

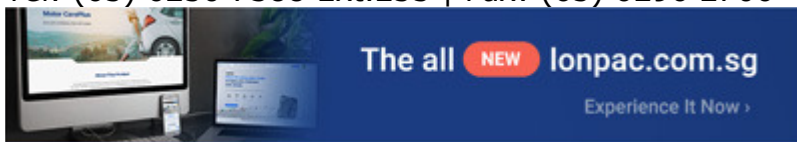
Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 26 December, 2018 3:56 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> RE: SHC4278DS - Survey (Lonpac) Our Ref: To Be Advised LKK RER CC4/LPC18018016/Nha3

Dear Vic,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, 24 December, 2018 10:12 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: SHC4278DS - Survey (Lonpac) Our Ref: To Be Advised LKK RER CC4/LPC18018016/Nha3

Your Ref: TBA
Our Ref: CC4/LPC18018016/Nha3

Dear Lili,

ACCIDENT INVOLVING VEHICLES GW 9003D (OI) AND SHC 4278D (TP) ON 29/09/2018 ALONG BLOCK 15 UPPER BOON KENG ROAD OSCP

We refer to the above matter.

We refer to the assignment dated 4th October 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a clear-cut case where Insured vehicle rolled forward and collided to the parked TP vehicle. As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**SMRT AUTOMOTIVE SERVICES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 2,326.80	\$ 480.33

Loss of Rental (\$120.91 x 5.5 days)	\$ 665.01	\$ 665.01
Loss of Income (\$76.71 x 5.5 days)	\$ 421.91	\$ 421.91 (based on ITR)
LTA Search Fee	\$ 7.00	\$ 7.00
TOTAL	\$ 3,420.72	\$ 1,574.25

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
Weekends / Downtime	3.5 days
TOTAL	5.5 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Mei Kwan (LKKAuto)

Sent: Monday, 22 October, 2018 12:12 PM

To: 'ONG LI LI'

Cc: 'MT_Claim_SG'; Admin A; Thin Thin (LKKAuto); Vivian Lau (LKKAuto)

Subject: RE: SHC4278DS - Survey (Lonpac) Our Ref: To Be Advised

LPC ref: TBA

LKK REF: CC4/LPC18018016/Nua3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SHC 4278D

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
-

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 4 October, 2018 11:25 AM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SHC4278DS - Survey (Lonpac) Our Ref: To Be Advised

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 4 October 2018 9:22 AM

To: Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <TanSelena@smrt.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>

Cc: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <BThaiyalN@smrt.com.sg>; Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <weisiong@smrt.com.sg>; Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <ZhiYang.Phua@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <ngsiuching@smrt.com.sg>; Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <limkhachiew@smrtlan.com.sg>; Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR) <kimming.chin@smrtlan.com.sg>; Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <YeoPohsuan@smrt.com.sg>; Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) <TuckFoo@smrt.com.sg>; Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC) <YewChung@smrt.com.sg>

Subject: RE: SHC4278DS - Survey (Lonpac) Our Ref: To Be Advised

Without Prejudice

Dear Selena

Our Insured has not reported the accident to us.

We shall appoint LKK Auto Consultants Pte Ltd to survey your vehicle on W/P basis.

Dear Catherine/Nivitha

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:TanSelena@smrt.com.sg>]

Sent: Thursday, 4 October, 2018 9:17 AM

To: MT_Claim_SG

Cc: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC)

Subject: FW: SHC4278DS - Survey (Lonpac)

Dear Li Li

As spoken, please look into the matter urgently.

Thank you

Regards

Selena Tan

Claims and Insurance Agency
Direct line +65 6866 2653 | Direct fax +65 6368 7421
60 Woodlands Industrial Park E4
Singapore 757705



From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Sent: 02/10/2018 09:33

To: 'geraldpoh@lonpac.com'

Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Kha Chiew (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC/AR); Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

Subject: RE: SHC4278DS - Survey (Lonpac)

Dear Sir / Mdm,

Kindly arrange to survey the vehicle **SHC4278D** within 48 hours according to GIA guide line, involving your insured **GW9003D**
Vehicle in **Woodlands. SMRT Depot**

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)



This email has been checked for viruses by AVG antivirus software.
www.avg.com