

ASS. REC. BY:

REF: CS/ECU8018158 / Ngber

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

Yee Pei Li

of

EGL

Date/Time:

18/10/2018 212pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMB 5072U

Insured:

XE 302T

at Workshop m/s

SMRT

Tel:

9645 1962

of

60 Woodlands Ind Park E4

Policy No:

Claim No: XE302T / SL/pi

Sum Insured:

Excess:

Make of Veh:

D.O.A.

17/05/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS 'wpi

09.10.2018

H.O.D. Endorsement:

Date/Time:

08/10/2018 248pm

Person Contacted:

Kok Khoo

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SMB 5072U - X

XE 302T - NA / AWA16007801 / HU

DUA: 27/04/2016

17/10/18@

4.54pm revised to state csm by email.

REF:

REF:

ECI

Director: NAS

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SMB 50724 Yr Regn: 1 JUL 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: ALEXANDER DENNIS ENWIS c.c. 8,849

Colour: MULTI COLOURED A/C: Insured / Std / NI / NA

Sp. Reading: 262,390 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: LPD 76 CLR 5 EMT 23943

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 305 / 70 R 22.5

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FIRENZA

Front 7 mm Rear 7/7 mm

R/Bal. 7 mm L/Bal. 7/7 mm

D.O.A. 17/9/18 U.O.I. 9/10/18

Survey held at SMART WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

REAR O/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

13/3/19 FINALIZED LUMP SUM REPAIR \$6500.00 / 6 DAYS

(Red to 13112.39, 67%)

RECEIVED 16 MAR 2019

Date/Time, File Pass to?

☐ : Preli. Report

1) 14/3/19

☐ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: 6

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Add Fee: ☐ : Site Insp (\$) ☐ : Interview (\$) ☐ : Tech. Invs (\$) ☐ : Weekend (\$)

Report Format: TP

Lump Sum / I.B.I. (\$) 6500

TOTAL

350
350

Catherine Chong (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Monday, 8 October, 2018 2:12 PM
To: 'admin-d@lkkauto.com'
Cc: survey@jpknights.com
Subject: OI : XE302T / TP : SMB5072U/LKK / DOA : 17/09/2018
Attachments: XE302T - SAS.pdf; SMB5072U - SAS.pdf; SMB5072U - ESTIMATE.pdf; SMB5072U - PRS FORM.pdf

Dear Catherine/Nivitha,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **SMRT AUTOMOTIVE SERVICES PTE LTD**,

ADDRESS : WOODLANDS SMRT DEPOT
60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

PERSON TO CONTACT : KOK KHOON @ 9645 1982

ERGO OFFICER-IN-CHARGE : STEVE LIM

Note: To survey on without prejudice basis. Please advise the consistency of damages to third party vehicle and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are estimate, insured and third party SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Regards,
Yee Pei Li
Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID : +65 6829 9194
Tel : +65 6829 9199
Fax : +65 6829 9247

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

ERGO

Date: 08.10.2018
Our Reference: XE 302T/SL/pl
Your Reference: SMB 5072U

Sent via Fax
or
Email

To: **SMRT AUTOMOTIVE SERVICES PTE LTD**

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SMB 5072U
Insured's Vehicle: XE 302T
Date Of Accident: 17.09.2018


We acknowledge receipt of your request for PRS on: 08.10.2018

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

* LKK

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd

- ☐ Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
- ☐ Your request for inspection does not have your client's GIA report, kindly forward a copy.
- ☐ We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
- ☒ Our Insured's driver has not reported the accident to us to date.
- ☒ Others: OFFICER-IN-CHARGE - STEVE LIM

Prepared by:		Pei Li	6829 9194	<u>claims@ergo.com.sg</u>
Signature:				FAX : 6829 9247

Assessor use only:

Assignment Date: _____
Assignment Time: _____

Remarks:

Workshop use only:

Assessor attended workshop on:

Date: _____
Time: _____
Inspector: _____

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our inspection is on a without admission to liability basis.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 17 October 2018 4:59 PM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)'; 'Steve Lim'
Cc: assignments; SUR
Subject: RE: XE302T / TP : SMB5072U/LKK / DOA : 17/09/2018
Attachments: CSEGI18018158Nqb.pdf

Dear Steve,

Enclosed herewith preliminary advice of SMB 5072U.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 8 October 2018 2:50 PM
To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: XE302T / TP : SMB5072U/LKK / DOA : 17/09/2018

Dear Pei Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [<mailto:Survey.Report@ergo.com.sg>]
Sent: Monday, 8 October, 2018 2:12 PM
To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>
Cc: survey@jpknights.com
Subject: OI : XE302T / TP : SMB5072U/LKK / DOA : 17/09/2018

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Please assist to conduct this survey from **SMRT AUTOMOTIVE SERVICES PTE LTD,**

ADDRESS : WOODLANDS SMRT DEPOT
60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: XE302T/SL/pl

Date: 17th October 2018

Our Ref: CS/EGI18018158/Nqd3

Without Prejudice

The Motor Claims Department
ERGO Insurance Pte Ltd

Attn: Pei Li

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. SMB 5072U

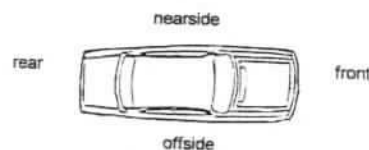
We thank you for the instruction on 08/10/2018.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 09/10/2018 at the premises of M/s SMRT and have the following to report:-

Workshop Estimate Amount	: S\$ <u>19,612.39</u>
Revised Estimate Amount	: S\$ <u>7,220.93</u>
"Check" Items Amount	: S\$ <u>1,469.51</u>
Market Value	: S\$ <u>-</u>
Salvage Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the rear o/s portion.



Comments/ Present Status:

Damages consistent.

Days of repair: 6 days.

We have NOT authorise repair.

Yours faithfully

Naz
Automotive Assessor

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	18/09/2018 17:09
Date Of Accident	17/09/2018 09:40
Exact Location Of Accident	SENOKO RD - BEF BS47151 (AFT SCANIA S'PORE)
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMB5072U
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
Vehicle Particulars	
Manufacturer	ALEXANDER DENNIS
Model	ENVIRO500-8.8 D (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-18090224MFBP
Cover Note Number	
Driver	
Name of Driver	NG KWEE TIONG
NRIC No	S1395482H
Date Of Birth	19/11/1959
Occupation	OUTDOOR
Date Of Driving Pass	11/07/2008
Driving Experience	10 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	NO ADDRESS
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	20

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING SERVICE 981 ALONG SENOKO ROAD. THERE WERE VEHICLES PARKED ON THE ALONG THE LEFT SIDE OF BOTH DIRECTION OF THE ROAD HENCE MAKING THE LANES IN BOTH DIRECTION NARROW WHERE ONLY ONE VEHICLE COULD PASS AT A TIME. WHILE DRIVING THROUGH THE NARROW LANES, A LORRY (XE302T) WAS SEEN TRYING TO SQUEEZE THROUGH WHILE MY BUS WAS ALREADY HALFWAY THROUGH. I HEARD A SOUND FROM THE REAR OF MY BUS AND REALISED THE LORRY HAD GRAZED THE RIGHT REAR PORTION OF MY BUS. I DID NOT EXCHANGE DETAILS WITH THE THIRD PARTY DRIVER

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PENDING DOWNLOAD
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE302T
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	ERGO INSURANCE PTE. LTD.
Nature Of Damage	

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

[Handwritten Signature]

Driver's Signature
(If driver is not the policyholder)
Date & Time:



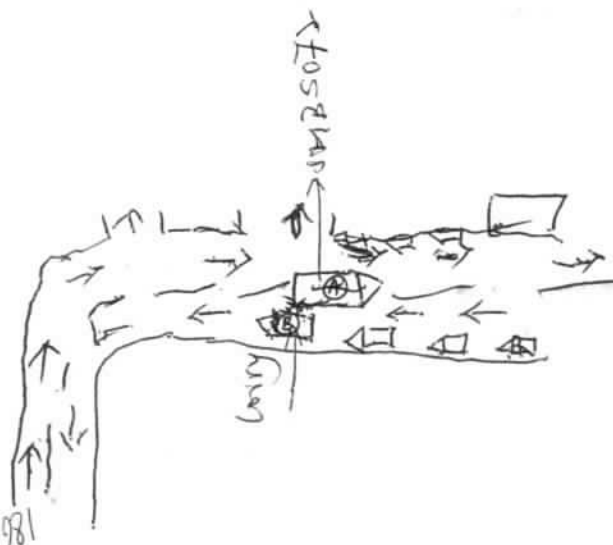
Reporting Centre Personnel's Signature
Name: **BALQISH**
NRIC/FIN No.: **S8340325Z**

SKETCH PLAN

⑧ SM670724

⑧ XE3021

Senoko Road - Bef BS 4751
(aft. Scania Singapore)



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signat
Date & Time:

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: _____



Reporting Centre Personnel's Signature
Name: BALQISH
NRIC/FIN No.: S8340325Z



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Service Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 07/10/2018

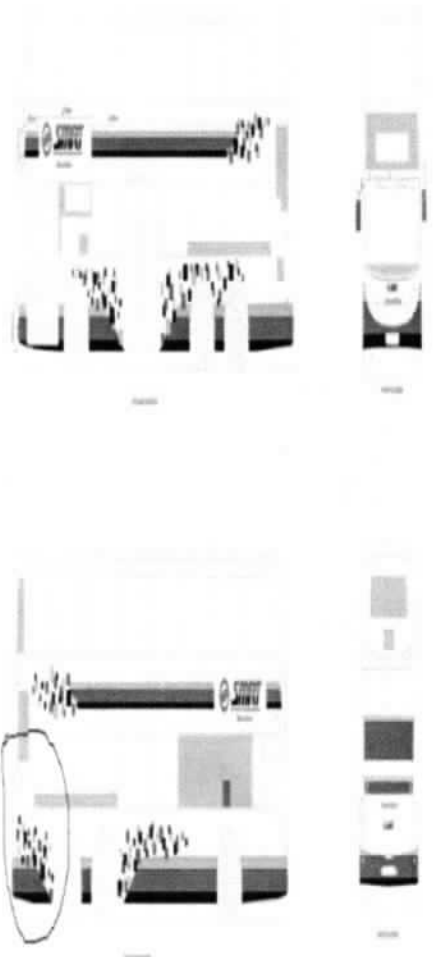
User ID : GohKK2

Section A - Accident Details	
Registration Number	SMB5072U
Case Reference Number	BUS/09/18/1024
Registration Date	01/07/2015
Company Type	SMRT Buses Ltd
Make	ALEXANDER DENNIS
Model	ENVIRO 500
Name of Driver	Ng Kwee Tiong
Type of Accident	Side Swipe
Accident Date and Time	17/09/2018 9:40 AM
Accident Reported Date and Time	17/09/2018 2:19 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC, if any	ERGO INSURANCE PTE LTD
Prepared Date and Time	05/10/2018 7:44 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$3,710.00	\$0.00
Total Spray Cost	\$928.00	\$0.00
Total Spare Part Cost	\$10,164.12	\$0.00
Total Other Cost	\$900.00	\$0.00
TOTAL COST	\$15,702.12	\$0.00
Lump Sum Total	\$15,700.00	\$0.00
Number of Repair Days	8-0	6
Prepared / Adjusted By	Kok Khoon Goh	
ARC / Surveyor Sign Off Date	06/10/2018 8:18 AM	
Signature		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates		
Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$3,710.00	\$2,650





SMRT Accident Vehicle Repair Estimates

SMRT Automotive Service Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 07/10/2018

User ID : GohKK2

Total Labour	\$3,710.00	
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Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$928.00	\$700
Total Spray Painting & Panel Beating	\$928.00	

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO ALIGN CHASSIS	\$400.00	\$200
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$400.00	\$150
TO CHECK WIRING AND SYSTEM FUNCTION	\$100.00	\$30
Total Other Costs	\$900.00	

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			REAR PILLAR RH	1.00	\$1,500.00	10.00	\$1,350.00	Replace	✓ R P
			REAR EXTERIOR DOME	1.00	\$8,605.23	10.00	\$7,744.71	Replace	✓ R
6011069	VE	31155514	POD, TAIL LIGHT, R/H, FOR ADL E500 DD BUS	1.00	\$1,703.25	10.00	\$1,532.92	Replace	✓ CRA
4006315	CONSUMABLE	Aktivator - 100	ACTIVATOR	1.00	\$80.00	0.00	\$80.00	Replace	✓ NBL
4006314	CONSUMABLE	Sikaflex-265	ADHESIVE, DIRECT GLAZING	6.00	\$37.00	0.00	\$222.00	Replace	✓ NBL
4006313	CONSUMABLE	SIKA® Primer-206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	✓ NBL
6011116	GLASS	7210007N100	GLASS, MAIN BODY, 4MM, FOR ADL E500 DD BUS	1.00	\$251.12	10.00	\$226.01	Replace	✓ CRA
6011099	VE	7612002L21	LIGHT, REVERSE LED, F OR ADL E500 DD BUS	1.00	\$861.86	10.00	\$775.67	Replace	?
6011100	VE	7612001L21	LAMP, LED, STOP-TAIL-FLASHER, ADL E500 DD	1.00	\$362.39	10.00	\$326.15	Replace	?
6011101	VE	7611003L21	LAMP, LED, LH, STOP-TAIL-INDICATOR, ADL E500	1.00	\$408.54	10.00	\$367.69	Replace	?
Total					\$13,889.39		\$12,705.15		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

NA2 LKK

Lump sum

6 DAYS

CHECK ITEMS PHOTOS

AFTER REPAIR PHOTOS.

[Signature]
17/10/18

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
60 Woodlands Industrial Park E4, Singapore 757705	
FAX Number : 63685592	
Estimator Telephone Number : 68662623	
Accident Reporting Number : 68662672	



Date Generated : 12/03/2019

User ID : CatherineLee

Section A - Accident Details

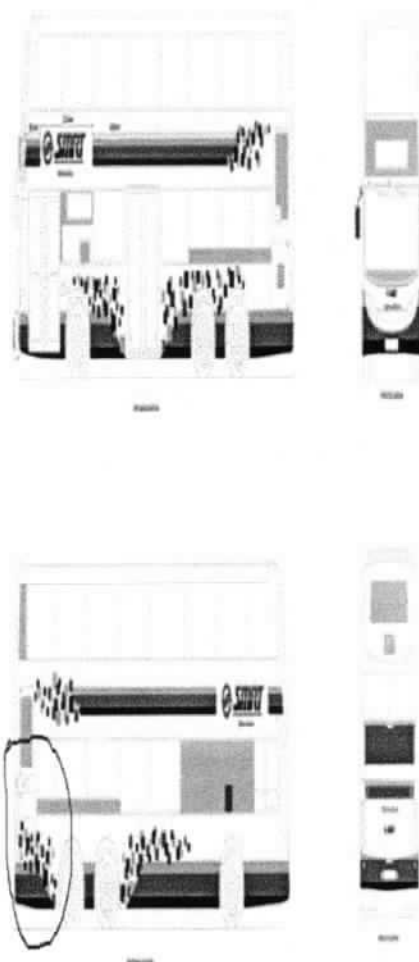
Registration Number	SMB5072U
Case Reference Number	BUS/09/18/1024
Registration Date	1/7/2015
Company Type	SMRT Buses Ltd
Make	ALEXANDER DENNIS
Model	ENVIRO 500
Name of Driver	Ng Kwee Tiong
Type of Accident	Side Swipe
Accident Date and Time	17/9/2018 9:40 AM
Accident Reported Date and Time	17/9/2018 2:19 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098396
Special Instruction to ARC, if any	ERGO INSURANCE PTE LTD
Prepared Date and Time	5/10/2018 7:44 AM
Chassis Number	SFD76CLR5EMTL3943
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$3,710.00	\$2,650.00
Total Spray Cost	\$928.00	\$700.00
Total Spare Part Cost	\$10,164.12	\$2,792.74
Total Other Cost	\$900.00	\$380.00
TOTAL COST	\$15,702.12	\$6,522.74
Lump Sum Total	\$15,700.00	\$6,500.00
Number of Repair Days	8.0	6.0
Prepared / Adjusted By	Kok Khoo Goh	Naz
ARC / Surveyor Sign Off Date	06/10/2018 8:18 AM	11/10/2018 11:25 AM
Signature		
Remarks	LUMP SUM REPAIR. 6 DAYS. CHECKED ITEMS PHOTOS. AFTER REPAIR PHOTOS.	

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	





SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 12/03/2019

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$3,710.00	\$2,650.00
Total Labour	\$3,710.00	\$2,650.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$928.00	\$700.00
Total Spray Painting & Panel Beating	\$928.00	\$700.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$400.00	\$150.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$100.00	\$30.00
TO ALIGN CHASSIS	\$400.00	\$200.00
Total Other Costs	\$900.00	\$380.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
4006314	CONSUMABLE	Sikaflex-265	ADHESIVE-DIRECT GLAZING	6.00	\$37.00	0.00	\$222.00	Replace	Replace / NEC
6011101	VE	7611003L21	LAMP-LED,LH,STOP-TAIL-INDICATOR,ADL E500	0.00	\$408.54	0.00	\$0.00	Replace	Check X SUC
			REAR PILLAR RH	1.00	\$1,500.00	10.00	\$1,350.00	Replace	Replace / BP
4006315	CONSUMABLE	Aktivator - 100	ACTIVATOR	1.00	\$80.00	0.00	\$80.00	Replace	Replace / NIEL
6011099	VE	7612002L21	LIGHT,REVERSE-LED,F OR ADL E500 DD BUS	0.00	\$861.86	0.00	\$0.00	Replace	Check X SUC
4006313	CONSUMABLE	SIKA® Primer-206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	Replace / NIEL
6011100	VE	7612001L21	LAMP-LED,STOP-TAIL-FLASHER,ADL E500 DD	0.00	\$362.39	0.00	\$0.00	Replace	Check X SUC
			REAR EXTERIOR DOME	1.00	\$8,605.23	100.00	\$0.00	Replace	Repair x R
6011116	GLASS	7210007N100	GLASS:MAIN BODY,4MM,FOR ADL E500 DD BUS	1.00	\$251.12	10.00	\$226.01	Replace	Replace / CRK
6011069	VE	31155514	POD,TAIL LIGHT:R/H,FOR ADL E500 DD BUS	1.00	\$1,703.25	10.00	\$1,532.92	Replace	Replace / CRK
Total					\$13,889.39		\$3,490.93		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

PARTS LESS 20% \$2792.74

LABOUR \$2650.00

SPRAY \$700

OTHER COSTS \$380

TOTAL \$6522.74

L/S TOTAL \$6,500 / 6 DAYS

CONFIRMED LUMP SUM REPAIR \$6,500 / 6 DAYS

MAZUKU

74

12/21/19



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
ERGO INSURANCE PTE LTD		Ref : CS/EGI18018158/Nqbe2	
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 18-03-2019	
		Code : EGI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	XE 302T	Veh. Inspected	SMB 5072U
Policy No.		Coverage (\$)	0.00
Claim No.	XE302T/SL/pl	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	08/10/2018
2. Vehicle Particulars & Condition			
Make & Model	ALEXANDER DENNIS ENVIRO500	c.c	8849
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	SFD76CLR5EMTL3943	Colour	MULTI COLOUR
Odometer	263390	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	305/70 R22.5	FIRENZA	7 mm
L/H Front Tyre	305/70 R22.5	FIRENZA	7 mm
R/H Rear Tyre	305/70 R22.5 (D)	FIRENZA	7/7 mm
L/H Rear Tyre	305/70 R22.5 (D)	FIRENZA	7/7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	17/09/2018	Inspection Date	09/10/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 5072U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR PILLAR RH	BENT	1,500.00	1,500.00
1	GLASS : MAIN BODY, 4MM, FOR ADL E500 DD BUS	CRACKED	251.12	251.12
1	POD, TAIL LIGHT : R/H, FOR ADL E500 DD BUS	CRACKED	1,703.25	1,703.25
1	LAMP : LED, LH, STOP-TAIL-INDICATOR, ADL E500	SERVICEABLE	408.54	-
1	LIGHT, REVERSE : LED, FOR ADL E500 DD BUS	SERVICEABLE	861.86	-
1	LAMP : LED, STOP-TAIL-FLASHER, ADL E500 DD	SERVICEABLE	362.39	-
1	REAR EXTERIOR DOME	TO REPAIR SEE LABOUR	8,605.23	-
	LESS 10% DISCOUNT		-	-345.44
			13,692.39	3,108.93
SPECIAL NETT ITEMS				
6	ADHESIVE : DIRECT GLAZING @\$37.00 (SN)	NECESSARY	222.00	222.00
1	ACTIVATOR (SN)	NECESSARY	80.00	80.00
1	PRIMER (SIKA 206 G+P) (SN)	NECESSARY	80.00	80.00
			382.00	382.00
LABOUR				
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS. INCLUSIVE OF THE REPAIR OF REAR EXTERIOR DOME.		3,710.00	2,650.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		928.00	700.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		400.00	150.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		100.00	30.00
	TO ALIGN CHASSIS.		400.00	200.00
			-	-
			-	-
			5,538.00	3,730.00
GRAND TOTAL			19,612.39	7,220.93
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				6,500.00



Report Ref No. CS/EGI18018158/Nqbe2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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