

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 4 November, 2019 9:14 AM
To: Jenny Toh
Cc: Admin A; Vic (LKKAUTO); syaheeda.othman@qbe.com
Subject: <SEEK MANDATE> RE: Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/Khb3
Attachments: Preliminary Advice.pdf; LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LKK AFTER REPAIR PHOTOS.pdf; TP ESTIMATE - MARKED.pdf; TP LOD.pdf; LETTER TO OI.pdf

YOUR REF – VC011922
LKK REF – CC4/QBE18018047/Khb3
=====

Dear Jenny,

ACCIDENT INVOLVING VEHICLES SKS 893J (OI) AND SJP 2921B (TP) ON 01/10/2018

We refer to the above matter.

It was reported that Insured vehicle had rear-ended to the TP vehicle.

We had spoken to the Insured and he confirmed accident details and agreed to settle the matter. A letter was sent out to the Insured. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **BH AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 12,392.63	\$ 2,782.00
Loss of Rental (\$150 x 7 days)	\$ 1,050.00	\$ 700.00 (\$100 x7 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 13,444.63	\$ 3,484.00

Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
Weekends / Downtime	3 days
TOTAL	7 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 6 August, 2019 11:19 AM

To: Janice Goh Siew Geok

Cc: Admin A; Hsiao Tong (LKKAuto); Vic (LKKAuto)

Subject: RE: Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/Khb3

Dear Janice,

We refer to your below email.

Please be informed that we are pending for TP to furnish us their LOD.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Janice Goh Siew Geok [<mailto:janice.goh@qbe.com>]

Sent: Tuesday, 6 August, 2019 10:58 AM

To: Vic (LKKAuto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/hb3

Hi

We refer to our email dated 03.06.2019.

Please let us have an update asap.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

[Website](#) [LinkedIn](#) [Twitter](#)



From: Joyce Foo**Sent:** Monday, 3 June 2019 3:19 PM**To:** Vic (LKKAuto) <vicalpeh@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Subject:** RE: Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/hb3

Our Ref. VC011922

Hi

We refer to the above.

Please advise status and let us have your report soonest.

[Thanks & Best Regards](#)

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

[Website](#) [LinkedIn](#) [Twitter](#)



From: Joyce Foo**Sent:** Tuesday, 9 October 2018 2:00 PM**To:** 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/hb3

WITHOUT PREJUDICE

Your Ref: VC011922

Dear Vic

We are agreeable to proceed with direct settlement.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 9 October, 2018 10:54 AM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Direct Settlement - Your Ref: VC011922_ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018 LKK REF CC4/QBE18018047/hb3

Your Ref: VC011922

Dear Ms Joyce,

ACCIDENT INVOLVING VEHICLES SKS 893J AND SJP 2921B ON 01/10/2018

We refer to the subject matter and to our telephone conversation earlier.

Please be informed that TP repairer M/s BH Auto Services Pte Ltd proposed to do a direct settlement for this matter.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that preliminary advice is not ready yet.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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