

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 1 October, 2019 9:07 AM
To: ONG LI LI
Cc: Admin A; Vic (LKKAUTO); MT_Claim_SG
Subject: <SEEK MANDATE> RE: Lonpac Ref: 18/18/18/VP05/020986 RE: GBD 5542A claiming against SJP 7010Y DOA 3/10/2018, LKK REF: CC4/LPC18018112/Aha3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LKK AFTER REPAIR PHOTOS.pdf; TP LOD.pdf

Your Ref: 18/18/18/VP05/020986

Our Ref: CC4/LPC18018112/Aha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SJP 7010Y (OI) AND GBD 5542A (TP) ON 03/10/2018

We refer to the subject matter and to the assignment dated 4th October 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, under MCF and BOLA scenario 27, for rear-ended collision, we have to settle the claim from the front vehicle.

We propose to offer to TP repairer "**J-MART MOTOR PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 8,350.62	\$ 4,547.50
Loss of Rental (\$120 x 8 days)	\$ 960.00	\$ 960.00
TOTAL	\$ 9,310.62	\$ 5,507.50

Breakdown of days is as follows:

Our surveyor's recommended days to repair	6 days
Weekends / Downtime	2 days
TOTAL	8 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Poh Kin (LKKAuto)

Sent: Saturday, 4 May 2019 1:51 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Lonpac Ref: 18/18/18/VP05/020986 RE: GBD 5542A claiming against SJP 7010Y DOA 3/10/2018, LKK REF: CC4/LPC18018112/Afa3

Importance: High

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Our Ref: CC4/LPC18018112/Afa3

Your Ref: 18/18/18/VP05/020986

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBD 5542A

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Monday, 8 October 2018 11:16 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: 18/18/18/VP05/020986 RE: GBD 5542A claiming against SJP 7010Y DOA 3/10/2018

Hi Mei Kwan

Attached is our Insured's GIA report for your handling.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 8 October, 2018 11:04 AM
To: ONG LI LI
Cc: MT_Claim_SG; Poh Kin (LKKAuto); Hsiao Tong (LKKAuto); Admin A
Subject: RE: Our Ref: TBA RE: GBD 5542A claiming against SJP 7010Y DOA 3/10/2018

WITHOUT PREJUDICE

LPC ref: TBA
LKK REF: CC4/LPC18018112/Afa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 4 October, 2018 5:02 PM
To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref: TBA RE: GBD 5542A claiming against SJP 7010Y DOA 3/10/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed repairer agreed survey on 05/10/2018.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Thursday, 4 October 2018 4:18 PM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; J-Mart <jmartauto@gmail.com>
Subject: RE: Our Ref: TBA RE: GBD 5542A claiming against SJP 7010Y DOA 3/10/2018

Dear Catherine/Nivitha

Please arrange Adrian Ling to conduct TP survey (see attached).

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: ONG LI LI
Sent: Thursday, 4 October, 2018 4:07 PM
To: J-Mart
Cc: MT_Claim_SG
Subject: Our Ref: TBA RE: GBD 5542A claiming against SJP 7010Y DOA 3/10/2018

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
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1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

-----Original Message-----

From: J-Mart [<mailto:jmartauto@gmail.com>]

Sent: Thursday, 4 October, 2018 3:52 PM

To: MT_Claim_SG

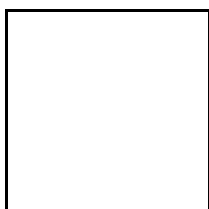
Subject: GBD 5542A claiming against SJP 7010Y DOA 3/10/2018

Hi,

Kindly refer me the surveyor names. Thank you.

Regards,

Angie



This email has been checked for viruses by AVG antivirus software.
www.avg.com