ASS, REC, BY:	REF. CS LCRI	8018082 Gtd.	Special Instruction:
From (Person):	assignm Assignm	ENT (Office)	Date/Time: 5110118@9.46am
Estimated Cost: OD / TP / WS 7 To Inspect Vehi at Workshop m	TP RESTOD RESTEVATING MV 74  Tole No: SIN 568	Ins	ured: SLJ 1296 L Tel: 9182 8089
Policy No:		Claim No:	
Sum Insured:		Excess:	
Make of Veh: (Client's Record)  CA / REV / Date/Time: //	REP. / REV 24 HRS lup) 0.05am@5/10/18 Person Contacted:	Probard	D.O.A. 03110118  9110118@ Morning H.O.D. Endorsement: Vehicle_IN_OUT
Date/Time	Action/Instruction ( Estimat	P	
9110118-	owner never from up arranged a	0 10/10/18 -	DOA: 3/10/18

# - Pre repair inspection request - SJN5681J VS SLJ1296L (OI) DOA 03/10/2018

From: Azlan, Syazairdina

To: admin-a@lkkauto.com, assignments@lkkauto.com

Tan, Lily (AIG), Fong, Andy-SY, Kaur, Balijit, Chin, Lee-Ying, Abu Kassim, Noor Manesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Mithoosingh, Asshweenjeetkaur, Chan, Yoke Shi Co

Sent 5/10/2016 9 46 20 AM

Attachments: (5) 04102018155943.pdf

Hi,

Please refer to the enclosed request from Kuru & Co.

Claim no

: 2154248581SG003 Case Owner : LEE MING YAO

If you have any queries/concerns, please let us know.

Thanks and regards,

Syaza Irdina Azlan

AIG

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: Kuru & Co [mailto:kurulegal@yahoo.com.sg]

Sent: Thursday, October 04, 2018 5:29 PM

To: Azlan, Svazairdina

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan,

Subject: L18.1429.cj / PRI- ACCIDENT INVOLVING OUR INSURED VEHICLE SLJ1296L AND SJN5681J ON 03/10/2018

Dear Sirs

Our client is agreeable to the following surveyor as the SJE: LKK Auto Consultants Pte Ltd

Please arrange for your surveyor to survey our client's vehicle at the following address:

RS Automotive Pte Ltd

Blk 3006 Ubi Rd 1

#01-394/384

Singapore 408700 Contact: 9182 6089/Richard

Please instruct your surveyor to conduct the pre-repair survey immediately and complete the pre-repair survey within 2 working days of his appointment.

Kindly let us have the pre-repair and/or post repair survey report upon completion of the survey.

As solicitors on record, our client shall look to you for payment of our legal costs plus disbursements should you reach a direct settlement with our client's repairer.

Regards Irene Kuru & Co 150 South Bridge Road #04-06 Fook Hai Building Singapore 058727 Tel: 6532 2009 Fax: 6532 2007

On Thursday, 4 October 2018, 5:03:55 PM SGT, Azlan, Syazairdina <Syazairdina Azlan@aig.com> wrote:

This is a secure, encrypted message. To read it, open the attachment

这是安全加密信息。如要阅读此信息,请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิด ใฟส์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려 면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

Click here by 2018-10-11 17:03 +08 to read your message. After that, open the attachment.

Disclaimer. This entral and its content are confidential and intended solety for the are of the stad notify the sander of you have received this entail in error or so

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From: Syazardina Azian@aig.com
To: kundegai@yahoo.com.sg
Cc: Lily.Tan@aig.com Andy-SY.Fong@aig.com,Baljt.Kaur@aig.com,LeeYing.Chin@aig.com,NoorMariesa.AbuKassim@aig.com,Jimran.ishak@aig.com,ShengYang.Lim@aig.com,Aashweenjeetkaur.Mithoosingh@aig.com,yokeshi.chan@aig.com
Subject: AIGENCRYPT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLJ1296L AND SJN5681J ON 03/10/2018

Date: Thu. 4 Oct 2018 09:03:36 +0000

Without Prejudice

Your Reference

SJN5681J

Our Reference

: 2154248581SG003

Dear Sir/Madam

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name		
Ken Wong	AIG Asia Pacific Insurance Pte Ltd		
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd		
Fong Soon Yee	AIG Asia Pacific Insurance Pte Ltd		
Lawrence Ng Chun Kee	Priority Services		
Jeffrey Ong Leng Kiat	Priority Services		
Jimmy Lee	Priority Services		
EC Looi	Automobile Inspection Services Pte Ltd		
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd		
Ng You Han	Formteam Adjusters Pte Ltd		
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd		
Chow Bo Xiong	Formteam Adjusters Pte Ltd		
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd		
Kalvin Ang	LKK Auto Consultants Pte Ltd		
Xing Guo Qiang	LKK Auto Consultants Pte Ltd		
Marcus Chua	LKK Auto Consultants Pte Ltd		
Mohamad Taufikh	LKK Auto Consultants Pte Ltd		
Adrian Ling	LKK Auto Consultants Pte Ltd		
Mohammed Rasul	LKK Auto Consultants Pte Ltd		
Kenneth Kong	LKK Auto Consultants Pte Ltd		

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks and regards,

Syaza irdina Azlan

Express Claims Adjuster II

SG Claims Operations | AIG Shared Services

From: AIG SGP, Claims-Survey

Sent: Thursday, October 04, 2018 4:08 PM

To: Azlan, Syazairdina

Subject: FW: L18.1429.CJ /ACCIDENT INVOLVING SINS681J & SLJ1296L ON 03/10/18 ALONG JUNCTION UPPER BUKIT TIMAH ROAD & DAIRY FARM ROAD NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

From: Kuru & Co [mailto:kurulegal@yahoo.com.sg]

Sent: Thursday, October 04, 2018 4:03 PM

To: AIG SGP, Claims-Survey

Subject: L18.1429.CJ /ACCIDENT INVOLVING SIN5681J & SLJ1296L ON 03/10/18 ALONG JUNCTION UPPER BUKIT TIMAH ROAD & DAIRY FARM ROAD NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

Dear sirs

# ACCIDENT INVOLVING SJN5681J & SLJ1296L 0N 03/10/18 ALONG JUNCTION UPPER BUKIT TIMAH ROAD & DAIRY FARM ROAD NOTIFCATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for Tan Hong Lay, whose vehicle registration number SJN5681J was damaged in the above accident.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

A copy of our client's SAS report is enclosed.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards Irene Kuru & Co 150 South Bridge Road #04-06 Fook Hai Building Singapore 058727 Tel: 6532 2009 Fax: 6532 2007

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

Fax Number Contact Number

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

diviesalu.	
	ACCIDENT STATEMENT
Date Of Report	04/10/2018 13:57
Date Of Accident	03/10/2018 21:30
Exact Location Of Accident	JUNC UPPER BUKIT TIMAH RD & DAIRY FARM RD
Country/State of Loss	SINGAPORE
C	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SJN5681J
Insured/Policyholder	
Name Of Registered Owner	TAN HONG LAY
NRIC No	\$70472441
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96181893
Alternative Phone No	OFFICE-96181893
Vehicle Particulars	
Manufacturer	ТОУОТА
Model	CAMRY 2.0 AUTO ABS AIRBAG
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	M493394
Cover Note Number	
Driver	
Name of Driver	TAN HONG LAY
NRIC No	S7047244I
Date Of Birth	10/09/1970
Occupation	INDOOR
Date Of Driving Pass	12/08/1994
Driving Experience	24 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-96181893
828 848 W	

OFFICE-96181893

NOEMAIL

Address

BLK 9 BOON KENG ROAD

#02-156

Postcode

330009

NO

Was driver an employee of the Insured's Company

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - CROSS JUNCTION

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

2

Was any body injured in the Accident?

YES

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME: GENDER:

: FEMALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

### Circumstances of Accident

ON STATED DATA AND TIME, I WAS TRAVELLING ALONG JUNCTION UPPER BUKIT TIMAH RD AS THE TRAFFIC JUNCTION WAS GREEN. SUDDENLY VEHICLE B WAS ON OPPOSITE DIRECTION AND HIT ONTO MY VEHICLE RIGHT PORTION.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

# DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLJ1296L

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

# **DETAILS OF INJURED PERSON 1**

Name

TAN HONG LAY

Approximate Age

Injuries Sustain

RIGHT HAND

Injured person in which vehicle?

SJN5681J

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

YES

NO

Address Postcode

#### Accident Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- 3 Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4 The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5 Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7 By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8 Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that.

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer [collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. [collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders

Policyholder's Signature

Date & Time

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

NRIC/FIN No.

# Accident Sketch Plan

SKETCH PLAN					
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ete & Time:	(If driver is not the po Date & Time:	olicyholderj	Name: NRIC/FIN	//	renature

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars			
Owner ID Type:	Singapore NRIC		
Owner ID: Vehicle Details	72441		
Vehicle No.:	CINEZOLI		
Vehicle to be Exported:	SJN5681J No		
Intended Deregistration Date:			
Vehicle Make:	11 Oct 2018		
Vehicle Model:	TOYOTA		
Primary Colour:	CAMRY 2.0 AUTO ABS AIRBAG		
Manufacturing Year:	Black		
	2009		
Engine No.: Chassis No.:	1AZE129237		
	MR053BK4107042461		
Maximum Power Output:	108.0 kW (144 bhp)		
Open Market Value:	\$25,948.00		
Original Registration Date:	20 Feb 2009		
First Registration Date:	20 Feb 2009		
Transfer Count:	1		
Actual ARF Paid:	\$25,948.00		
ntended PARF Rebate Details			
PARF Eligibility:	Yes		
PARF Eligibility Expiry Date:	19 Feb 2019		
PARF Rebate Amount:	\$12,974.00		
ntended COE Rebate Details COE Expiry Date:	10 F-1-2040		
COE Category:	19 Feb 2019		
COE Period(Years):	B - Car (1601cc & above)		
QP Paid:	10		
ZF Falu.	\$689.00		
COE Rebate Amount:  Total Rebate Amount:	\$24.00 <b>\$12,998.00</b>		

The information contained herein is correct as at 11 Oct 2018

OK





























