



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE18018047/hb3

09 OCTOBER 2018

HERYANTO TAN
1 JURONG EAST STREET 32
#10-01
SINGAPORE 609477

Dear Sir/Madam,

ACCIDENT INVOLVING SKS 893J AND SJP 2921B ON 01/10/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. QBE Insurance (Singapore) Private Limited
(Motor Claims Dept)

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 19 August 2020 4:28 PM
To: 'Andrew Lim'
Cc: claims-singapore; Admin A
Subject: RE: [VC011922] Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/Khb3

Dear Andrew,

As spoken, since workshop got no reply up to date, we will proceed to close file and submit WP report to you.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Wednesday, 19 August 2020 4:16 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [VC011922] Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/Khb3

Dear Jasper,

Since there is no reply up to date, you can proceed to close the file.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, 5 August 2020 5:32 pm
To: Andrew Lim <andrew.lim@qbe.com>

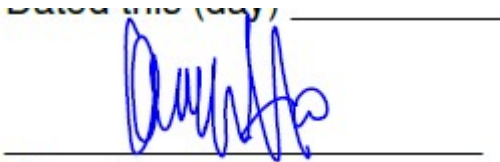
Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [VC011922] Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/Khb3

Dear Andrew,

We have received the signed DV and all documents are ready for closing.

But we found out the signature of the third party claimant "Ho Kien Mun" is slightly different among the documents received.



Signature from DV



Signature from Third Party GIA report



Signature from Rental Agreement

We have requested third party's workshop to amend accordingly, but still no any reply up to date.

Kindly advise whether we can proceed to close file or any further instructions from your side.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Andrew Lim <andrew.lim@qbe.com>

Sent: Tuesday, 4 August 2020 2:17 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: [VC011922] Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/Khb3

Dear Vic,

Please provide us with an update on this claim.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Tuesday, 5 May 2020 4:19 PM

To: Andrew Lim <andrew.lim@qbe.com>

Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: [VC011922] Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/Khb3

Dear Andrew,

We refer to your below email.

Please be informed that we had already settled the matter with TP repairer and will forward relevant documents to you the soonest time.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Andrew Lim [<mailto:andrew.lim@qbe.com>]

Sent: Tuesday, 5 May, 2020 4:05 PM

To: Vic (LKKAUTO)

Cc: claims-singapore; Admin A

Subject: RE: [VC011922] Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/Khb3

Hi Vic,

Kindly provide us with an update on this claim.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Monday, 17 February 2020 8:36 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: [VC011922] Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/Khb3

Dear Jenny,

We refer to your below email.

Please be informed that we are pending for DV from the TP repairer.

We will follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Jenny Toh [<mailto:jenny.toh@gbe.com>]

Sent: Saturday, 15 February, 2020 8:17 PM

To: Vic (LKKAuto)

Cc: claims-singapore

Subject: [VC011922] Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/hb3

Hi Vic

Is this case has been finalised?

From: Joyce Foo

Sent: Monday, 3 June 2019 3:19 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/hb3

Our Ref. VC011922

Hi

We refer to the above.

Please advise status and let us have your report soonest.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Joyce Foo

Sent: Tuesday, 9 October 2018 2:00 PM

To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/hb3

WITHOUT PREJUDICE

Your Ref: VC011922

Dear Vic

We are agreeable to proceed with direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 9 October, 2018 10:54 AM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/hb3

Your Ref: VC011922

Dear Ms Joyce,

ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018

We refer to the subject matter and to our telephone conversation earlier.

Please be informed that TP repairer M/s BH Auto Services Pte Ltd proposed to do a direct settlement for this matter.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that preliminary advice is not ready yet.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 19 August 2020 4:50 PM
To: wenzheng.moo@bhauto.com.sg
Cc: yunshi.chan@bhauto.com.sg; BHAS - Bernard Kee; Admin A
Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF: CC4/QBE18018047/Kbb3

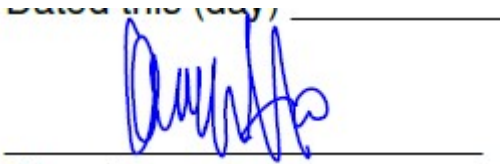
Without Prejudice

Dear Sir/Mdm,

Refer to the email sent on the 5th May and spoken over the phone, we did not received any reply or correspondence up to today date.

Please reply to us by within the next 5 working days i.e: 26/08/2020, after that we shall proceed to close file from our end.

Attached signature proof from the supporting documents :



Signature from DV



Signature from Third Party GIA report



Signature from Rental Agreement

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 5 May 2020 4:59 PM
To: wenzheng.moo@bhauto.com.sg
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Without Prejudice

Dear Wen Zheng,

We refer to the matter above

Based on the documents on hand, it's shows that the owner's signature in DV and rental agreement is different from TP GIA Report.

Kindly get the HO KIEN MUN (owner) 's correct signature on DV and rental agreement for case closing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Moo Wen Zheng [<mailto:wenzheng.moo@bhauto.com.sg>]
Sent: Thursday, 30 April, 2020 3:29 PM
To: Vic (LKKAuto)
Cc: Admin A; Jasper Chua (LKK Auto)
Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Dear Vic,

Kindly refer to attachment for signed discharge voucher.

Appreciate if can expedite on the process payment.

Thank you.

Best Regards,

Wen Zheng
Claim Department



BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084
(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, 30 April 2020 11:24 AM

To: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Without Prejudice

Dear Wen Zheng,

We refer to our below email.

For your acceptance please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Monday, 17 February, 2020 8:40 AM

To: BHAS - Moo Wen Zheng

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Without Prejudice

Dear Wen Zheng,

We refer to our below email.

Please forward to us a copy of the duly signed DV for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: BHAS - Moo Wen Zheng [<mailto:wenzheng.moo@bhauto.com.sg>]

Sent: Saturday, 14 December, 2019 9:40 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Dear Vic,

We had informed that owner to arrange sign the discharge voucher.

Forward to you once we received from owner.

Thank you.

Best Regards,

Wen Zheng

Claim Department



BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084
(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Friday, 13 December 2019 7:29 PM

To: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>; BHAS - Bernard Kee <Bernard.kee@bhauto.com.sg>

Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Without Prejudice

Dear Wen Zheng,

We refer to our below email.

For your acceptance please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Tuesday, 5 November, 2019 4:09 PM

To: 'BHAS - Moo Wen Zheng'

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Without Prejudice

Dear Wen Zheng,

We refer further to our below email and to our telephone conversation earlier.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, we are prepared to offer to settle your client's claim as below:

Cost of Repair (w/gst)	\$ 2,782.00
Loss of Rental (\$110 x 7 days)	\$ 700.00
GIA Search Fee	\$ 2.00
TOTAL	\$ 3,484.00

If agreeable, kindly let the owner sign the attached DV and forward back to us for payment processing.

The above amount is to be made payable to **BH AUTO SERVICES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 5 November, 2019 8:49 AM

To: BHAS - Moo Wen Zheng

Cc: Admin A; Vic (LKKAuto)

Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Without Prejudice

Dear Wen Zheng,

We refer to your below email.

Please be informed that Loss of Rental is at \$100 / 7 days (rental car @ 1.6cc)

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: BHAS - Moo Wen Zheng [<mailto:wenzheng.moo@bhauto.com.sg>]

Sent: Monday, 4 November, 2019 7:04 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Dear Vic,

Thanks for your email.

Kindly do list down the recommended offer for rental.

Thank you.

Best Regards,

Wen Zheng

Claim Executive



BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945

(F) +65-6269 2404

(HP) +65 9621 2084

(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Monday, 4 November 2019 4:49 PM

To: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Without Prejudice

Dear Wen Zheng,

We refer to the above matter.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$3,480.00** (all in) to settle your client's claim.

If agreeable, kindly let the owner sign the attached DV and forward back to us for payment processing.

The above amount is to be made payable to **BH AUTO SERVICES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: BHAS - Moo Wen Zheng [<mailto:wenzheng.moo@bhauto.com.sg>]
Sent: Tuesday, 22 October, 2019 3:15 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Dear Vic,

Any update of this LOD ?

Best Regards,

Wen Zheng
Claim Executive



BH AUTO SERVICES PTE LTD

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(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: BHAS - Moo Wen Zheng
Sent: Saturday, 5 October 2019 3:34 PM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Dear Vic,

Thank you for your email.

Hope will hear you soon.

Thanks.

Best Regards,

Wen Zheng
Claim executive



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(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Saturday, 5 October 2019 2:58 PM
To: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Without Prejudice

Dear Wen Zheng,

We refer to your below email.

Please be informed that we are currently preparing report for mandate approval.

We will expedite and will get back to you for an update/offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: BHAS - Moo Wen Zheng [<mailto:wenzheng.moo@bhauto.com.sg>]

Sent: Saturday, 5 October, 2019 11:42 AM

To: CS A Team

Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018

Dear all,

Good day. Appreciate if you could kindly assist asap.

Thank you.

Best Regards,

Wen Zheng

Claim executive



BH AUTO SERVICES PTE LTD

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(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>

Sent: Friday, 27 September 2019 1:41 PM

To: 'CS A Team' <cs-a@lkkauto.com>

Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>

Subject: LOD - SJP2921B - TP QBE DOA 01.10.2018

To All

Case Handler In charge :

This case is handle by Vivian Lau, we know that Vivian Lau is no longer in LKK Auto Consultants Pte Ltd.

May I know who shall I contact in regards to this matter?

Sorry if inconvenient caused.

Kindly assist and highly appreciate it.

Best Regards,

Yun Shi

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8942 (F) +65-6515 3144 / +65-6269 2404

Email: yunshi.chan@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>

Sent: Monday, 16 September, 2019 1:21 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>

Subject: FW: SJP2921B - Estimate TP QBE DOA 01.10.2018

Dear Vivian,

Any update of this LOD ?

Best Regards,

Wen Zheng

Claim executive



BH AUTO SERVICES PTE LTD

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(F) +65-6269 2404

(HP) +65 9621 2084



From: BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>
Sent: Friday, 16 August 2019 10:38 AM
To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>
Cc: BHAS - Bernard Kee <Bernard.kee@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; vicalpeh@lkkauto.com
Subject: RE: SJP2921B - Estimate TP QBE DOA 01.10.2018

Dear Vivian,

Kindly refer to attached file is LOD and all support document of our vehicle.
We had post out all original copy document by today.

Please kindly acknowledge in reply and advice further course of action soonest.
Awaiting for your favorable reply in due course.

Thank you and have a nice day.

Best Regards,

Yun Shi



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#01-111/113/115/117 Singapore: 575636
(T) +65-6559 8944 / 8942 (F) +65-6515 3144 / +65-6269 2404
Email: yunshi.chan@bhauto.com.sg
Website: <http://www.bhauto.com.sg>

From: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>
Sent: Tuesday, 9 July, 2019 10:19 AM
To: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Cc: BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>; BHAS - Bernard Kee <Bernard.kee@bhauto.com.sg>
Subject: RE: SJP2921B - Estimate TP QBE DOA 01.10.2018

Dear Kenneth,

COR confirmed at \$2,600.00 B/GST Lump sum 5 days repair.

Yunshi,

Kindly issue LOD and final bill to QBE.

Thank you.

Best Regards,

Wen Zheng
Senior Claim Estimator



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(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Sent: Tuesday, 9 July 2019 8:38 AM

To: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>

Subject: RE: SJP2921B - Estimate TP QBE DOA 01.10.2018

Attach finalised for SJP 2921B.

From: BHAS - Moo Wen Zheng [<mailto:wenzheng.moo@bhauto.com.sg>]

Sent: Monday, 8 July, 2019 2:19 PM

To: Kenneth Kong (LKKAuto)

Cc: BHAS - Chan Yun Shi; BHAS - Bernard Kee

Subject: SJP2921B - Estimate TP QBE DOA 01.10.2018

Dear Kenneth,

Please find the attached file for mark the estimate and revert.

This case claim against QBE not AXA.

Thank you.

Best Regards,

Wen Zheng
Senior Claim Estimator



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