

Shu Pei (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 17 October 2018 10:10 AM
To: Shu Pei (LKKAUTO)
Cc: MT_Claim_SG; Vic (LKKAUTO)
Subject: RE: Your Ref: SGY7883H Our Ref: 18/18/18/VC05/020935 Chain collision SGM7400G> GBC1787S>FBE8491M>SGY7883H on 21/9/2018
Attachments: 17102018095728.pdf; 17102018100010.pdf; 17102018100457.pdf

Dear Shu Pei,

We attached copy of our insured's GIA report together with the police reports of the various parties involved in the chain collision.

Based on the third party reports, it would appeared that our insured had hit into vehicles, FBE8491E and SGY7883H.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 17 October, 2018 9:38 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: Your Ref: SGY7883H Our Ref: 18/18/18/VC05/020935 Chain collision SGM7400G>GBC1787S>FBE8491M>SGY7883H on 21/9/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGY 7883H at M/s Carewell Auto Service on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 5 October 2018 10:46 AM

To: 'ONG LI LI' <llong@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: Your Ref: SGY7883H Our Ref: 18/18/18/VC05/020935 Chain collision
SGM7400G>GBC1787S>FBE8491M>SGY7883H on 21/9/2018

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 4 October, 2018 5:44 PM

To: carewell@singnet.com.sg; assignments@lkkauto.com; admin-d@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Your Ref: SGY7883H Our Ref: 18/18/18/VC05/020935 Chain collision
SGM7400G>GBC1787S>FBE8491M>SGY7883H on 21/9/2018

Without Prejudice

Dear Sir/Mdm

As spoken with your Jessy, please let us know if you require us to conduct the TP survey. If so, please liaise with LKK Auto Consultants Pte Ltd.

Dear Catherine/Nivitha

Please follow up with workshop.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Charlotte Chew [<mailto:charlotte.chew@income.com.sg>]
Sent: Thursday, 4 October, 2018 2:00 PM
To: carewell@singnet.com.sg
Cc: ONG LI LI
Subject: RE: Your Ref: SGY7883H Our Ref: 18/18/18/VC05/020935 Chain collision
SGM7400G>GBC1787S>FBE8491M>SGY7883H on 21/9/2018

Without prejudice

Dear Hea Yam

Our investigation shows that GBC1787S had hit onto SGY7883H. This is confirmed by the reports of 3 vehicles SGM7400G, FBE8491M and SGY7883H.

We are unable to accept any liability.

Thank you.

Charlotte Chew
Senior claims executive
Motor Insurance
T +65 6430 7924
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at income.com.sg/careers

in with you

From: mtreg
Sent: Thursday, 4 October 2018 10:46 AM
To: 'carewell@singnet.com.sg'; Charlotte Chew
Subject: FW: Your Ref: SGY7883H Our Ref: 18/18/18/VC05/020935 Chain collision
SGM7400G>GBC1787S>FBE8491M>SGY7883H on 21/9/2018

Dear Sir/Mdm

We have registered the claim.
Claim no. MT/1012896-002
Officer-in-charge –Charlotte Chew

Josephine Cheah
Snr Administrator, Motor Insurance
www.income.com.sg

'With effect from 1 Oct 2018, we will be discontinuing our fax number 6338 1504.

Please forward all motor claims related correspondences to mtcl@income.com.sg so that we can attend to it accordingly.'

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, October 02, 2018 4:57 PM

To: carewell@singnet.com.sg

Cc: MT_Claim_SG <mt_claim@lonpac.com>; NTUC Income Motor Dept <motor@income.com.sg>

Subject: Your Ref: SGY7883H Our Ref: 18/18/18/VC05/020935 Chain collision
SGM7400G>GBC1787S>FBE8491M>SGY7883H on 21/9/2018

Without Prejudice
Save as to Costs

Dear Sir/Mdm

We refer to the above chain collision.

As spoken, according to our Insured, the motorcycle FBE8491M had collided onto your client's vehicle.

Please direct your client's claim to his insurer NTUC Income under MCF.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

Cc NTUC Income – pls take over (your insured FBE8491M)

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.