

INSURANCE

INS. CASE OWNER:

CC 4/AXA1801 8039, #2 JB 9/

LKK: 73409  
IDAC:

Surveyor:

Erwin

DOI:

ASSIGNMENT

4/10/18

Date / Time:

4/10/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

XD 77594

Name of Insured:

VEONA SINGAPORE PTE

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A:

7/10/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

SHERI BIN AB MANAP

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

S5MO042M / 7m04

Policy No.:

PLIBR44

Make / Model:

MITSUBISHI

Place of Accident:

AYE

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

care up



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

7/10/18  
704

SHL 88015-X

XD 77594-X

Amurtdaim.

11-5-18

DIRECT MANDATE FROM  
AXA TO REJECT  
BASED ON BOLA 27 a.

16-11-18

VIDEO FROM TP RECEIVED  
NIL - 100%

RECEIVED 22 NOV 2018

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

204 16-11-18

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup):

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PER:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

( days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

16-11-18

Confirm with:

W7

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

NIL VIDEO

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

535

( 2 days)

115

Loss of Rental (LOR):

\$5

15

( 2 days)

115

Loss of Use (LOU):

\$5

100

( 5 days)

115

Loss of Income (LOI):

\$5

100

( 5 days)

115

LOR only

LOU only

LOI only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

\$5

7.49

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$5

872.49

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

872.49

Name 1:

COMFORTABLE ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

\$5

-

Name 2:

X

Payee 3: (Strike if N.A.)

\$5

-

Name 3:

(08/11/13)

Surveyor: Kalvin

REF: \_\_\_\_\_

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / Ws / TP RES / OD RES / EVA / INV / MV

To Insured Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repair: 2 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHC88015 Yr Regn: 4 Mar 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / T @ Prime Mover /

Truck / Trailer or

Make: Hyundai cc 1680Colour: Blue A/O: Insured / Std / NI / NASp. Reading: 374476 Ti/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/Nr: KMHLB414M64085K48

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rlm / STD / Rlm or

Tyre Size: F: 205/60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MC / OH / SU / PIR / SUM /

TOYO / YOKO or WestlakeFront: 7 mmR/Bal. 7 mmL/Bal. 7 mmD.O.A. 3/10/18 D.O.I. 4/10/18Survey held at: CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Front / Rooftop

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	P/R \$500
	3-10 W 12/10/22
	4-1-1-2
	5-1-11



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18018039/K1jb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 04-10-2018		
		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	XD 2359Y	Veh. Inspected	SHC 8801S	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	04/10/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	03/10/2018	Inspection Date	04/10/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

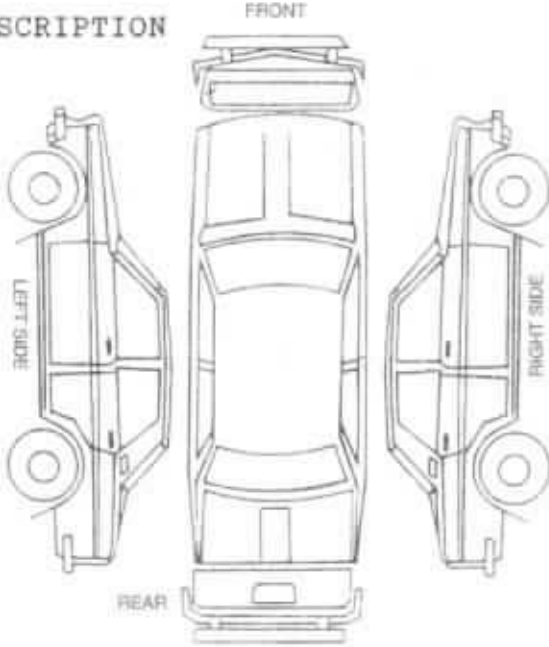
Member of COMFORTDELGRO

Date/Time: 03.10.2018 16:33 Page : 1

Team: ARC Repair TP(CLS0)1	JOB CARD	Sales Order:	JC NO.: 305221128
OWNER COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755	REGN NO.: SHC8801S MAKE: HYUNDAI MODEL I-40 YR OF MANU 04.03.2016 CHASSIS CODE KMHLB41UMGU085448	MILEAGE FUEL E 1/2 F DATE/TIME IN 03.10.2018 12:40 TARGET DATE COMPLETION DATE/TIME:	
UNIT CARD NO.			

JOB DESCRIPTION

Accident Date: 03.10.2018  
NATURE: 3P 03.10.18

S/NO	LABOR CODE	DESCRIPTION
		

RECEIVED & PASSED OUT BY:	SERVICE ADVISOR	CUSTOMER'S SIGNATURE
---------------------------	-----------------	----------------------

Exit Pass	Vehicle No.: SHC8801S	
Signature/Date	Name of Service Advisor	Date
Signature/Date	To be kept by Security Guard	

Returned to Service Reception upon collection

## REPAIR ESTIMATE\*

AYA

VEHICLE NO : SHC 8810S

DATE 4/10/2018 9:04

MAKE :

MODEL : HYUNDAI i40

P/P

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Roof Top Taxi Digital Sign X <del>not done</del> MW			\$ 1,500.00
	Front Bonnet X repair			\$ 1,500.00
	Front Bumper X repair			\$ 300.00
	SUB TOTAL			\$ 1,200.00
	LESS 20%			
	DISCOUNTED TOTAL			
	Labour Charge			
	Panel Beating-Repair Bonnet & Frt Bumper			\$ 220.00
	Spray Painting Charge			\$ 440.00
	Tuff Kote			\$ 50.00
	TOTAL LABOUR			\$ 710.00
	ESTIMATE TOTAL			\$ 1,910.00
	Kalam 1/1/1/1/1/1 4/10/18 11:15h 2 bps PIP After Repair photo			
	<div>KK Auto Consultants hence notify the Repairer of the following:<ul style="list-style-type: none"><li>• To return before the repair work</li><li>• To display complete and working reserves</li><li>• Parts should be replaced with original or better</li><li>• Third party surveyor should be present</li><li>• No illegal work should be done</li><li>• Surveys should be done by a qualified surveyor</li></ul>is subject to the insurance company's policy</div> <div>Acknowledged by Repairer Signature: Date:</div>			
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				



## Re:IA - UPLOADED

Type

🔗 Question

Message

PLS PROCEED FOR DS QUANTUM AS PROPOSED

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

*We have not authorized repairs.*

**Mandate:**

Liability(TP)		100%	
Proposed repair cost	\$	535.00	
Loss of use	\$		
Loss of rental	\$	230.00	\$115 x 2
Loss of income	\$	100.00	\$50 X 2
LTA search fees	\$	7.49	
Others	\$		
<b>Proposed Total</b>	<b>\$</b>	<b>872.49</b>	

Our Ref : T 1018/ SHC8801S /WT(st)

**Your Ref :**

Date : 15-Oct-18

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

## Workshops

Braddell  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508933

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609236

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
Yishun Industrial Park A  
Singapore 768732

**AXA Insurance Pte Ltd**  
8 Shenton Way  
#24-01, AXA Tower  
Singapore 068811

Attn : Motor Claims Department

**WITHOUT PREJUDICE**

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC8801S YOUR INSURED XD 2359Y  
AND OTHER ON 03.10.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : **SHC8801S** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : XD 2359Y  
we are submitting these claim for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

1	Cost of Repair	\$	535.00
2	<u>3</u> days Loss of Rental @ <u>\$ 115.00</u> per day	\$	345.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fee	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
	<b>Sub Total :</b>	\$	887.49

### HIRER'S CLAIM

7 3 days Loss of Income @ \$ 80.00 per days \$ 240.00  
**Total Claims: \$ 1,127.49**

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs \_\_\_\_\_ 9 pcs
- b) LTA search slip/s of : XD 2359Y
- c) GIA / Police report/s of : SHC8801S
- d) Letter of authority from owner / hirer / operator
- ( X ) Photocopy/s of Accident Scene Photo/s ( ) Traffic Compound ( ) PIR
- ( ) Witness statement/s ( x ) Rental Rate letter ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : [williamtan@cdge.com.sg](mailto:williamtan@cdge.com.sg)

This is a computer generated letter. No signature is required.



**Joy Irene (LKKAuto)**

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**From:** Joy Irene (LKKAuto)  
**Sent:** Friday, 16 November 2018 2:20 PM  
**To:** 'vicky.waran@veolia.com'  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING XD 2359Y & SHC 8801S ON 03/10/2018

**VEOLIA ES SINGAPORE PTE LTD**  
Policy Holder

Dear Sir/Madam,

Your Ref : XD 2359Y  
AXA Ref : S8M00Y1M

**ACCIDENT INVOLVING XD 2359Y & SHC 8801S ON 03/10/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **M/s COMFORTDELGRO ENGINEERING PTE LTD**, acting on behalf of the owner of **SHC 8801S** against your motor insurance policy.

Based on the accident report and video graphic evidence, it was observed that a falling object from your vehicle had hit Third-Party vehicle. We are of the opinion that we cannot be absolved from liability which is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. **Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.**

Your full co-operation in the handling of the claim is required and kindly submit the following to [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact the undersigned.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****i 40 SHC8801S , UNKNOWN****XD 2359Y****ON 03-Oct-18 07:55****AYE TOWARDS JURONG AFTER WEST COAST WAY JUNCTION**

I / We

**LEE SEE YEW @ LIM SEE...** (Hirer) NRIC No.: **S1273347Z**

and/or

(Relief) NRIC No.:

Taxi Number

**SHC8801S**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**03-Oct-2018**

Name of Hirer

**LEE SEE YEW @ LIM SEE YEW**

Hirer NRIC

**S1273347Z**

Signature :



Address

**539 WOODLANDS DRIVE 16 #10-127  
730539**

Contact No.

**98236937**



redefining / insurance

CLAIM REF : S8M00Y1M  
INSURED : VEOLIA ES SINGAPORE PTE LTD

# DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated **03 OCT 2018**, we are authorised to and do hereby give this discharge for ourselves and on behalf of **Comfort Transportation Pte Ltd** and the Hirer **LEE SEE YEW @ LIM SEE YEW** of vehicle no. **SHC 8801S**

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **EIGHT HUNDRED SEVENTY TWO AND CENTS FORTY NINE ONLY (\$5872.49)** in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **(XD 2359Y)** arising out of an accident with **[SHC 8801S]** on **03.10.2018**.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **(XD 2359Y)** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **(XD 2359Y)**.

Dated this 16 day of November, 2018

Signed by \_\_\_\_\_

(AUTHORISED SIGNATORY)

COMFORTDELGRO ENGINEERING PTE LTD

Company Stamp \_\_\_\_\_

83 LLOYD DRIVE  
SINGAPORE 139577

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

Witness : \_\_\_\_\_

Name : \_\_\_\_\_

I/C No : \_\_\_\_\_

Address : \_\_\_\_\_

CLAIMS DEPARTMENT

COMFORTDELGRO ENGINEERING PTE LTD

83 LLOYD DRIVE

SINGAPORE 139577

\*The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document.\*

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHERTON WAY AXA TOWER #24-01  
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
SHC88018

MAK  
HYUNDAI

МОНЖИ,  
Т-40

DATE OF RRG  
04.03.2016

CHASSIS CDR  
KMH1841UMGU085448

INV. NO/DATE  
91400945 10.10.2018

JOB NO.  
305221128

ODMETER READING

DATE/TIME IN  
03.10.2018 12:40

Description : 3P 03.10.18

S/No	Part No.
------	----------

Qty	Unit	Price	%Disc	Net
-----	------	-------	-------	-----

### PART REQUISITION

SUB-TOTAL : 0.00

### JOB NATURE

0001	1.	PANKI, BEATING- FRT.	100.00	100.00
------	----	----------------------	--------	--------

0002	23-502	SPRAYPAINT ON AFFECTED AREA	400.00	400.00
------	--------	-----------------------------	--------	--------

SUB-TOTAL	:	500.00
-----------	---	--------

Items total	500.00
-------------	--------

Add GST @	7.000 %	35.00
-----------	---------	-------

Invoice amount	535.00
----------------	--------

**ComfortDelGro Engineering Pte Ltd**  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

[illegible]

A member of **COMFORTDELGRO**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

ComfortDelGro Engineering Pte Ltd

205 Seakell Road Singapore 579721  
Mobile + 65 9282 5285 Facsimile + 65 6288 6754

### Winter investigations

59 Layan Drive Singapore 500668	24 Sanku Lane Singapore 756156
303 Sin Ming Drive Singapore 575717	7 Sungai Kadai Way Singapore 725791
45 Pandan Road Singapore 652290	301 Yohari Industrial Park A Singapore 708737
320 Loh Road 3 Singapore 438484	

COMPANY REG. NO.: 199506048W  
Page: 2

8010010

AXA INSURANCE PTE LTD

S. SHENTON WAY AXA TOWER #24-01  
SINGAPORE SG 068811

CONTACT NO: 63387288

VKHC2.R NO  
SHC8801S

MAK  
HYUNDAI

MCJMKI,  
I-40

DATE OF REG  
04.03.2016

CHASSIS (X)DK  
KNHT R41UMGU085449

INV. NO/DATE  
91400945 10.10.2018

JOB NO.  
305221128

ODOMETER READING:

DATE/TIME IN  
03.10.2018 12:40

Issued by : KATHERINETAN 10.10.2018 15:05:46  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

**ComfortDelGro Engineering Pte Ltd**  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91400945	535.00	

Our Ref: CT18100069

Date: 10 October 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON 03/10/2018 @ 07:55 hrs  
ALONG AYE > JURONG AFTER WEST COAST WAY JUNCTION  
INVOLVING XD2359Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8801S** (the "Taxi"). The Taxi was hired to **LEE SEE YEW @ LIM SEE YEW IC NO S1273347Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

51088715

[illegible]



**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
XD2359Y	03 Oct 2018 / 07:55:00	Successful	A12	AXA INSURANCE PTE LTD

Previous      OK

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	XD 2359Y (Insd veh)	Model:	HYUNDAI I40
	SHC 8801S (TP veh)		
Date of Accident:	03/10/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	2,043.70
Final Repair Cost	:	\$	535.00
Loss of Token Sum	:	\$	100.00
Rental (if any)	:	\$	230.00
LTA / GIA Search Fee	:	\$	7.49

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	872.49

Is Third Party Workshop GIA Registered?		<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability _____(%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
		NIL		
BOLA Liability: _____100_____(%)		Assessed Liability (*): _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	\$ 872.49

JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

28/11/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18018039/K1jb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:KIAN CHUAN

Date : 28-11-2018



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	XD 2359Y	Veh. Inspected	SHC 8801S
Policy No.	P1162934	Coverage (\$)	0.00
Claim No.	S8M00Y1M	Excess (\$)	0.00
Assign From		Assign Date	04/10/2018

**2. Vehicle Particulars & Condition**

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KMHLB41UMGU085448	Colour	BLUE
Odometer	374476	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION AND ROOFTOP.  
DAMAGES SEE DETAILS.

**5. General Information**

Accident Date	03/10/2018	Inspection Date	04/10/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>2 Working Days</b>
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**LKK Auto Consultants Pte Ltd**

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TEL: 6256 3561 FAX: 6256 4315

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Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 8801S**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	ROOF TOP TAXI DIGITAL SIGN (CONSISTENT)	NOT NECESSARY	1,500.00	-
1	FRONT BONNET (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
1	FRONT BUMPER (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-300.00	-
			1,200.00	-
	<b><u>LABOUR</u></b>			
	PANEL BEATING -REPAIR BONNET & FRT BUMPER.INCLUSIVE OF THE REPAIR OF FRONT BONNET AND FRONT BUMPER .		220.00	100.00
	SPRAY PAINTING CHARGE.		440.00	400.00
	TUFF KOTE.	NOT NECESSARY	50.00	-
			710.00	500.00
<b>GRAND TOTAL</b>			<b>1,910.00</b>	<b>500.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>500.00</b>

Report Ref No. CC4/ASM18018039/K1jb3q2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**HO LEONG CHUAN**

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SIM000YIM
Reference	CCA/ASH18018039/K1J0342
Loss Date	3 October 2018
Request Date	4 October 2018
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SHCB0015
Make	TPVD HYUNDAI
Model	I40
Service Address	

Primary Contact/Insured
VEOLIA ES SINGAPORE PTE LTD 17 TUAS AVENUE 12, #39037, Singapore 66810302 sookchan.ho@veolia.com

Claim Handler
CHAN Kian Chuan 6568804269 kianchuan.chan@aaa.com.sg















Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

Download Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merlimen	
LKXInvoice1 (3).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	30 November 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 TP VIDEO - SHC3H015.daa 3.10.mpg4	Evidence	Video	LKK AUTO CONSULTANTS PTE LTD (TP)	16 November 2018
 Email from TP.d41 161118.pdf	Letters and Correspondence	Third Party	LKK AUTO CONSULTANTS PTE LTD (TP)	16 November 2018
 LA - CDGE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 November 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 SURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 November 2018
 RE-SURVEY PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 November 2018
 EMAIL FROM WORKSHOP (THIRD PARTY PRO).msg	Letters and Correspondence	Workshop	KADRI Matzen	4 October 2018