

Surveyor:

NAZ

DOI:

ASSIGNMENT

3/10/18

Date / Time:

3/10/18

Registered in Merimen:

4-10-18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJN 4187B

Claim No.:

Name of Insured:

Allswell Motor Traders.

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

25/09/2018

Place of Accident:

Junction of Ky. Bypass

Is driver the owner?

( YES /  )

Nature of Accident:

IF NO, Driver Name / Age:

OI GIA REPORT:  YES  NO ; TP GIA REPORT:  YES  NO

Driver Tel No.:

(VL:  YES /  NO)

Insured Liability: %

Final? Yes / No

SMB 1562Z



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

SMPT. W



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

10/11  
LW/NAZ

SMB 1562Z, X;  
SJN 4187B, 4/07/18 001524 / 6rb : 60A 25/09/18

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call CI:

7/5/19  
U/NAZ

After call ltr to CI:

7/5/19

Confirm accident details, inform TP claim.  
letter and out.

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to CI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

FIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

PRELIMINARY ADVICE

Date/Time:

Sent By:

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$S

( days) Reduction:

%

Email  Call

FINAL SETTLEMENT

Date/Time:

23/5/19

Confirm with EILEEN

Email  Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 7.

IFNO or B 28, Ass. Lia :

Repair Cost:

\$S

4000.00

Loss of Rental (LOR):

\$S

( days)

Loss of Use (LOU):

\$S

500.00 (3 x 70 days)

Loss of Income (LOI):

\$S

(\$ x days)

LOR only  LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search:

\$S

7.00

Medical:

\$S

1) Claim status: Normal/Reject/Private Settle

Disbursement:

\$S

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost

\$S

3) Survey fee:

Total:

\$S

4507.00

Global Sum \$S:

FINAL PAYMENT

Date/Time:

Confirm with:

Email  Call

Payee 1:

\$S

4507.00

Name 1:

SMPT Buses Ltd

Payee 2: (R: A: if I.C.A.)

\$S

Name 2:

Payee 3: (R: A: if I.C.A.)

\$S

Name 3:

05.1.10

REF:

ALG

Director: NAZ

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

N/S	O/S

(Policy Condition)  
 Remark: The veh had commenced its  
 repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: 2 days Res.: Yes or No  
 Lum Sum: 70 % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SMB 1562Z Yr Regn: 23 DEC 2014  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: MAN A22 c.c. 10 518  
 Colour: MULTI COLOURED A/C: Insur.d / Std / NI / NA  
 Sp. Reading: 277,369 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: VMA222ZF7002S22  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or  
 Brake: Inorder / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 275/70 R22-5  
 R: 11  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or FIRENZA (F) BSCR  
 Front R/Bal. 6 mm Rear R/Bal. 7 mm  
 L/Bal. 6 mm L/Bal. 7 mm  
 D.O.A. 25/09/18 D.O.I. 3/10/18  
 Survey held at FR: SMT WOODLANDS  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
RAT  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>21/5/19</u>	<u>Confirm LS \$4000.00 with 2 working days</u>

(PD) #1085-43  
 21-1)

Date/Time, File Pass to?  : Preli. Report  
 : Final Report  
 1) \_\_\_\_\_  
 Date/Time, File Return to? \_\_\_\_\_

Days Of Repair: \_\_\_\_\_  
 Resurvey No. of Trip: \_\_\_\_\_ Survey Fee: \_\_\_\_\_  
 Transportation: \_\_\_\_\_  
 Add Fee:  : Site Insp (\$ \_\_\_\_\_) \$ + RS \$ \_\_\_\_\_  
 : Interview (\$ \_\_\_\_\_) Photos \_\_\_\_\_  
 : Tech. Invs (\$ \_\_\_\_\_) Others \_\_\_\_\_  
 : Weekend (\$ \_\_\_\_\_) \_\_\_\_\_  
 TOTAL \_\_\_\_\_

Report Format: \_\_\_\_\_  
 Lump Sum / I.B.I: (\$ \_\_\_\_\_)



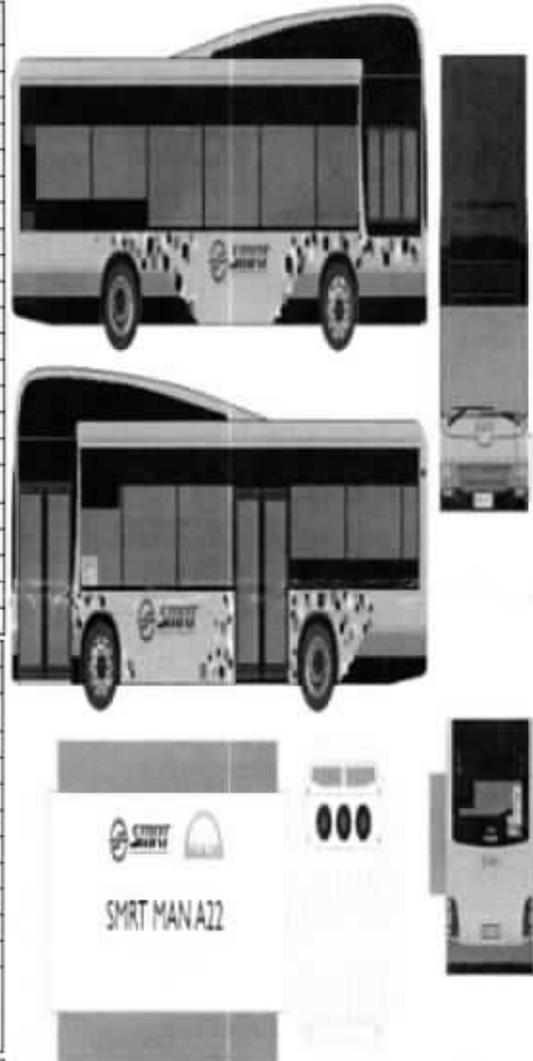
## SMRT Accident Vehicle Repair Estimates

<b>SMRT Automotive Service Pte Ltd</b>
99 Woodlands Industrial Park E4, Singapore 757705
FAX Number - 63655582
Estimator Telephone Number - 69662023
Accident Reporting Number - 68662672

Date Generated : 03/10/2018

User ID : GohKK2

Section A - Accident Details	
Registration Number	SMB15622
Case Reference Number	BUS/09/18/1037
Registration Date	23/12/2014
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Muhammad Shamim Bin Abdullah
Type of Accident	Head On
Accident Date and Time	25/09/2018 2:15 PM
Accident Reported Date and Time	25/09/2018 5:15 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098151
Special Instruction to ARC, if any	SMB15622 - LEFT FRONT PORTION DAMAGED SJB418788 - INSURED WITH AIG - RIGHT FRONT PORTION DAMAGED
Prepared Date and Time	03/10/2018 2:12 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates		
Summary of Repair Estimates	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,060.00	\$0.00
Total Spray Cost	\$708.00	\$0.00
Total Spare Part Cost	\$665.43	\$0.00
Total Other Cost	\$0.00	\$0.00
<b>TOTAL COST</b>	<b>\$6,685.43</b>	<b>\$0.00</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	
Prepared / Adjusted By	Tan Ah Leong	
ARC / Surveyor Sign Off Date	03/10/2018 2:21 PM	
Signature		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates		
Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$1,060.00	



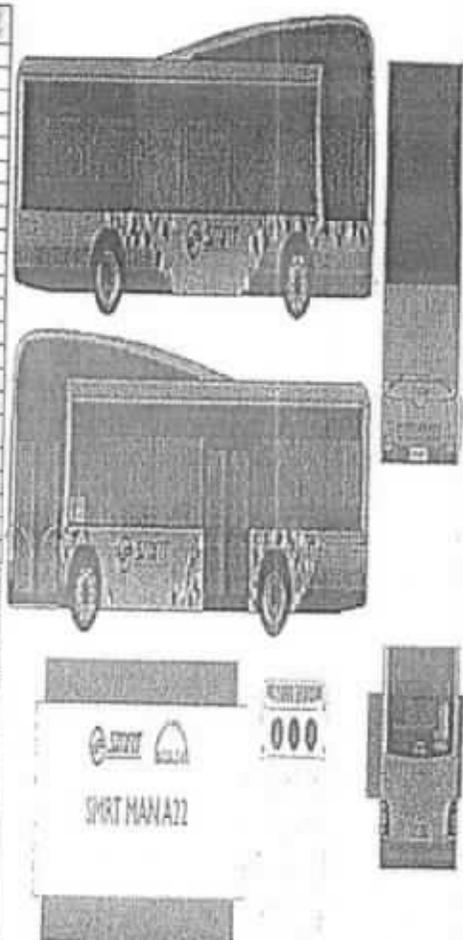
SMRT Accident Vehicle Repair Estimates

SMRT Automotive Service Pte Ltd
62 Woodlands Industrial Park Dr, Singapore 737708
FAX Number : 63685883
Estimator Telephone Number : 68621223
Accident Reporting Number : 68620272

Date Generated : 03/10/2018

User ID : 000002

Section A - Accident Details	
Registration Number	SMB18622
Case Reference Number	BUS02167037
Registration Date	03/10/2014
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Muhammad Shakin Bin Abdulah
Type of Accident	Head On
Accident Date and Time	25/09/2018 2:15 PM
Accident Reported Date and Time	25/09/2018 5:15 PM
Is Surveys Required?	No
Carves In	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24089551
Special Attention to ARC if any	SMB18622 - LEFT FRONT PORTION DAMAGED SMB18788 - INSURED WITH AIS - RIGHT FRONT PORTION DAMAGED
Prepared Date and Time	03/10/2018 2:12 PM
URSAFE Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,300.00	\$0.00
Total Spray Cost	\$708.00	\$0.00
Total Brake Part Cost	\$3,317.43	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	5,325.43	\$0.00
Contingency Total	\$0.00	\$0.00
Number of Paper Days	0.5	
Prepared / Adjusted By	Teh Ah Leong	2
ARC / Surveyor Sign Off Date	03/10/2018 2:21 PM	
Signature		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Quotation Amount		Prepared Date	

Section D - Details of Repair Estimate		
Part 1 - Labour Works		
Job Description	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$1,200.00	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Service Pte Ltd
83 Woodlands Industrial Park EA, Singapore 737702
FAK Number : 8885332
Estimator Telephone Number : 88853323
Accident Reporting Number : 88853372

Date Generated : 03/10/2018  
User ID : G6HKK2

Total Labour	\$1,200.00	795							
<b>Part 2 - Spray Painting &amp; Panel Beating Related Works</b>									
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable							
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$700.00	600							
Total Spray Painting & Panel Beating	\$700.00								
<b>Part 3 - Other Costs / Accident and Accident Repair Related Expenses</b>									
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable							
Total Other Costs									
<b>Part 4 - Supply Parts / Material Usage</b>									
Part Number	Part Desc	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
400201			SMRT LOGO STICKER	1.00	475.00	0.00	\$475.00	Replace	/ OK
020275			LOCK CAM	1.00	\$100.00	10.00	\$90.00	Replace	/ BROKEN
601012	Body	F01001-0W084	COVER HEADLAMP FRNT LH FOR MAN AGS BUS	1.00	\$874.70	10.00	\$787.23	Replace	/ BR CRA
021004	VE	0-25121-4002	HEADLAMP LH (MAN BUS)	1.00	\$1,443.00	10.00	\$1,298.70	Replace	/ SCR
021006	VE	01-2400-4111	FLASHER, AUX HEADLAMP LH (MAN BUS)	1.00	\$606.00	10.00	\$545.40	Replace	/ BROKEN
Total					\$3,871.70		\$3,517.43		
Added Spray Form / Material Usage After Surveyor Signed off									
Part Number	Part Desc	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

NA2 LKK  
3/10/18 1100  
RFR LIS  
BEFORE PAINT PHOTO  
2 DAYS

PARTS \$3,317.43  
LESS LIS 20% \$2,653.94  
LABOUR \$795  
SPRAY 600  
TOTAL \$4,048.94  
LU TOTAL \$4,000.00 / 2 REPAIR DAYS

CONFIRMED LUMP SUM REPAIR \$4000.00 / 2 DAYS NA2 LKK

7/1  
27/3/19

**Vivian Lau (LKKAuto)**

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, 8 April, 2019 5:52 PM  
**To:** Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses); Vivian Lau (LKKAuto)  
**Cc:** CS A Team; Admin A  
**Subject:** RE: LOD - ACCIDENT INVOLVING SMB1562Z AND SJN4187B ON 25/09/2018 AT JUNCTION OF KG BUGIS AND KALLANG RD \*\*\* LKK REF: CC3/AIG18018011/Nwa3  
**Attachments:** SMB1562Z.PDF; img-408173618-0001.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

<b>LKK ref</b>	<b>Officer in charge</b>
CC3/AIG18018011/Nwa3	Vivian - 6841 8625

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses) <[eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)>  
**Sent:** Monday, 8 April, 2019 5:40 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** LOD - ACCIDENT INVOLVING SMB1562Z AND SJN4187B ON 25/09/2018 AT JUNCTION OF KG BUGIS AND KALLANG RD

Our Ref: **BUS/09/18/1037/EB**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SMB1562Z**.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$4,000.00
Loss of Use	\$700.00 ( 2 days x \$350.00 )
LTA Search Fee	\$7.00

Total	\$4,707.00
-------	------------

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.  
Kindly issue payment in favour to **SMRT BUSES LTD.**

Thanks and regards,

*Eileen Bay*

Claims and Insurance Agency

DID: +65 6556 3549 | E: [eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)

6 Ang Mo Kio Street 62

Singapore 569140





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18018011/Nwa3

09 May 2019

**Allswell Motor Traders**  
31 West Coast Hwy,  
Singapore 117864

Dear Sir/Madam,

**ACCIDENT INVOLVING SJN 4187B AND SMB 1562Z ON 25/09/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**AUTHORISATION TO ACT**

**(AIG Asia Pacific - Express Third Party Claim)**

I/WE, SMRT BUSES LTD (the third party claimant) of 6 Ang Mo Kio Street 62 Singapore 569140 (address), owner of SMB 1562Z (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMB 1562Z that was damaged pursuant to the accident which occurred on 25/09/2018 (date) along JUNCTION OF BUGIS AND KALLANG RD (location) involving vehicle no/s SJN 4187B ("the accident").

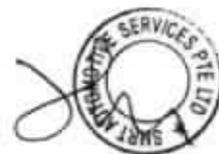
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT BUSES LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 (day) of May (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG ASIA PACIFIC-EXPRESS THIRD PARTY CLAIM)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD (the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 4,000.00 (repair cost), S\$ 500.00 (loss of rental/use), S\$ 7.00 (disbursement), for vehicle no. SMB 1562Z, that was damaged pursuant to the accident which occurred on 25/09/2018 (date) along JUNCTION OF BUGIS AND KALLANG RD (location) involving vehicle no/s SJN 4187B.

This is pursuant to the inspection conducted on 03/10/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD (the third party claimant") of vehicle no. SMB 1562Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage SMB 1562Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of May (month) 2019 (year)

Naz



Signed by AIG appointed surveyor

Sh A circular stamp with the text "SMRT AUTOMOTIVE SERVICES PTE LTD" around the perimeter and a star in the center.

Chopped & Signed by "the workshop"



Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
STREET 62  
6 ANG MO KIO  
SINGAPORE 569140



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV190300515  
Date : 29.03.2019  
Vehicle No. : SMB15622  
Your Ref No. : BUS/09/18/1037  
Our Ref No. : 24098151  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 4,000.00
<b>GRAND TOTAL</b>					<b>\$ 4,000.00</b>

Remark :

Make/Model : MAN A22  
Accident Date : 25.09.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorized Signature  
for SMRT Automotive Services Pte Ltd

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	01 Oct 2018 <a href="#">Edit Reg</a>		03 Oct 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>ALLSWELL MOTOR TRADERS</b> , Co. Reg. No.: 53192889								
Main Claimant:	<b>SMRT BUSES LTD</b> , Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	<b>SMB1562Z</b>	Date of Loss:	25/09/2018 14:00 - :59 [45 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 4765991767SG</b>	Policy/Cover Note No.:	0999994862 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SJN4187B</b>	Policy No. (Claimant):	D-IIO27592MFBP						
		Excess:							
Repairer:	<b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Foo, Chit Yan</b> ] Chityan.Foo@aig.com								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Muhammad Nazril Bin Abdullah</b> ] ... [Final Rpt due 15/10/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
• AIG_SG (05/10/2018): <b>Request To Upload TP GIA Report</b>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

**\*SMB1562Z (4765991767SG)**  
**[SJN4187B]**  
**TP**  
**SMRT BUSES LTD**  
**Sep 25 2018 2:00PM**  
**[ALLSWELL MOTOR TRADERS]**  
**SMRT Automotive Services Pte Ltd**

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="float: right;">View in Browser</span>	
<b>Letters/Correspondences</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	<b>Third Party Express Settlement - Payment Breakdown</b>							Edit		
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
2	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
3	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
4	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
5	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
6	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
7	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
8	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
9	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
10	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
11	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
12	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
13	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
14	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
15	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
16	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
17	27/03/19 17:51	<b>General View</b>							Load JPG	<input checked="" type="checkbox"/>	
18	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
19	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
20	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
21	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
22	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
23	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
24	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
25	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
26	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
27	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
28	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
29	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
30	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
31	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
32	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
33	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG	<input checked="" type="checkbox"/>	
34	27/03/19 17:52	<b>Photo After Spray</b>							Load JPG		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	27/03/19 17:52	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
36	27/03/19 17:52	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
37	27/03/19 17:52	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/10/18 21:21	TP ESTIMATE - MARKED	 Load PDF	
2	11/10/18 21:21	TP GIA REPORT	 Load PDF	
3	12/06/19 08:58	WORKSHOP INVOICE	 Load PDF	
4	12/06/19 08:58	AUTHORISATION TO ACT FORM	 Load PDF	
5	12/06/19 08:58	Release Voucher	 Load PDF	
6	12/06/19 08:58	LTA SEARCH	 Load PDF	
7	12/06/19 08:58	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	05/10/18 09:31	OI GIA REPORT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SJN4187B (Insd veh)	Model:	MAN NL320F (A22) 10.5 D ABS TURBO (A)
	SMB1562Z (TP veh)		
Date of Accident:	25/09/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	5,445.70	
Final Repair Cost	:	\$	4,000.00	
Loss of Use	:	\$	500.00	2.00 days at \$250.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	7.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	4,507.00	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)				
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 _____ (%)		
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	SMRT Buses Ltd	:	\$ 4,507.00
2)		:	\$
3)		:	\$

\_\_\_\_\_  
JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

12 Jun  
2019

\_\_\_\_\_  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CC3/AIG18018011/NWA3Q2  
**Date:** 12/06/2019

#### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	0999994862
<b>Claimant Vehicle No :</b> SMB1562Z	<b>Insured Vehicle No :</b>	SJN4187B
Date of Loss: 25/09/2018	Nature of Claim:	TP
		Claim No: 4765991767SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SMB1562Z</b>	Engine No:	50339060883910
Make & Model:	MAN NL320F (A22), 10.5 D ABS TURBO (A)	Chassis No:	WMAA22ZZ7F7002522
Reg. Date:	23/12/2014 (Man. Year: 2014)	Odometer:	277369 km
Colour:	Multi-colour		
Engine Capacity:	10518 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	275/70 R22.5	Rear Tyre Size:	275/70 R22.5
Front Left Side:	Firenza 6 mm	Rear Left Side:	Bridgestone 7 mm
Front Right Side:	Firenza 6 mm	Rear Right Side:	Bridgestone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,677.70	3,317.43	360.27	9.80
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,768.00	1,395.00	373.00	21.10
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,445.70</b>	<b>4,712.43</b>	<b>733.27</b>	<b>13.47</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,000.00</b>		
<b>Nett Amount (S\$)</b>	<b>5,445.70</b>	<b>4,000.00</b>	<b>1,445.70</b>	<b>26.55</b>
<b>+ Loss of Use (2.0 x S\$250.00/day) (S\$)</b>		500.00		
<b>+ Doc/Search Fee (S\$)</b>		7.00		
<b>Nett Liability (S\$)</b>		<b>4,507.00</b>		

#### INSPECTION

Date of Assignment:	03/10/2018	
Date Inspected:	03/10/2018 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	2.0 days	

---

**Adjuster:** Muhammad Nazril Bin Abdullah

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*LOCK CAM	Broken	120.00 F	*120.00 FL	
2	1		*COVER ,HEADLAMP ,FRT LH FOG MAN A22 BUS	Cracked	974.70 F	*974.70 FL	
3	1		*HEADLAMP,LH (MAN BUS)	Scratched	1,603.60 F	*1,603.60 FL	
4	1		*FLASHER ,AUX HEADLAMP ,LH (MAN BUS)	Broken	904.40 F	*904.40 FL	
5	1		*SMRT LOGO STICKER	Necessary	75.00 FS	*75.00 FS	
					<b>Sub Total (\$\$)</b>	<b>3,677.70</b>	<b>3,677.70</b>
					<b>- List Item Discount on L Items 0.00/10.00% (\$\$)</b>	<b>0.00</b>	<b>360.27</b>
					<b>Total Parts (\$\$)</b>	<b>3,677.70</b>	<b>3,317.43</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	1,060.00	795.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	708.00	600.00
			<b>Gross Labour Cost (S\$)</b>	<b>1,395.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >