

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 23 October, 2018 10:58 AM
To: 'ONG LI LI'; 'MT_Claim_SG'
Cc: Admin A; assignments; Poh Kin (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: RE: Our Ref: 18/18/18/VP05/020975 RE: OUR REF : 1810-04 // YOUR REF : SJW2760L ACCIDENT INVOLVING SGR590K AND SJW2760L ON 01.10.2018
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf; TP GIA REPORT.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/18/18/VP05/020975
LKK REF: CC4/LPC18018063/Dfa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SGR 590K

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Thursday, 4 October, 2018 10:40 AM
To: 'ONG LI LI' <llong@lonpac.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Our Ref: 18/18/18/VP05/020975 RE: OUR REF : 1810-04 // YOUR REF : SJW2760L ACCIDENT INVOLVING SGR590K AND SJW2760L ON 01.10.2018

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 4 October, 2018 10:09 AM

To: TEAMWORK GARAGE CLAIMS <claims@teamworkgarage.com>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>

Subject: RE: Our Ref: 18/18/18/VP05/020975 RE: OUR REF : 1810-04 // YOUR REF : SJW2760L ACCIDENT INVOLVING SGR590K AND SJW2760L ON 01.10.2018

Without Prejudice

Save as to Costs

Dear Darren

Thank you for confirming the appointment of a Single Joint Expert. We shall ask LKK to liaise with you.

Dear Catherine/Nivitha

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: TEAMWORK GARAGE CLAIMS [<mailto:claims@teamworkgarage.com>]

Sent: Thursday, 4 October, 2018 9:46 AM

To: ONG LI LI; MT_Claim_SG

Cc: claims@teamworkgarage.com

Subject: RE: Our Ref: 18/18/18/VP05/020975 RE: OUR REF : 1810-04 // YOUR REF : SJW2760L ACCIDENT INVOLVING SGR590K AND SJW2760L ON 01.10.2018

Importance: High

Dear Sir,

We have agreed and selected the surveyor / surveyor company proposed by you to conduct the pre-repair inspection as a single joint expert whereby the cost of the pre-repair survey carried out by single joint expert will be bear by you.

We have selected :

LKK AUTO CONSULTANCY

as the motor surveyor / surveyor company named in your attached list.

Kindly forward your assignment to them asap so that we can arrange for the survey with them.

*Do get the surveyor / surveyor office to check with us on the availability of the car at the workshop before sending their surveyor down for PRI survey. We'll not be held responsible for wasted trips made to the workshop

Darren Ng
Teamwork Garage Pte Ltd
53 Ubi Avenue 1
#01-24 Paya Ubi Industrial Park
Singapore 408934
Tel: 68442475
Fax: 68442474

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Wednesday, October 03, 2018 4:59 PM
To: Teamwork Garage Pte Ltd <claims@teamworkgarage.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: Our Ref: 18/18/18/VP05/020975 RE: OUR REF : 1810-04 // YOUR REF : SJW2760L ACCIDENT INVOLVING SGR590K AND SJW2760L ON 01.10.2018

Without Prejudice
Save as to Costs

Dear Sir/Mdm

There is no attachment in your earlier email. Please re-send.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Teamwork Garage Pte Ltd [<mailto:claims@teamworkgarage.com>]
Sent: Wednesday, 3 October, 2018 4:48 PM
To: MT_Claim_SG
Cc: claims@teamworkgarage.com
Subject: OUR REF : 1810-04 // YOUR REF : SJW2760L ACCIDENT INVOLVING SGR590K AND SJW2760L ON 01.10.2018

CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P

WITHOUT PREJUDICE

OUR REF: 1810-04
YOUR REF: SGR590K

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SGR590K
ACCIDENT INVOLVING SGR590K AND SJW2760L ON 01.10.18

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Please let us have your list of surveyors for us to select as stated in the Practice Direction – Amendment No. 1 of 2016; Pre-action Protocol within 2 working days as of the date of our notice to you.

Please take note: We will not entertain any of your surveyor calling us for the above inspection, without you giving us your list of surveyors for us to select by the Practice Direction of Pre-repair Inspection.

Regards,

Vivi
Teamwork Garage Pte Ltd
Blk 53 Ubi Avenue 1
#01-24
Paya Ubi Industrial Park
Singapore 408934
Tel: 6844 2475
Fax: 6844 2474