

Shu Pei (LKKAUTO)

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Sent: Monday, 5 August 2019 5:06 PM
To: Shu Pei (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SJQ5920D (OI : EQI - DM18HO02656/WY) AND SHA5853Y (TP : LKK REF - CC3/EQI18018021/K1pb3) on 01.10.2018

Dear Shu Pei,

We refer to your email below.

We had repudiated liability on our insured/driver.

Kindly re-direct all claims to them.

We await your WP report for payment meantime.

Thank you.

Regards,

Tan Wei Yin
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Monday, August 5, 2019 9:45 AM
To: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>
Subject: RE: Direct Settlement - Accident Involving SJQ5920D (OI : EQI - DM18HO02656/WY) AND SHA5853Y (TP : LKK REF - CC3/EQI18018021/K1pb3) on 01.10.2018

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>

Sent: Monday, 24 June 2019 10:24 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJQ5920D (OI : EQI - DM18HO02656/WY) AND SHA5853Y (TP : LKK REF - CC3/EQI18018021/K1pb3) on 01.10.2018

Dear Shu Pei,

OI had yet to report the accident.

Thank you.

Regards,

Tan Wei Yin

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 64969882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, June 24, 2019 10:13 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving SJQ5920D (OI : EQI - TBA) AND SHA5853Y (TP : LKK REF - CC3/EQI18018021/K1pb3) on 01.10.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly let us have your further instruction.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 26 February 2019 4:21 PM

To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving SJQ5920D (OI : EQI - TBA) AND SHA5853Y (TP : LKK REF - CC3/EQI18018021/K1pb3) on 01.10.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong <justin.wong@eqinsurance.com.sg>

Sent: Monday, 10 December 2018 2:14 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJQ5920D (OI : EQI - TBA) AND SHA5853Y (TP : LKK REF - CC3/EQI18018021/K1pb3) on 01.10.2018

Dear Shu Pei,

Please be informed that our insured has yet to report the accident till date.

We have sent the second letter of non-reporting and will shortly forward the matter to traffic police as well.

Regards,
Justin Wong
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, December 10, 2018 9:27 AM

To: Justin Wong <justin.wong@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving SJQ5920D (OI : EQI - TBA) AND SHA5853Y (TP : LKK REF - CC3/EQI18018021/K1pb3) on 01.10.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong <justin.wong@eqinsurance.com.sg>

Sent: Wednesday, 21 November 2018 9:40 AM

To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJQ5920D (OI : EQI - TBA) AND SHA5853Y (TP : LKK REF - CC3/EQI18018021/K1pb3) on 01.10.2018

Dear Shu Pei,

Our insured has yet to report the accident.

We have sent out our 1st reminder on non-reporting.

Regards,
Justin Wong
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Tuesday, November 20, 2018 7:41 PM

To: Justin Wong <justin.wong@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving SJQ5920D (OI : EQI - TBA) AND SHA5853Y (TP : LKK REF - CC3/EQI18018021/K1pb3) on 01.10.2018

WITHOUT PREJUDICE

Dear Justin,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong <justin.wong@eqinsurance.com.sg>

Sent: Friday, 5 October 2018 9:22 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJQ5920D (OI : EQI - TBA) AND SHA5853Y (TP : LKK REF - CC3/EQI18018021/K1pb3) on 01.10.2018

Dear Shu Pei,

Please note that OI non-reporting.

We have taken measures to inform OI to report the accident asap.

Regards,
Justin Wong
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Shu Pei (LKKAUTO) [<mailto:shupe@lkkauto.com>]

Sent: Thursday, October 4, 2018 7:14 PM

To: Justin Wong <justin.wong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJQ5920D (OI : EQI - TBA) AND SHA5853Y (TP : LKK REF - CC3/EQI18018021/K1pb3) on 01.10.2018

WITHOUT PREJUDICE

Dear Justin,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHA 5853Y at M/s ComfortDelGro Engineering Pte Ltd – Loyang.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)