

INS. CASE OWNER:

CC 4, LPL 180 18016, N 2a3m

LKK:

IDAC:

Survivor:

N2

DOI:

ASSIGNMENT

4.10.18

Date/Time:

4.10.18

Registered in Merimen:

Pre-assign / CCU FTL

GW 9003D



Insured Vehicle No.:

Claim No.:

18/10/18 VC 00/020979

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

29/9/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final? Yes / No

SHE 4278D



INSRS:

WSP:

Tel:

Liability:

RMKS:

Supt. m.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

22/10/18

SHE 4278D - CS/TIT 000 0023/W/LMYL 2009/10/18
GW 9003D - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: ITR

PRELIMINARY ADVICE

Date/Time:

18/10/18

Sent By:

AS

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

PIP

SS 480.53

(2 days) Reduction: 75 %

Confirm by:

Email

Call

FINAL SETTLEMENT

Date/Time:

27/12/18

Confirm with:

SACONA

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

SS 480.53

Loss of Rental (LOR):

SS 665.01

(5.5 days) X 120.91

Loss of Use (LOU):

SS 421.91

(\$76.71 x 5.5 days) - ITR

Loss of Income (LOI):

SS

-

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☒

[Tick only one]

GIA/LTA Search

SS

7.00

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

(e.g. Tow/Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4800.00

Total:

SS

1,571.25

Global Sum SS:

1,570.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1,570.00

Name 1:

SURT TAXIS PTB LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

Payee 3: (Strike if N.A.)

SS

-

Name 3:

Signature

NA2

REF: LPC

TAX/09/18/2144

ASSIGNMENT

From: _____ Date: **4/10/18**

Estimated Cost: _____

OD ☒ TP/WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: **SHC 4278D**

at Workshop m/s **SMRT**

of: **60 woodlands Ind. Prk E4**

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record) _____

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

X	
N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: **2** days Res.: Yes or No

Lum Sum: **—** % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS **(up)**

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: **SHC 4278D** Yr Regn: **3 NOV 2017**

Type: M.Car / M.Cycle / Bus / Van / Lorry ☒ Taxi / Prime Mover /

Truck / Trailer or _____

Make: **TOYOTA PRIMA** C.C. **1,798**

Colour: **MAROON** A/C: ☒ Insured / Std / NI / NA

Sp. Reading: **113,214** T/Radio: ☒ Insured / Std / NI / NA

Eng/No: _____

C/No: **JTDKB3FU003574143**

Gen. Cond: Good / ☒ Fair / Poor / Burnt

Steering: ☒ Inorder / Jammed / Leaked / Burnt or

Brake: ☒ Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / ☒ STD A/Rim or

Tyre Size: F: **195/65 R15**

R: **11**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or **FALKEN (F), YOKO (R)**

Front	Rear
R/Bal. 6 mm	R/Bal. 5 mm
L/Bal. 6 mm	L/Bal. 5 mm
D.O.A. 29/9/18	D.O.I. 4/10/18

Survey held at **SMRT WOODLANDS**

Des. of Damages ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	P/P 2400.33
	CRAB: \$1,485.52 (75%)

Date/Time. File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time. File Return to? _____

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Photo: _____

Others: _____

TOTAL: _____

Add Fee: ☐ Site Insp (\$ _____)

☐ Interview (\$ _____)

☐ Tech. Invs (\$ _____)

☐ Weekend (\$ _____)

Report Format: _____

Lump Sum / I.B.I: (\$ _____)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC4/LPC18018016/Nua3

Date: 15/10/2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 4278D

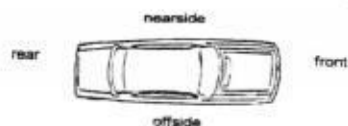
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 04.10.2018 at the premises of M/s SMRT Automotive Services Pte Ltd (Woodlands) have the following to report:-

Workshop Estimate Amount	: S\$	1,965.85
Revised Estimate Amount	: S\$	480.32
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	480.32
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

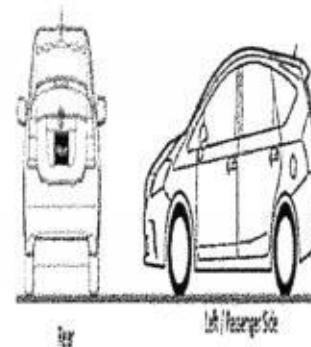
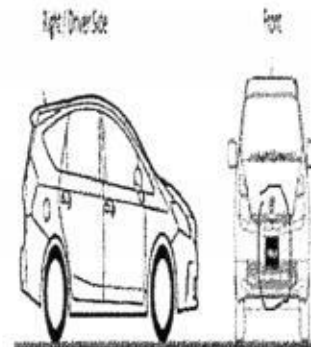
Yours faithfully,

MUHAMMAD NAZRIL
Licensed Appraiser

TH

Section A - Accident Details

Registration Number	SHC4278D
Case Reference Number	TAX/09/18/2144
Registration Date	03/11/17
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	SOH WEE CHIANG RAYMOND (SU WEIZHENG RAYMOND)
Type of Accident	Others
Accident Date and Time	29/09/18 1:00 PM
Accident Reported Date and Time	01/10/18 8:49 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24096136
Special Instruction to ARC, if any	LONPAC
Prepared Date and Time	02/10/18 4:36 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Toyota Prius

DONE.

- NA2

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$338.00	\$200.00
Total Spray Cost	\$378.00	\$200.00
Total Spare Part Cost	\$1,109.85	\$80.33
Total Other Cost	\$140.00	\$0.00
TOTAL COST	\$1,965.85	\$480.33 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Tuck Foo Kok	Naz (LKK) / LONPAC
ARC / Surveyor Sign Off Date	02/10/2018 5:07 PM	04/10/2018 4:31 PM
Signature		
Remarks		PART BY PART REPAIR 2 DAYS AFTER REPAIR PHOTOS

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1810-0403	Invoice Number	
Quotation Date	21.10.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT RH PORTION	\$338.00	\$200.00
Total Labour	\$338.00	\$200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$378.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$140.00	\$0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119479 62	COVER, FR BUMPER	1.00	\$495.50	100.00	\$0.00	Replace	Repair R
		52114471 90	BRACKET, FR BUMPER	0.00	\$99.80	0.00	\$0.00	Replace	Not Given X
			NUMBER PLATE	1.00	\$15.00	0.00	\$15.00	Replace	Replace / SCR
			NUMBER PLATE FRAME	0.00	\$12.00	0.00	\$0.00	Replace	Not Given X
		52611471 40	ABSORBER, FR BUMPER	0.00	\$70.30	0.00	\$0.00	Replace	Not Given X
		52021471 10	REINFORCEMENT FRONT UPPER	0.00	\$691.10	0.00	\$0.00	Replace	Not Given X
		75310470 60	EMBLEM ASSY FRONT	1.00	\$87.10	25.00	\$65.33	Replace	Replace / NEC
Total					\$1,470.80		\$80.33		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

\$80.33
 + \$200.00
 + \$200.00

 \$480.33

2326.80

CONFIRMED PART BY PART REPAIR \$480.33 / 2 DAYS

H
 3/11/18



Case Details

Case Reference Number : TAX/09/18/2144
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHC4278D

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-3975-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : Lonpac Insurance Bhd
 Accident Date and Time : 29/09/2018 05:00 AM
 Vehicle Age(In Months) : 10

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation				Surveyor Approval					
					List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace		
One Time Key In			COVER, FR BUMPER	1	495.50	495.50	25.00	371.63	Replace	1	0		Repair	* X P
One Time Key In			BRACKET, FR BUMPER	1	99.80	99.80	25.00	74.85	Replace	0	0		Not Given	* X S V C
One Time Key In			NUMBER PLATE	1	15.00	15.00	0.00	15.00	Replace	1	15.00		Replace	* / BT
One Time Key In			NUMBER PLATE FRAME	1	12.00	12.00	0.00	12.00	Replace	0	0		Not Given	* X S V C
One Time Key In			ABSORBER, FR BUMPER	1	70.30	70.30	25.00	52.72	Replace	0	0		Not Given	* X S V C
One Time Key In			REINFORCEMENT FRONT UPPER	1	691.10	691.10	25.00	518.33	Replace	0	0		Not Given	* X S V C
One Time Key In			EMBLEM ASSY FRONT	1	87.10	87.10	25.00	65.32	Replace	1	65.32		Replace	* / N C
Total Spare Part Cost								1,109.85	Surveyor Total		80.32			
Lump Sum Discount (%)								0.00	Lump Sum Dis (%)		0			
Final Spare Part Cost								1,109.85	Final Sur Total		80.32			

Labour's Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPAIR FRONT RH PORTION	338.00	200	
Total:		338.00	200.00	

Spray Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO REPSRAY FRONT BUMPER	378.00	200	
Total:		378.00	200.00	

Other Cost Detail

S.No.	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0	NN
2	TO WASH AND VACUUM	60.00	0	NN
Total:		140.00	0.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	1,109.85	80.32
Total Labour Cost	338.00	200.00
Total Spray Painting	378.00	200.00
Other	140.00	0.00
Overall Total	1,965.85	480.32
Lump Sum Repair Option		
Lump Sum Total	0.00	480.32
Surveyor Approved Amount		480.32
No of Repair Days*	3	2
Remarks		PART BY PART REPAIR 2 DAYS AFTER REPAIR PHOTOS
Surveyor Name		Naz
Signature		
Survey Date	04/10/2018	

Save Clear

NAZ LKK
4/10/18 1600
P/P
2 DAYS
AFTER REPAIR PHOTOS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 4 October 2018 9:22 AM
To: Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); MT_Claim_SG; assignments@lkkauto.com; 'Nivitha (LKK Auto)'
Cc: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC)
Subject: RE: SHC4278DS - Survey (Lonpac) Our Ref: To Be Advised
Attachments: 2144 - 4278.pdf

11:18 am @ 1110 118
vehicle in
person @ shanti

Without Prejudice

Dear Selena

Our Insured has not reported the accident to us.

We shall appoint LKK Auto Consultants Pte Ltd to survey your vehicle on W/P basis.

Dear Catherine/Nivitha

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:TanSelena@smrt.com.sg]

Sent: Thursday, 4 October, 2018 9:17 AM

To: MT_Claim_SG

Cc: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC)

Subject: FW: SHC4278DS - Survey (Lonpac)

Dear Li Li

As spoken, please look into the matter urgently.

Thank you

Regards

Selena Tan

Claims and Insurance Agency

Direct line +65 6866 2653 | Direct fax +65 6368 7421

60 Woodlands Industrial Park E4
Singapore 757705



From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 02/10/2018 09:33

To: 'geraldpoh@lonpac.com'

Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Subject: RE: SHC4278DS - Survey (Lonpac)

Dear Sir / Mdm,

Kindly arrange to survey the vehicle **SHC4278D** within 48 hours according to GIA guide line, involving your insured **GW9003D**

Vehicle in Woodlands. SMRT Depot

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg



Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 22 October, 2018 12:42 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: SHC4278DS - Survey (Lonpac) Our Ref: To Be Advised
Attachments: 22102018123932.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Our Ref : 18/18/18/VC00/020979

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Monday, 22 October, 2018 12:12 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: RE: SHC4278DS - Survey (Lonpac) Our Ref: To Be Advised

LPC ref: TBA
LKK REF: CC4/LPC18018016/Nua3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SHC 4278D

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
-

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:TanSelena@smrt.com.sg>]

Sent: Thursday, 4 October, 2018 9:17 AM

To: MT_Claim_SG

Cc: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC)

Subject: FW: SHC4278DS - Survey (Lonpac)

Dear Li Li

As spoken, please look into the matter urgently.

Thank you

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 02/10/2018 09:33

To: 'geraldpoh@lonpac.com'

Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Subject: RE: SHC4278DS - Survey (Lonpac)

Dear Sir / Mdm,

Kindly arrange to survey the vehicle **SHC4278D** within 48 hours according to GIA guide line, involving your insured **GW9003D**

Vehicle in **Woodlands. SMRT Depot**

Regards

Shanti

SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18018016/Nha3n2

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 09-01-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GW 9003D	Veh. Inspected	SHC 4278D
Policy No.	Z/18/VC00/101858	Coverage (\$)	0.00
Claim No.	18/18/18/VC00/020979	Excess (\$)	0.00
Assign From	GERALD	Assign Date	04/10/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU003574143	Colour	MAROON
Odometer	113214	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	5 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	29/09/2018	Inspection Date	04/10/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4278D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	EMBLEM ASSY FRONT (DISC 25%)	NECESSARY	87.10	65.33
1	NUMBER PLATE (SN)	SCRATCHED	15.00	15.00
1	BRACKET ,FR BUMPER	SERVICEABLE	99.80	-
1	NUMBER PLATE FRAME	SERVICEABLE	12.00	-
1	ABSORBER ,FR BUMPER	SERVICEABLE	70.30	-
1	REINFORCEMENT FRONT UPPER	SERVICEABLE	691.10	-
1	COVER ,FR BUMPER	TO REPAIR SEE LABOUR	495.50	-
			1,470.80	80.33
	<u>LABOUR</u>			
	PANEL BEATING & BODY WORK .INCLUSIVE OF THE REPAIR OF COVER ,FR BUMPER.		338.00	200.00
	SPRAY PAINT .		378.00	200.00
	TO CHECK WIRING AND SYSTEM FUNCTION .	NOT NECESSARY	80.00	-
	TO WASH AND VACUUM .	NOT NECESSARY	60.00	-
			856.00	400.00
	GRAND TOTAL		2,326.80	480.33
	RECOMMENDED COST OF REPAIRS			480.33

Report Ref No. CC4/LPC18018016/Nha3n2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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