

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 4 March, 2019 9:42 AM
To: Claims Dept of CTI
Cc: Ong Chin Kiat; Alfred Toh; Hsiao Tong (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GZ1570U (OI: SNM18D04721C02/0) and SLZ5732J (TP : LKK REF - CC6/CTI18018062/Aha3) on 01/10/2018

Dear Alfred,

We refer to the below email.

Please be informed that we had settled the matter at a global sum of **\$8,650.00** (all in).

We will forward relevant documents to your good office for your necessary action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Monday, 28 January, 2019 4:32 PM

To: Vic (LKKAUTO); Admin A

Cc: Ong Chin Kiat; Alfred Toh; Hsiao Tong (LKKAUTO)

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GZ1570U (OI: SNM18D04721C02/0) and SLZ5732J (TP : LKK REF - CC6/CTI18018062/Aha3) on 01/10/2018

LKK REF - CC6/CTI18018062/Aha3

CTI REF - SNM18D04721C02/0 (GZ1570U)

Hi Vic

We refer to your email of 25 January 2019 pertaining to the above matter.

You may proceed to resolve the property damage claim at \$8,673.50.

We await your payment advice to enable Chin Kiat to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel (65) 6389 6183
Fax (65) 6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Friday, 25 January, 2019 5:36 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GZ1570U (OI: SNM18D04721C02/0) and SLZ5732J (TP : LKK REF - CC6/CTI18018062/Aha3) on 01/10/2018
Importance: High

CTI REF – SNM18D04721C02
LKK REF – CC6/CTI18018062/Aha3

Dear Boon Sen,

ACCIDENT INVOLVING VEHICLES GZ 1570U (OI) / SLZ 5732J (TP) / OTHERS ON 01/10/2018

We refer to the above matter.

It was reported that the Insured vehicle was involved in a 3 vehicle chain collision and was the 2nd car and was pushed forward from behind.

A letter and email were sent out to the Insured to inform about the TP claim and liability. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **KANG CAR REPAIRERS PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 12,545.70	\$ 7,971.50
Loss of Rental (\$120 x 7 days)	\$ 840.00	\$ 700.00 (\$100 x 7 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 13,387.70	\$ 8,673.50

Breakdown of days is as follows:

Recommended Days	7 days
------------------	--------

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Meanwhile, we had confirmed with TP repairer as of today that the PD LOD is not yet available, the above proposed amount was given to us over the phone and they will forward the LOD by next week.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Friday, 25 January, 2019 8:59 AM

To: Vic (LKKAuto); Thin Thin (LKKAuto)

Cc: Admin A

Subject: RE: Direct Settlement - Accident Involving GZ1570U (OI : CAI - SNM18D04721C02) and SLZ5732J (TP : LKK REF - CC6/CTI18018062/Aha3) on 01/10/2018

Importance: High

Without Prejudice

Dear Thin Thin,

Kindly assist on urgent basis.

WOS received.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Chong Boon Sen

Sent: Thursday, 24 January, 2019 10:56 AM

To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GZ1570U (OI : CAI - SNM18D04721C02) and SLZ5732J (TP : LKK REF - CC6/CTI18018062/Aha3) on 01/10/2018

Importance: High

Dear Thin Thin,

Pls provide your final seeking mandate for our further processing urgently as we received WOS.

Regards,

Chong Boon Sen

Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 16 January, 2019 4:59 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving GZ1570U (OI : CAI - SNM18D04721C02) and SLZ5732J (TP : LKK REF - CC6/CTI18018062/Aha3) on 01/10/2018

WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/ Madam,

We refer further to our below email.

We have inspected TP vehicle SLZ 5732J at M/s Kang Car Repairers Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal:

- Preliminary Advise

- Marked Estimate
- Survey Photos
- Re-inspection Photos

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Friday, 12 October, 2018 5:08 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GZ1570U (OI : CAI - SNM18D04721C02) and SLZ5732J (TP : LKK REF - CC6/CTI18018062/Aua3) on 01/10/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Elaine Cheong

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized

disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 5 October, 2018 5:47 PM

To: Claims Dept of CTI

Cc: Jowyn Tay; Lucas Lee; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO); Admin A

Subject: Direct Settlement - Accident Involving GZ1570U (OI : CAI - TBA) and SLZ5732J (TP : LKK REF - CC6/CTI18018062/Aua3) on 01/10/2018

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLZ 5732J at M/s Kang Car Repairers Pte Ltd on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>
