

REF: ASM(AxA)

ASSIGNMENT

From: Date: 11-10-2018

Estimated Cost:

OD / TR / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLP 511198

at Workshop m/s Abwin Services

of No. 8 Kuki Bukit Ave 4 #07-48

Insured

Policy No.

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh: Irvn

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 581

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: 1.31 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

LTA 38881

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SLB5449D

Yr Regn:

4, 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

toyota corolla AXO cc 1496

Colour:

black A/C: Insured / Std / NI / NA

Sp Reading:

54276 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

NR E16/0009771

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

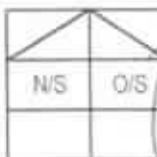
Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

175/65 R15



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal:

7 mm

Rear

R/Bal:

7 mm

L/Bal:

7 mm

L/Bal:

7 mm

D.O.A:

2/10/18

D.O.I:

11/10/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

11/10/18 confirmed final by #1280.00 with invn.

P/P: \$1,280.00 / R/d: 2,060.02 / 61.68%

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) \$ + RC \$

) Photos

) Others

TOTAL

Add Fee:



Site Insp (\$



Interview (\$



Tech Invs (\$



Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

Please arrange to survey vehicle at
8 KAKI BUKIT AVENUE 4 - GATE 2
#07-48 PREMIER @ KAKI BUKIT
SINGAPORE 415875

ABWIN 論輝

Date : 04/10/2018
TP Vehicle No. : SKN-8719-D
To : AXA INSURANCE SINGAPORE PTE LTD
Attn : Motor Claim Department

IVAN TEO
ABWIN SERVICE PTE LTD
DID: 67139416
Fax: 67139415
HP: 86680608

Owner : ANG WEE LIANG, RYMAN
NTUC INCOME INSURANCE CO-OPERATIVE LTD
Certificate No. : 5079182867-02
Vehicle No. : SLB-5449-D
Make & Model : TOYOTA COROLLA AXIO 1.5G A

Accident Date: 02/10/2018

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
-----	-------------	---------------	---------------

List Item

- | | | | | |
|---|------------------------------|----|----------|---|
| 1 | REAR FENDER RH | R | \$902.76 | X |
| 1 | REAR DOOR RH | R | \$0.00 | X |
| 1 | REAR BUMPER | R | \$0.00 | X |
| 1 | REAR BUMPER SIDE RETAINER RH | 11 | \$85.00 | X |
| 1 | REAR WINDSCREEN MOULDING | 11 | \$185.60 | X |

Sub Total

\$1,173.36

Discount 25% on Parts

(\$293.34)

\$880.02

Special Nett

- | | | | | |
|---|----------------------------|----|---------|---|
| 1 | REAR WINDSCREEN SEALANT | 11 | \$60.00 | X |
| 1 | REAR WINDSCREEN INNER SEAL | 11 | \$50.00 | X |

Sub Total

\$110.00

Labour & Misc

- | | | |
|--|------------|-------------|
| LABOUR TO FACILIATE REPAIR | \$1,000.00 | 600 |
| TO SPRAY PAINTING ON AFFECTED AREAS | \$1,000.00 | 600 |
| TO REINSTALL REAR WINDSCREEN | 11 | \$120.00 X |
| TO RUST PROOF AFFECTED AREA | 11 | \$80.00 X |
| TO REMOVE UPHOISTERY AND SEAT TO ASSIST WORK | | \$150.00 80 |

Sub Total

\$2,350.00

Not Allowed when p/p \$1280/- 11/10/18 who photo after repair

Sub Total

\$3,340.02

GST 7%

\$233.80

Total

\$3,573.82

4 day

LKK Auto hence notify the Reparer of the following:

- To resurvey before/after spray painting
- To display (s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0755H
Vehicle Details	
Vehicle No.:	SLB5449D
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Oct 2018
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA AXIO 1.5G A
Primary Colour:	Black
Manufacturing Year:	2015
Engine No.:	2NR8501144
Chassis No.:	NRE1610009771
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$17,173.00
Original Registration Date:	13 Apr 2016
First Registration Date:	13 Apr 2016
Transfer Count:	0
Actual ARF Paid:	\$7,173.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Apr 2026
PARF Rebate Amount:	\$5,379.00
Intended COE Rebate Details	
COE Expiry Date:	12 Apr 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,009.00
COE Rebate Amount:	\$34,506.00
Total Rebate Amount:	\$39,885.00

The information contained herein is correct as at 12 Oct 2018

OK



Service Request Details

Claim

S8M00Y4N

Reference

None

Loss Date

October 2, 2018

Request Date

October 4, 2018

Due Date

October 11, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

04.10.2018 @ 4:28pm

Ivan veh not in.

check liability

Abwin.

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLB5449D

Make

TPVD TOYOTA

Model
AXIQ 1.5G

Service Address

...

Primary Contact/Insured

CHONG HOI THONG
BLK 6 TOH YI DRIVE, TOH YI DRIVE, #10-249, 590006, Singapore

SHCPL@SINGNET.COM.SG

Claim Handler

LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

23 October, 2018

CHONG HOI THONG
BLK 6 TOH YI DRIVE,
TOH YI DRIVE #10-249,
Singapore 590006

Dear Sir,

OUR REF : CC4/ASM18018044/Uwb3
YOUR REF : SKN 8719D
ACCIDENT INVOLVING SKN 8719D & SLB 5449D ON 02/10/2018 ALONG/AT
CLEMENTI ROAD JUNC COMMONWEALTH AVE WEST

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)

- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to vivianlau@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 8625 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Tuesday, 22 January 2019 11:20 AM
To: 'Ivan Teo'
Cc: Admin A
Subject: RE: LOD SLB5449D AGAINST SKN8719D AXA

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM18018044/Ufb3
Your Ref: SLB 5449D

Dear Ivan,

We refer to the above matter.

Towards an amicable settlement, we have instruction from principal to offer settlement at global sum of **\$1,600.00**(all in) on this matter.

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

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From: Ivan Teo [<mailto:ivanteo@abwin.com.sg>]
Sent: Thursday, 3 January 2019 9:17 AM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Poh Kin (LKKAuto)

From: Ivan Teo <ivanteo@abwin.com.sg>
Sent: Tuesday, 22 January 2019 11:30 AM
To: Poh Kin (LKKAuto)
Cc: Admin A
Subject: RE: LOD SLB5449D AGAINST SKN8719D AXA

Categories: clear

Without Prejudice

Dear Poh Kin,

Strictly on the basis of without admission of any liability and without prejudice to any other claims arising out of this accident, we confirm acceptance of your offer at \$1,600.00

Please note that this settlement is strictly on a without prejudice basis and only in relation to the claim of vehicle damages. It shall not include other claims which the driver and/or the passenger(s) may have against you and/or your insured for their damages in relation to their bodily injuries arising out of this accident, even if the medical expenses claimed herewith formed part of settlement reached.

Please forward Discharge Voucher for execution and your cheque made payable to : ABWIN SERVICE PTE LTD

Thank you.

Best Regards,

ABWIN 安運

Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
Singapore 415875

Ivan Teo
Motor Claim Executive
DID +65 6713 9416 / 86680608
T +65 6713 9400 | F +65 6713 9415
[Website](#) | [Facebook](#) | [LinkedIn](#)

Looking to start a new business soon? Find out how we can provide you with a complete vehicle ownership solution and much more!



Click [here](#) to view our listing >>



Poh Kin (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Friday, 18 January 2019 9:39 AM
To: Poh Kin (LKKAuto)
Subject: RE: New message for service request 73444, vehicle number SLB5449D

Categories: clear

TYPE	SENT	FROM	SUBJECT	BODY
	1/17/19 5:11 PM	LOH Cynthia	Re: <S8M00Y4N> IA with mandate uploaded	Approved 

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)
Sent: Thursday, 17 January 2019 5:29 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 73444, vehicle number SLB5449D

BEST REGARDS,
G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: cynthia.loh@axa.com.sg [mailto:cynthia.loh@axa.com.sg]
Sent: Thursday, 17 January 2019 5:12 PM
To: admin-d@lkkauto.com
Subject: New message for service request 73444, vehicle number SLB5449D

AXA Insurance has sent you a message for claim number S8M00Y4N.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.



<S8M00Y4N> IA with mandate uploaded

Type

🔍 Question

Message

Dear Cynthia, we refer to the above matter. Liability: Insured driver collided into the third party vehicle while changing lane as per TP video footage. Liability is down against our insured. We did clarify with insured (Mr Chong) the nature of the accident and he's agree to settle and aware that NCD (if any) is affected. We hereby seek your approval to offer Third Party repairer M/s "Abwin Service Pte Ltd" is as follows: - 1)COR(w/gst): \$1,369.60 + 2) Loss of Use (4days x \$60.00): \$240.00 + 3) GIA: \$2.00 =Total: \$1,611.60. **4days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 16/01/2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 16/01/2019

Survey Details:

Date of loss	2-Oct-18
Date of appointment	4-Oct-18
Date of survey	11-Oct-18
Location of survey	ABWIN SERVICE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLB 5449D
Make and Model	TOYOTA COROLLA AXIO 1.5G A
Date of registration	13/4/2016
Excess	
Market Value	\$58,000
Part Rebate	\$39,885
Nett Loss	\$18,115

Repair details:

Initial Estimate	\$ 3,340.02
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ -
Check items (estimate)	\$ -
Labour	\$ 1,280.00
Total	\$ 1,280.00
Lump Sum(if applicable)	\$ 1,280.00

Number of days for repair	4
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

We have not authorized repairs.

Mandate:

Liability(TP)		100%
Proposed repair cost	\$	1,369.60 (\$1,280.00 + 7%gst)
Loss of use	\$	240.00 \$60.00 x 4 days
Loss of rental	\$	-
Loss of income	\$	-
GIA search fees	\$	2.00
Others	\$	-
Proposed Total	\$	1,611.60

Your Ref:
Our Ref: AC18100005

03/01/2019

AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811
Attn: Motor Claims Department

Dear Sirs,

ACCIDENT ON 02/10/2018 INVOLVING SLB-5449-D & SKN-8719-D CLEMENTI ROAD JUNCTION COMMONWEALTH AVENUE WEST

We are authorised repair workshop for the owner of vehicle, SLB-5449-D, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SKN-8719-D, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$1,369.60
2. 0 days Car Rental x \$0.00	-
3. Loss of Use (4 x \$80.00)	\$320.00
4. Survey Fees	-
5. LTA Fees	-
6. TP/GIA Fees	\$2.00
7. Medical Fees	-
8. Others	-
(E&OE)	\$1,691.60

We enclose the following documents to support the claims:-

- | | | | |
|--|---|---|--|
| <input checked="" type="checkbox"/> Repair/Excess Bill | <input type="checkbox"/> GIA/Police Report(s) | <input checked="" type="checkbox"/> Power of Attorney | <input type="checkbox"/> Medical Bill |
| <input type="checkbox"/> Surveyor Report | <input checked="" type="checkbox"/> GIA/TP Search | <input type="checkbox"/> Car Rental Bill | <input type="checkbox"/> Witness Statement |
| <input type="checkbox"/> Coloured Photographs | <input type="checkbox"/> Insurance Certificate | <input type="checkbox"/> Others: _____ | |

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully,
ABWIN SERVICE PTE LTD**ABWIN**ABWIN SERVICE PTE LTD
8 Kaki Bukit Avenue 4 #07-48
Premier @ Kaki Bukit Gate 2
Singapore 415875
Tel: 67139400 Fax: 65 67139415IVAN TEO
Claims Department
E-mail: ivanteo@abwin.com.sg
DID: 67139416

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 12 December 2018 3:56 PM
To: 'CHONGHOITHONG@OUTLOOK.COM'
Cc: Admin A
Subject: ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKN 8719D AND SLB 5449D
ALONG CLEMENTI ROAD ON 02.10.2018
Attachments: TP rear car camera SLB 5449D.mp4
Importance: High

Our Ref: CC4/ASM18018044/Ufb3
Your Veh: SKN 8719D

Dear Mr Chong Hoi Thong,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKN 8719D AND SLB 5449D ALONG CLEMENTI ROAD ON 02.10.2018

We refer to the above subject matter and our tele conversation.

We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s Abwin Service Pte Ltd, acting on behalf of the owner of SLB 5449D against your motor insurance policy.

Based on the video footage, accident scenario, it was reported that your vehicle had collided with the Third Party vehicle SLB 5449D. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Date: 20/12/2018From: ANG WEE LIANG, RYMAN (Name of Policyholder)My Vehicle No.: SLB-5449-DOther Vehicles: SKN-8719-DAccident Date: 02/10/2018Location: CLEMENTI ROAD JUNCTION COMMONWEALTH AVENUE WEST**LETTER OF AUTHORISATION**To: AXA INSURANCE SINGAPORE PTE LTD (Third Party and/or Third Party Insurer)

I have authorised ABWIN SERVICE PTE LTD to proceed with the repairs to my accident damaged vehicle and to proceed with 3rd Party Insurance Claims against Third Party and / or its Insurer on my behalf for property damages, costs, and expenses, including loss of use, loss of rental, medical fees and legal costs.

To have absolute discretion to agree to any settlement of compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

As ABWIN SERVICE PTE LTD will be handling the entire 3rd Party Claims, which includes signing / submission of all relevant documents and negotiation of my claims on my behalf, kindly forward and make payable all proceeds of my claims to **ABWIN SERVICE PTE LTD**.

I confirm that the payment of any negotiated settlement with and accepted by ABWIN SERVICE PTE LTD will serve as an effectual discharge of my claims against the Third Party and / or its Insurer for the damage caused.



Policyholder's Signature / Company's Stamp (if applicable)

Name: Ang Wee Liang RymanNRIC No./ROC No.: 39140755H

Designation: _____

ABWIN

ABWIN SERVICE PTE LTD

8 Kaki Bukit Avenue 4 #07-48

Witness's Signature 2

Singapore 415875

Tel: 67139400 Fax: 65 67139415

NRIC No.: _____



redefining / insurance

CLAIM REF : S8M00Y4N
INSURED : CHONG HOI THONG

DISCHARGE VOUCHER

We/I ANG WEE LIANG RYMAN, NRIC NO. S9140755/H hereby agree to accept the sum of dollars one thousand six hundred only (S\$ 1,600.00) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SKN 8719D as a result of an accident along Clementi Road on 02/10/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLB 5449D.

We/I hereby declare that the said Insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SKN 8719D in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SKN 8719D.

Dated this 23RD day of JANUARY 201 9

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S9140755H

Occupation/ Business : _____

Address : BLK 637 ANG MO KIO AVE 6 #03-5095 S560637

Telephone No. : 83660387

Witness's Name : IVAN TEO

Witness's Signature : [Signature]

Witness's NRIC No. : _____

ABWIN

ABWIN SERVICE PTE LTD
8 Kaki Bukit Avenue 4 #07-48
Premier @ Kaki Bukit Gate 2
Singapore 415675
Tel: 67139400 Fax: 65 671394

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

TAX INVOICE

INV19010002

To: AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811

Date: 03/01/2019
Vehicle No.: SLB-5449-D
Make: TOYOTA
Model: COROLLA AXIO 1.5G A

Attention:**Date of Accident:** 02/10/2018

S/N	DESCRIPTION	QTY	AMOUNT (\$\$)
1	BEING CLAIM FOR VEHICLE NO. SLB-5449-D ACCIDENT ON 02/10/2018 AS FOLLOWS :-		
2	REPAIR COSTS	1.000	\$1,280.00

SUB TOTAL \$1,280.00
7% GST \$89.60
TOTAL \$1,369.60

Remarks:**ABWIN**ABWIN SERVICE PTE LTD
8 Kaki Bukit Avenue 4 #07-48
Premier @ Kaki Bukit Gate 2
Singapore 415875
Tel: 67139400 Fax: 65 67139415

Payment by cheque should be crossed and made payable to **ABWIN SERVICE PTE LTD.**

For ABWIN SERVICE PTE LTD

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-153728
Date of Request: 04/10/2018

Your Ref No: Online Purchase

Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
Singapore 415875

Dear Sir/Madam,

Enquiry Date: 04/10/2018
Enquiry By: Ivan Teo
TP Vehicle No.: SKN8719D
Accident Date: 02/10/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-153728
Date of Request: 04/10/2018

Your Ref No: Online Purchase

Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
Singapore 415875

Dear Sir/Madam,

Enquiry Date 04/10/2018
Enquiry By Ivan Teo
TP Vehicle No. SKN8719D
Accident Date 02/10/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKN8719D	AXA Insurance Pte Ltd	09/09/2018-08/09/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKN 8719D (Insd veh)	Model:	TOYOTA COROLLA AXIO
	SLB 5449D (TP veh)		(A)
Date of Accident:	02/10/2018		

Global Sum Settlement	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	\$	3,573.82
Final Repair Cost	\$	1,369.60
Loss of Use	\$	240.00
Rental (if any)	\$	4days at \$60.00 per day
LTA / GIA Search Fee	\$	2.00

Others:	\$	0.00
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	\$	
Final Settlement Sum (Global Sum)	\$	1,600.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown		
1)	ABWIN SERVICE PTE LTD	\$ 1,600.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

28/01/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18018044/Ufb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:CYNTHIA LOH		Date : 28-01-2019	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKN 8719D	Veh. Inspected	SLB 5449D
Policy No.	GA002276/1	Coverage (\$)	0.00
Claim No.	S8M00Y4N	Excess (\$)	0.00
Assign From		Assign Date	04/10/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA COROLLA AXIO (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	NRE1610009771	Colour	BLACK
Odometer	54276	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	175/65 R15	YOKOHAMA	7 mm
L/H Front Tyre	175/65 R15	YOKOHAMA	7 mm
R/H Rear Tyre	175/65 R15	YOKOHAMA	7 mm
L/H Rear Tyre	175/65 R15	YOKOHAMA	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	02/10/2018	Inspection Date	11/10/2018
Survey held at	ABWIN SERVICE PTE LTD No. 8 KAKI BUKIT AVENUE 4 #07-48 PREMIER@KAKI BUKIT GATE 2 SINGAPORE 415875		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLB 5449D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR FENDER RH (CONSISTENT)	TO REPAIR SEE LABOUR	902.76	-
1	REAR DOOR RH (CONSISTENT) (NPA)	TO REPAIR SEE LABOUR	-	-
1	REAR BUMPER (CONSISTENT) (NPA)	TO REPAIR SEE LABOUR	-	-
1	REAR BUMPER SIDE RETAINER RH (CONSISTENT)	NOT NECESSARY	85.00	-
1	REAR WINDSCREEN MOULDING (CONSISTENT)	NOT NECESSARY	185.60	-
	LESS 25% DISCOUNT		-293.34	-
			880.02	-
	SPECIAL NETT ITEMS			
1	REAR WINDSCREEN SEALANT (SN) (CONSISTENT)	NOT NECESSARY	60.00	-
1	REAR WINDSCREEN INNER SEAL (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
			110.00	-
	LABOUR			
	LABOUR TO FACILITATE REPAIR.INCLUSIVE OF THE REPAIR OF REAR FENDER RH,REAR DOOR RH AND REAR BUMPER.		1,000.00	600.00
	TO SPRAY PAINTING ON AFFECTED AREAS.		1,000.00	600.00
	TO REINSTALL REAR WINDSCREEN.	NOT NECESSARY	120.00	-
	TO RUST PROOF AFFECTED AREA.	NOT NECESSARY	80.00	-
	TO REMOVE UPHOISTERY AND SEAT TO ASSIST WORK.		150.00	80.00
			2,350.00	1,280.00
	GRAND TOTAL		3,340.02	1,280.00
	RECOMMENDED COST OF REPAIRS			1,280.00

Report Ref No. CC4/ASM18018044/Ufb3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim: SJM0074N

Reference: CCA/ASM1B01B044JUB3a2

Loss Date: 2 October 2018

Request Date: 4 October 2018

Due Date:

Vendor Name: LUX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss: Third Party Vehicle Damage

Services: Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #: SLB5449D

Make: TPVO TOYOTA

Model: AMIO 1.5G

Service Address:

Primary Contact/Insured: CHONG HOI THONG
BLK 6 TOH YI DRIVE, TOH YI DRIVE, #10-249,
590006, Singapore

SHCP1@SHONET.COM.SG

Claim Handler: LOH Cynthia
6568BD4843
cynthia.loh@axa.com.sg















Actions

Next Step: Wait for Approve Invoice

Add Remarks

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
Document Type		Document SubType				
+ Attach Documents						
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED		
Accident Statement	Reports & Statement		Meowmeow			

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LK0Invoice1 (6).pdf	Invoice	Surveyor / Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 LK0Inspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 LK0Adjustment to.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 GFA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 WORKSHOP INVOICE.pdf	Invoice	Regular	LKK AUTO CONSULTANTS PTE LTD (TP)	28 January 2019
 LKX RESURVEY PHOTO-AFTER REPAIR.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 January 2019
 Immediate Advice (with mandate).dated 16.01.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 January 2019
 LKX SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 January 2019
 Letter to OI.pdf	Letter and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	16 January 2019
 SLB 544FD.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	20 November 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
■ Non reporting letter.pdf	Letters and Correspondence	Policy Holders / Insured	LK AUTO CONSULTANTS PTE LTD (TP)	25 October 2018
■ TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LK AUTO CONSULTANTS PTE LTD (TP)	17 October 2018
■ EMAIL RECEIVED FROM WORKSHOP.maj	Other	Other	DHINAK Namasata	4 October 2018