



**Without Prejudice**

SMRT AUTOMOTIVE SERVICES PTE LTD  
6 Ang Mo Kio Street 62  
Singapore 569140  
Tel : 65 6866 2650  
Fax : 65 6368 7421  
www.smrt.com.sg

LKK Auto Consultants Pte Ltd  
51 Paya Ubi Industrial Park  
Ubi Avenue 1 #02-25  
Singapore 408933

Your Ref.: CC3/AIG/18018011/Nma3  
Our Ref.: BUS/09/18/1037/EB  
Date: 29/5/19

Attn: Vivian

Dear Sirs,

**ACCIDENT INVOLVING** SMB1562Z **AND** SJNH187B  
**ON** 25/9/18 **ALONG** Ka Bugis / Kallang Rd

CLAIMS RESPONSE

- We refer to your letter dated \_\_\_\_\_ and our letter dated \_\_\_\_\_
- We claim on behalf of \_\_\_\_\_
- We acknowledge the receipt of your letter/claims dated \_\_\_\_\_.
- We have forward your claim to our Insurer. They will liaise directly with you.
- We enclose our documents marked "E" in the list below:
- Please give us your documents marked "R" in the list below:
 

[ ] Police/SAS report of _____	[ E ] Discharge Voucher	[ ] Others : _____
[ ] Investigation Results	[ ] Repair Invoice	_____
[ ] Photographs	[ ] Letter of Claims	_____
[ ] Confirmation of Taxi Rental	[ ] Survey Report	_____

- We are looking into this matter and will revert to you.
- We disclaim our liabilities. The accident was caused by your driver.
- Without admission of liability, we offer you S\$ \_\_\_\_\_ all in to settle the case amicably.
- Please quantify your claims
- We wish to survey / re-survey your vehicle. Please arrange and let us know the date & time.
- We have no other alternatives but have to take legal action against you.
- Your offer of S\$ \_\_\_\_\_ is accepted. Please let us have your Discharge Voucher.
- Your offer of S\$ \_\_\_\_\_ is rejected. Please increase your offer to S\$ \_\_\_\_\_
- Please let us have your cheque payable to SMRT BUSES LTD
- Others \_\_\_\_\_

Regards,

Eileen Bay  
for Manager, Claims  
Claims Department  
Email: eileenbay@smrt.com.sg

**RELEASE VOUCHER**  
**(AIG ASIA PACIFIC-EXPRESS THIRD PARTY CLAIM)**

“We/I, SMRT AUTOMOTIVE SERVICES PTE LTD (the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (“name of surveyor”) with respect to the amount claimed for S\$ 4,000.00 (repair cost), S\$ 500.00 (loss of rental/use), S\$ 7.00 (disbursement), for vehicle no. SMB 1562Z that was damaged pursuant to the accident which occurred on 25/09/2018 (date) along JUNCTION OF BUGIS AND KALLANG RD (location) involving vehicle no/s SJN 4187B.

This is pursuant to the inspection conducted on 03/10/2018 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD (the third party claimant”) of vehicle no. SMB 1562Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage SMB 1562Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of May (month) 2019 (year)

\_\_\_\_\_  
Signed by AIG appointed surveyor

\_\_\_\_\_  
Chopped & Signed by “the workshop”



**AUTHORISATION TO ACT**

**(AIG Asia Pacific - Express Third Party Claim)**

I/WE, SMRT BUSES LTD (the third party claimant) of 6 Ang Mo Kio Street 62 Singapore 569140 (address), owner of SMB 1562Z (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMB 1562Z that was damaged pursuant to the accident which occurred on 25/09/2018 (date) along JUNCTION OF BUGIS AND KALLANG RD (location) involving vehicle no/s SJN 4187B ("the accident").

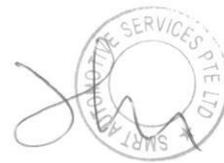
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT BUSES LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 (day) of May (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)