONG CHUAN WEN ("the third party claimant") of vehicle no. SLR9942K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLJ6533U (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5 (day) of 11 (month) 20 18 (year)

\_\_\_\_\_  
Signed by appointed surveyor

\_\_\_\_\_  
Signed by "the workshop" (with chop)



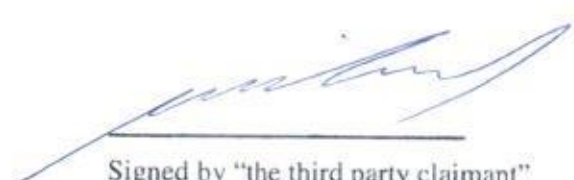
**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**


I, MICHAEL CHONG @ CHONG CHUAN WEN (the third party claimant) of 778 BEDOK RESERVOIR ROAD  
#15-24, S479254 (address), owner of SLR 9942K (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLR 9942K that was damaged pursuant to the accident which occurred on 6/10/2018  
(date) along PIE AFTER KAWANG BAHRU EXIT (location) involving vehicle no/s  
SLJ65334 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 5 (day) of 11 (month) 2018 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
  
Signed by "the workshop"  
(with chop)

## BREAKDOWN OF PAYMENT

Vehicle No: SLR9942K

Accident on 6/10/18 at PIE AFTER KALLANG BAHRU EXIT.

Involving vehicle/s SLR9942K & SLJ6533U.

1) Repair cost \$ 2,465.28 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 7.45 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or ~~Rental~~ Car \$ 300.00 Payable to: MICHAEL CHONG @ CHONG CHUAN WEN.

4) Medical fees \$ - Payable to: -

5) Others \$ - Payable to: -



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7170783J



Name

MICHAEL CHONG  
@CHONG CHUAN WEN

张 莊 文

Race

CHINESE

Date of birth

10-05-1971

Sex

M

Country of birth

MALAYSIA





4459115



NRIC No. S7170783J

Date of issue

08-09-2009

778 BEDOK RESERVOIR ROAD #15-24  
SINGAPORE 479254

S7170783J

07/09/2013



**REPUBLIC OF SINGAPORE** **DRIVING LICENCE**

Portrait of Michael Chong

Licence Number: **S7170783J**  
Name: **MICHAEL CHONG**

Birth Date: **10 May 1971**  
Issue Date: **22 Aug 2003**

Barcode: 000765277E

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

		PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	24 Aug 1991

NP 428A

Licence No: S7170783J

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : MICHEAL CHONG@CHONG CHUAN WEN  
 Period of Insurance : 02 Sep 2018 To 01 Sep 2019  
 Engine No. : CVK043404  
 Chassis No. : WAUZZZF51JA022067

Vehicle No. : SLR9942K  
 Policy No. : 1700059602-01  
 Endorsement No. :  
 Issued Date : 03 Aug 2018

## ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)  
 Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value  
 Driver Restriction : NA Off Peak Car : No  
 Person or Classes of Persons Entitled to Drive\* :  
 First Year of Registration : 2017  
 Insuring with COE/PAFF : Yes

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Michael Chong @Chong Chuan Wen - \$1600 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125201

PREMIUM LEASING - DL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

AIGSGMOBILEAPP