

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 18 October, 2018 4:23 PM
To: Foo, Chityan
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: OUR REF: 5131114327SG; YOUR REF: TBA; ACCIDENT INVOLVING SLH5732D & SHD9796L ON 01.10.18 ALONG RIVER VALLEY ROAD LKK REF CC3/AIG18018060/Gha3
Attachments: SLH5732D.MP4

Dear Jimmy,

Please find attached copy of Insured's video footage as requested.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Foo, Chityan [mailto:Chityan.Foo@aig.com]

Sent: Thursday, 18 October, 2018 3:30 PM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: RE: OUR REF: 5131114327SG; YOUR REF: TBA; ACCIDENT INVOLVING SLH5732D & SHD9796L ON 01.10.18 ALONG RIVER VALLEY ROAD LKK REF CC3/AIG18018060/Gha3

Hi Vic,

Thank you for your prompt reply

Kindly furnish a copy of video footage for our consideration to reject Third Party claim.

Kind Regards,

Jimmy Foo

AIG

Complex Claims Examiner

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.com.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, October 18, 2018 03:27 PM

To: Foo, Chityan

Cc: Admin A; Vic (LKKAUTO)

Subject: RE: OUR REF: 5131114327SG; YOUR REF: TBA; ACCIDENT INVOLVING SLH5732D & SHD9796L ON 01.10.18 ALONG RIVER VALLEY ROAD LKK REF CC3/AIG18018060/Gha3

Dear Jimmy,

We refer to your below email.

It was reported by both drivers that the TP vehicle encroached into our Insured's lane that resulted in this accident.

We had spoken to the Insured Mr Leung where he confirmed accident details and insisted that he was within his lane when TP encroached and collided to his vehicle. He already provided a copy of his video footage to his workshop (Cycle & Carriage) and he was informed that they managed to claim successfully against TP.

Insured's main concern is for his NCD not to be affected as he was not at fault on this matter.

In view of the above, we would like to reject the TP claim.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Foo, Chityan [<mailto:Chityan.Foo@aig.com>]

Sent: Thursday, 18 October, 2018 3:04 PM

To: CS A Team

Subject: OUR REF: 5131114327SG; YOUR REF: TBA; ACCIDENT INVOLVING SLH5732D & SHD9796L ON 01.10.18 ALONG RIVER VALLEY ROAD

Hi LKK,

Kindly advise on the status of the claim urgently.

Insured is concerned about his NCD being affected.

Kindly assist to contact insured.

Kind Regards,

Jimmy Foo

AIG

Complex Claims Examiner

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.com.sg

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