

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 4 November, 2019 4:49 PM
To: BHAS - Moo Wen Zheng
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3
Attachments: DV.pdf

Without Prejudice

Dear Wen Zheng,

We refer to the above matter.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$3,480.00** (all in) to settle your client's claim.

If agreeable, kindly let the owner sign the attached DV and forward back to us for payment processing.

The above amount is to be made payable to **BH AUTO SERVICES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: BHAS - Moo Wen Zheng [mailto:wenzheng.moo@bhauto.com.sg]
Sent: Tuesday, 22 October, 2019 3:15 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Dear Vic,

Any update of this LOD ?

Best Regards,

Wen Zheng
Claim Executive



(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084
(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: BHAS - Moo Wen Zheng
Sent: Saturday, 5 October 2019 3:34 PM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Dear Vic,

Thank you for your email.

Hope will hear you soon.

Thanks.

Best Regards,

Wen Zheng
Claim executive



(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084
(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Saturday, 5 October 2019 2:58 PM
To: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018 - LKK REF CC4/QBE18018047/Khb3

Without Prejudice

Dear Wen Zheng,

We refer to your below email.

Please be informed that we are currently preparing report for mandate approval.

We will expedite and will get back to you for an update/offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: BHAS - Moo Wen Zheng [<mailto:wenzheng.moo@bhauto.com.sg>]

Sent: Saturday, 5 October, 2019 11:42 AM

To: CS A Team

Subject: RE: LOD - SJP2921B - TP QBE DOA 01.10.2018

Dear all,

Good day. Appreciate if you could kindly assist asap.

Thank you.

Best Regards,

Wen Zheng

Claim executive



BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084

(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>
Sent: Friday, 27 September 2019 1:41 PM
To: 'CS A Team' <cs-a@lkkauto.com>
Cc: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>
Subject: LOD - SJP2921B - TP QBE DOA 01.10.2018

To All

Case Handler In charge :

This case is handle by Vivian Lau, we know that Vivian Lau is no longer in LKK Auto Consultants Pte Ltd.

May I know who shall I contact in regards to this matter?

Sorry if inconvenient caused.

Kindly assist and highly appreciate it.

Best Regards,

Yun Shi

 **BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate
#01-111/113/115/117 Singapore: 575636
(T) +65-6559 8944 / 8942 (F) +65-6515 3144 / +65-6269 2404
Email: yunshi.chan@bhauto.com.sg
Website: <http://www.bhauto.com.sg>

From: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>
Sent: Monday, 16 September, 2019 1:21 PM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>
Subject: FW: SJP2921B - Estimate TP QBE DOA 01.10.2018

Dear Vivian,

Any update of this LOD ?

Best Regards,

Wen Zheng
Claim executive



BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084

(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>
Sent: Friday, 16 August 2019 10:38 AM
To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>
Cc: BHAS - Bernard Kee <Bernard.kee@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; vicalpeh@lkkauto.com
Subject: RE: SJP2921B - Estimate TP QBE DOA 01.10.2018

Dear Vivian,

Kindly refer to attached file is LOD and all support document of our vehicle.
We had post out all original copy document by today.

Please kindly acknowledge in reply and advice further course of action soonest.
Awaiting for your favorable reply in due course.

Thank you and have a nice day.

Best Regards,

Yun Shi



BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate
#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8942 (F) +65-6515 3144 / +65-6269 2404

Email: yunshi.chan@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>
Sent: Tuesday, 9 July, 2019 10:19 AM
To: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Cc: BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>; BHAS - Bernard Kee

<Bernard.kee@bhauto.com.sg>

Subject: RE: SJP2921B - Estimate TP QBE DOA 01.10.2018

Dear Kenneth,

COR confirmed at \$2,600.00 B/GST Lump sum 5 days repair.

Yunshi,

Kindly issue LOD and final bill to QBE.

Thank you.

Best Regards,

Wen Zheng
Senior Claim Estimator



(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084

(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Sent: Tuesday, 9 July 2019 8:38 AM

To: BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>

Subject: RE: SJP2921B - Estimate TP QBE DOA 01.10.2018

Attach finalised for SJP 2921B.

From: BHAS - Moo Wen Zheng [<mailto:wenzheng.moo@bhauto.com.sg>]

Sent: Monday, 8 July, 2019 2:19 PM

To: Kenneth Kong (LKKAuto)

Cc: BHAS - Chan Yun Shi; BHAS - Bernard Kee

Subject: SJP2921B - Estimate TP QBE DOA 01.10.2018

Dear Kenneth,

Please find the attached file for mark the estimate and revert.

This case claim against QBE not AXA.

Thank you.

Best Regards,

Wen Zheng
Senior Claim Estimator



BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084

(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>

