

INSURANCE

INS. CASE OWNER:

FC

CC 4 ASM
AXA1801

8075, 6 ph3

LKK:

IDAC:

Surveyor:

862

DOI:

ASSIGNMENT

4/10/18

Date / Time:

4/10/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 99776

Name of Insured:

TRANS-UPB SERVICES PH

Insured Tel No.:

HP:

Excess Sec II :SS

\$5000

D.O.A.:

01/10/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: 168 PHU HOAH

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

8 MY 00XWC / 77664

Policy No.:

VPX / 17680520

Make / Model:

RENAULT

Place of Accident:

LI MUCOWWE RUTH RVB

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLR 1574C



INSRS:
WSP:
Tel:
Liability:
RMKS:

litig
dms



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

27/10/18

SLR 1574C-X

SHD 99776-Y

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

ITA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

Agreed / Agreed

BOLA S/N No.:

27

If No or B 28, Ass. Lia:

Repair Cost:

SS

1218-45

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

3w. w/w x 3

(days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/ITA Search

SS

Medical:

SS

Disbursement:

SS

Legal Cost:

SS

(e.g. Tow/ Independent)

1) Claim status: Non-Report/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

1518-45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1518-45

Name 1:

CHY Auto Rep Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
26/11/19

Xprl.

REF: ASM (AXA)

C1535G

ASSIGNMENT

From: Date: 04-10-2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: 9LZ 1539C

at Workshop n/s City Auto
of 160 Sin Ming Drive #05-01

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 2 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Date / Time: Action / Instruction

Total \$1138.74

(Reel # 764.64 / 400)

Veh No: 9LZ 1539C Yr Regn: 25 Apr 2018

Type: M/Capt / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Previa cc 2362

Colour: silver A/C: Insured / Std / NI / NA

Sp. Reading: B162 T/Radio: Insured / Std / NI / NA

Eng No:

C/No: JTEGD 56m 907159662

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / A/Rim or

Tyre Size: F: 215/55 R17

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: 8 mm

L/Bal: 8 mm

D.O.A.

Survey held at

Des. of Damages: Frt / Rear O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date/Time, File Pass to?

☐ : Preli. Report

☐ : Final Report

1) Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1) S - RE 12

1) Road

1) Down

1)

TOTAL

Report Format :

Lump Sum / L.B.I: (\$

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Estimate : QUOT201810-000057(00)

MS FIRST CAPITAL INSURANCE LTD

NO. 36

ROBINSON RD

CITY HOUSE

SINGAPORE 068877

Contact : 62208751/62208751

Fax No. : 65073849

Date : 03/10/2018

Vehicle No. : SLZ1539C

Make/Model : TOYOTA PREVIA AERAS 2.4 CVT MR

Mileage (km) : 0

Chassis No. : JTEGD56M907159662

Accident Date : 01/10/2018 00:00:00

Claim No. : SHD9977G

Reference : SLZ1539C

Policy No. : MSD/VPCP/13-009073

S/No	Particular	Quantity	Unit Price	Amount S\$
LIST ITEMS :				
1	Rear bumper / ee	1.0	523.90	523.90 ✓
2	Rear Bumper clips / acc	8.0	3.89	31.12 ✓
3	Parking sensor X NN	2.0	376.42	752.84 X
4	Tailgate logo /	1.0	51.70	51.70 ✓
5	Tailgate emblem - TOYOTA / acc	1.0	49.87	49.87 ✓
6	Tailgate emblem - previa /	1.0	61.73	61.73 ✓
List Total :			78.32	1,471.16
25% Discount S\$			518.74	367.78
				1,103.38

LABOUR :

-To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts

- Spray painting on affected & replace parts

1.0	300.00	200	300.00
1.0	500.00	400	500.00
		600	800.00

2 days.
part by part.
before paint photos.
Gino Ai cp - 62880282
04/10/18.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

E. & O.E.

1138.74

Total S\$ 1,903.38

GST 7% S\$ 133.24

Amount Due S\$ 2,036.62

for CITY AUTO PTE LTD

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	1535G

Vehicle Details

Vehicle No.:	SLZ1539C
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Oct 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PREVIA AERAS 2.4 CVT MR
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	2AZ1A64524
Chassis No.:	JTEGD56M907159662
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$34,489.00
Original Registration Date:	25 Apr 2018
First Registration Date:	25 Apr 2018
Transfer Count:	0
Actual ARF Paid:	\$40,285.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Apr 2028
PARF Rebate Amount:	\$30,213.00

Intended COE Rebate Details

COE Expiry Date:	24 Apr 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$37,605.00
COE Rebate Amount:	\$35,923.00
Total Rebate Amount:	\$66,136.00

The information contained herein is correct as at 05 Oct 2018

OK



Service Request Details

Claim

S8M00XWC

Reference

None 

Loss Date

October 1, 2018

Request Date

October 3, 2018

Due Date

October 10, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

13.10.2018 @ 2:45pm
Vonica veh in.
GB

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLZ1539C

Make

TPVD TOYOTA

Model
PREVIA AERAS 2.4 CVT MR

Service Address

...

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions
INSD GIA NOT REPORTED

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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New Message

TYPE	
SENT	10/3/18 1:38 PM
FROM	CHAN Kian Chuan
SUBJECT	NON REPORTING
BODY	FOR YOUR FOLLOW UP ACTION PLS



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 22 October 2018 2:51 PM
To: Shu Pei (LKKAuto); cityauto@singnet.com.sg
Cc: Admin A
Subject: RE: Liability of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018
***LKK REF:CC4/ASM18018035/Gpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Monday, 8 October 2018 8:59 AM
To: cityauto@singnet.com.sg
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Liability of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018 ***LKK REF:CC4/ASM18018035/Gpb3

Dear Vronica,

We refer to the above matter.

Please be informed that our insured haven't reporting the said accident.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

We will follow up with our principal and revert in due course.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Thursday, 4 October 2018 12:44 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Liability of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018

Dear Sir/Madam,

Please let us know what is the liability of this case?

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

Hsiao Tong (LKKAUTO)

From: City Auto <cityauto@singnet.com.sg>
Sent: Thursday, 20 December 2018 3:30 PM
To: Guo Qiang (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: SLZ1539C Finalise
Attachments: SLZ1539C.pdf; 1539 b4 paint-1.jpg; 1539 b4 paint-2.jpg; 1539 b4 paint-3.jpg; 1539 b4 paint-4.jpg; Photo after repair (1).jpg; Photo after repair (2).jpg; Photo after repair (3).jpg; Photo after repair (4).jpg; Photo after repair (5).jpg

Importance: High

Hi Guo Qiang,

Please refer to attachment.

Kindly finalise with us.

Thank you.

Best Regards,

Veronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: City Auto [mailto:cityauto@singnet.com.sg]
Sent: Thursday, 1 November, 2018 10:46 AM
To: Guo Qiang(LKK)
Subject: RE: SLZ1539C Finalise
Importance: High

REMINDER

Kindly check and revert to us.

Thank you.

Best Regards,

Veronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Monday, 8 October, 2018 2:37 PM
To: Guo Qiang(LKK)
Subject: SLZ1539C Finalise

Dear Sir,

Please see attachment.

Part by part - \$ 1,138.74 with 3 days of repair.

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

Hsiao Tong (LKKAUTO)

From: City Auto <cityauto@singnet.com.sg>
Sent: Saturday, 2 February 2019 12:15 PM
To: Hsiao Tong (LKKAUTO); Shu Pei (LKKAUTO)
Cc: Admin A
Subject: RE: LOD of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018 ***LKK REF:CC4/ASM18018035/Gpb3

Dear Hsiao Tong,

Refer to previous email, claimant injury will submit separately.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: City Auto [mailto:cityauto@singnet.com.sg]
Sent: Saturday, 2 February, 2019 12:07 PM
To: 'Hsiao Tong (LKKAUTO)'; 'Shu Pei (LKKAUTO)'
Cc: 'Admin A'
Subject: LOD of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018 ***LKK REF:CC4/ASM18018035/Gpb3

Dear Hsiao Tong,

Please refer to attached Letter of Demand for LZ1539C.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 22 October, 2018 2:51 PM
To: Shu Pei (LKKAUTO); cityauto@singnet.com.sg
Cc: Admin A
Subject: RE: Liability of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018 ***LKK REF:CC4/ASM18018035/Gpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 8 October 2018 8:59 AM

To: cityauto@singnet.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Liability of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018 ***LKK
REF:CC4/ASM18018035/Gpb3

Dear Vronica,

We refer to the above matter.

Please be informed that our insured haven't reporting the said accident.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

We will follow up with our principal and revert in due course.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Thursday, 4 October 2018 12:44 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Liability of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018

Dear Sir/Madam,

Please let us know what is the liability of this case?

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944



<MANDATE IA> - S8M00XWC [ACCIDENT INVOLVING SHD 9977G(OI) & SLZ 1539C(TP) ON 01/10/2018]

Type

🔗 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best. We seek your mandate at \$1,518.45(all-in). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 01 May 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 01/05/2019

Survey Details:

Date of loss	27-Sep-18
Date of appointment	4-Oct-18
Date of survey	4-Oct-18
Location of survey	CITY AUTO PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLZ 1539C
Make and Model	TOYOTA PREVIA AERAD 2.4 CVT MR
Date of registration	25/4/2018
Excess	
Market Value	\$110,000
Parf Rebate	\$66,136
Nett Loss	\$43,864

Repair details:

Initial Estimate	\$ 1,903.38
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 538.74
Check items (estimate)	\$ -
Labour	\$ 600.00
Total	\$ 1,138.74
Lump Sum(if applicable)	\$ -

Number of days for repair	2
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	1,218.45
Loss of use	\$	300.00 (3days x \$100.00)
Loss of rental		NIL no. of days
Loss of income		NIL no. of days
LTA search fees		NIL
Others		NIL
Proposed Total	\$	1,518.45

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Friday, 3 May 2019 9:42 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 73164, vehicle number SLZ1539C

<input type="checkbox"/> 221018 Email to TP-DS	CHT	22/10/2018 2:40:47 PM
<input type="checkbox"/> \$1,138.74	CHT	3/3/2019 1:40:15 PM
<input type="checkbox"/> Message Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best. We seek your mandate at \$1,518.45(all-in). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 01 May 2019	CHT	1/5/2019 1:13:09 PM
<input type="checkbox"/> 2/5/19 10:23 AM CHAN Kian Chuan —PLS PROCEED AS PROPOSED	LSP	3/5/2019 9:29:03 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)
Sent: Thursday, 2 May 2019 10:28 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 73164, vehicle number SLZ1539C

Best Regards,

G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kianchuan.chan@axa.com.sg [mailto:kianchuan.chan@axa.com.sg]
Sent: Thursday, 2 May 2019 10:24 AM
To: admin-d@lkkauto.com
Subject: New message for service request 73164, vehicle number SLZ1539C

AXA Insurance has sent you a message for claim number S8M00XWC.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG.

<https://www.avg.com>

Hsiao Tong (LKKAUTO)

From: City Auto <cityauto@singnet.com.sg>
Sent: Tuesday, 18 June 2019 10:07 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: LOD of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018
***LKK REF:CC4/ASM18018035/Gpb3

Hi Hsiao Tong,

We accepted the offer.

Kindly send us the DV.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 15 June, 2019 10:33 AM
To: city auto
Subject: RE: LOD of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018 ***LKK
REF:CC4/ASM18018035/Gpb3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 1,218.45
2. Loss of Use (3days x \$100.00)	\$ 300.00
TOTAL	\$ 1,518.45

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

From: city auto <cityauto@singnet.com.sg>
Sent: Wednesday, 12 June 2019 10:10 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: LOD of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018 ***LKK
REF:CC4/ASM18018035/Gpb3

Dear Hsiao tong,

Thanks for the offer, but due to above vehicle is 2.4 cc and own by leasing company, they
Ask for \$120 per day. Cost of repair \$1218.45 plus \$480 total will be \$1698.45

Best Regards,

Mrs. Quak
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate
#01-58/60/62 Singapore 575643
Tel: +65-6453 1235 (6 Line)
Fax: +65-6453 7944
Email: cityauto@singnet.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, June 11, 2019 5:20 PM
To: City Auto <cityauto@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018 ***LKK
REF:CC4/ASM18018035/Gpb3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm.

We refer to your below email.

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 17 May 2019 10:18 AM

To: City Auto <cityauto@singnet.com.sg>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018 ***LKK
REF:CC4/ASM18018035/Gpb3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$1,500.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Saturday, 2 February 2019 12:15 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018 ***LKK
REF:CC4/ASM18018035/Gpb3

Dear Hsiao Tong,

Refer to previous email, claimant injury will submit separately.

Thank you.

Best Regards,

Veronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Saturday, 2 February, 2019 12:07 PM
To: 'Hsiao Tong (LKKAUTO)'; 'Shu Pei (LKKAUTO)'
Cc: 'Admin A'
Subject: LOD of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018 ***LKK
REF:CC4/ASM18018035/Gpb3

Dear Hsiao Tong,

Please refer to attached Letter of Demand for LZ1539C.

Thank you.

Best Regards,

Veronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 22 October, 2018 2:51 PM
To: Shu Pei (LKKAUTO); cityauto@singnet.com.sg
Cc: Admin A
Subject: RE: Liability of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018 ***LKK
REF:CC4/ASM18018035/Gpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 8 October 2018 8:59 AM

To: cityauto@singnet.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Liability of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018 ***LKK
REF:CC4/ASM18018035/Gpb3

Dear Vronica,

We refer to the above matter.

Please be informed that our insured haven't reporting the said accident.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

We will follow up with our principal and revert in due course.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Thursday, 4 October 2018 12:44 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Liability of SLZ1539C Your ref: SHD9977G Our ref: SLZ1539C D.O.A: 01/10/2018

Dear Sir/Madam,

Please let us know what is the liability of this case?

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC4/ASM18018035/Gpb3
Our ref: SLZ1539C

WITHOUT PREJUDICE

02nd February 2019

Dear Sir/Mdm,

AXA INSURANCE SINGAPORE PTE LTD
NO. 8
SHENTON WAY
AXA TOWER
SINGAPORE 0068811

Accident involving SHD9977G and SLZ1539C on 01/10/2018

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) Accident report of SLZ1539C
- 2) Repair tax invoice
- 3) Letter of authorization

As instructed, we are claiming the following as stated below:-

1) Cost of repair	\$	1,218.45
2) Loss of use (4 Days x \$150.00)	\$	600.00
TOTAL - \$		1,818.45

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)
Tel: 6453 1235
Fax: 6453 7944
Email: cityauto@singnet.com.sg

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 22 October 2018 2:50 PM
To: claims@transcab.com.sg
Cc: 'carrisalee@ava-ins.com'; 'foonghon@ava-ins.com'
Subject: ACCIDENT INVOLVING SHD 9977G AND SLZ 1539C ALONG/AT COMMONWEALTH AVE WEST ON 01/10/2018

22 OCT 2018

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/ASM18018035/Gpb3
YOUR REF : P1680520 (SHD 9977G)
ACCIDENT INVOLVING SHD 9977G AND SLZ 1539C ALONG/AT COMMONWEALTH AVE WEST ON 01/10/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CITY AUTO PTE LTD acting on behalf of the owner of SLZ 1539C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 8898
Co. Reg. No.: 198503435C GST Reg. No.: M2-6920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: TOKYO CENTURY LEASING (SINGAPORE) PTE. LTD. NRIC: 1979015356

Address: NO. 3 CROSS STREET # 09-04/05 PWC BUILDING SINGAPORE 043424

Name of Driver: MDEITA CHURO NRIC: 65804692U

Address: APT BLK 7 LEEDON HEIGHTS # 27-17, D' LEEDON SINGAPORE 267153

Accident on 01/10/2018 Involving SHD 99776 AND SLZ1939C

At/along COMMONWEALTH AVENUE WEST TOWARD CLEMENTI AVENUE 6

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle TOYOTA PREVIA at my/our request I/We the above owner of Motor Vehicle No: SLZ1939C do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: _____

Name: _____

Date: _____



Witness Signature: CITY AUTO PTE LTD

Name: _____

Date: _____

Blk 8 Sin Ming Road
#01-58/59/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHD 9977G (Insd veh)	Model: Toyota Previa Aeras (2362cc)
	SLZ 1539C (TP veh)	
Date of Accident/ Time:	01/10/2018	

Repair Estimate	-\$	2,036.61	
Final Repair Cost (w/GST)	-\$	1,218.45	
Loss of Use	-\$	300.00	3 days at \$100.00 per day
Rental (if any)	-\$	-	days at \$ per day
LTA / GIA Search Fee	-\$	-	
Others:	-\$	-	
Final Settlement Sum	-\$	1,518.45	

Payee Name: City Auto Pte Ltd

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: 27
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

CITY AUTO PTE LTD

Blk 8 Sin Ming Road

#01-58/60/62 Sin Ming Ind Est

Signature of workshop / Workshop stamp

Name of witness / Fax: 6453 7944

Date: (Claims Section)

Signature of Witness / Workshop stamp (if applicable)

Name of Witness:

Date:

Signature of AXA's surveyor/representative

Name of AXA's surveyor /Representative

Date:



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AXA INSURANCE SINGAPORE PTE LTD

NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 068811

Attention: Motor Claim Department

Contact : 6338 7288

Fax No. : 6880 4838

TAX INVOICE

Tax Invoice : I2019-000819

Date : 02/02/2019

Vehicle No. : SLZ1539C

Make / Model : TOYOTA PREVIA AERAS 2.4 CVT
MR

Mileage (km) : 13162

Chassis No. : JTEGD56M907159662

Accident Date : 01/10/2018

Claim No. : CC4/ASM18018035/Gpb3

Reference : JO201810-0097

Policy No. : MSD/VPCP/13-009073

S/No.	Particular	Quantity	Unit Price	Amount
			S\$	S\$
	LIST ITEMS :			
1	Rear bumper	1.0	523.90	523.90
2	Rear Bumper clips	8.0	3.89	31.12
3	Tailgate logo	1.0	51.70	51.70
4	Tailgate emblem - TOYOTA	1.0	49.85	49.85
5	Tailgate emblem - previa	1.0	61.73	61.73
	List Total :			718.30
	25% Discount S\$:			179.56
				538.74
	LABOUR :			
	-To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts		200.00	200.00
	- Spray painting on affected & replace parts		400.00	400.00
	LABOUR Total S\$:			600.00

Total S\$: 1,138.74

GST @ 7% S\$: 79.71

Grand Total S\$: 1,218.45

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18018035/Gpb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KIAN CHUAN			Date : 05-07-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 9977G	Veh. Inspected	SLZ 1539C	
Policy No.	VPX/P1680520	Coverage (\$)	0.00	
Claim No.	S8M00XWC	Excess (\$)	0.00	
Assign From		Assign Date	04/10/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PREVIA	c.c	2362	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	JTEGD56M907159662	Colour	SILVER	
Odometer	13162	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/55 R17	YOKOHAMA	8 mm	
L/H Front Tyre	215/55 R17	YOKOHAMA	8 mm	
R/H Rear Tyre	215/55 R17	YOKOHAMA	8 mm	
L/H Rear Tyre	215/55 R17	YOKOHAMA	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	01/10/2018	Inspection Date	04/10/2018	
Survey held at	160 SIN MING DRIVE #05-01			
Repairer	CITY AUTO PTE LTD			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLZ 1539C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER (CONSISTENT)	DEFORMED	523.90	523.90
8	REAR BUMPER CLIPS @\$3.89 (CONSISTENT)	NECESSARY	31.12	31.12
2	PARKING SENSOR @\$376.42 (CONSISTENT)	NOT NECESSARY	752.84	-
1	TAILGATE LOGO (CONSISTENT)	NECESSARY	51.70	51.70
1	TAILGATE EMBLEM -TOYOTA (CONSISTENT)	NECESSARY	49.87	49.87
1	TAILGATE EMBLEM -PREVIA (CONSISTENT)	NECESSARY	61.73	61.73
	LESS 25% DISCOUNT		-367.79	-179.58
			1,103.37	538.74
	LABOUR			
	TO KNOCK JACKOUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN,REFIX AND TO RENEW ACCIDENT PARTS.		300.00	200.00
	SPRAY PAINTING ON AFFECTED & REPLACE PARTS.		500.00	400.00
			800.00	600.00
GRAND TOTAL			1,903.37	1,138.74
RECOMMENDED COST OF REPAIRS				1,138.74

Report Ref No. CC4/ASM18018035/Gpb3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SLM00009C

Reference

CC4/ASH18018035/Cob3u2

Loss Date

1 October 2018

Report Date

3 Oct 2018 12:18:37 PM

Request Date

3 October 2018

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLZ1339C

Make

TMVD TOYOTA

Model

PRIEVA AERAS 2.4 CVT MIE

Service Address

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD
No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

INSO GIA NOT REPORTED

Document Type

Document SubType

+ Upload Document

NAME

TYPE

SUB-TYPE

AUTHOR

DATE UPLOADED

Accident Statement

Reports & Statement

Marine

LKKInvoice1 (3).pdf

Invoice

Surveyor/ Assessor expense

LKK AUTO CONSULTANTS PTE LTD (TP)

10 July 2019

