

## Shu Pei (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Monday, 8 October 2018 11:49 AM  
**To:** clara.li@fwd.com; assignments; SUR; Admin A  
**Cc:** motorclaims.sg@fwd.com; Asher Sng (LKKAUTO)  
**Subject:** RE: Direct Settlement (SM) - Accident Involving SLT3295Z & SLJ269Y DOA 01.10.2018  
Our Ref: 1201800012606/CL

Dear Clara,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** clara.li@fwd.com [mailto:clara.li@fwd.com]  
**Sent:** Monday, 8 October, 2018 10:50 AM  
**To:** assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com  
**Cc:** motorclaims.sg@fwd.com  
**Subject:** FW: Direct Settlement (SM) - Accident Involving SLT3295Z & SLJ269Y DOA 01.10.2018 Our Ref: 1201800012606/CL

Hi LKK team,

Please refer to the email below and liaise with TP repairer for survey arrangement.

Attached is the repair estimate, TP GIA report.

Please explore direct settlement with TP repairer and create the case in Merimen.

Thank you.

Kind Regards

**Clara Li**

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E [clara.li@fwd.com](mailto:clara.li@fwd.com)



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**From:** Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]  
**Sent:** Monday, 8 October, 2018 10:37 AM  
**To:** Motor Claims SG - SG Common; Claims SG - SG Common  
**Cc:** Siti Nabilah PTCBC  
**Subject:** Direct Settlement (SM) - Accident Involving SLT3295Z & SLJ269Y DOA 01.10.2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Acc Scene Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured SLJ269Y thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$130 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle.

**As for liability clearance, kindly revert to this email.**

Your kind attention into the above is greatly appreciated.

Thank you.

*Warmest Regards,*  
**SURAIDAH**  
**TPR TEAM, CLAIMS DEPT**  
**D: 6631 1887 | F: 6872 7260 | E: [suraidahb.saidi@inchcape.com.sg](mailto:suraidahb.saidi@inchcape.com.sg)**

Inchcape Centre  
Level 4, Bodycare Centre  
2 Pandan Crescent  
Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg) | [www.hino.com.sg](http://www.hino.com.sg) | [www.suzukicar.com.sg](http://www.suzukicar.com.sg)

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